

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes. It would be faster to use than the existing plethora of different numbers which leads to confusion.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Definitely. As already mentioned it would be easier to remember and offers a faster service. It would also remove the strain on the 999 service and calls to this number would be target specific. 111 is the best option as it is a number which stays in the mind and would be especially helpful for blind or partially sighted people who are trying to navigate the phone keypad.

Q3 What are your views on the tariff options selected by the DH? :

I think there should only be one charge for initially making the call, however long it lasts. If it was too expensive this would deter people from using it and put pressure back on other services.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

no comment.