

Additional comments:

Impractical, unfair - counting on the few who are around during the day to cover for the many who are out at work.

Possibly liable to cause discord amongst neighbours - lost/broken/missing items.

Possible safety risk - elderly, women alone having to go to strangers' houses.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

I do not think that people should have to be responsible for other people's mail. There are considerations of the likelihood of valuable items getting broken or lost. Neighbours may not pick up items for several days if they are on holiday and it is unreasonable to expect people to store items for lengthy periods of time. Certain neighbours who are often available may end up with many items, or being called upon frequently for items. It is unfair.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Consider the lack of opportunity these days to get to know our neighbours - it may cause concern to some people to have to go to a strangers' house to pick up their parcel.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: