

Reference: 544846

Jerin John
Information Rights Adviser
Information.requests@ofcom.org.uk

31 May 2018

Freedom of Information: Right to know request

Thank you for your request for information where you asked about mobile phone handset compliance.

This was received by Ofcom on 23 May and it has been considered under the Freedom of Information Act 2000.

Please see our responses to your questions.

- 1) For a mobile phone handset, what are those specific component(s) and/or technologies (e.g. 4G, Bluetooth, etc) are expected to undergo compliance testing?

Unfortunately, Ofcom does not hold the information under this part of the request. Whilst Ofcom does have published advice for spectrum radio equipment¹, advice and compliance requirements for mobile phone handsets and its specific components fall outside Ofcom's remit.

- 2) Is handset fire subject to the compliance requirement? Is it under the jurisdiction of Department for Business, Energy & Industrial Strategy?

Although we are not responsible for providing such advice and therefore do not hold information on this part of the request, the following information may be helpful.

The Department for Business, Energy & Industrial Strategy are responsible for the UK regulations for safety of products and it may be helpful to visit their website which contains information about the relevant UK regulations².

- 3) Could you please provide a detailed list of standards pertaining to mobile phone handsets?

Ofcom does not maintain a list of standards pertaining to mobile phone handsets, therefore the information is not held.

If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

¹ <https://www.ofcom.org.uk/spectrum/interference-enforcement/manufacturers-importers-suppliers>

² <https://www.gov.uk/guidance/radio-and-telecommunications-terminal-equipment>

Yours sincerely,

Jerin John

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF