

Reference: 645435

Jerin John
Information Rights Adviser
Information.requests@ofcom.org.uk

18 December 2018

Freedom of Information: Right to know request

Thank you for your request for information about the location of directional radio or microwave frequency links.

This was received by Ofcom on 10 December and it has been considered under the Freedom of Information Act 2000.

You asked:

I would like to know the precise location of any directional radio or microwave frequency links that pass over the town of Reepham in Norfolk. If there are any to report, I'd also like to know when they came in to use, what the operator is, the power levels and times of use.

Information about some radio frequencies licensed by Ofcom can be found using our spectrum information portal: <https://www.ofcom.org.uk/spectrum/information/spectrum-information-system-sis/spectrum-information-portal>. A search can be performed using this portal which displays licenced frequencies on a map in specified areas, frequency ranges, licensee information and the associated technical details. All the information in the spectrum information portal can be downloaded using this link <http://static.ofcom.org.uk/static/radiolicensing/html/register/WTR.csv>.

Please note however that for bands assigned in blocks, licensees self-plan their own deployments and Ofcom therefore does not hold information on the locations of installations. Ofcom also does not hold information on certain types/locations of government or military use of radio. Neither does Ofcom hold any information on when the devices are used.

If you have any queries, please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Jerin John

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Corporation Secretary
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF