

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No., definitely not. In the past when Royal Mail has erroneously delivered my private mail to neighbours - an all too frequent occurrence - it has been opened and my private affairs made public. Furthermore, the intention to make this the default option unless one has placed a sticker near one's letterbox opting out of the scheme is not right. Note that Royal Mail say that if the sticker is not noticed or removed they will take it upon themselves to deliver one's mail to a neighbour and that is also wrong. Legally they must deliver it to the addressee only; please do not allow them to change this simply to suit themselves under the guise that the majority of the public want it. I know of no-one who has been consulted but no-one I have consulted has been in favour of this new proposal.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval