

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

QE1. Does your household have a PC or laptop computer? (MULTICODE OPTIONS 1-2 ONLY).....	1
Base : All respondents including boost	
QE2. Do you or does anyone in your household have access to the Internet/Worldwide Web at HOME (via any device, e.g. PC, mobile phone etc)? (SINGLE CODE).....	2
Base : All respondents including boost	
QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE) .....	3
Base : All respondents including boost	
QE2/IN6. SUMMARY OF INTERNET USE .....	5
Base : All respondents including boost	
QE2/IN6. SUMMARY OF INTERNET USE .....	6
Base : Those who use the internet at least a few times a year	
QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE).....	7
Base : Those who use the internet at home or elsewhere	
QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE).....	8
Base : All respondents including boost	
QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE).....	9
Base : Those with access to the internet at home	
QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE) .....	14
Base : Those with access to the internet at home	
QE23 (QE24). SHOWCARD How likely are you to get Internet access at home in the next 12 months? (SINGLE CODE).....	19
Base : Those without internet access at home	
QE23 (QE24). SHOWCARD How likely are you to get Internet access at home in the next 12 months? (SINGLE CODE).....	20
Base : All respondents including boost	
QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED .....	21
Base : Those unlikely to get internet access at home in the next 12 months	
QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED .....	25
Base : Those without internet access at home	
QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED .....	29
Base : All respondents including boost	
QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE) .....	33
Base : Those unlikely to get internet access at home in the next 12 months	
QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE) .....	36
Base : Those without internet access at home	
QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE) .....	39
Base : All respondents including boost	
QE7 (QE10). SHOWCARD And which of these is your MAIN method of connection? (SINGLE CODE).....	42
Base : Those with access to the internet at home	

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**Table 12**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE1. Does your household have a PC or laptop computer? (MULTICODE OPTIONS 1-2 ONLY)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Yes - PC	3563	149	174	124	121	281	210	79
	52%	53%	49%	24%	40%	47%	42%	18%
		c	c		g	dg	g	
Yes - laptop	3454	163	134	76	133	248	159	39
	50%	58%	38%	15%	44%	42%	32%	9%
		bc	c		fg	fg	g	
TOTAL YES	5148	224	231	162	200	434	295	105
	75%	80%	65%	32%	66%	73%	59%	24%
		bc	c		fg	dfg	g	
No	1700	56	122	348	101	158	205	332
	25%	20%	34%	68%	33%	27%	41%	76%
			a	ab	e		de	def
Don't know	10	-	1	*	*	2	3	1
	*%	-%	*%	*%	*%	*%	1%	*%

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE2. Do you or does anyone in your household have access to the Internet/Worldwide Web at HOME (via any device, e.g. PC, mobile phone etc)? (SINGLE CODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Yes - have access and use at home	4837	211	198	121	196	404	257	80
	71%	75%	56%	24%	65%	68%	51%	18%
		bc	c		fg	fg	g	
Yes - have access but don't use at home	144	3	17	19	4	12	17	11
	2%	1%	5%	4%	1%	2%	3%	3%
			a	a				
No do not have access at home	1841	64	137	359	100	176	226	341
	27%	23%	39%	70%	33%	30%	45%	78%
			a	ab			de	def
Don't know	36	1	2	10	1	3	3	7
	1%	*%	1%	2%	*%	1%	1%	2%
All with access	4981	214	216	140	199	416	273	92
	73%	77%	61%	28%	66%	70%	54%	21%
		bc	c		fg	fg	g	

Columns Tested: a,b,c - d,e,f,g

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**QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Your workplace	1670	68	39	7	18	48	24	5
	24%	24%	11%	1%	6%	8%	5%	1%
		bc	c		g	fg	g	
In someone else's home	675	38	23	13	75	82	14	10
	10%	13%	6%	3%	25%	14%	3%	2%
		bc	c		efg	fg		
Anywhere - using a 3G mobile phone	373	24	6	*	22	22	3	-
	5%	9%	2%	*%	7%	4%	1%	-%
		bc	c		efg	fg		
Library	326	29	15	4	38	47	20	3
	5%	10%	4%	1%	13%	8%	4%	1%
		bc	c		efg	fg	g	
School/ college	313	18	2	1	49	7	4	-
	5%	6%	1%	*%	16%	1%	1%	-%
		bc			efg	g		
Anywhere - using Wi-Fi/ wireless broadband and a laptop/ portable media player/ games player	234	12	8	*	11	10	5	-
	3%	4%	2%	*%	4%	2%	1%	-%
		c	c		fg	g	g	
Internet cafe	159	9	5	1	7	17	3	-
	2%	3%	1%	*%	2%	3%	1%	-%
		c	c		fg	fg		
University	139	11	-	-	7	4	-	-
	2%	4%	-%	-%	2%	1%	-%	-%
		bc			efg			

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44 a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
UK culture centre/ Learn Direct/ other online learning centres	20 *%	1 *%	2 1% c	- -%	1 *%	5 1% g	2 *%	- -%
Other	93 1%	6 2%	4 1%	5 1%	4 1%	11 2% g	6 1%	1 *%
No, do not	3999 58%	137 49%	276 78% a	483 95% ab	140 47%	397 67% d	430 85% de	419 96% def
EVER USE INTERNET AT HOME OR ELSEWHERE	5270 77%	234 84% bc	220 62% c	136 27%	248 82% fg	461 78% fg	290 58% g	92 21%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 15**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE2/IN6. SUMMARY OF INTERNET USE**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Home only	2411	91	140	109	87	264	216	73
	35%	32%	40%	21%	29%	44%	43%	17%
		c	c		g	dg	dg	
Anywhere	5270	234	220	136	248	461	290	92
	77%	84%	62%	27%	82%	78%	58%	21%
		bc	c		fg	fg	g	
Outside home only	425	23	21	13	51	57	33	12
	6%	8%	6%	3%	17%	10%	7%	3%
		c	c		efg	g	g	
Work only	99	2	3	4	1	2	6	5
	1%	1%	1%	1%	*%	*%	1%	1%
Nowhere	1561	44	133	365	53	131	210	340
	23%	16%	37%	72%	18%	22%	42%	77%
			a	ab			de	def

**BASED UPON USAGE A FEW TIMES A YEAR OR MORE**

Home only	2278	85	123	94	87	253	196	61
	33%	30%	35%	18%	29%	43%	39%	14%
		c	c		g	dg	dg	
Anywhere	5088	225	199	117	243	443	263	78
	74%	80%	56%	23%	81%	74%	52%	18%
		bc	c		efg	fg	g	
Outside home only	381	21	19	10	47	51	28	9
	6%	7%	5%	2%	16%	9%	5%	2%
		c	c		efg	fg	g	
Work only	90	2	3	2	1	2	5	3
	1%	1%	1%	*%	*%	*%	1%	1%
Nowhere	1681	50	150	378	54	143	227	351
	25%	18%	42%	74%	18%	24%	45%	80%
			a	ab		d	de	def

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

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**QE2/IN6. SUMMARY OF INTERNET USE**

Base : Those who use the internet at least a few times a year

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6636	306	296	186	324	598	369	108
Effective Weighted Sample	4745	217	209	143	239	413	265	82
Total	5088	225	199	117	243	443	263	78
Home only	2278	85	123	94	87	253	196	61
	45%	38%	62%	80%	36%	57%	74%	78%
		a	ab		d	de	de	
Anywhere	5088	225	199	117	243	443	263	78
	100%	100%	100%	100%	100%	100%	100%	100%
Outside home only	381	21	19	10	47	51	28	9
	7%	9%	9%	8%	19%	12%	10%	12%
					ef			
Work only	90	2	3	2	1	2	5	3
	2%	1%	2%	2%	*%	*%	2%	4%
						e	de	

**BASED UPON USAGE A FEW TIMES A YEAR OR MORE**

Home only	2278	85	123	94	87	253	196	61
	45%	38%	62%	80%	36%	57%	74%	78%
		a	ab		d	de	de	
Anywhere	5088	225	199	117	243	443	263	78
	100%	100%	100%	100%	100%	100%	100%	100%
Outside home only	381	21	19	10	47	51	28	9
	7%	9%	9%	8%	19%	12%	10%	12%
					ef			
Work only	90	2	3	2	1	2	5	3
	2%	1%	2%	2%	*%	*%	2%	4%
						e	de	

Columns Tested: a,b,c - d,e,f,g

**OF COM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 17**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)**

Base : Those who use the internet at home or elsewhere

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6946	318	334	218	336	633	416	129
Effective Weighted Sample	4949	227	234	166	247	436	295	98
Total	5270	234	220	136	248	461	290	92
Every day	3480 66%	159 68%	120 55%	54 40%	150 60%	277 60%	132 46%	32 35%
		bc	c		fg	fg		
Several times a week	971 18%	35 15%	36 16%	27 20%	49 20%	83 18%	74 26%	19 21%
						e		
At least once a week	399 8%	22 9%	27 13%	18 13%	29 12%	49 11%	34 12%	15 16%
At least once a month	166 3%	10 4%	9 4%	10 8%	12 5%	23 5%	16 5%	4 5%
A few times a year	72 1%	* *%	6 3%	8 6%	3 1%	10 2%	7 2%	7 8%
			a	a				def
Less than once a year	6 *%	- -%	- -%	1 1%	1 *%	2 *%	1 *%	- -%
Never	114 2%	6 3%	17 8%	12 9%	* *%	11 2%	16 6%	11 12%
			a	a		d	de	def
TOTAL AT LEAST ONCE A WEEK	4850 92%	215 92%	184 84%	99 73%	228 92%	409 89%	241 83%	66 72%
		bc	c		fg	fg	g	
TOTAL EVER	5094 97%	225 96%	199 91%	118 87%	244 98%	444 96%	265 91%	78 84%
		bc			fg	fg	g	
Don't know	62 1%	3 1%	3 1%	5 4%	4 1%	7 1%	9 3%	4 4%

Columns Tested: a,b,c - d,e,f,g



**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 18**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Every day	3480	159	120	54	150	277	132	32
	51%	57%	34%	11%	50%	47%	26%	7%
		bc	c		fg	fg	g	
Several times a week	971	35	36	27	49	83	74	19
	14%	12%	10%	5%	16%	14%	15%	4%
		c	c		g	g	g	
At least once a week	399	22	27	18	29	49	34	15
	6%	8%	8%	3%	10%	8%	7%	3%
		c	c		g	g	g	
At least once a month	166	10	9	10	12	23	16	4
	2%	3%	3%	2%	4%	4%	3%	1%
					g	g	g	
A few times a year	72	*	6	8	3	10	7	7
	1%	*%	2%	2%	1%	2%	1%	2%
			a	a				
Less than once a year	6	-	-	1	1	2	1	-
	*%	-%	-%	*%	*%	*%	*%	-%
Never	114	6	17	12	*	11	16	11
	2%	2%	5%	2%	*%	2%	3%	2%
			c			d	d	d
TOTAL AT LEAST ONCE A WEEK	4850	215	184	99	228	409	241	66
	71%	77%	52%	19%	76%	69%	48%	15%
		bc	c		efg	fg	g	
TOTAL EVER	5094	225	199	118	244	444	265	78
	74%	80%	56%	23%	81%	75%	53%	18%
		bc	c		efg	fg	g	
Don't know	62	3	3	5	4	7	9	4
	1%	1%	1%	1%	1%	1%	2%	1%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 19**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Sending and receiving e-mail	4289	169	181	103	162	319	198	68
	86%	79%	84%	73%	81%	77%	72%	74%
			c		f			
General surfing/browsing the Internet	4208	176	176	101	157	327	216	63
	84%	82%	81%	72%	78%	79%	79%	69%
		c	c			g	g	
Purchasing goods/services/ tickets etc	3507	147	142	73	95	251	147	38
	70%	69%	66%	52%	47%	61%	54%	42%
		c	c			dg	g	
Banking	2909	118	112	42	76	194	105	19
	58%	55%	52%	30%	38%	47%	38%	21%
		c	c		g	fg	g	
Finding/downloading information for personal reasons e.g. information, news, weather	2733	120	116	62	79	175	103	37
	55%	56%	54%	44%	39%	42%	38%	40%
		c						
Using social networking sites (such as My Space, Facebook or Bebo)	2699	142	74	23	147	275	105	8
	54%	66%	34%	17%	74%	66%	38%	9%
		bc	c		fg	fg	g	
Finding/downloading information for work/business	2249	80	80	24	44	108	62	5
	45%	37%	37%	17%	22%	26%	23%	5%
		c	c		g	g	g	
Downloading music files, movies or video clips	1916	107	55	16	99	149	63	10
	38%	50%	25%	11%	49%	36%	23%	11%
		bc	c		efg	fg	g	

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 19**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Playing games online/ interactively	1916	101	73	23	105	201	100	14
	38%	47%	34%	16%	52%	48%	36%	15%
		bc	c		fg	fg	g	
To find information on health related issues e.g. NHS Direct	1809	91	90	39	50	98	64	17
	36%	43%	42%	28%	25%	24%	24%	18%
		c	c					
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	1805	83	84	31	38	99	58	13
	36%	39%	39%	22%	19%	24%	21%	14%
		c	c			g		
Finding/downloading information for school/ college/ university/ homework	1788	99	65	9	70	131	60	3
	36%	46%	30%	7%	35%	31%	22%	3%
		bc	c		fg	fg	g	
Watching video clips/webcasts (e.g., YouTube or Big Brother)	1772	87	49	15	92	142	61	8
	36%	40%	23%	10%	46%	34%	22%	8%
		bc	c		efg	fg	g	
Communicating via instant messaging, SMS messaging, chat rooms, voice calls	1633	81	48	11	90	157	50	12
	33%	38%	22%	8%	45%	38%	18%	13%
		bc	c		fg	fg		
Watching catch-up TV (such as BBC iplayer, Skyplayer, ITV player)	1571	77	61	18	65	92	53	12
	32%	36%	28%	13%	33%	22%	19%	13%
		c	c		efg	g		

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Watching live TV programmes	1103	54	32	9	53	72	34	5
	22%	25%	15%	6%	27%	17%	13%	5%
		bc	c		efg	g	g	
Real time gambling/trading/ auctions	1034	43	34	8	49	83	39	8
	21%	20%	16%	6%	24%	20%	14%	9%
		c	c		fg	g		
Listening to radio	970	47	41	15	28	59	30	7
	19%	22%	19%	11%	14%	14%	11%	8%
		c	c					
Uploading/ adding content to the Internet	773	35	27	7	34	54	24	2
	16%	16%	13%	5%	17%	13%	9%	2%
		c	c		fg	g	g	
Watch news programmes	756	31	32	13	17	48	22	6
	15%	14%	15%	9%	8%	12%	8%	6%
Downloading films (Video on Demand)	513	29	8	5	34	37	14	2
	10%	14%	4%	4%	17%	9%	5%	2%
		bc			efg	g		
Using Twitter (browsing/ reading site)	513	25	11	5	23	39	11	5
	10%	12%	5%	3%	12%	9%	4%	5%
		bc			f	f		
Streamed audio services (free)	391	20	16	3	14	18	6	1
	8%	9%	7%	2%	7%	4%	2%	1%
		c	c		fg			
Using Twitter (account holder, posting on site)	255	16	4	1	8	17	3	1
	5%	8%	2%	1%	4%	4%	1%	1%
		bc			f	f		

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 19**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Streamed audio services (subscription)	128	10	2	2	6	6	2	1
	3%	4%	1%	2%	3%	1%	1%	1%
		b			f			
Other	47	5	4	6	2	3	3	1
	1%	2%	2%	4%	1%	1%	1%	1%
COMMUNICATION	4358	171	181	104	168	335	201	69
	88%	80%	84%	74%	84%	81%	74%	75%
		c			f	f		
COMMERCE	3999	170	164	83	126	304	182	46
	80%	79%	76%	59%	63%	73%	67%	50%
		c	c		g	dg	g	
VIDEO	3017	148	104	37	140	242	120	21
	61%	69%	48%	26%	70%	58%	44%	23%
		bc	c		efg	fg	g	
WORK/ STUDY	2845	126	105	31	85	180	98	7
	57%	59%	49%	22%	43%	43%	36%	7%
		bc	c		g	g	g	
SOCIAL NETWORKING/TWITTER	2754	147	75	26	150	276	105	13
	55%	69%	35%	19%	75%	66%	39%	14%
		bc	c		efg	fg	g	
GOVT/ HEALTH INFORMATION	2418	112	110	54	68	144	88	26
	49%	52%	51%	38%	34%	35%	32%	28%
		c	c					
AUDIO	1077	52	46	16	35	68	31	8
	22%	24%	21%	11%	18%	16%	12%	9%
		c	c					
BROWSE OR USE TWITTER	532	25	11	5	24	39	11	5
	11%	12%	5%	3%	12%	9%	4%	5%
		bc			f	f		

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44 a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
None of these	54 1%	2 1%	8 4% a	5 3%	1 *%	10 3%	10 4% d	2 3%
Don't know	75 1%	1 1%	6 3%	9 6% a	3 2%	5 1%	8 3%	9 10% def

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 20**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Sending and receiving e-mail	3729	143	146	74	130	267	162	54
	75%	67%	68%	53%	65%	64%	59%	59%
		c	c					
General surfing/browsing the Internet	3553	147	149	73	122	274	184	44
	71%	69%	69%	52%	61%	66%	67%	48%
		c	c		g	g	g	
Banking	2206	96	76	30	59	145	74	11
	44%	45%	35%	21%	29%	35%	27%	12%
		bc	c		g	fg	g	
Using social networking sites (such as My Space, Facebook or Bebo)	2166	116	57	19	135	238	85	8
	43%	54%	26%	14%	68%	57%	31%	8%
		bc	c		efg	fg	g	
Purchasing goods/services/ tickets etc	1984	99	80	33	48	135	78	18
	40%	46%	37%	24%	24%	33%	29%	20%
		c	c			dg		
Finding/downloading information for personal reasons e.g. information, news, weather	1716	89	83	42	39	94	60	23
	34%	41%	38%	30%	20%	23%	22%	25%
		c						
Finding/downloading information for work/business	1489	53	47	18	26	57	37	3
	30%	25%	22%	13%	13%	14%	13%	4%
		c	c		g	g	g	
Playing games online/ interactively	1250	78	44	16	74	135	60	7
	25%	36%	20%	11%	37%	33%	22%	8%
		bc	c		fg	fg	g	

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 20**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Finding/downloading information for school/ college/ university/ homework	1111	69	35	4	46	71	38	1
	22%	32%	16%	3%	23%	17%	14%	1%
		bc	c		fg	g	g	
Communicating via instant messaging, SMS messaging, chat rooms, voice calls	1076	53	33	7	56	117	35	7
	22%	25%	15%	5%	28%	28%	13%	7%
		bc	c		fg	fg		
Watching video clips/webcasts (e.g., YouTube or Big Brother)	1051	58	31	7	65	85	42	2
	21%	27%	14%	5%	33%	20%	15%	2%
		bc	c		efg	g	g	
Downloading music files, movies or video clips	980	63	24	7	56	73	32	5
	20%	30%	11%	5%	28%	18%	12%	6%
		bc	c		efg	fg		
Watching catch-up TV (such as BBC iplayer, Skyplayer, ITV player)	840	57	34	7	42	55	37	2
	17%	27%	16%	5%	21%	13%	13%	2%
		bc	c		efg	g	g	
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	756	47	39	10	17	39	31	5
	15%	22%	18%	7%	9%	9%	11%	5%
		c	c					
To find information on health related issues e.g. NHS Direct	682	47	38	10	22	33	24	2
	14%	22%	18%	7%	11%	8%	9%	3%
		c	c		g			

Columns Tested: a,b,c - d,e,f,g



**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 20**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Watching live TV programmes	565 11%	39 18% bc	15 7% c	1 1%	31 15% efg	39 9% g	19 7%	2 2%
Listening to radio	526 11%	35 16% c	25 12% c	7 5%	19 10%	31 8%	21 8%	4 5%
Real time gambling/trading/ auctions	491 10%	30 14% bc	16 7% c	2 2%	20 10% g	43 10% g	24 9%	3 3%
Uploading/ adding content to the Internet	392 8%	21 10% c	17 8% c	1 1%	21 11% fg	29 7% g	12 4% g	- -%
Watch news programmes	368 7%	22 10% c	16 7%	6 4%	7 4%	23 6%	13 5%	1 1%
Using Twitter (browsing/ reading site)	267 5%	17 8% bc	4 2%	1 1%	13 7% f	30 7% fg	7 3%	2 2%
Downloading films (Video on Demand)	242 5%	22 10% bc	5 2%	3 2%	16 8% fg	21 5% g	7 3%	* *%
Streamed audio services (free)	191 4%	15 7% c	8 4%	2 1%	9 5% f	10 2%	4 1%	1 1%
Using Twitter (account holder, posting on site)	135 3%	13 6% bc	2 1%	- -%	5 3% f	13 3% f	1 *%	- -%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 20**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Streamed audio services (subscription)	49	6	2	*	3	2	1	-
	1%	3%	1%	*%	2%	*%	*%	-%
		c						
Other	36	4	3	4	1	3	2	1
	1%	2%	1%	3%	*%	1%	1%	1%
COMMUNICATION	3825	146	147	77	138	283	164	55
	77%	68%	68%	55%	69%	68%	60%	60%
		c	c		f	f		
COMMERCE	2892	134	115	48	79	215	118	24
	58%	63%	53%	34%	40%	52%	43%	27%
		c	c		g	dfg	g	
SOCIAL NETWORKING/TWITTER	2203	121	57	19	136	240	86	9
	44%	56%	26%	14%	68%	58%	32%	10%
		bc	c		efg	fg	g	
WORK/ STUDY	1993	92	65	21	58	105	61	4
	40%	43%	30%	15%	29%	25%	22%	4%
		bc	c		g	g	g	
VIDEO	1890	104	64	20	99	146	74	9
	38%	49%	29%	14%	50%	35%	27%	10%
		bc	c		efg	fg	g	
GOVT/ HEALTH INFORMATION	1080	65	60	17	31	54	42	6
	22%	30%	28%	12%	15%	13%	15%	6%
		c	c		g		g	
AUDIO	596	37	27	7	21	37	22	4
	12%	17%	13%	5%	11%	9%	8%	5%
		c	c					
BROWSE OR USE TWITTER	281	19	4	1	13	31	7	2
	6%	9%	2%	1%	7%	7%	3%	2%
		bc			f	fg		

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44 a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
None of these	1478	93	46	12	78	109	58	7
	30%	43%	21%	8%	39%	26%	21%	8%
		bc	c		efg	g	g	
Don't know	197	16	8	2	9	10	4	1
	4%	7%	4%	1%	5%	2%	1%	1%
		c			f			

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE23 (QE24). SHOWCARD How likely are you to get Internet access at home in the next 12 months? (SINGLE CODE)**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	d	e	f	g
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
Certain to	91	**	4	4	5	12	5	4
	5%	**	3%	1%	5%	7%	2%	1%
					g	fg		
Very likely	78	**	10	3	10	8	10	2
	4%	**	7%	1%	10%	5%	4%	1%
			c		fg	g	g	
Likely	197	**	5	15	23	34	18	14
	11%	**	4%	4%	23%	20%	8%	4%
					fg	fg	g	
TOTAL LIKELY	366	**	19	22	38	55	32	20
	20%	**	14%	6%	38%	31%	14%	6%
			c		fg	fg	g	
Unlikely	134	**	16	19	8	18	23	12
	7%	**	12%	5%	8%	10%	10%	4%
			c			g	g	
Very unlikely	273	**	23	60	19	25	36	47
	15%	**	17%	17%	19%	14%	16%	14%
Certain not to	791	**	58	239	10	30	103	245
	43%	**	42%	67%	10%	17%	45%	72%
				b			de	def
TOTAL UNLIKELY	1199	**	96	318	37	74	162	303
	65%	**	71%	89%	37%	42%	71%	89%
				b			de	def
Don't know	275	**	21	19	24	47	32	17
	15%	**	15%	5%	24%	27%	14%	5%
			c		fg	fg	g	

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE23 (QE24). SHOWCARD How likely are you to get Internet access at home in the next 12 months? (SINGLE CODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Certain to	91 1%	6 2%	4 1%	4 1%	5 2%	12 2%	5 1%	4 1%
Very likely	78 1%	1 *%	10 3% ac	3 1%	10 3% g	8 1%	10 2% g	2 *%
Likely	197 3%	13 4% b	5 1%	15 3%	23 8% fg	34 6% g	18 4%	14 3%
TOTAL LIKELY	366 5%	19 7%	19 5%	22 4%	38 13% fg	55 9% g	32 6%	20 5%
Unlikely	134 2%	5 2%	16 4%	19 4%	8 3%	18 3%	23 5%	12 3%
Very unlikely	273 4%	10 4%	23 6%	60 12% ab	19 6%	25 4%	36 7% e	47 11% def
Certain not to	791 12%	18 6%	58 16% a	239 47% ab	10 3%	30 5%	103 20% de	245 56% def
TOTAL UNLIKELY	1199 17%	33 12%	96 27% a	318 62% ab	37 12%	74 12%	162 32% de	303 69% def
Don't know	275 4%	12 4%	21 6%	19 4%	24 8% g	47 8% g	32 6%	17 4%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	~d	e	f	g
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
No need	662	**	47	190	**	27	91	177
	55%	**	49%	60%	**	37%	56%	59%
			b	e	e			
Don't want a computer	304	**	21	95	**	12	40	87
	25%	**	21%	30%	**	16%	24%	29%
				e				e
Too old to use the internet	228	**	6	100	**	*	12	95
	19%	**	7%	31%	**	1%	8%	31%
			b	e			e	ef
Don't know how you use computers	219	**	20	66	**	8	39	70
	18%	**	20%	21%	**	10%	24%	23%
				e			e	e
Too expensive to set up	174	**	23	23	**	32	34	27
	15%	**	23%	7%	**	43%	21%	9%
			c			fg	g	
Computer is too expensive to buy	72	**	6	10	**	11	20	15
	6%	**	6%	3%	**	15%	12%	5%
						g	g	
Charges are too expensive	62	**	8	5	**	15	11	4
	5%	**	8%	2%	**	20%	7%	1%
			c			fg	g	
Not interested/ prefer to speak to people	60	**	8	10	**	5	6	7
	5%	**	8%	3%	**	6%	4%	2%
			c					
Don't have a phone line	55	**	9	4	**	13	18	3
	5%	**	9%	1%	**	17%	11%	1%
			c			g	g	

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 ~d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
Friends/ family member checks things on the internet for me	53 4%	** **	3 3%	14 4%	** **	1 2%	7 5%	10 3%
Satisfied with using the Internet elsewhere	16 1%	** **	* *%	- -%	** **	3 4%	- -%	1 *%
					fg			
Satisfied with using the Internet at work	16 1%	** **	1 1%	1 *%	** **	- -%	- -%	1 *%
Worries/ concerns about privacy issues	12 1%	** **	2 2%	3 1%	** **	- -%	2 1%	2 1%
Concerned about security/ fraud	11 1%	** **	1 1%	2 1%	** **	- -%	3 2%	1 *%
Health reasons - bad eyesight	7 1%	** **	1 1%	4 1%	** **	- -%	1 1%	2 1%
No time/ too busy	6 *%	** **	- -%	2 1%	** **	* *%	- -%	- -%
My computer is out of date	5 *%	** **	1 1%	* *%	** **	1 1%	1 1%	- -%
					g			
Plan to move house in the near future	5 *%	** **	1 1%	- -%	** **	- -%	1 1%	- -%
			c					
I don't want access for me/ for kids	3 *%	** **	2 2%	1 *%	** **	- -%	- -%	- -%

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 ~d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
No computer	2 *% **	** **	- -%	- -%	** **	- -%	- -%	- -%
Reception not good enough/ in area	2 *% **	** **	- -%	- -%	** **	* *% **	* *% **	- -%
Children are too young to use the internet	2 *% **	** **	- -%	- -%	** **	1 1% **	- -%	1 *% **
Would use it too much - be addicted	2 *% **	** **	* *% **	- -%	** **	* 1% **	* *% **	- -%
No space	1 *% **	** **	- -%	* *% **	** **	1 1% **	- -%	- -%
Have trouble reading/ writing/ dyslexic	* *% **	** **	- -%	- -%	** **	* *% **	- -%	- -%
Other	7 1% **	** **	- -%	- -%	** **	* 1% **	- -%	2 1% **
Don't know	24 2% **	** **	1 1% **	2 1% **	** **	1 2% **	1 1% **	3 1% **
COST	246 21% **	** **	27 28% c	34 11% c	** **	45 61% fg	53 33% g	42 14% g
PERCEIVED LACK OF NEED/ INTEREST	851 71% **	** **	62 64% c	241 76% b	** **	38 51% e	115 71% e	228 75% e

Columns Tested: a,b,c - d,e,f,g



Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 ~d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
COST AND LACK OF INTEREST	116	**	12	23	**	16	25	26
	10%	**	12%	7%	**	22%	16%	9%
						g	g	

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	d	e	f	g
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
No need	662 36%	**	47 34%	190 53%	12 12%	27 16%	91 40%	177 52%
			b			de	def	
Don't want a computer	304 17%	**	21 15%	95 26%	1 1%	12 7%	40 17%	87 26%
			b		d	de	def	
Too old to use the internet	228 12%	**	6 5%	100 28%	* *%	* *%	12 6%	95 28%
		**	b			de	def	
Don't know how you use computers	219 12%	**	20 14%	66 18%	1 1%	8 4%	39 17%	70 21%
		**	de			de	de	
Too expensive to set up	174 9%	**	23 17%	23 7%	18 17%	32 18%	34 15%	27 8%
		**	c		g	g	g	
Computer is too expensive to buy	72 4%	**	6 5%	10 3%	5 5%	11 6%	20 9%	15 4%
		**	g			g	g	
Charges are too expensive	62 3%	**	8 6%	5 1%	7 7%	15 9%	11 5%	4 1%
		**	c		g	g	g	
Not interested/ prefer to speak to people	60 3%	**	8 6%	10 3%	1 1%	5 3%	6 3%	7 2%
		**	c					
Don't have a phone line	55 3%	**	9 6%	4 1%	5 5%	13 7%	18 8%	3 1%
		**	c		g	g	g	

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
Friends/ family member checks things on the internet for me	53 3%	** **	3 2%	14 4%	- -%	1 1%	7 3%	10 3%
Satisfied with using the Internet elsewhere	16 1%	** **	* *%	- -%	2 2% fg	3 2% fg	- -%	1 *%
Satisfied with using the Internet at work	16 1%	** **	1 1%	1 *%	- -%	- -%	- -%	1 *%
Worries/ concerns about privacy issues	12 1%	** **	2 2%	3 1%	1 1%	- -%	2 1%	2 1%
Concerned about security/ fraud	11 1%	** **	1 1%	2 *%	- -%	- -%	3 1%	1 *%
Health reasons - bad eyesight	7 *%	** **	1 1%	4 1%	- -%	- -%	1 *%	2 1%
No time/ too busy	6 *%	** **	- -%	2 *%	- -%	* *%	- -%	- -%
My computer is out of date	5 *%	** **	1 1%	* *%	- -%	1 1%	1 *%	- -%
Plan to move house in the near future	5 *%	** **	1 1%	- -%	* *%	- -%	1 *%	- -%
I don't want access for me/ for kids	3 *%	** **	2 1%	1 *%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
No computer	2 *%	** **	- -%	- -%	2 2% efg	- -%	- -%	- -%
Reception not good enough/ in area	2 *%	** **	- -%	- -%	1 1% g	* *%	* *%	- -%
Children are too young to use the internet	2 *%	** **	- -%	- -%	- -%	1 1%	- -%	1 *%
Would use it too much - be addicted	2 *%	** **	* *%	- -%	- -%	* *%	* *%	- -%
No space	1 *%	** **	- -%	* *%	- -%	1 1%	- -%	- -%
Have trouble reading/ writing/ dyslexic	* *%	** **	- -%	- -%	- -%	* *%	- -%	- -%
Other	7 *%	** **	- -%	- -%	- -%	* *%	- -%	2 1%
Don't know	24 1%	** **	1 1%	2 1%	1 1%	1 1%	1 1%	3 1%
COST	246 13%	** **	27 20% c	34 9%	19 19%	45 26% g	53 23% g	42 12%
PERCEIVED LACK OF NEED/ INTEREST	851 46%	** **	62 45%	241 67% b	14 14%	38 22%	115 51% de	228 67% def

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	d	e	f	g
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
COST AND LACK OF INTEREST	116	**	12	23	2	16	25	26
	6%	**	9%	6%	2%	9%	11%	8%
						d	d	d

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
No need	662 10%	10 4%	47 13%	190 37%	12 4%	27 5%	91 18%	177 40%
			a	ab			de	def
Don't want a computer	304 4%	5 2%	21 6%	95 19%	1 *	12 2%	40 8%	87 20%
			a	ab		d	de	def
Too old to use the internet	228 3%	1 *%	6 2%	100 20%	* *%	* *%	12 2%	95 22%
			ab				de	def
Don't know how you use computers	219 3%	7 3%	20 6%	66 13%	1 *%	8 1%	39 8%	70 16%
			ab				de	def
Too expensive to set up	174 3%	15 5%	23 6%	23 5%	18 6%	32 5%	34 7%	27 6%
Computer is too expensive to buy	72 1%	4 1%	6 2%	10 2%	5 2%	11 2%	20 4%	15 3%
							e	
Charges are too expensive	62 1%	8 3%	8 2%	5 1%	7 2%	15 3%	11 2%	4 1%
			c			g		
Not interested/ prefer to speak to people	60 1%	2 1%	8 2%	10 2%	1 *%	5 1%	6 1%	7 2%
Don't have a phone line	55 1%	3 1%	9 2%	4 1%	5 2%	13 2%	18 3%	3 1%
			c				g	

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Friends/ family member checks things on the internet for me	53 1%	1 *%	3 1%	14 3%	- -%	1 *%	7 1%	10 2%
				ab			de	de
Satisfied with using the Internet elsewhere	16 *%	2 1%	* *%	- -%	2 1%	3 1%	- -%	1 *%
		c						
Satisfied with using the Internet at work	16 *%	- -%	1 *%	1 *%	- -%	- -%	- -%	1 *%
Worries/ concerns about privacy issues	12 *%	1 *%	2 1%	3 1%	1 *%	- -%	2 *%	2 *%
Concerned about security/ fraud	11 *%	- -%	1 *%	2 *%	- -%	- -%	3 1%	1 *%
Health reasons - bad eyesight	7 *%	1 *%	1 *%	4 1%	- -%	- -%	1 *%	2 *%
No time/ too busy	6 *%	- -%	- -%	2 *%	- -%	* *%	- -%	- -%
My computer is out of date	5 *%	* *%	1 *%	* *%	- -%	1 *%	1 *%	- -%
Plan to move house in the near future	5 *%	- -%	1 *%	- -%	* *%	- -%	1 *%	- -%
I don't want access for me/ for kids	3 *%	- -%	2 *%	1 *%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44 a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
No computer	2 *%	- -%	- -%	- -%	2 1% ef	- -%	- -%	- -%
Reception not good enough/ in area	2 *%	* *%	- -%	- -%	1 *%	* *%	* *%	- -%
Children are too young to use the internet	2 *%	1 *%	- -%	- -%	- -%	1 *%	- -%	1 *%
Would use it too much - be addicted	2 *%	* *%	* *%	- -%	- -%	* *%	* *%	- -%
No space	1 *%	- -%	- -%	* *%	- -%	1 *%	- -%	- -%
Have trouble reading/ writing/ dyslexic	* *%	* *%	- -%	- -%	- -%	* *%	- -%	- -%
Other	7 *%	- -%	- -%	- -%	- -%	* *%	- -%	2 *%
Don't know	24 *%	1 1%	1 *%	2 *%	1 *%	1 *%	1 *%	3 1%
COST	246 4%	17 6%	27 8%	34 7%	19 6%	45 8%	53 10% d	42 10%
PERCEIVED LACK OF NEED/ INTEREST	851 12%	12 4%	62 17% a	241 47% ab	14 5%	38 6%	115 23% de	228 52% def

Columns Tested: a,b,c - d,e,f,g



Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
COST AND LACK OF INTEREST	116	3	12	23	2	16	25	26
	2%	1%	3%	5%	1%	3%	5%	6%
				a		d	de	de

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	~d	e	f	g
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
No need	455 38%	** **	33 34%	132 42%	** **	15 20%	65 40%	121 40%
Don't want a computer	176 15%	** **	10 10%	45 14%	** **	6 8%	24 15%	41 14%
Too old to use the internet	136 11%	** **	2 2%	65 20% b	** **	* 1%	5 3%	64 21% ef
Don't know how you use computers	115 10%	** **	12 12%	40 12%	** **	5 6%	21 13%	36 12%
Too expensive to set up	94 8%	** **	13 14% c	8 2%	** **	25 34% fg	17 11% g	15 5%
Not interested/ prefer to speak to people	28 2%	** **	5 5% c	5 2%	** **	2 3%	2 1%	3 1%
Computer is too expensive to buy	26 2%	** **	2 2%	3 1%	** **	5 7% g	6 4%	6 2%
Charges are too expensive	22 2%	** **	5 5% c	1 *%	** **	6 8% g	5 3% g	- -%
Friends/family member checks things on the internet for me	19 2%	** **	- -%	4 1%	** **	- -%	3 2%	4 1%
Don't have a phone line	15 1%	** **	2 2% c	- -%	** **	4 5% g	4 2% g	- -%

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	~d	e	f	g
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
Satisfied with using the Internet elsewhere	9 1%	** **	* *%	- -%	** **	* *%	- -%	1 *%
Satisfied with using the Internet at work	6 1%	** **	- -%	- -%	** **	- -%	- -%	1 *%
Health reasons - bad eyesight	4 *%	** **	- -%	3 1%	** **	- -%	- -%	2 1%
Worries/ concerns about privacy issues	3 *%	** **	1 1%	* *%	** **	- -%	- -%	- -%
Plan to move house in the near future	3 *%	** **	- -%	- -%	** **	- -%	- -%	- -%
I don't want access for me/ for kids	2 *%	** **	2 2%	1 *%	** **	- -%	- -%	- -%
My computer is out of date	2 *%	** **	1 1%	* *%	** **	- -%	1 1%	- -%
No computer	2 *%	** **	- -%	- -%	** **	- -%	- -%	- -%
No time/ too busy	2 *%	** **	- -%	* *%	** **	- -%	- -%	- -%
Reception not good enough/ in area	2 *%	** **	- -%	- -%	** **	* *%	* *%	- -%
Would use it too much - be addicted	1 *%	** **	* *%	- -%	** **	- -%	* *%	- -%

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : Those unlikely to get internet access at home in the next 12 months

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 ~d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	2122	52	172	593	50	136	292	529
Effective Weighted Sample	1558	40	119	436	37	92	203	360
Total	1199	33	96	318	37	74	162	303
Concerned about security/ fraud	1 *%	** **	- -%	1 *%	** **	- -%	- -%	* *%
No space	1 *%	** **	- -%	- -%	** **	1 1%	- -%	- -%
Have trouble reading/ writing/ dyslexic	* *%	** **	- -%	- -%	** **	* *%	- -%	- -%
Other	5 *%	** **	- -%	- -%	** **	- -%	- -%	2 1%
Don't know	70 6%	** **	8 9%	10 3%	** **	5 6%	7 5%	7 2%
COST	142 12%	** **	20 21%	12 4%	** **	36 49%	29 18%	21 7%
PERCEIVED LACK OF NEED/ INTEREST	665 55%	** **	44 45%	181 57%	** **	21 28%	93 57%	168 55%

Columns Tested: a,b,c - d,e,f,g

**OF COM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 27**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	d	e	f	g
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
No need	455 25%	** **	33 24%	132 37%	11 11%	15 9%	65 29%	121 36%
			b			de	de	
Don't want a computer	176 10%	** **	10 7%	45 13%	1 1%	6 3%	24 11%	41 12%
						de	de	
Too old to use the internet	136 7%	** **	2 2%	65 18%	- -%	* *%	5 2%	64 19%
			b				def	
Don't know how you use computers	115 6%	** **	12 9%	40 11%	1 1%	5 3%	21 9%	36 10%
						de	de	
Too expensive to set up	94 5%	** **	13 10%	8 2%	10 10%	25 14%	17 8%	15 5%
			c	g	fg			
Not interested/ prefer to speak to people	28 2%	** **	5 4%	5 1%	- -%	2 1%	2 1%	3 1%
Computer is too expensive to buy	26 1%	** **	2 2%	3 1%	3 3%	5 3%	6 3%	6 2%
Charges are too expensive	22 1%	** **	5 4%	1 *%	2 2%	6 4%	5 2%	- -%
			c	g	g	g		
Friends/family member checks things on the internet for me	19 1%	** **	- -%	4 1%	- -%	- -%	3 2%	4 1%
Don't have a phone line	15 1%	** **	2 1%	- -%	1 1%	4 2%	4 2%	- -%
			c			g	g	

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		~a	b	c	d	e	f	g
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
Satisfied with using the Internet elsewhere	9	**	*	-	2	*	-	1
	%	**	%	-%	2%	%	-%	%
					fg			
Satisfied with using the Internet at work	6	**	-	-	-	-	-	1
	%	**	-%	-%	-%	-%	-%	%
Health reasons - bad eyesight	4	**	-	3	-	-	-	2
	%	**	-%	1%	-%	-%	-%	1%
Worries/ concerns about privacy issues	3	**	1	*	1	-	-	-
	%	**	1%	%	1%	-%	-%	-%
					g			
Plan to move house in the near future	3	**	-	-	*	-	-	-
	%	**	-%	-%	%	-%	-%	-%
I don't want access for me/ for kids	2	**	2	1	-	-	-	-
	%	**	1%	%	-%	-%	-%	-%
My computer is out of date	2	**	1	*	-	-	1	-
	%	**	1%	%	-%	-%	%	-%
No computer	2	**	-	-	2	-	-	-
	%	**	-%	-%	2%	-%	-%	-%
					efg			
No time/ too busy	2	**	-	*	-	-	-	-
	%	**	-%	%	-%	-%	-%	-%
Reception not good enough/ in area	2	**	-	-	1	*	*	-
	%	**	-%	-%	1%	%	%	-%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

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**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : Those without internet access at home

	Total	DISABILITY			DE			
		16-44 ~a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	3110	98	237	661	163	308	401	587
Effective Weighted Sample	2242	76	164	485	118	217	279	402
Total	1841	64	137	359	100	176	226	341
Would use it too much - be addicted	1 *%	** **	* *%	- -%	- -%	- -%	* *%	- -%
Concerned about security/ fraud	1 *%	** **	- -%	1 *%	- -%	- -%	- -%	* *%
No space	1 *%	** **	- -%	- -%	- -%	1 1%	- -%	- -%
Have trouble reading/ writing/ dyslexic	* *%	** **	- -%	- -%	- -%	* *%	- -%	- -%
Other	5 *%	** **	- -%	- -%	- -%	- -%	- -%	2 1%
Don't know	713 39%	** **	48 35% c	51 14%	66 66% fg	106 60% fg	72 32% g	45 13%
COST	142 8%	** **	20 15% c	12 3%	15 15%	36 21% g	29 13% fg	21 6% g
PERCEIVED LACK OF NEED/ INTEREST	665 36%	** **	44 32%	181 50% b	13 13%	21 12%	93 41% de	168 49% def

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
No need	455 7%	5 2%	33 9%	132 26%	11 4%	15 3%	65 13%	121 28%
			a	ab			de	def
Don't want a computer	176 3%	2 1%	10 3%	45 9%	1 *%	6 1%	24 5%	41 9%
				ab			de	def
Too old to use the internet	136 2%	- -%	2 1%	65 13%	- -%	* *%	5 1%	64 15%
				ab			e	def
Don't know how you use computers	115 2%	5 2%	12 3%	40 8%	1 *%	5 1%	21 4%	36 8%
				ab			de	def
Too expensive to set up	94 1%	8 3%	13 4%	8 2%	10 3%	25 4%	17 3%	15 4%
			c					
Not interested/ prefer to speak to people	28 *%	1 *%	5 1%	5 1%	- -%	2 *%	2 *%	3 1%
Computer is too expensive to buy	26 *%	1 1%	2 1%	3 1%	3 1%	5 1%	6 1%	6 1%
Charges are too expensive	22 *%	3 1%	5 1%	1 *%	2 1%	6 1%	5 1%	- -%
			c			g	g	
Friends/family member checks things on the internet for me	19 *%	- -%	- -%	4 1%	- -%	- -%	3 1%	4 1%
							e	e

Columns Tested: a,b,c - d,e,f,g



Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44 a	45-64 b	65+ c	16-24 d	25-44 e	45-64 f	65+ g
Significance Level: 95%								
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Don't have a phone line	15 *%	1 *%	2 1%	- -%	1 *%	4 1%	4 1%	- -%
Satisfied with using the Internet elsewhere	9 *%	* *%	* *%	- -%	2 1%	* *%	- -%	1 *%
Satisfied with using the Internet at work	6 *%	- -%	- -%	- -%	- -%	- -%	- -%	1 *%
Health reasons - bad eyesight	4 *%	1 *%	- -%	3 1%	- -%	- -%	- -%	2 *%
Worries/ concerns about privacy issues	3 *%	1 *%	1 *%	* *%	1 *%	- -%	- -%	- -%
Plan to move house in the near future	3 *%	- -%	- -%	- -%	* *%	- -%	- -%	- -%
I don't want access for me/ for kids	2 *%	- -%	2 *%	1 *%	- -%	- -%	- -%	- -%
My computer is out of date	2 *%	- -%	1 *%	* *%	- -%	- -%	1 *%	- -%
No computer	2 *%	- -%	- -%	- -%	2 1%	- -%	- -%	- -%
No time/ too busy	2 *%	- -%	- -%	* *%	- -%	- -%	- -%	- -%
Reception not good enough/ in area	2 *%	* *%	- -%	- -%	1 *%	* *%	* *%	- -%

Columns Tested: a,b,c - d,e,f,g

**OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET - DISABILITY AND DE SUB-BREAKS ONLY - 4th January to 28th February 2010.**

**Table 28**

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)**

Base : All respondents including boost

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	9698	388	578	904	420	863	807	720
Effective Weighted Sample	6856	281	400	670	306	594	561	504
Total	6858	280	355	510	301	594	503	439
Would use it too much - be addicted	1	-	*	-	-	-	*	-
	*%	-%	*%	-%	-%	-%	*%	-%
Concerned about security/ fraud	1	-	-	1	-	-	-	*
	*%	-%	-%	*%	-%	-%	-%	*%
No space	1	-	-	-	-	1	-	-
	*%	-%	-%	-%	-%	*%	-%	-%
Have trouble reading/ writing/ dyslexic	*	*	-	-	-	*	-	-
	*%	*%	-%	-%	-%	*%	-%	-%
Other	5	-	-	-	-	-	-	2
	*%	-%	-%	-%	-%	-%	-%	*%
Don't know	5730	251	267	202	266	525	349	143
	84%	90%	75%	40%	89%	88%	69%	33%
		bc	c		fg	fg	g	
COST	142	13	20	12	15	36	29	21
	2%	5%	6%	2%	5%	6%	6%	5%
			c					
PERCEIVED LACK OF NEED/ INTEREST	665	7	44	181	13	21	93	168
	10%	3%	12%	36%	4%	4%	18%	38%
			a	ab			de	def

Columns Tested: a,b,c - d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

**QE7 (QE10). SHOWCARD And which of these is your MAIN method of connection? (SINGLE CODE)**

Base : Those with access to the internet at home

	Total	DISABILITY			DE			
		16-44	45-64	65+	16-24	25-44	45-64	65+
Significance Level: 95%		a	b	c	d	e	f	g
Unweighted total	6530	287	336	225	256	550	399	124
Effective Weighted Sample	4663	205	234	172	190	383	281	95
Total	4981	214	216	140	199	416	273	92
Ordinary phone line - dialup access	58 1%	6 3%	3 2%	6 4%	2 1%	2 *%	5 2%	2 2%
Fixed Broadband ADSL through a phone line or cable service - always on, high speed access,	4369 88%	171 80%	192 89%	126 89%	141 71%	321 77%	239 88%	83 91%
			a	a			de	de
Broadband through a mobile network - connecting via a USB stick or dongle	451 9%	33 15%	16 7%	3 2%	47 24%	75 18%	22 8%	2 3%
		bc	c		fg	fg		
ISDN line - mid speed access, allows you to make voice calls at the same time as using the internet	7 *%	- -%	- -%	- -%	- -%	1 *%	- -%	- -%
Other	18 *%	2 1%	- -%	- -%	6 3%	6 1%	- -%	- -%
					f	f		
Don't know	77 2%	2 1%	4 2%	6 4%	3 1%	11 3%	8 3%	4 5%
				a				

Columns Tested: a,b,c - d,e,f,g