

Reference: 566639

Jerin John
Information Rights Adviser
Information.requests@ofcom.org.uk

28 August 2018

Freedom of Information: Right to know request

Thank you for your request for information where you asked about ICT expenditure.

This was received by Ofcom on 30 July and it has been considered under the Freedom of Information Act 2000 ("the Act").

You asked:

Please could you provide me with information about your organisation's ICT expenditure?

I fully expect that you may not be able to provide all the information I am looking for. If this is the case, please provide me with as much information as you can within the template. For example: you may be able to sub-totals for some categories, or provide information for only for certain years.

Ofcom does not hold information in the format you requested. This is because we do not categorise and sub-categorise our ICT spend as displayed on your template with respect to Hardware, Software and other forms of ICT services.

The attached annex, however, does include our actual ICT expenditure for the financial years 2016-2017 and 2017-2018, and the budget for 2018-2019. This includes a breakdown of costs that our expenditure goes towards ICT services and provides the total cost for the three financial years. The sources of the total costs reconcile to the total cost of the ICT cost centres in our enterprise resource planning software, SAP.

I hope this information is of assistance. If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Jerin John

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

Switchboard: +44 (0)20 7981 3000
or +44 (0)300 123 3000

www.ofcom.org.uk

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF