

Freedom of Information: Right to know request

Thank you for your request for information dated 30 March about locations of 4G telecommunication masts in the UK which I have considered under the Freedom of Information Act 2000.

We do not hold information on the locations of telecommunications masts. Operators self-plan their networks within their allocated spectrum blocks and transmitter and site location information is not supplied to Ofcom

However, you may find it helpful to know for cellular mobile telephony Ofcom has developed a Mobile & Broadband Coverage Checker<<https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/advice/ofcom-checker>> tool which is available online or as a downloadable mobile app, using signal level predictions provided by the four UK mobile network operators to provide an indicator of likely voice/3G/4G availability. Also that spectrum is assigned in blocks to mobile operators, whose details and frequency information are published at [uk-cellular-operators](https://www.ofcom.org.uk/manage-your-licence/radiocommunication-licences/mobile-wireless-broadband/uk-cellular-operators)<<https://www.ofcom.org.uk/manage-your-licence/radiocommunication-licences/mobile-wireless-broadband/uk-cellular-operators>>.

Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF