

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, if the service is opt-out.

Yes, if the service is opt-in.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

1) Inconvenience to homes - especially flats or areas of dense population: Those who are often home may be turned into a 'delivery office' for others who are often not home.

2) Accountability & adequate financial compensation: Delivery to neighbours increases the risk of loss/ damage to mail, and from experience, I know that Royal Mail will not adequately compensate for loss of mail.

3) The current 'opt-in' option is insufficient and inadequate. It places the responsibility of displaying a sticker by the homeowner. What will prevent a neighbour or lazy postman from removing the sticker?

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: