

## Request for Information

Thank you for your request for information dated 3 October which we have considered under the Freedom of Information Act 2000.

You asked:

*Could you please supply me with details of action taken (enforcement notices, prosecutions, removal of equipment, revoking of licence) against non-commercial radio users as a result of breaches in licensing conditions. In particular users of **Citizens Band (CB) radio, amateur radio and marine radio**. I would also appreciate a breakdown of reasons for action being taken such.*

You have not specified a date period for your request – we have therefore taken a period of the last 2 years and our search has been based between August 2014 to July 2016.

Where any breaches are found our action is to issue a contravention notice providing a period for rectification of the breach.

There has been one case where a contravention notice has been issued to an Amateur licence holder found with a faulty radio system. A written warning was given on 2 November 2015. There were no breaches found in the time period for Citizens Band (CB) Radio or Maritime.

I hope this information is helpful.

Kind regards  
Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

### Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings  
The Secretary to the Corporation  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF