

Dementia UK
6 Camden High Street
London
NW1 0JH

Ofcom
Riverside House
2a Southwark Bridge Road
London
SE1 9HA

Dear Paul,

Re: Wholesale Mobile Call Termination Review (Second Consultation)

I am writing on behalf of Dementia UK, the charity supporting people with dementia and their carers, to inform Ofcom that we fully support its proposal to reduce Mobile Termination Rates to 0.5ppm over the next four years.

There are currently 820,000 people in the UK living with dementia and a large number of these have a full time carer. Carers of loved ones often find their financial position is hindered as they face escalating costs of living and many have to give up their jobs to take on full time care. Currently Carers Allowance is around £53 per week, which is barely enough to get by on.

Carers often find they have to make regular phone calls to other relatives, healthcare providers and respite services and their mobile is a lifeline. Lower Mobile Termination Rates would really help carers, as it would reduce the amount of outgoings they face each month as a direct result of the high number of calls they make.

We will continue to support the Terminate the Rate campaign until the rates are reduced.

Yours Sincerely

Kirsty Marrins
Communications Officer
Dementia UK