

Your response

Question	Your response
Question 1: Do you agree with our proposal to require providers to develop and implement the One Touch Switch process?	Confidential? – Y
Question 2: Do you agree with our proposal to remove the rules relating to the existing Notification of Transfer process?	Confidential? – Y
Question 3: Do you agree with our proposed changes to require mobile providers to give residential customers information regarding the impact of a switch on any other services they have with the losing provider?	Confidential? – Y

Please complete this form in full and return to switching@ofcom.org.uk.