

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

NO. Not everyone lives in an area where neighbours can be trusted with mail. Also, in the past I have had royal mail try to deliver mail for up to ten people in my street at different times - so you can imagine the inconvenience of door going all the time and then awaiting neighbours to finally come and collect. Its just another way of royal mail off loading their work on to the public.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

From reviewing the publics response on online forums it appears a high number of people do not want this service. Every one I have spoken to also does not like this new service. So, why is the public not been asked about their views? It appears only royal mails response to this has been acknowledged.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Not happy with the 'opt out' option. Should be an 'opt in' option. We are being forced to accept this as normal. Delivery companies are being used as an example - but in reality how many people get a delivery from a company on a daily basis like royal mail. Also, delivery companies do not deliver to a normal household on a daily basis / or delivery to every house in the country on a daily basis. So royal mail using this as a comparison is a bit stupid.