

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No - not under the conditions I have so far seen.

It appears that Royal Mail wishes to be able to leave items with any neighbour that happens to live nearby. This is unacceptable - some neighbours may be untrustworthy, in dispute or frequently absent (though not at the time of delivery). Before the system is granted approval it must include the option for people to choose a specific designated neighbour at a specific address.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: