

## **Additional comments:**

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No I do not agree, This proposal is a recipe for disaster, the trial actually requires people to opt out and in doing so provision of sensitive personal data is demanded, this does not meet the requirements of the data protection act.

Also the fact that a item of royal mail should only be delivered to the addressee and not a third person who could then open and or steal the contents and have access to sensitive personal data. There is much more that makes this proposal untenable.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Securtiy of delivery to the addressee is not even considered. Just allowing an unopened letter to be placed in the hand of a third party could do untold damage.

Who will be held responsible for lost or damaged items, and the reinbursement of full costs.

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

The notification of the trial gives the impression that this is already in the pipeline and has been rubber stamped for regulatory approval. Introduction of this proposal should not be made and as above if the decision has been taken the system of application should be one of opt in as with organ donation.