

Response from:
Responding on behalf of:

Jeffrey F Holden
Self

Hello

I have read your pdf file and I simply want to say that I believe it should be a statutory obligation for ALL telephone providers to give (free) access to emergency services (999 calls).

I do *not* like the idea of having to pay for a second line merely so that in emergency one would have guaranteed access to emergency services by dialling 999. Clearly, one would hope that the likelihood of having to make such a call would be extremely remote and hence many people would opt not to take the 'second line' but in an emergency these same people would be placed at unacceptable risk perhaps without realising it. It should not be difficult to make '999' calls available over VOIP and one would hope for some kind of international convention whereby ALL responsible providers would offer a simple emergency number that could be translated by their software into the correct 'code' for their local emergency services.

While I recognise that not all countries have just ONE number (e.g.999) as we have in Britain I still believe firmly that this problem needs to be solved, not shelved.

I realise that it may be more difficult to enforce the kind of regulation that I am proposing, where VOIP service providers are located in a foreign country but I hope this potential obstacle will not prove insurmountable.

Kind regards
Jeffrey F Holden