

Request for information

Thank you for your request for information dated 18 July for a callbook data log for the Haywards Heath area, which we have considered under the Freedom of Information Act 2000.

You asked:

"I came across details regarding the amateur callbook data logs (which was publicly available), I wondered if you had a up to date callbook data log for Hayward's Heath and Southdowns Park, Bennett's Rise and Hayward's Heath for 2018 which is publicly available?"

Firstly, I note that the list you found is three years old and is almost certainly no longer accurate. As such, we have removed it from our website so as not to be misleading, and I thank you for making me aware of this.

Turning to your request, we do not hold an up to date callbook data log for Hayward's Heath and Southdowns Park, Bennett's Rise and Hayward's Heath for 2018.

If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely

Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF