

Cover Sheet for response to an Ofcom Consultation

BASIC DETAILS

Consultation title: Telephone Numbering - Safeguarding the future of numbers

To / E-mail address: Nic Green NumberingReview@ofcom.org.uk

Name of respondent: Ian Fielding

Representing (self or organisation/s):

Address (if not received by email):

CONFIDENTIALITY

What do you want Ofcom to keep confidential?

Nothing	<input checked="" type="checkbox"/>	Name/address/contact details/job title	<input type="checkbox"/>
Whole Response	<input type="checkbox"/>	Organisation	<input type="checkbox"/>
Part of the Response	<input type="checkbox"/>	If there is no separate annex, which parts?	

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DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on Ofcom's website, unless otherwise specified on this cover sheet, and I authorise Ofcom to make use of the information in this response to meet its legal requirements. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

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Name

Signed (if hard copy)

I want OFCOM to go as far as possible to make the 084 and 087 number system to work totally in favour of the consumer. I want to see where such a number is printed or advertised that an informative guide is given as to average costs to make the call. I want to see upon connection to a call with the technology available you have an automated response saying 'This call from your area will be charged at X pence a minute. You may then make an adjudged decision whether or not to hang on the phone and listen to nasty music whilst waiting to speak to a person.

This too is an area where these companies make money. I am sure that you are made to wait to increase their revenue. We as consumers pay for our products and services at the start. It should be enough of a contract then to receive support at a minimal cost from the companies. It all goes a long way to proving that we still live in 'Rip off Britain'

It is also wrong that mobile phone users are penalised more for making calls to these numbers. Why? If landline numbers have all been brought in to be part of your free minute bundles along with cross network, why not 087 and 084? Yet again we have another tiered charging system for our communication network.

We demand a simpler and more transparent charging system on all areas of communications. The fact that a company can decide what they want to charge a minute is disgusting. Ofcom should put a price, and a set one at that on each number. If this cant be done then the public should all agree to not use the system and use the postal system. The companies would then have to spend far more on staff on employees opening letters and replying to them. This may cause a re-think.

I express these views most strongly.