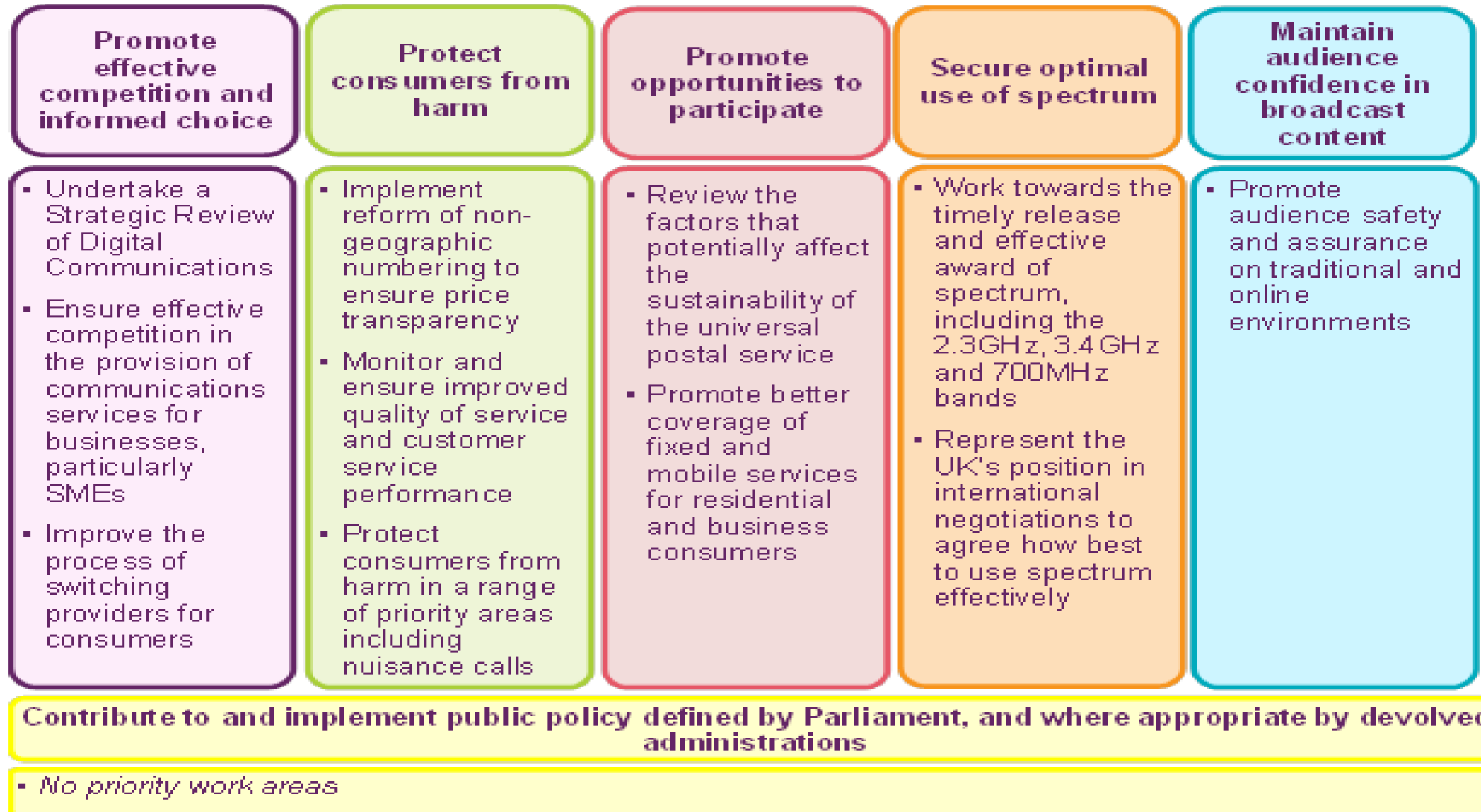


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PRIORITIES



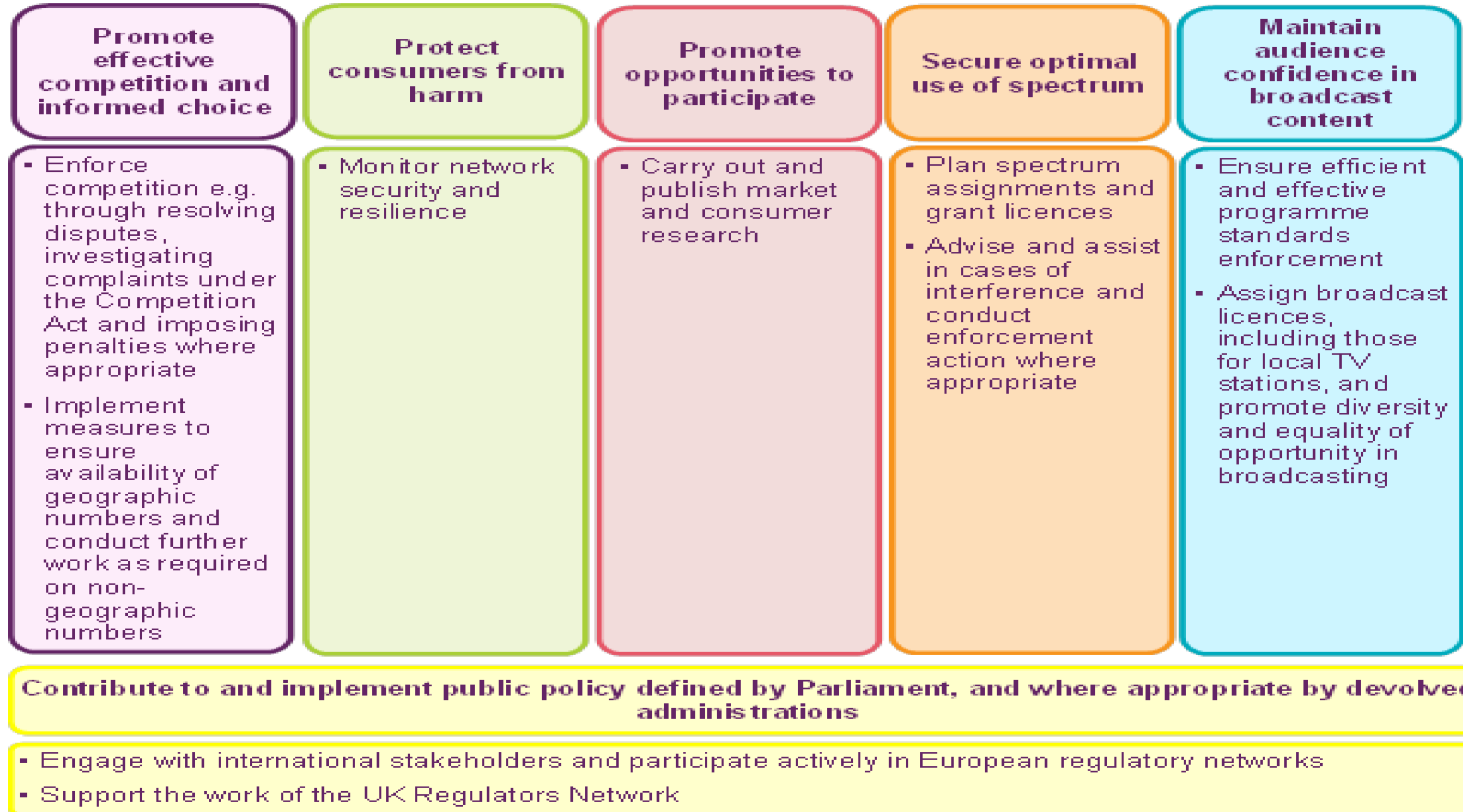
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SIGNIFICANT WORK AREAS

Promote effective competition and informed choice	Protect consumers from harm	Promote opportunities to participate	Secure optimal use of spectrum	Maintain audience confidence in broadcast content
<ul style="list-style-type: none"> • Work to ensure fair and effective competition in broadcasting services including our review of the wholesale must offer obligation • Implement the review of the framework for regulatory financial reporting in telecoms • Commence the fixed access and narrowband market reviews • Promote effective choice for consumers by ensuring that clear, relevant information is readily available • Undertake MIAs in support of public value tests by the BBC Trust 	<ul style="list-style-type: none"> • Work with UK and international bodies to promote improvements in caller line identification • Support industry and government initiatives to improve levels of trust in internet services • Work to ensure that critical services are supported on next generation voice networks • Ensure consumers have access to redress for service failures and poor quality of service 	<ul style="list-style-type: none"> • Understand and promote the interests of vulnerable citizens and consumers • Carry out other work in light of our duty to secure the provision of the universal postal service 	<ul style="list-style-type: none"> • Conclude our review of spectrum requirements for the programme-making and special events sector • Improve the planned use of UHF spectrum • Annual licence fees for 900 MHz and 1800 MHz spectrum • Work with Government to meet the spectrum requirements of the emergency services • Explore and implement opportunities for spectrum sharing • Plan for future spectrum requirements, including for the Internet of Things • Implement plan on radio frequency performance 	<ul style="list-style-type: none"> • Complete our review of music formats regulation on radio • Complete our review of the EPG code • Develop plans for the implementation and licensing of small-scale DAB
<p>Contribute to and implement public policy defined by Parliament, and where appropriate by devolved administrations</p>				
<ul style="list-style-type: none"> • Complete Ofcom’s review of public service broadcasting • Respond as appropriate to changes in the devolution of powers to national governments • Publish an update to the 2014 report on the state of UK communications infrastructure • Develop a framework for measuring media plurality • Engage with Government on the potential implementation of a common framework for media standards • Engage with the legislative programme of the new European Commission 				

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PROGRAMMATIC



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The following tables contain the latest detail of our projects, programmatic and other ongoing work that relate to the Priorities and Significant Work Areas (SWAs) we have identified in our 2015/16 Annual Plan.

Timings and outputs in the tables are indicative and represent the current view of Ofcom at the time of press (30th July 2015). They are, however, subject to change. During 2015/16 we will continue to update these tables to reflect any changes we make to projects, outputs, and timings in the light of ongoing market, legislative and regulatory developments.

Projects and programmes are categorised by the strategic purposes set out in our Annual Plan. In certain cases individual activities may support multiple Priorities/SWAs. For clarity we have listed these once, under the most relevant heading.

A glossary for key acronyms is also included.

Promote effective competition and informed choice

PRIORITY: Undertake a Strategic Review of Digital Communications

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Strategic Review of Digital Communications	Clive Carter/ Yih-Choung Teh	Strategic Review of Digital Communications: Discussion Document	Consultation	Delivered
		Initial views	Other Publication	2015-16 Q3

PRIORITY: Ensure effective competition in the provision of communications services for businesses, particularly SMEs

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Business Connectivity Market Review 2016	Gideon Senensieb	Consultation on Business Connectivity Market Review 2016	Consultation	Delivered
		Consultation on Very Low Bandwidth Retail Services	Consultation	Delivered
		Clarifications and Corrections to the Business Connectivity Market Review Consultation Document of 15 May 2015 and the Leased Lines Charge Controls and Dark Fibre Pricing Consultation Document of 12 June 2015	Other Publication	Delivered
		Draft Statement on Business Connectivity Market Review 2016	Statement	2015-16 Q4
		Statement on Very Low Bandwidth Retail Services	Statement	2015-16 Q4
Leased Lines Charge Control 2016	Selina Chadha	Business Connectivity Market Review: Leased Lines Charge Controls and Dark Fibre Pricing: Consultation	Consultation	Delivered
		Draft Statement on Business Connectivity Market Review: Leased Lines Charge Controls and Dark Fibre Pricing	Statement	2015-16 Q4
Protection of SMEs	Priya Sinha	Expansion of Ofcom's Business Portal	Other Publication	2015-16 Q2
		Broadband Speeds Code of Practice for Business Services	Other Publication	2015-16 Q3
SME Service Provision and Availability	Ian Macrae	Broadband Services for SMEs: Assessment and Action Plan	Other Publication	Delivered
Telecoms Strategic Review Implementation	Selina Chadha	Microconnect Distributed Antenna (MDA) Exemption	Statement	Delivered

PRIORITY: Improve the process of switching providers for consumers

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Strategic Approach to Consumer Switching	Justin Le Patourel	Consumer Switching: A statement on modifications to General Conditions to effect changes to switching processes for fixed voice and broadband on the KCOM Access Network	Statement	Delivered
		Consultation on Mobile Switching Processes	Consultation	Delivered
		Second Consultation on Mobile Switching Processes	Consultation	2015-16 Q4
Triple Play Switching	Katharine Morrison	Consultation on Switching Triple Play (Fixed Line, Broadband and Pay TV) Services	Consultation	2015-16 Q4

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SIGNIFICANT WORK AREA: Work to ensure fair and effective competition in broadcasting services including our review of the wholesale must offer obligation

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Pay TV - Review of the Wholesale Must Offer	Siobhan Walsh	Review of the Wholesale Must Offer Obligation for Premium Sports Channels - Supplementary Consultation	Consultation	Delivered
Access to On-Demand Services on TV Platforms	Steve Perry	Access to On-Demand Services on TV Platforms: Consultation	Consultation	2015/16 Q4
Sky's Access Control Services Review	Yih-Choung Teh	An exchange of letters with Sky regarding the removal of the Access Control Continuation Notice	Other Publication	Delivered

SIGNIFICANT WORK AREA: Implement the review of the framework for regulatory reporting in telecoms

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
BT Cost Allocation Review	Andrew Causby	Review of BT's Cost Cost Attribution Methodologies	Consultation	Delivered
		Second Consultation on the Review of BT's Cost Cost Attribution Methodologies	Consultation	2015-16 Q3
		Review of BT's Cost Cost Attribution Methodologies	Statement	2015-16 Q4

SIGNIFICANT WORK AREA: Commence the fixed access and narrowband market reviews

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Fixed Call Origination and Termination Review	Louise Marriage	Fixed Call Origination and Termination Review Call for Inputs	Call for Inputs	Delivered
		Fixed Call Origination and Termination Review: Full Consultation	Consultation	2015-16 Q4
Fixed Access Market Reviews	Selina Chadha	Supplementary guidance on assessment of the VULA margin	Consultation	Delivered

SIGNIFICANT WORK AREA: Promote effective choice for consumers by ensuring that clear, relevant information is readily available

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Analysis and Reports	Jane Rumble	European Broadband Scorecard	Key Stakeholder Report	2015/16 Q3
		European Broadband Scorecard	Key Stakeholder Report	2015/16 Q4
Consumer Information	Sean O'Hara	Publication of Telecoms Complaints Q2 2014	Other Publication	Delivered
		Publication of Telecoms Complaints Q3 2014	Other Publication	Delivered
		Publication of Telecoms Complaints Q4 2014	Other Publication	Delivered
		Publication of Telecoms Complaints Q1 2015	Other Publication	Delivered
		Publication of Telecoms Complaints Q2 2015	Other Publication	2015-16 Q2
		Publication of Telecoms Complaints Q3 2015	Other Publication	2015-16 Q3
Fixed-Line Broadband Performance Measurement	Nick Collins	UK Fixed-Line Broadband Performance: Feb 2016	Other Publication	2015-16 Q4
Internet Quality of Service and Traffic Management Impact	Tim Gilfedder	Research Update into Broadband Quality Metrics and Measurements	Other Publication	2015-16 Q2
Mobile Broadband Performance Measurement	Beatrix Kalmar	Mobile Broadband Network Performance Phase 2	Key Stakeholder Report	Delivered
Mobile Coverage and Quality of Experience	Richard Moore	Mobile Broadband Network Performance Phase 3	Key Stakeholder Report	2015-16 Q4
		Mobile Coverage and Quality Information: Phase 1	Other Publication	2015/16 Q2
		Mobile Coverage and Quality Information: Phase 2	Other Publication	2015/16 Q3
		Report on Consumer Experiences of Mobile Voice Services	Other Publication	2015/16 Q3

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SIGNIFICANT WORK AREA: Undertake Market Impact Assessments in support of Public Value Tests by the BBC Trust

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
BBC MIA BBC iPlayer	Paul Jacobus	Market Impact Assessment of Proposed Changes to BBC Three, BBC iPlayer, BBC One and CBBC	Statement	Delivered

PROGRAMMATIC: Enforce competition e.g. through resolving disputes, investigating complaints under the Competition Act, and imposing penalties where appropriate

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Competition and Consumer Affairs Investigations Programmes	Neil Buckley & Lynn Parker	Competition and Consumer Enforcement Bulletins	Other Publication	Ongoing

PROGRAMMATIC: Implement measures to ensure availability of geographic numbers and conduct further work as required on non-geographic numbers

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Numbering Programme inc CPT	Gideon Senensieb	A Three-Digit Number for the National Power Cut and Electricity Network Safety Service	Statement	Delivered
		Telephone Number Application Form Modifications	Consultation	Delivered
		Telephone Number Application Form Modifications	Statement	Delivered
Charging for Geo Numbers Implementation	Liz Greenberg	Consultation on the Impact of the Pilot Charging Scheme	Consultation	2015/16 Q3
NGCS Implementation	Brian Potterill	All Changes Relating to Non-Geographic Call Services Go-Live	Ofcom Major Event	Delivered
		Report on Consumer Awareness of Changes to Non-Geographic Call Charges	Consultation	2015-16 Q3

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Protect consumers from harm

PRIORITY: Implement reform of non-geographic numbering to ensure price transparency

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Broadcast Code Review: Unbundled Tariff	Tony Close	Statement on the Use of Non-Geographic Numbers in Broadcasting	Statement	Delivered

PRIORITY: Monitor and ensure improved quality of service and customer service performance

Work is ongoing and outputs will be defined as details become available during the year

PRIORITY: Protect consumers from harm in a range of priority areas including nuisance calls

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Premium Rate Services - Regulation Programme	Gavin Daykin	Approval of the PhonepayPlus Code of Practice (Thirteenth Edition)	Statement	Delivered
Nuisance Calls Strategy	Katharine Willis	In-depth Market Research on Nuisance Calls Received on Home Landline Phones	Other Publication	Delivered
		Review of how we use our persistent misuse powers - Focus on silent and abandoned calls	Consultation	2015-16 Q2
		Review of how we use our persistent misuse powers - Focus on silent and abandoned calls	Statement	2015-16 Q4
		Further Update on the Ofcom/ICO Joint Action Plan to Tackle Nuisance Calls	Other Publication	2015-16 Q3
Metering and Billing Implementation and Monitoring Programme	Alan Pridmore	Consultation on an Approval Logo for the Metering and Billing Scheme and a modification to the Ofcom Metering and Billing Direction	Consultation	Delivered
		Statement on an Approval Logo for the Metering and Billing Scheme and a modification to the Ofcom Metering and Billing Direction	Statement	2015-16 Q3
Cancellation and Termination Arrangements	Justin Le Patourel	Call for Input to Gather Cancellation Arrangements Evidence	Call for Inputs	2015-16 Q2

SIGNIFICANT WORK AREA: Work with UK and international bodies to promote improvements in caller line identification

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Support industry and Government initiatives to improve levels of trust in internet services

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Work to ensure that critical services are supported on next generation voice networks

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Ensure consumers have access to redress for service failures and poor quality of service

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Broadband Quality of Service	Nick Collins	Revised Broadband Speeds Code of Practice	Key Stakeholder Report	Delivered

PROGRAMMATIC: Monitor network security and resilience

Work is ongoing and outputs will be defined as details become available during the year

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Promote opportunities to participate

PRIORITY: Review the factors that potentially affect the sustainability of the universal postal service

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Regulation of Post	Chris Rowsell	A Consultation on Royal Mail's Application for No USO Collections and Deliveries on Sat 26 December	Consultation	2015-16 Q2
		A Decision on Royal Mail's Application for No USO Collections and Deliveries on Sat 26 December	Statement	2015-16 Q3
Review of Royal Mail Regulation	Caroline Longman	Consultation: Review of Royal Mail Regulation - Discussion Document	Consultation	Delivered
		Consultation: Review of Royal Mail Regulation	Consultation	2015/16 Q4

PRIORITY: Promote better coverage of fixed and mobile services for residential and business consumers

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Understand and promote the interests of vulnerable consumers and citizens

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Access Services and European Content Enforcement	Tony Close	Ofcom Television Access Services Report (full year 2014)	Other Publication	Delivered
		Publish list of channels required to provide access services in 2016	Statement	Delivered
		Ofcom Television Access Services Report (first half 2015)	Other Publication	2015/16 Q3
		Ofcom Television Access Services Report (full year 2015)	Other Publication	2015/16 Q4

SIGNIFICANT WORK AREA: Carry out other work in light of our duty to secure the provision of the universal postal service

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Monitoring of Royal Mail	Caroline Longman	2014-15 Annual Postal Market Context Report	Key Stakeholder Report	2015/16 Q3
Review of Complaint Handling and Alternate Dispute Resolution in the Postal Market	Sean O'Hara	Statement of Findings and Next Steps Following Call for Input to Postal Stakeholders	Other Publication	2015-16 Q2

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PROGRAMMATIC: Carry out and publish market and consumer research

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Annual Customer Satisfaction Survey	Lisa Etwell	Quality of Customer Service 2015	Key Stakeholder Report	2015/16 Q3
Communications Market Report - Nations & Regions	Jane Rumble	The Communications Market Report 2015: England	Key Stakeholder Report	2015/16 Q2
		The Communications Market Report 2015: Scotland	Key Stakeholder Report	2015/16 Q2
		The Communications Market Report 2015: Wales	Key Stakeholder Report	2015/16 Q2
		The Communications Market Report 2015: Northern Ireland	Key Stakeholder Report	2015/16 Q2
Communications Market Report UK	Jane Rumble	The Communications Market Report 2015: UK	Key Stakeholder Report	2015/16 Q2
Consumer Experience	Amanda Davis	Disabled Consumers' Ownership of Communications Services: 2014 report	Other Publication	2015/16 Q2
		Consumer Experience Stakeholder Event	External Stakeholder Event	2015/16 Q4
		Consumer Experience Report	Key Stakeholder Report	2015/16 Q4
Data Collection - Market Monitoring	Jane Rumble	Quarterly Telecoms Data Tables	Other Publication	Ongoing
Digital Progress Report - Radio	Jane Rumble	Digital Radio Report 2015	Key Stakeholder Report	2015/16 Q3
International Communications Market Report	Jane Rumble	International Communications Market Report	Key Stakeholder Report	2015/16 Q3
Media Literacy Research	Alison Preston	Adults' Media Use and Attitudes Report	Key Stakeholder Report	Delivered
		Adults' Media Use and Attitudes Report Stakeholder Event	External Stakeholder Event	Delivered
		Children and Parents: Media Use and Attitudes report	Key Stakeholder Report	2015/16 Q4
		Children and Parents: Media Use and Attitudes report Stakeholder Event	External Stakeholder Event	2015/16 Q4
		Children's Media Lives	Key Stakeholder Report	Delivered
		Children's Media Lives 2015	Key Stakeholder Report	2015/16 Q4
		Adults' Media Lives	Key Stakeholder Report	Delivered
Media Tracker	Jane Rumble	UK Audience Attitudes to Broadcast Media	Other Publication	Delivered
PSB Annual Report	Jane Rumble	Public Service Broadcasting (PSB) Report	Other Publication	Delivered

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Secure optimal use of spectrum

PRIORITY: Work towards the timely release and effective award of the 2.3GHz, 3.4GHz and 700MHz bands

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
UHF Strategy Implementation	Brice Le Cannu	Consultation on Code of Practice on Changes to Existing Transmisison and Reception Arrangements	Consultation	2015-16 Q2
		Advice to Government on Information and Support for Consumers Affected by 700 MHz Clearance	Statement	2015-16 Q3
PSSR Award and Release	Andy Hudson	Award of 2.3 & 3.4 GHz Spectrum Bands: Statement and Consultation	Consultation	Delivered
		Award of 2.3 & 3.4 GHz Spectrum Bands Statement	Statement	2015-16 Q2

PRIORITY: Represent the UK's position in international negotiations to agree how best to use spectrum effectively

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Conclude our review of spectrum requirements for the Programme Making and Special Events (PMSE) sector

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
PMSE Spectrum Review	Helen Hearn	Strategy for Audio PMSE Applications	Consultation	2015-16 Q2
		Strategy for Audio PMSE Applications	Statement	2015-16 Q4
		Call for Input on Future Management of PMSE	Call for Inputs	2015-16 Q2

SIGNIFICANT WORK AREA: Improve the planned use of UHF spectrum

Activity Name	Activity Director	Web Title	What We Will Do	When We Will Do It
UHF 1 and 2 Strategy (420 to 470MHz)	Paul Jarvis	Strategic Review of UHF Spectrum 420-470 MHz: UHF Bands 1 and 2	Consultation	2015-16 Q4

SIGNIFICANT WORK AREA: Annual Licence Fees for 900 MHz and 1800 MHz spectrum

Activity Name	Activity Director	Web Title	What We Will Do	When We Will Do It
Annual Licence Fees for 900 MHz and 1800 MHz Spectrum	Charles Jenne	Update on Annual Licence Fees for 900-1800 MHz Spectrum: German Auction	Consultation	Delivered
		Annual Licence Fees for 900 MHz and 1800 MHz Spectrum	Statement	2015-16 Q2

SIGNIFICANT WORK AREA: Work with Government to meet the spectrum requirements of the Emergency Services

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Explore and implement opportunities for spectrum sharing

Activity Name	Activity Director	Web Title	What We Will Do	When We Will Do It
Satellite and Space Science Review	Mark Caines	Strategic Review of Satellite and Space Science Spectrum Use - Call for Input	Call for Inputs	Delivered
Implementing TV White Spaces	Tim Cross	Statement on Manually Configured White Space Devices	Statement	2015-16 Q2
		Statutory Consultation on the Draft Licence Exemption for White Space Devices	Consultation	2015-16 Q3
		Licence Exemption for White Space Devices Made	Statement	2015-16 Q3
New Spectrum Sharing Opportunities	Brice Le Cannu	Consultation on Developing a Framework for Spectrum Sharing	Consultation	2015-16 Q2
		Further Consultation on Developing a Framework for Spectrum Sharing	Consultation	2015-16 Q3

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SIGNIFICANT WORK AREA: Plan for future data spectrum requirements, including for the Internet of Things

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Mobile Data Strategy	Andy Hudson	Update on Bands Above 6 GHz for Future Mobile Communications	Call for Inputs Summary of Responses	Delivered

SIGNIFICANT WORK AREA: Implement plan on radio frequency performance

Work is ongoing and outputs will be defined as details become available during the year

PROGRAMMATIC: Plan spectrum assignments and grant licences

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Business Radio Fees Review	Paul Jarvis	Business Radio Light Licence Fee Review	Consultation	2015-16 Q2
Maintenance of Authorisation Framework	Helen Hearn	Minor Amendment to 2014 Limitations Order	Statement	Delivered
		Consultation on 2015 WT Act Fee Changes	Consultation	Delivered
		Statement on 2015 WT Act Fee Changes	Statement	Delivered
		Proposed Licence Exemption Changes 2015	Consultation	2015-16 Q2
		Proposed Licence Exemption Regulations 2015	Consultation	2015-16 Q3
		2015 Licence Exemption Statement	Statement	2015-16 Q4
		Consultation on Draft Licensing Procedures Regulations - Notice on Draft Licensing Procedures Regulations	Consultation	2015-16 Q2
		Statement on Draft Licensing Procedures Regulations	Statement	2015-16 Q3
Spectrum Access: Fixed Wireless Services	Alex Dixon	Inclusion of the 1452 - 1492MHz Band in the Mobile Trading Regulations	Consultation	Delivered
		Inclusion of the 1452 - 1492MHz Band in the Mobile Trading Regulations	Statement	Delivered
		Variation of the Spectrum Access Licence for 1452-1492MHz and Changes for Fixed Link Use in the Paired Bands 1350-1375 MHz and 1492-1517 MHz	Statement	Delivered
Spectrum Access: Mobile (PWN)	Helen Hearn	Consultation on Variation Request for 1781 MHz Concurrent Licences	Consultation	2015-16 Q2
		Fees Consultation for Spectrum Access 28GHz Licences	Consultation	2015-16 Q3
		Fees Statement for Spectrum Access 28GHz Licences	Statement	2015-16 Q3
		Statement on Variation Request for 1781 MHz Concurrent Licences	Statement	2015-16 Q3
		Fees Consultation for 1781 MHz Concurrent licences	Consultation	2015-16 Q4
Fee Review - Policy Phase	Alex Dixon	Review of Spectrum Fees for Fixed Links and Satellite Earth Stations	Consultation	Delivered
RSA for ROES	Bharat Dudhia	Statement on Changes to RSA Regulations for Receive-Only Earth Stations	Statement	Delivered

PROGRAMMATIC: Advise and assist in cases of interference and conduct enforcement action where appropriate

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
UK Satellite Filing Policy	Justin Moore	Changes to Procedures for the Management of Satellite Filings	Consultation	Delivered
		Changes to Procedures for the Management of Satellite Filings	Statement	2015-16 Q4
Spectrum Enforcement Policy	Mark Walls	Notice of proposals to make The Wireless Telegraphy (Control of Interference from Apparatus) Regulations 2015	Statement	2015-16 Q3

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Maintain audience confidence in broadcast content

PRIORITY: Promote audience safety and assurance on traditional and online environments

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
DCMS Internet Safety Reports	Tony Close	Ofcom Report on Internet Safety Measures	Other Publication	2015-16 Q3
VOD Enforcement	Tony Close	Monthly Bulletins	Other Publication	Ongoing

SIGNIFICANT WORK AREA: Complete our review of music formats regulation on radio

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Radio Content Policy	Peter Davies	Music Formats: Consultation Summary of Responses	Consultation Summary of Responses	Delivered
		Music Formats: Statement	Statement	Delivered

SIGNIFICANT WORK AREA: Complete our review of the EPG code

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Develop plans for the implementation and licensing of small-scale DAB

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Small Scale DAB	Peter Davies	Closing Date for Trial Multiplex Applications	Notification	Delivered
		Trial Multiplex Licences Awarded	Notification	Delivered
		Trial Multiplexes Commence	Notification	2015-16 Q2

SIGNIFICANT WORK AREA: Review the provision of local content to consumers

This is a newly identified work area and outputs will be defined as details become available during the year

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PROGRAMMATIC: Ensure efficient and effective programme standards enforcement

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Complaints Analysis and Tracking	Tony Close	Assessment of Complaints Concerning Broadcasting Standards - Broadcast Bulletins	Other Publication	Ongoing
COSTA Enforcement	Tony Close	Ongoing Programmatic Work Around Enforcement of Rules that Govern the Amount of, and Scheduling of, TV Adverts (COSTA) - Broadcast Bulletins	Other Publication	Ongoing
Review of COSTA	Anthony Szykaruk	Statement on Ofcom's Review of the Approaches to Enforcing the Rules on the Scheduling of Television Advertising	Statement	Delivered
Review of the Media Ownership Rules	Peter Davies	Ofcom's Review of the Media Ownership Rules	Statement	2015-16 Q3
Standards Policy/ Enforcement	Tony Close	Attitudes to Online and On Demand Content	Other Publication	Delivered
		The OFCOM Broadcasting Code: Amendments to Sections Two, Nine and Ten Following Changes to the Use of Non-geographic Numbers in Broadcasting	Other Publication	Delivered
		Ensuring Compliance with the Rules in the Broadcasting Code, and Other Related Codes and Licence Conditions - Broadcast Bulletins	Other Publication	Ongoing
TV Content Policy	Peter Davies	3rd Report on Quality of Live Subtitling	Other Publication	Delivered
		4th Report on Quality of Live Subtitling	Other Publication	2015-16 Q3
		Changes to Signing Arrangements for Relevant Domestic TV Channels	Statement	Delivered
		What's on the Telly? Proposed Improvements to EPG Accessibility for People with Visual Impairments	Consultation	Delivered
		Proposed Improvements to EPG Accessibility for People with Visual Impairments	Statement	2015-16 Q3
		Signing Arrangements for Non-Domestic Television Channels	Consultation	2015-16 Q2
		Signing Arrangements for Non-Domestic Television Channels	Statement	2015-16 Q4
		Channel 3 Networking Arrangements: 2015 Review	Statement	2015-16 Q2

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PROGRAMMATIC: Assign broadcast licences, including those for local TV stations, and promote diversity and equality of opportunity in broadcasting

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Broadcast Technical Regulation Review	Peter Madry	Consultation on Television Technical Performance Code and DTT Reference Parameters	Consultation	2015-16 Q2
Commercial Radio Policy and Licence Competition	Peter Davies	Greater London licence award	Statement	Delivered
		Portsmouth licence award	Statement	Delivered
		Wolverhampton licence award	Statement	Delivered
		Radio City 2 and City Talk: Format Change Request	Consultation	Delivered
		Radio City 2 and City Talk: Format Change Request	Statement	2015-16 Q2
		Award of Suffolk Local Radio Multiplex Licence	Statement	2015-16 Q2
		Award of Re-advertised FM Local Commercial Radio Licence for Telford	Statement	2015-16 Q3
Commercial Radio Licence Administration and Enforcement	Tony Close	Monthly Commercial Radio Round-Up	Other Publication	Ongoing
Community Radio Licence Administration and Enforcement	Tony Close	Radio Licensing Monthly Update	Other Publication	Ongoing
Community Radio Policy & Licence Competition	Peter Davies	Statement on Blast 106 Limited's Request to Change the Key Commitments for Blast 106 (Belfast)	Statement	Delivered
		Community Radio Licence Awards: East of England	Statement	Delivered
		Invitation of Applications - Southeast England	Notification	Delivered
		Chorley FM: Request to Change Key Commitments	Consultation	Delivered
		Chorley FM: Request to Change Key Commitments	Statement	Delivered
		Review of Approach to Community Radio Key Commitments	Consultation	2015-16 Q2
		Statement of Review of Approach to Community Radio Key Commitments	Statement	2015-16 Q3
Community Radio Fund	Peter Davies	Invitation of Applications - Greater London	Statement	2015-16 Q3
		Community Radio Fund Invitation for Applications	Other Publication	2015-16 Q3
Diversity in Broadcasting	Tony Close	Community Radio Fund End of Year Report 2014/15	Statement	2015-16 Q4
		Diversity Toolkit	Other Publication	2015-16 Q3
Local TV licensing	Oli Bird	Statement on ESTV request to Change Programming Commitments	Statement	Delivered
Restricted Service Licenses	Tony Close	Monthly Licensing Bulletins	Other Publication	Ongoing
TV Licensing	Tony Close	Monthly Licensing Bulletins	Other Publication	Ongoing

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Contribute to and implement public policy defined by Parliament

SIGNIFICANT WORK AREA: Complete Ofcom's review of public service broadcasting

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
PSB Review	Peter Davies	Ofcom's Third Review of Public Service Broadcasting	Statement	Delivered
Channel 4 Content Policy Work	Gareth Barr	Review of Channel 4 Corporation's Delivery of Its Media Content Duties (2010-2013)	Statement	Delivered
		Ofcom Published Letter to Channel 4 on 2014/15 SMCP	Other Publication	Delivered

SIGNIFICANT WORK AREA: Respond as appropriate to changes in the devolution of powers to national governments

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Publish an update to the 2014 report on the state of the UK communications infrastructure

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Infrastructure Reporting	Gary Clemo	Infrastructure Report 2015	Key Stakeholder Report	2015-16 Q3

SIGNIFICANT WORK AREA: Develop a framework for measuring media plurality

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Engage with Government on the potential implementation of a common framework for media standards

Work is ongoing and outputs will be defined as details become available during the year

SIGNIFICANT WORK AREA: Engage with the legislative programme of the new European Commission

Work is ongoing and outputs will be defined as details become available during the year

PROGRAMMATIC: Engage with international stakeholders and participate actively in European regulatory networks

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
International Telecommunications Policy	Camilla Bustani	Ofcom's Response to EC Consultation on the EU Framework Review	Statement	2015-16 Q3
International Content and Internet Policy	Camilla Bustani	Ofcom's Response to EC Consultation on a Media Framework for the 21st century	Statement	2015-16 Q2

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Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Cross Sector Resilience	Ben Willis	Understand the Interdependencies and Interlinks Between Networks in Regulated Sectors. Consider a Joint Response to Any Security or Resilience Risks with Cross-Sector Relevance	Phase 2 Report Implementing the Recommendations for Further Work	2015-16 Q2

Published 30 July 2015

Other work

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Ofcom Annual Report	Alastair Smith	Ofcom Annual Report and Accounts 2014/15	Other Publication	Delivered
Annual Plan Development - Strategic	Clive Carter	Invitation to Comment on the 2016/17 Annual Plan	Call for Inputs	2015-16 Q3
		Draft Annual Plan 2016/17	Consultation	2015-16 Q3
		Annual Plan 2016/17	Other Publication	2015-16 Q4
Review of the Statement of Charging Principles	Tracey Reay	Second Consultation: Statement of Charging Principles	Consultation	2015-16 Q3
		Statement of Charging Principles	Statement	2015-16 Q4
Ofcom Programme of Work	Alastair Smith	Ofcom Programme of Work 2015/16: Q1 Update	Other Publication	Delivered
		Ofcom Programme of Work 2015/16: Q2 Update	Other Publication	2015-16 Q3
		Ofcom Programme of Work 2015/16: Q3 Update	Other Publication	2015-16 Q4
		Ofcom Programme of Work 2016/17	Other Publication	2015-16 Q4
Tariff Tables	Tracey Reay	Tariff Tables for 2016/17	Other Publication	2015-16 Q4

Glossary of Terms

BCMR	Business Connectivity Market Review
BEREC	Body of European Regulators of Electronic Communications
CORR	Cost Orientation and Regulatory Reporting
COSTA	Code on the Scheduling of Television Advertising
CPT	Consumer Protection Test
DAB	Digital Audio Broadcasting
DUSP	Designated Universal Service Provider
EPRA	European Platform of Regulatory Authorities
ERGP	European Regulators Group
FAMR	Fixed Access Market Review
LLU	Local Loop Unbundling
MIA	Market Impact Assessment
MCT	Mobile Call Termination
NGCS	Non-Geographic Call Services
NTS	Number Translation Services
PMR	Private Mobile Radio
PMSE	Programme Making and Special Events
PSB	Public Service Broadcasting
PSSR	Public Sector Spectrum Release
RAS	Radio Astronomy
ROES	Receive-only Earth Stations
RSA	Recognised Spectrum Access
RSPG	Radio Spectrum Policy Group
SMCP	Statement of Media Content Policy
SME	Small and Medium Enterprises
SMP	Significant Market Power
UHF	Ultra-High Frequency
UKRN	UK Regulators Network
VOD	Video on Demand
VULA	Virtual Unbundled Local Access
WBA	Wholesale Broadband Access
WLR	Wholesale Line Rental
WT Act	Wireless Telegraphy Act 2006