Additional comments:

i think the change should be one where postal recipients can opt in to the new service level and not one where they must obviously opt out.

This is because they would have to display a sticker which might cause upset to their neighbours.

if opting in is the default then only those who want to risk a neighbours misappropriation of potentially valuable items or personal data can do so.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No because the unnecessary potential for items delay, loss or data theft is the default. Offence could be caused by the appearance of notices, especially in shared accommodation buildings.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: