

Below lays out the EPG status for both EE and BT TV:

EE EPG

The EPG used within EE TV makes it clear which content has Subtitles [S] and Audio Descriptions [AD]. This can be found within the individual content items Programme Details page. The EPG display is also of high contrast using a selection of yellow, aqua, grey and white colours from the EE Brand guidelines.

There is also an Accessibility section within the Settings Menu that allows the selection of Audio Track and Subtitles language plus the option to turn on/off the Audio Description track where it is available.

Current development is focused on bug fixes.

BT TV EPG

Below outlines the current accessibility features on BT TV:

- 1) high contrast colour scheme – this allows users to change the settings so that the menu is displayed as white text on a black background. When the Guide is ‘unselected’ the contrast ratio is 21:1; when the item on the Guide is selected, the ratio becomes 16:1;
- 2) users are able to remove channel logos from the TV guide, allowing the guide to be read more easily;
- 3) users can remove transparency from the TV guide. Users can choose a solid background rather than being transparent which makes it easier to read;
- 4) audio feedback – when users press certain buttons on the remote control, a tone is played. Further, the volume of these buttons can be adjusted;
- 5) zoom functionality allows users to zoom in when using the main menu or TV Guide, enlarging the text;
- 6) users can control the YouView box without the need for keyboard or a remote control;
- 7) using a keyboard instead of a remote control – users can use a USB keyboard to interact with their set-top box; and
- 8) presence of subtitles and/or audio description indicating in the programme information field which programmes carry access-services using the abbreviations AD and/or S
- 9) ability to highlight/list separately AD and signed VOD programming on the main user interface. In addition, the BT Player (On-Demand environment) has a segregated section for AD and signed programming
- 10) ability to voice search through a paired Alexa enabled device

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