

**Additional comments:**

I only received the official notification from Royal Mail of this scheme today. Consumers should have been notified in time to have a say in your consultation.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. This appears to be nothing more than a cost-cutting exercise for Royal Mail. The fact that some consumers are happy with the proposal does not mean it should be approved for all. People who work from home (as I do) should not be used as unpaid delivery offices, which is in effect what will happen.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

The opt-out scheme is badly thought-out. Advertising that you are opting out in such a public way will create ill-feeling in communities. It should be strictly opt-in, however Royal Mail know this would work against them as the apathetic among consumers will take no action.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**