



Dear Sarah,

7th October 2009

Assessment 2009

AR Upgrade.

You will recall earlier submissions for increase and at the instigation of RNIB, it is hoped that the existing 10hr. can be increased to 20hrs.

A similar example is Rail and Bus audio routing where the next stop on route is heard. The benefits for VIPs is self evident but also such is beneficial for those uncertain of route or those oversea visitors so that time preparation to alight is of advantage. Similarly, with audio description, the commentary would also be of use to those leaving viewing for an act of nature or making a cup of tea!

Finally, and most importantly, with nationwide digital "D" and the levy on licence; it is essential a fully comprehensive service is made available as normal option function. Remember with "AD" + "D" there must be nothing further to add!

Sara Winter,
OFCOM Riverside House
2A Southwark Bridge Road
LONDON SE1 9HA