

**Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Not in its current form. No.

**Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

The right to respect for home and correspondence. Art 8 ECHR.

**Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:**

The new proposed service to deliver to a neighbour should have an "opt in" clause, not an "opt out" clause.

There is no duty on a person to do anything at all, particularly, there is no positive duty on a person to make an opt-out and they are still entitled to receive all mail or for it to be returned to the delivery office where it can be collected.

In particular, an unjustified positive duty to require persons to opt-out may be disproportionate in considering Article 8 of the European Convention on Human Rights, the right to respect for private and family life, home and correspondence.

In particular, the requirement to opt out instead of opt in, may well overstep the mark in having a disproportionate affect on Article 8, it is blatant that mail falls within the description of "correspondence" and that of course, Article 8 will be engaged.