

Additional comments:

I think Royal Mail is efficient and responsible for delivered the customer's mail instead of someone else, who does not trust.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, because the mail is confidential.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The customer's confidential mail: passport, drive licence, bank statements and bill can be use by someone else without the customer's consent.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

I am against of this approval because it is violate the customer's privacy