

Broadband Speeds Code of Practice:

PROPOSALS TO REVISE THE RESIDENTIAL AND BUSINESS VOLUNTARY CODE OF PRACTICE ON BROADBAND SPEEDS

Comments Should be addressed to:
BT, 1 Braham Street, London, E1 8EE



BT Group's response to Ofcom's consultation on proposed changes.

Ofcom are proposing to amend the definition of a bundle in the Broadband Speeds Codes of Practice to protect the customer's right to exit in the same way as set out in the revised General conditions (following changes to implement the European Electronic Communications Code (EECC)).

BT, EE and Plusnet (referred to as BT throughout this response) welcome the opportunity to comment on the changes that Ofcom are proposing to make. In general, BT accepts this proposal and comments on the questions below.

Consultation questions

Question 1: Do you agree with the proposal to align the Residential Code definition of a bundle with the revised General Conditions, as set out in this consultation? Please set out your reasons, with supporting evidence, for your response.

Aligning the definitions of a bundle with the EECC regulation and GC changes seems logical as BT agrees with Ofcom's statement that this change will provide regulatory consistency for consumers and CPs and avoid any misinterpretations.

Question 2: Do you agree with the proposal to align the Business Code definition of a bundle, for small businesses only, with the revised General Conditions, as set out in this consultation? Please set out your reasons, with supporting evidence, for your response.

BT agrees with the current position from Ofcom on maintaining the existing Business Code of Practice definition of a bundle to continue and the proposed changes should only apply to small businesses.

Question 3: Is the proposed timetable for implementing the proposed changes to the Codes within 3 months of the statement reasonable? Please set out your reasons, with supporting evidence, for your response

We believe three months should be a reasonable implementation timescale, depending on the date of the final statement and the extent of other regulatory developments being required at the same time.