

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I agree in principle but ONLY if all parties agree, i.e. both the recipient and his/her neighbours. Therefore this must be done on an opt-in basis.

I would prefer my mail to be held at the sorting office, but by placing a sticker on my door to opt out I am going to alienate my neighbours. For some people this could be a real issue as we cannot choose our neighbours.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The consequence of neighbour relations when having an opt out sticker displayed has not been assessed.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: