

Reference: 555363

Jerin John
Information Rights
Information.requests@ofcom.org.uk

27 July 2018

Freedom of Information: Right to know request

Thank you for your request for information where you asked about meetings with BT regarding DQ tariff levels.

This was received by Ofcom on 2 July and it has been considered under the Freedom of Information Act 2000 (the Act).

You asked:

Could you please supply a list of dates of meetings held between Ofcom and BT where DQ tariff levels was on the agenda.

Or meetings concerning DQ re-tariffing where BT were on the attendees list for the period of the last 12 months (if this is considered too wider a period then in 2018).

Ofcom met with a variety of relevant stakeholders including communication providers and service providers of DQ services throughout our review into DQ call costs. The dates of meetings that we had with BT over the last 12-month period when DQ was discussed is set out in the table below. These meetings took place at various management levels and sometimes about a number of topics, not just DQ services.

Stakeholder meetings with BT

Date
13/07/2017
27/11/2017
01/03/2018
22/03/2018
29/03/2018
10/04/2018
04/06/2018
26/06/2018
03/07/2018

If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

Switchboard: +44 (0)20 7981 3000
or +44 (0)300 123 3000

www.ofcom.org.uk

Jerin John

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF