

**Response from:** M Bird  
**Responding on behalf of:** Self

I think the new voip or vob will be great---- for many many people. Obviously, this is another developing technology with future massive expansion potential and of course, it will happen as more and more people come on-line - which they are doing all the time.

One of my main hobbies and pastimes (which I find very fulfilling as I am retired) is emailing with e-pals all over the world. So I am waiting to use this new voice technology with great anticipation.

In my opinion, the simpler and cheaper it is to use, the more people will use it. And yes, I agree about the 999 and other services should mainly be kept on the normal phone lines.....

This is because in most houses, many people still only use the phone to talk. Many don't use computers and are not interested in them. But most people use the phone. And we also need to remember the old and infirm - whose only link with the world and the emergency services is the phone by the side of their wheelchair, bed, or couch.

But I DO believe that the future is a `box` in every living room, that will do most everything.....voice, e-mail, always-on connection .....that, eventually, everyone in the house will use.

So I suppose we have to also keep this in mind.

M Bird.