

Freedom of Information: Right to know request

Thank you for your request for information where you asked:

“I need information, either you can deliver the following data of the telecommunication market of the UK for the past 20 years. More precisely, from 1996 to 2016. Furthermore, the data should be divided into the total market, the incumbent and the main competitors in UK.

- Consumer price index for telecommunication services
- Overall revenue
 - i. Fixed line
 - ii. Mobile
 - iii. Broadband cable network
- Infrastructure investment
- Employer
- Expenditures

a) Fixed line

- Supplier
- Supplier concentration
- Consumer price index for fixed line and internet services
- Local loops rentals
- Local loops rentals price for Feeder Distribution Interface
- Local loops rentals price for Main Distribution Frame
- Telephony Connections
- VoIP via DSL
- VoIP via FTTX (fiber to the x)
- VoIP via HFC (hybrid fiber coax)
- ISDN base connections
- ISDN Primary rate interface connections (estimations)
- Analog connections
- Call minutes outgoing
- Broadband Connections
- Broadband Connections DSL
- Broadband Connections HFC (hybrid fiber coax)
- Broadband Connections BWA (Broadband Wireless Access), FTTX (fiber to the x), Powerline, Permanent Circuit Connections
- FTTX Connections - Passed homes
- FTTX Connections – Connected homes
- DSL Connections with < 6Mbit/s
- DSL Connections with 6 to 16 Mbit/s
- DSL Connections with 16 to 50 Mbit/s
- DSL Connections with > 50Mbit/s
- DSL Overall data volume
- Mean data volume per user and month
- Network coverage

b) Mobile

- License cost
- Connections
- Penetration
- Revenue
- Revenue Voice and connections
- Revenue Data (incl. SMS)
- Other revenue
- Number base stations
- Call minutes outgoing
- Data volume
- SMS outgoing
- Supplier concentration
- Consumer price index for mobile services
- Termination fee (domestic ct/min)."

Ofcom has considered under the Freedom of Information Act 2000 (the Act).

Ofcom can neither confirm nor deny that it holds information relating to this request in its records. The information is not readily accessible as a considerable amount of time would be needed to locate, retrieve, identify and extract any relevant information. Section 12 of the Freedom of Information Act 2000 provides that a public authority is not obliged to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the "appropriate limit". The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, identifying, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour.

Ofcom estimates that it would take at least 18 hours to identify, locate and extract the information you require and as such the cost of complying with your request will exceed the appropriate limit. We will therefore not be able to provide any information in connection to your request. However, if you wish to submit an alternative request with a narrower, more specific scope in relation to this subject, we would be happy to give it our full consideration. In any event, with any information requested, exemptions may apply.

Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF