

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. It is a snoopers charter. It is a bully's charter. I receive personal correspondence that I do not wish to leak into the public domain. I do not trust my neighbours, who are gossips and snoop at the best of times (and I have lived with neighbours who indulged in casual identity theft in the past) not to rifle through my deliveries if they receive them. I am extremely concerned that Royal Mail's attempt to allow "opt out" will make the matter worse too. Its plan is that I publicly display a sticker so that every one knows I am an opt-out. I feel damned if I do, damned if I don't on this, as I will receive harassment based on my correspondence or be subject to gossip of the "who does she think she is, too good for..." type if I do opt out as my front door faces right out onto the street. I feel like Royal Mail is trying to shame me into accepting or face social consequences (obviously the person who thought this would be a good idea has a house with its own private drive and not a pavement address, or flats with external letter boxes). I do not accept that this opt-out would be successful either, as it would be too easy for neighbourhood Nosy Nellies or kids to pull the sticker off, and it would be also too easy for a lazy postie to just dump personal mail with the neighbours using the excuse they didn't see the sticker because they'd rather not take the parcel back. If we must do this damn stupid thing, can we at least not do this in such a damn stupid way! Make it opt-in, make Royal Mail keep a proper log of opted-out addresses so I don't face stigma and harassment by having a Mark of Cain on my public door.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The social stigma of opting out, and the gossipy reprisals that will follow. It will make already ostracised people's lives all the harder. Even in the best case scenario, opt-out's mail is going to end up in neighbour's hands and this could be devastating to some people when curiosity or the way some people feel they have a natural right to know everyone's business. This cannot end well.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: