## **Additional comments:**

## Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I am not comfortable with having my mail delivered to a stranger. I regularly purchase fragile items online, and this will make it so much harder to address issues if any damages are sustained in transit, as there is no guarantee that they will be treated with proper care by a non-professional.

## Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

I find it unfair and frankly punitive that people who wish to opt out will need to mar the appearance of their front doors with a 'sticker'. It should be the other way around - those who wish to take part in the scheme should be the ones placing stickers. I suspect others like me will feel pressured to participate in the scheme if they simply want to avoid having the entrance to their houses defaced, giving a false sense of support for the initiative.

## Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: