

Plusnet



Ofcom
Riverside House
2a Southwark Bridge Road
London
SE1 9HA

Dear Paul,

Re: Wholesale Mobile Call Termination Review (Second Consultation)

I am writing on behalf of broadband and home phone provider Plusnet to register our support for Ofcom's proposal to reduce Mobile Termination Rates to 0.5ppm by 2014.

Currently, MTRs are set at a level which prevents open and fair competition in the retail telecoms marketplace.

It is of utmost importance for us to be able to provide low cost call charges in the fixed line market as a point of differentiation. However, the high level of MTRs creates an artificial price floor for the cost of calls to mobiles, preventing us from offering new and creative tariff plans. Once the rates are reduced, we will pass on the benefits to our customers in the form of flat rate calling plans and overall lower calling costs.

We hope that the proposed reduction is put in place as soon as feasibly possible and we will continue to support the Terminate the Rate campaign until the termination rate is reduced.

Yours Sincerely

Nick Rawlings
Commercial and Marketing Director