

Additional comments:

Like many people in London, I don't know my neighbours. Royal Mail have twice before left valuable parcels at random addresses in my street - once with a shop, whose staff were rude about it, and once with an unknown man 20 doors away. I don't want to spend my evenings knocking on strangers' doors. And I also don't want to risk having items stolen; just because someone lives on my street, it doesn't make them automatically trustworthy. The sorting office is just fine, thank you very much Royal Mail.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. If I wanted items delivered to my neighbours I'd have them addressed to them.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Potentially unsafe for women to have to go round knocking on random strangers' doors at night.

May put people off online shopping, at a time when businesses need all the custom they can get.

Risk of theft.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Don't approve it, full stop.