

23 Oct 2012

Stamp of approval

Ofcom isn't 'pressing for the abolition of first-class post' or making proposals to this effect (Mail). Ofcom is required by law to assess whether the reasonable needs of postal users are met by the current service.

To meet this duty, Ofcom asked consumers and businesses to give their opinions on the current postal service.

The research indicates that most consumers prefer a single-tier service, but Ofcom's Review makes no proposals for changes to the current system nor draws any conclusions.

We're inviting views on this

research to help understand whether the needs of postal users are currently being met.
CLAUDIO POLLACK,
Ofcom, London SE1.

I can't make any sense of this at all - seems totally pointless paying more for 1st class stamps. Typical

Typical

Example:- 2nd class from here to Westminster always arrives next day.

1st class in the same collection letter box to a local address takes longer.

Weird. Mystifying and totally without good reason.

I've written 3 times to Royal Mail about this but they always circle around a straight answer or reason. Thank you for your concern. Sincerely

Dear Mr Pollack

May I please add my view to your research.

I use Royal Mail in huge quantities each day of the week. But continues to puzzle me is why 1st class consistently arrives later than 2nd class which has all been posted together locally! 2nd class arrives next day - and 1st class takes longer?