## Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

## NO. This sceme should be scrapped.

I live in the county in a semidetached house where a family ember live in the other house. Letters or mail soemtimes get left in the ajoining house and do not come to me for days. One becuasethey are often away; two becuase they sometimes do not read their mail and so often open mine. If I could nominate another local address then this scheme MIGHT be useful.

## Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Lost mail and the PO not fullfilled its staturoey duty to protect the mail. Credit card costs where mail is not passes on correctly. Letters which nee ot be signed for would also cause a problem as the neighbour may sign and then open the goods. Cheap items, particulary when the packaging is from a company like Amazon!

## Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

The who scheme should ne binned. I have alread recieved a leaflet asking me to Opt out of the scheme and the scheme has not been approaved.Uncear, raises more quetions than it answers. PO getting out of do the job properly. Come private companies.