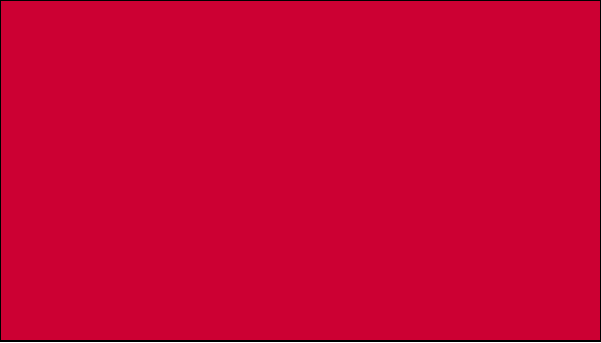


Your response

Question	Your response
<p data-bbox="204 495 775 528">Do you have any comments on our proposals?</p>	<p data-bbox="842 506 1369 607">Thanks for the opportunity to respond to your consultation on your 2021/22 work plan.</p> <p data-bbox="842 636 1382 871">I'd really urge you to include a review of PAF as part of your work plan because it's really important for the efficiency of all manner of services and other operations, some existing and some yet to be realised, particularly with the historic and potential rise of digital services.</p> <p data-bbox="842 900 1366 1001">I believe you last reviewed PAF eight years ago, which is an enormous length of time in a digital landscape.</p> <p data-bbox="842 1030 1321 1131">In your new work plan, I believe you should be including the review of the following:</p> <ol data-bbox="842 1160 1374 1285" style="list-style-type: none"> 1. Whether the responsibility for PAF should be with a government department which is independent of a postal/collection/delivery organisation. <p data-bbox="890 1323 1358 1487">The potential exists for many other organisations - and not just in the postal/delivery sector - to benefit hugely from a system that takes account of the wider picture.</p> <ol data-bbox="842 1516 1342 1619" style="list-style-type: none"> 2. Whether the data can be made available at no charge and with no restrictions on its use. <p data-bbox="890 1648 1362 1749">This would improve the efficiency of many organisations, both public and private</p> <ol data-bbox="842 1778 1385 1881" style="list-style-type: none"> 3. Whether/how access to the data can be improved for both organisations and individuals <p data-bbox="890 1910 1377 2011">This too would improve the efficiency of many organisations, both public and private</p>



Separately from the issues of PAF, I'd like to see you examine whether and how the monopoly of Royal Mail over certain types of items (eg letters and small packages) can be removed.

I believe the monopoly is holding back the efficiency of all sorts of activities in this country