

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Yes in general but I am concerned about my mail being delivered to a small number of neighbours who I would not wish to take my parcels in.

We have in the past had problems retrieving parcels from these neighbours from private delivery services and would not wish this to be the general case for the majority of our parcels sent via the Royal Mail.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

The provision for parcels to taken in by a preferred neighbour(s).

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**