

14 October 2009

Sara Winter

Ofcom
Riverside House
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LONDON
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Dear Sara Winter

re: 2009 Ofcom Access services review

Audio description is a brilliant service that has completely revolutionised my enjoyment of television. It's a narrative that describes the action, body language, facial expressions or scenery - all things that I, as a visually impaired person, might otherwise miss.

I understand the Ofcom Access Services review includes three options for the future of audio description. I am requesting that Ofcom choose option two and increase audio description to 20% across all channels.

Audio description has really enhanced my enjoyment of television, whether watching alone or with the family. It has enabled me to watch programmes which I would have previously found difficult to follow, such as films with lots of fast action or long silent periods.

Please take onboard my request for an increase of audio description to 20 per cent.

Yours sincerely