## **Additional comments:**

In this submission, unless the contrary intention appears,-

- (a)words importing the masculine gender include the feminine; .
- (b)words importing the feminine gender include the masculine;

## TTTTTTT

Don't know if anyone else has raised this but here is an interesting scenario that is based on fact.

Two immediate neighbours, who have not opted out of the deliver to neighbour scheme, are in dispute.

Verbal communications have broken down and on legal advice the injured party has put his concerns in writing and hand delivered it through his neighbour's letterbox. The neighbour, without opening it, puts it back through the injured party's letterbox. This happens more than once.

The injured party engages a solicitor who undertakes to write to the neighbour. He sends his letter by Royal Mail First Class Recorded Signed For.

On the day of the delivery the neighbour is either not at home or will not come to the door. The postman, who is naturally unaware of the dispute, rings on the injured party's bell and asks if he will take in and sign for a Recorded Signed For letter - that is the letter from his own solicitor to the neighbour with whom he is in dispute.

Doesn't this already demonstrate how stupid this scheme is?

Naturally the injured party refuses to take delivery but the postman tries another neighbour, also unaware of the dispute, who does oblige. The postman leaves a P739 card at the addressee's house.

The addressee decides not to collect the letter from the obliging neighbour who, realising it is important, takes it to the addressee. The addressee refuses to accept the letter from the obliging neighbour who puts it through the letterbox.

The addressee, who by now you will realise is an awkward customer, puts it back through the obliging neighbour's letterbox.

The obliging neighbour is in a dilemma. He has accepted and signed for this important letter. What does he do?\*

Doesn't this further demonstrate how stupid this scheme is?

The dispute escalates and ends up in court. The offending neighbour denies knowledge of any communication so the obliging neighbour is summonsed as a witness for the Plaintiff. This upsets the defendant who we now know is awkward, unreasonable and incapable of rational thought.

The obliging neighbour is now in dispute with the defendant.	Verbal communication has
broken down and on legal advice	

\*Answers on a postcard please to Ofcom, Riverside House, 2A Southwark Bridge Road, London SE1 9HA

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer.:

No.

Self evident from above.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes.

The above

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No.

The scheme should not be approved.