

8 October 2009

Sara Winter
Ofcom
Riverside House
2a Southwark Bridge
London
SE1 9HA

Dear Sara

Re: 2009 Ofcom Access Services Review

Audio description is a brilliant service that has completely revolutionized my enjoyment of television. It is a narrative that describes the action, body language, facial expressions or scenery – all things that I would otherwise miss.

I understand the Ofcom Access Services review includes three options for the future of audio description. I am requesting that Ofcom choose option two and increase audio description to 20% across all channels.

I am sure you will appreciate that as I live alone there is no one to offer audio description of my favourite programmes. Coronation Street being one. I also enjoy history and documentary programmes as well as some comedy. Audio description greatly enhances my enjoyment of television watching and I am relying on your support to help increase this.

Please take on board my request for an increase of audio description to 20%.

I enclose the completed cover sheet as requested.

Kind regards.