

**Title:**

Mr

**Forename:**

Malachy

**Surname:**

Mcburney

**Representing:**

Self

**Organisation (if applicable):**

**Email:**

**What do you want Ofcom to keep confidential?:**

Keep nothing confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

Yes

**Additional comments:**

I would like to VRS to stay and extra hours needs user BSL videesign needs for Interpreter access because my problem i am full BSL and second of English

Thank you

regards

Malachy Mc Burney

**Question 1: Do you agree that NGTR would provide greater equivalence than the existing approved TR service? Do you agree that we have considered an appropriate range of improvements:**

**Question 2: Do you agree with the proposal to implement NGTR through the amendment to GC15? Do you agree that the criteria we propose satisfactorily embody improvements we suggest for NGTR:**

**Question 3: Do you agree that a period of up to 18 months for implementation of NGTR, following an Ofcom statement, is appropriate:**

**Question 4: Do you consider that the requirement to ensure equivalent services for disabled end-users would require a mandated VR service in some form for BSL users? Please indicate the basis of your response:**

yes I need to access signvideo for user BSL Interpreters to understand access i need more hours then 30mins is not enough I would like to more hours every week

**Question 5: Do you agree that a restricted service would be more proportionate in providing equivalence for BSL users than an unrestricted service:**

yes i agree this I been vision VIDEOSign was successful easy to access to people from Signvideo interpreters

**Question 6: Please provide your views on Methods 1 ? 5 for a restricted VR service discussed above. Are there any other methods that are not mentioned that we should consider? In making your response, please provide any information on implementation costs for these solutions which you believe is relevant.:**

**Question 7: Do you agree that a monthly allocation of minutes combined with a weekday/business hours service would be the most appropriate means to restricting the service:**

I agree with this need VRS signvideo use more hours to access for benefits, colleges , work meeting , family schools etc