

Reference(s):

507390-97  
507399-402

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### **Freedom of Information: Right to know request**

Thank you for your request for information where you asked about various Amateur Radio licences, VDSL concerns and queries in relation to Ofcom licensing staff.

These were received by Ofcom on 20, 22 and 23 December 2017 and we have considered them under the Freedom of Information Act 2000 (the Act).

You asked:

507390

*Please list all amateur radio call signs that take the format of G\*XX That is G then a number then XX is replaced by any other alphabetical character.*

*For example*

*G6XX G8DX G2DX G6SD etc etc.*

*These call signs ( T numbers ) are only 4 long. Please include any that are listed or stored on your systems with the regional locator such as GM6XX, GI6XX, GJ6XX etc etc.*

*Please list only that have been issued since 2010 and please include the country of origin for each call sign.*

*Example*

*G6XX Scotland*

*G8UU Northern Ireland*

507391

*Please list the total amount of paper / hard copy Amateur Radio License Applications that your office has received since 2010.*

*Please list by year and license class*

507392

*How many reports has your office had in relation to persons operating amateur radio and*

*business radio since 2010 without a valid license. I.E pirate operating.*

*Please provide these figures yearly and for each subject example.*

*2010 amateur radio 1  
2010 business radio 5*

507393

*How much money has your office spent each year on Amateur Radio related business since 2010.*

*Please list the amount yearly and by any departmental filing arrangements you may have.*

*Example*

*2010 1million licensing  
2010 1 million enforcement*

507394

*Since 2010 how many Amateur Radio Licenses have been re issued due to persons changing gender.*

*Please provide figures per year*

507395

*The total amount of Amateur Radio Club licenses issued since 2010.*

*Please provide the number of licenses in each year and the country for which they apply to.*

*Example.*

*2010 4 scotland  
2010 7 england*

507396

*Since 2010 how many complaints have been made against OFCOM licensing staff since 2010.*

*507397 Since 2010 how many complaints have OFCOM received about VDSL. Relating to the use of and any interference complaints.*

507399

*In the year 2017 how many amateur radio call sign adoption requests have been refused.*

*What I mean is how many applications have been refused to people who have requested an amateur radio call sign previously issued to another.*

507400

*Can you please tell me how many Temporary Reciprocal Licenses have been issued by your office from 2010 until the date of this request please list the results by number and the year for which that number refers to. Also should time and cost permit please provide a list of the call signs that were issued as a Temporary Reciprocal License*

507401

*How many OFCOM staff have an Amateur Radio License. Please list the amount of staff and also break it into groups of licensing classes.*

*In relation to OFCOM staff should this be too many to research then please limit the staff to OFCOM Licensing Staff, OFCOM enforcement staff, OFCOM investigations staff or any OFCOM staff that their day to day business would serve Amateur radio related matters of what ever nature.*

507402

*Since your office has taken on the responsibility of Amateur Radio related matters until the date of this request, please can you tell me how many amateur radio licenses have been revoked without a prosecution having occurred prior to the revoke of the license.*

We are unable to comply with your requests. The information is not readily accessible as a considerable amount of time would be needed to locate, retrieve, identify and extract any relevant information.

Section 12 of the Act provides that a public authority is not obliged to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the "appropriate limit". The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, identifying, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour.

Ofcom estimates that it would take at least 18 hours to identify, locate and extract the information you require and as such the cost of complying with your request will exceed the appropriate limit. We will therefore not be able to provide any information in connection to your request.

However, if you wish to submit an alternative request with a narrower, more specific scope in relation to this subject, we would be happy to give it our full consideration. In any event, with any information requested, exemptions may apply.

If you have any queries, then please contact [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk). Please remember to quote the reference number above in any future communications.

Yours sincerely,

**Jerin John**

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

**Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings  
The Secretary to the Corporation  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF