

QS0677 Disability

UK Adults 16+ (incl. NI)

WED 20

PLEASE NOTE:

- ALL PROMPTED QUESTIONS ARE INVERTED UNLESS SPECIFIED (1\2 SEE LIST 1-10 & OTHER 1\2 SEE LIST 10-1)
- DK\None\Prefer not to say – THESE ARE BUTTONS SO WILL APPEAR AT THE TOP OF THE SCREEN OUT OF THE VIEW OF THE RESPONDENT
- OTHER\ DK\None\Prefer not to say – THESE WON'T HAVE CODE NUMBERS JUST YET, THE SCRIPTERS ASSIGN THESE AS HIGH CODES 96,97,98,99 WHICH ARE STANDARD FOR US
- EACH QUESTION IS SCRIPTED WITH ITS FILTER ABOVE
- [] MEANS BOLD OR UNDERLINED IN THE SCRIPT
- IF A QUESTION DOESN'T HAVE A MULTI CHOICE TEXT ABOVE IT, IT WILL BE SINGLE CHOICE. INTERVIEWERS DO NOT NEED TO HAVE THIS INSTRUCTION ADDED

OMNIBUS INTERNET QUOTA QUESTION

SHOW SCREEN - MULTI CHOICE

Q.L Which of the following do you currently ever use, if at all? Please choose all that apply

- 1: Internet access at home
- 2: Internet access at work (through workplace network connection)
- 3: Internet access via a mobile phone\ tablet using a mobile network (e.g. 3G \ 4G access)
- 4: Internet access on publicly accessible computers (e.g. internet café, library)
- 5: Other type of internet access
- 13: None of these \ Don't access the internet [EXCLUSIVE]

SCRIPTERS: LEFT HAND SIDE JUSTIFY THE WHOLE LINK

F1 = All Adults 16+ in UK

F2 = All who access the internet QUOTA SECTION Q.L\1,2,3,4,5

F3 = All who have devices or services in their household Q1\1-9

F4 = All who have a disability Q3\1-10

F1 = All Adults 16+ in UK

SHOW SCREEN – MULTI CHOICE

Q.1 Does your [household] have ...

PROBE: Anything else?

SCRIPTERS – DO NOT INVERT

1: A smart\connected TV set that is connected to the internet (a TV set that is connected directly to the internet and not through another device such as a games console, computer or set top box)

2: Any Other TV

3: Any Games console (NOT home computer) (e.g. Wii, PS3, Xbox 360, Xbox One, PS4, Nintendo DS, PS Vita)

4: Personal Computer \ Desktop PC (PC, Mac or other type of home computer)

5: Laptop (including netbooks)

6: A tablet (e.g. an iPad, Samsung Galaxy Tab or Amazon Kindle Fire)

7: Smart phone (e.g. iPhone, Blackberry, Android, Windows)

8: Any other mobile phone

9: Telephone (landline, i.e. NOT a mobile phone)

None of these FIX AND EXCLUSIVE

Don't know - BUTTON

F2 = All who access the internet QUOTA SECTION Q.L\1,2,3,4,5

SHOW SCREEN – MULTI CHOICE

Q.2 In the last 3 months, have you used the [internet] for...

1: Emails

2: Information - interests

3: Information on products

4: Online grocery shopping

5: Other online shopping (not groceries)

6: Online banking\finances

7: Job searching

8: Playing games online

9: Online gaming for money

10: Downloading\streaming music

11: Downloading\streaming movies\TV

12: Online dating

13: Making voice or video calls over the internet (using a VOIP service such as Skype or Facetime)

14: Social networking\blogs

15: To apply for some type of benefit (e.g. Universal Credit, housing, health, employment etc.)

16: To access public services provided by the Government or council (e.g. doctor or hospital appointments, apply for a bus pass, get advice about tax etc.)

Other – PEN WRITE IN

None of these FIX AND EXCLUSIVE

Don't know - BUTTON

F1 = All Adults 16+ in UK

SHOW SCREEN – MULTI CHOICE

Q.3 Which of these, if any, limit your daily activities or the work you can do?

Please just read out or choose the letter or letters that apply to you.

SCRIPTERS – DO NOT INVERT

- 1: A: Difficulty in speaking
 - 2: B: Poor hearing, partial hearing
 - 3: C: Deaf
 - 4: D: Poor vision, partial sight
 - 5: E: Blind
 - 6: F: Cannot walk at all\ use a wheelchair or mobility scooter etc.
 - 7: G: Cannot walk very far or manage stairs or can only do so with difficulty
 - 8: H: Limited ability to reach \ limited dexterity
 - 9: I: A learning Disability
 - 10: J: Other illnesses\ conditions which limit your daily activities\ work you can do
- Prefer not to say - BUTTON
- None of these - FIX AND EXCLUSIVE

F3 = All who have devices or services in their household Q1\1-9

SHOW SCREEN – MULTI CHOICE

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you [personally] use?

SCRIPTERS DO NOT INVERT.

- 1: Television [SHOW IF Q1\2]
 - 2: Smart TV [SHOW IF Q1\1]
 - 3: Landline [SHOW IF Q1\9]
 - 4: Mobile phone (not smartphone) [SHOW IF Q1\8]
 - 5: Smartphone [SHOW IF Q1\7]
 - 6: Personal computer\Desktop PC (PC, MAC or other type of home computer) [SHOW IF Q1\4]
 - 7: Laptop [SHOW IF Q1\5]
 - 8: Tablet PC (iPad or similar) [SHOW IF Q1\6]
 - 9: Games console [SHOW IF Q1\3]
- None of these FIX AND EXCLUSIVE
- Don't know - BUTTON

PREVENTION

F4 = All who have a disability Q3\1-10

SHOW SCREEN – MULTI CODE

Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices? i.e. you cannot use this service or device at all because of this.

SCRIPTERS – ONLY SHOW CODES 1-9 IF THEY WERE **NOT** SELECTED AT Q1, OR WERE SELECTED AT Q1 **BUT NOT** CHOSEN AT Q4. THIS FILTER SHOULD THEREFORE SHOW CODES OF SERVICES/DEVICES RESPONDENTS **ARE NOT** CURRENTLY USING/ACCESSING. INTERNET (CODE 10) REMAINS THE SAME AS PREVIOUS SCRIPTING IE SHOWN TO NON-INTERNET USERS.

SCRIPTERS DO NOT INVERT.

- 1: Television
 - 2: Smart TV
 - 3: Land-line
 - 4: Mobile phone (not smartphone)
 - 5: Smartphone
 - 6: Personal computer\Desktop PC (PC, MAC or other type of home computer)
 - 7: Laptop
 - 8: Tablet PC (iPad or similar)
 - 9: Games console
 - 10: Internet [SHOW IF QUOTA SECTION Q.L\13]
- None of these FIX AND EXCLUSIVE
Don't know - BUTTON

LIMITATION

F4 = All who have a disability Q3\1-10

SHOW SCREEN – MULTI CODE

Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices? i.e. you can still use this service or device, however you experience difficulties when using it.

SCRIPTERS – EXCLUDE ANY CODES SELECTED AT Q5. OTHERWISE ALL CODES SHOULD BE SHOWN REGARDLESS OF WHETHER THEY ARE AVAILABLE IN THE HOUSEHOLD OR PERSONALLY USED.

SCRIPTERS DO NOT INVERT

- 1: Television
 - 2: Smart TV
 - 3: Landline
 - 4: Mobile phone (not smartphone)
 - 5: Smartphone
 - 6: Personal computer\Desktop PC (PC, MAC or other type of home computer)
 - 7: Laptop
 - 8: Tablet PC (iPad or similar)
 - 9: Games console
 - 10: Internet
- None of these FIX AND EXCLUSIVE
Don't know - BUTTON

F1 = All Adults 16+ in UK

SCRIPTERS – SET THIS UP AS A GRID WITH STATEMENTS DOWN THE SIDE AND ANSWERS ACROSS THE TOP. SINGLE CHOICE PER STATEMENT

SHOW SCREEN

Q.7 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use?

ANSWERS

- I am the sole decision maker
- I am jointly responsible for decisions
- I don't make the decision

STATEMENTS

- 1: Mobile phone
- 2: Landline phone (i.e. home phone) or line rental
- 3: Fixed broadband internet

4: Television services (e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)