

<p><b>Question 1:</b>  <b>What are your views on the strategic principles that Ofcom proposes to apply to its numbering policy decisions?</b></p>
<p>My view is that Ofcom should apply strict guidelines within its strategic principles which forbid any registered company or government office to make any charge for telephone contacts from the public other than by normal accepted local charges, which must be at one fixed UK rate.</p>
<p><b>Question 2:</b>  <b>What do you think are consumers' key current views on numbering, how do you think those views will change, and how should Ofcom's current decisions take those changes into account?</b></p>
<p>There are no problems with consumers using current numbering systems. However the charges made by those systems are creating excessive costs to the general public and this should be stopped by ofcom.</p>
<p><b>Question 8:</b>  <b>Do you agree with Ofcom's proposal to open a new '03' number range for non-geographic, non-revenue sharing services?</b></p>
<p>Yes, but with the condition that 084 and 087 numbers should be closed down.</p>
<p><b>Question 9:</b>  <b>How should the '03' range be structured, in terms of tariffs and services ?</b></p>
<p>Tariffs should be set very strictly, maintaining only local call charges.</p>
<p><b>Question 10:</b>  <b>How should the '08' range be structured, in terms of tariffs and services?</b></p>
<p>08 range should also be strictly controlled and held for local call charges only.</p>
<p><b>Question 11:</b>  <b>Which broad approach should Ofcom take to structuring the '09' range, and if a re-structured '09' range is preferred how would you arrange the different types of '09' services (e.g., according to price per minute, price per call, inclusion of adult content)?</b></p>
<p>09 services must be controlled more strictly. Adult content should be limited to a maximum of £1.00 per total length of call.</p>
<p><b>Question 14:</b>  <b>Do you agree that personal numbers should have a tariff ceiling (or recorded message) to restore trust in those numbers? If so, what level, and should that ceiling include the cost of recorded messages?</b></p>

<p>Tariffs should never include the cost of recorded messages. The telephone company should be the only one to profit from calls. This is the problem area causing much grief to the poorer in our society.</p>
<p><b>Question 15:</b>  <b>Do you agree with Ofcom's proposals to move personal numbers (with the same consumer protection provisions) to the '06' range and to pursue the direct allocation of numbers to end users as proposed at some point in the future?</b></p>
<p>I do not believe that ofcom has maintained sufficient consumer protection in the present systems. I therefore do not accept that only a change would improve the present system. More must be done to stop the abuses within the 08 range.</p>
<p><b>Question 16:</b>  <b>Do you have any comments on the use of the 05 number range?</b></p>
<p>None at this time</p>
<p><b>Question 17:</b>  <b>Do you agree that Ofcom's overall proposals for a future Numbering Plan are coherent and comprehensive, and do you have any comments on the timescales in which the changes should be implemented ?</b></p>
<p>I can only make a judgement on past changes which seem to have been implemented without much thought. New changes in numbering systems are already being made or proposed. This does not gender much trust in future changes.</p>
<p><b>Question 19:</b>  <b>Do you support the proposal to extend the tariffing provisions of the Numbering Plan so that they apply to customers of all providers on all types of network?</b></p>
<p>No, the present tariff system is already being abused by businesses and the ones who suffer most are the poor and pensioners. Stop companies from profiting from telephone users.</p>
<p><b>Question 20:</b>  <b>How do you think the new Numbering Plan could be effectively communicated to consumers?</b></p>
<p>By being open and honest and keeping cost to a minimum.</p>
<p><b>Question 34:</b>  <b>Do you agree with Ofcom's assessment of the problems with current 08 and 09 in terms of information clarity and consumer perceptions?</b></p>
<p>The public have been badly misled by Ofcom, and by business in general making vast profits from this deception over the misuse of tariffs. The consumer is still being misled and overcharged.</p>

**Question 35:**

**Which of these options for current 08 services do you think is best in terms of a) increasing consumer transparency and b) minimising the costs of restructuring the 08 range?**

Restrict costs , cut charges for all 08 services. This will immediately be known and appreciated by the public.

**Question 36:**

**How might early migration to the '03' range be encouraged?**

Do not know

**Question 38:**

**Should there be any PRS number ranges (09x) with no tariff ceiling ?**

Maintain 09 tariffs but at a reduced cost. No one should be asked to pay for excessive tariffs, and no company should be allowed to profit from telephone users.

**Question 45:**

**If a new sub-range is made available for personal numbering services, how long should the current '070' sub-range remain available for existing providers, in order to minimise migration costs ?**

Do not know