

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

As a retired person, who is usually at home, I feel I'll be subjected to lots of packages being dumped at my house, as most of my neighbours work, unless I decide to "opt out" - which I will certainly do. It's not my job to store and distribute post and I am certainly not going to do it for nothing! I also wonder if the "opt out" choice be available for very long. If it is done away with, I will tell the Royal Mail that any delivery made to me that is not addressed to me will be regarded as a breach of the ban on "cold callers" .

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Also, what happens if your neighbour is not at home either? How far from your house will the delivery people go, before they turn around and return to your house to leave a card?

What happens if the package itself is too bulky and/or heavy for the recipient to collect on foot or the neighbour" to deliver - even if the person is not disabled?

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Small wonder that the Royal Mail can claim 92% satisfaction in their tests - all of the areas tested were cities/conurbations. There was no testing of ANY of the huge landward areas of Wales and Scotland, and the south west of England was ignored, as was the WHOLE of Northern Ireland.