

Additional comments:

Dear Sir/madam

Not really sure who I should be sending this to but if it's not yourselves then hopefully you can redirect me.

My main concern is where the responsibility is put on the householder to display that they do not wish for items to be left with neighbours. We personally have serious issues with some of our neighbours and our mail falling into their hands could have quite serious and damaging consequences.

I have items addressed to me because I want them delivering to me at the address stated! I believe it is the responsibility of Royal Mail to always deliver items as specifically addressed unless the householder has made it clear that they are happy to have items left with neighbours.

How easy would it be for a Delivery Person to say they never saw a sticker? Too late for me to complain about their oversight/incompetence/laziness when item has already been left with neighbours - possibly having resulted in personal details and/or information being revealed to neighbours.

I reaffirm my belief that Royal Mail should only ever deliver items as stated. The onus should be on Royal Mail to prove people are happy to have items left with neighbours not the other way round. If anything displayable sticker should be for those that are happy for items to be left with neighbours.

We have enough to worry about regards our neighbours without worrying about whether a Post Person can see our sticker every day and possibly meaning our personally addressed mail items being left with neighbours.

I don't think enough consideration or thought has been given to the potential for sensitive information falling into the hands of undesirables.

Royal Mail should deliver as addressed, end of. The British Public pay a good price these days to have items delivered to their address and The Royal Mail should not be able to assume they can 'basterdise' this.

Yours sincerely

Miss Michelle Wright

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. See above comments.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: