

Page i  
Table of Contents

Table 1 .....	1
Weighting Variable - Gender	
Base: All Respondents	
Table 2 .....	3
Weighting Variable - Age	
Base: All Respondents	
Table 3 .....	5
Weighting Variable - SEG	
Base: All Respondents	
Table 4 .....	7
Weighting Variable - Region	
Base: All Respondents	
Table 5 .....	11
Weighting Variable - Employment	
Base: All Respondents	
Table 6 .....	13
Weighting Variable - Cabled/Not Cabled	
Base: All Respondents	
Table 7 .....	15
Derived from Postcode: Region	
Base: All Respondents	
Table 8 .....	19
Derived from Postcode: Urban/Rural	
Base: All Respondents	
Table 9 .....	23
Derived: Financial Vulnerability	
Base: All Respondents	
Table 10 .....	25
Derived: Bundle 1	
Base: All Respondents	
Table 11 .....	27
Derived: Bundle 2	
Base: All Respondents	
Table 12 .....	31
QZ1. Which of the following are you?	
Base: All Respondents	
Table 13 .....	33
QZ2. How old are you?	
Base: All Respondents	
Table 14 .....	37
QZ3. Which of these best describes the main income earner in your household?	
Base: All Respondents	
Table 15 .....	45
QZ4(V1). What is the total number of people in the household - including yourself and any children?	
Base: All Respondents	
Table 16 .....	47
QZ4(V2). What is the total number of people in the household? - including yourself and any children?	
Base: All Respondents	

Table 17 ..... QZ6. And what is the total number of children in the household (Under 18)? Base: All Respondents	49
Table 18 ..... QZ7. What ages are your children? - Child 1 Base: Where 1 or more children in household	51
Table 19 ..... QZ7. What ages are your children? - Child 2 Base: Where 2 or more children in household	52
Table 20 ..... QZ7. What ages are your children? - Child 3 Base: Where 3 or more children in household	53
Table 21 ..... QZ7. What ages are your children? - Child 4 Base: Where 4 or more children in household	54
Table 22 ..... QZ7. What ages are your children? - Child 5 Base: Where 5 or more children in household	55
Table 23 ..... QZ7. What ages are your children? - All Base: Where children in household	56
Table 24 ..... QD1. Which of the following do you, or does anyone in your household, have in your home at the moment? Base: All Respondents	57
Table 25 ..... QD2. And which, if any, do you personally use? Base: Where has at least one device at home	61
Table 26 ..... QD2. And which, if any, do you personally use? - Re-based Base: All Respondents	65
Table 27 ..... QG1. What games consoles do you or members of your household actively use? Base: Where a games console at home	69
Table 28 ..... QS1. Do you or does anyone in your household have a smart speaker or smart display which can respond to voice commands like " Alexa" , " Hey Google" , " Siri" or " Hey Portal" ? Base: All Respondents	71
Table 29 ..... QS2. How many smart speakers or smart displays are in your household? Base: Where has smart speaker or smart display	73
Table 30 ..... QS3. Are any of your smart speakers in your household a smart display? Base: Where has smart speaker or smart display	75
Table 31 ..... QS4. Do any of the children in your household use a smart speaker? - Child 1 Base: Where has smart speaker or smart display	77
Table 32 ..... QS4. Do any of the children in your household use a smart speaker? - Child 2 Base: Where has smart speaker or smart display	78

Page iii  
Table of Contents

Table 33 ..... QS4. Do any of the children in your household use a smart speaker? - Child 3 Base: Where has smart speaker or smart display	79
Table 34 ..... QS4. Do any of the children in your household use a smart speaker? - Child 4 Base: Where has smart speaker or smart display	80
Table 35 ..... QS4. Do any of the children in your household use a smart speaker? - Child 5 Base: Where has smart speaker or smart display	81
Table 36 ..... QS4. Do any of the children in your household use a smart speaker? Base: Where has smart speaker or smart display and children in household	82
Table 37 ..... QS5. In which rooms in your house do you have a smart speaker or smart display? Base: Where has smart speaker or smart display	83
Table 38 ..... QS6. Which brands or types of smart speakers/smart display do you have in your household? Base: Where has smart speaker or smart display	86
Table 39 ..... QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for? Base: Where has smart speaker	89
Table 40 ..... QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment? Base: All Respondents	92
Table 41 ..... QV1. Does anyone in your household have a car, and if so, do you use it as a driver or passenger? Base: All Respondents	98
Table 42 ..... QV2. Does any car used by someone in your household have any of these features? Base: Where has car and use it as a driver or passenger	100
Table 43 ..... Summary: QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? Base: Where has children in the household aged 4 to 18	107
Table 44 ..... QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 1 Base: Where has children in the household aged 4 to 18	108
Table 45 ..... QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 2 Base: Where has children in the household aged 4 to 18	109
Table 46 ..... QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 3 Base: Where has children in the household aged 4 to 18	110
Table 47 ..... QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 4 Base: Where has children in the household aged 4 to 18	111
Table 48 ..... QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 5 Base: Where has children in the household aged 4 to 18	112

Page iv  
Table of Contents

Table 49 .....	113
QL1. Is there a landline phone in your home, and if there is, what can it be used for? Base: All Respondents	
Table 50 .....	115
QL2. How often do you use this landline phone handset at home yourself to make calls? Base: Where has landline phone at home that can be used to make calls	
Table 51 .....	117
QL3. Does your household receive a fixed broadband service through a phone line? Base: All Respondents	
Table 52 .....	119
QL4. Which of these is your main supplier for your landline? Base: Where has landline phone at home	
Table 53 .....	123
QM1. Is there a mobile phone in your household which is used to make and receive calls? Base: All Respondents	
Table 54 .....	125
QM2. Are any of the mobile phones in your household a smartphone? Base: Where have a mobile phone in the household	
Table 55 .....	127
QM3. Which of these describes how you acquired your main mobile phone? Base: Where personally use a mobile phone	
Table 56 .....	129
QM4. Which mobile network do you use most often? Base: Where personally use a mobile phone	
Table 57 .....	135
QM5. Can you access a 4G or 5G service on your smartphone? Base: Where personally use a smartphone	
Table 58 .....	137
QM6. Which of these best describes the mobile package you personally use most often? Base: Where personally use a smartphone	
Table 59 .....	139
QM7. When you signed up for your current mobile contract did you get a handset with the contract or did you only get a SIM card? Base: Where have a pay monthly/contract	
Table 60 .....	141
QM8. What type of monthly data allowance do you get with your mobile phone contract? Base: Where have 4G or 5G connection and have a pay monthly/contract	
Table 61 .....	143
QM9. Which, if any, of the following activities do you use your mobile for? Base: Where use a mobile phone	
Table 62 .....	152
QM10. Do you use any of the following types of apps on your smartphone? Base: Where have a smart phone	
Table 63 .....	159
QE1. Do you or does anyone in your household have access to the internet at HOME (via any device, e.g. PC, mobile phone etc), and if so, do you personally use the internet at home? Base: All Respondents	
Table 64 .....	161
QE3. How many people in your household share the internet connection? Base: Where have Internet access at home	



Table 65 .....	164
QE4. Which of these – if any – is your home internet connection used for? Base: Where have Internet access at home	
Table 66 .....	166
QE2. Do you ever access the internet outside your home in any of the following locations? Base: All Respondents	
Table 67 .....	170
QE6. How often do you personally use the internet nowadays either at home or elsewhere? Base: Where use internet at home or elsewhere	
Table 68 .....	173
QE5. And how many hours in a typical week would you say you spend online? Base: Where use internet at home or elsewhere	
Table 69 .....	176
QE7. Which of these methods does your household use to connect to the internet at home? Base: Where have Internet access at home	
Table 70 .....	178
QE7. Which of these methods does your household use to connect to the internet at home? - Summary Base: All Respondents	
Table 71 .....	180
QE8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home? Base: Where have Internet access at home	
Table 72 .....	187
QE9. Which, if any, of these do you do online? Base: Where use the Internet at home	
Table 73 .....	199
QE10. In the last 3 months, have you or has anyone else in your household used any of these gaming subscription services? Base: Where use internet for gaming	
Table 74 .....	201
QE11. Do you ever connect to the internet using a VPN (Virtual Private Network)? Base: Where use the Internet at home	
Table 75 .....	203
QE12. Which of these fixed broadband services does your household have? Base: Where have fixed broadband at home	
Table 76 .....	205
QE35. Do you or anyone in your household use a fixed wireless internet connection at home - (also known as Wi-Fi)? Base: Where have fixed broadband at home	
Table 77 .....	207
Q36. How often, if ever do you unplug or switch the power off on your WiFi router? Base: Where have WIFI	
Table 78 .....	209
QE13. How likely are you to get internet access at home in the next 12 months? Base: Where does not have internet at home	
Table 79 .....	210
QE14. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months? Base: Where unlikely to get internet access in next 12 months	
Table 80 .....	213
QE15. Have you or anyone in your household ever used one of these services to make voice or video calls using the internet at home? Base: All Respondents	

Table 81 ..... QM9E9E15. Derived: Household use of voice/video calls online Base: Where have not said they use voice or video calls online	215
Table 82 ..... QE16. Which supplier or service does your household use to make voice or video calls using the internet? Base: Where use online voice or video calls	217
Table 83 ..... QE17. How often do you use these services to make or receive voice or video calls? Base: Where use online voice or video calls	221
Table 84 ..... QE18. Which – if any – of these are the voice or video calls used for? Base: Where use online voice or video calls	223
Table 85 ..... QR1. How many radios do you have in your home that you, or someone in your household, listen to? Base: All Respondents	225
Table 86 ..... QR2. How many of these [NUMBER] radios are DAB radio sets? Base: Where have at least one active radio	227
Table 87 ..... Summary: QR3. How often, if at all, do you do each of these types of activities...? Base: All Respondents	229
Table 88 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to live radio? Base: All Respondents	230
Table 89 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to catch-up radio? Base: All Respondents	233
Table 90 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to podcasts? Base: All Respondents	236
Table 91 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to a paid-for or subscription music streaming service? Base: All Respondents	239
Table 92 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to a free music streaming service? Base: All Respondents	242
Table 93 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to an audiobook? Base: All Respondents	245
Table 94 ..... QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels? Base: All Respondents	248
Table 95 ..... QR3. How often, if at all, do you do each of these types of activities...Play an interactive audio game using only your voice? Base: All Respondents	252
Table 96 ..... QR3. How often, if at all, do you do each of these types of activities...Social audio services? Base: All Respondents	255

Table 97 ..... QR3. Summary: EVER - How often, if at all, do you do each of these types of activities? Base: All Respondents	258
Table 98 ..... QR4. Which, if any of these ways do you listen to audio content in a car? Base: Where has car and use it as a driver	262
Table 99 ..... QR5. Before today, which, if any, of these ways of listening to digital radio were you aware of? Base: All Respondents	266
Table 100 ..... QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio? Base: Where aware of digital radio before today	268
Table 101 ..... QT1. Do you have any working TV sets that are used by anyone in your home to watch TV programmes or films? Base: All Respondents	273
Table 102 ..... QT2. Which of these best describes the main TV set in your household? Base: Where have a TV	275
Table 103 ..... QT3. Which - if any - of these TV services are used in your household to watch programmes, shows or films? Base: All Respondents	277
Table 104 ..... QT3. Which - if any - of these TV services are used in your household to watch programmes, shows or films? - Summary Base: All Respondents	281
Table 105 ..... QT4. Which - if any - of these are used in your household to watch paid for sports? Base: All Respondents	283
Table 106 ..... QT5. Does your household have Sky Q or Sky+? Base: Where have Sky TV	287
Table 107 ..... QT6. Do you ever use any of these online TV services to watch channels or programmes live at the time they are broadcast? Base: All Respondents	288
Table 108 ..... QT7. Do you have a subscription to any of these paid for services? Base: All Respondents	292
Table 109 ..... Summary: QT8. Which - if any - of these are reasons why your household took out a subscription to? Base: Where have subscription to any of these paid for services	296
Table 110 ..... QT8. Which - if any - of these are reasons why your household took out a subscription to...Netflix? Base: Where have subscription to any of these paid for services	298
Table 111 ..... QT8. Which - if any - of these are reasons why your household took out a subscription to...Amazon Prime Video? Base: Where have subscription to any of these paid for services	305
Table 112 ..... QT8. Which - if any - of these are reasons why your household took out a subscription to...Disney+? Base: Where have subscription to any of these paid for services	309

Page viii  
Table of Contents

Table 113 .....	313
QT8. Which - if any - of these are reasons why your household took out a subscription to...NOW? Base: Where have subscription to any of these paid for services	
Table 114 .....	317
QT8. Which - if any - of these are reasons why your household took out a subscription to...ITV Hub+? Base: Where have subscription to any of these paid for services	
Table 115 .....	321
QT8. Which - if any - of these are reasons why your household took out a subscription to...Britbox? Base: Where have subscription to any of these paid for services	
Table 116 .....	324
QT8. Which - if any - of these are reasons why your household took out a subscription to...All4+? Base: Where have subscription to any of these paid for services	
Table 117 .....	328
QT8. Which - if any - of these are reasons why your household took out a subscription to...AppleTV+? Base: Where have subscription to any of these paid for services	
Table 118 .....	332
QT9. What type of Netflix subscription do you pay for? Base: Where have Netflix	
Table 119 .....	334
QT10. How is Netflix paid for as far as you know? Base: Where have both Sky TV and Netflix	
Table 120 .....	335
QT11. How is Netflix paid for as far as you know? Base: Where have both Virgin and Netflix	
Table 121 .....	336
QT12. How is Amazon Prime Video paid for as far as you know? Base: Where have Amazon Prime	
Table 122 .....	337
QT13. Which of these, if any, do you or does anyone in your household use to watch programmes, sport or films? Base: Where have a TV set laptop/computer/smartphone in the house	
Table 123 .....	339
QT14. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods? Base: Where a TV set is watched	
Table 124 .....	344
QT15. Which - if any - of the following do they use to do this? Base: Where use streaming boxes/sticks	
Table 125 .....	345
Summary: QT16. How frequently, if at all, do you watch each of these channels? Base: Northern Ireland only	
Table 126 .....	346
QT16. How frequently, if at all, do you watch each of these channels? - RTE 1? Base: Northern Ireland only	
Table 127 .....	347
QT16. How frequently, if at all, do you watch each of these channels? - RTE 2? Base: Northern Ireland only	
Table 128 .....	348
QT16. How frequently, if at all, do you watch each of these channels? - Virgin Media One? Base: Northern Ireland only	

Page ix  
Table of Contents

Table 129 ..... QT16. How frequently, if at all, do you watch each of these channels? - TG4? Base: Northern Ireland only	349
Table 130 ..... Do we have your permission to ask you about the following? - A.Your ethnicity Base: All Respondents	350
Table 131 ..... Do we have your permission to ask you about the following? - B. Any impacting or limiting conditions which may affect your daily activities or the work you can do Base: All Respondents	352
Table 132 ..... QZ8. Which one of these groups best describes your ethnic group or background? Base: Where given permission	354
Table 133 ..... QZ9. Which of these – if any – impact or limit your daily activities or the work you can do? Base: All Respondents	363
Table 134 ..... QZ10. What is your working status? Base: All Respondents	370
Table 135 ..... QZ11. And is your home...? Base: All Respondents	373
Table 136 ..... QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions? Base: All Respondents	375
Table 137 ..... QZ13. Does anyone in your household – including yourself – receive any of the following benefits? Base: Where given permission	378

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Table 1

Weighting Variable - Gender

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Male	1961 49%	345 +53% f	222 48%	148 51%	403 48%	181 49%	33 41%	166 46%	1558 49%	38 -38%	97 51%	146 53% b	297 49%
Female	2042 51%	303 -47%	239 52%	143 49%	429 52%	190 51%	48 59% a	196 54%	1651 51%	61 +62% d	93 49%	131 47%	306 51%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 1 (continuation)

Weighting Variable - Gender

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Male	1961 49%	303 -45%	50 43%	95 +57%	89 -35%	1408 50%	327 48%	36 53%	24 52%	16 47%	327 +100%	- --%	117 43%	207 51%
		d		abd		ad					bcd		b	b
Female	2042 51%	373 +55%	67 57%	72 -43%	161 +65%	1419 50%	357 52%	32 47%	22 48%	18 53%	- --%	357 +100%	155 57%	199 49%
		ce	c		ace						acd		a	a

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 2

Weighting Variable - Age

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
16 - 34	1161 29%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	822 -26%	38 +39% a	86 +45% a	131 +47% a	277 +46% a
35 - 54	1361 34%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	1035 -32%	45 +45% a	84 +44% a	110 40% a	252 +42% a
55+	1481 37%	649 +100%	461 +100%	291 +100%	833 +100%	372 +100%	81 +100%	363 +100%	1352 +42% bcde	17 -17%	19 -10%	36 -13%	74 -12%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 2 (continuation)

Weighting Variable - Age

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
16 - 34	1161 29%	105 -16% bd	9 -7% d	21 -13% d	11 -5% abcd	898 +32% abcd	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%
35 - 54	1361 34%	167 -25% cd	26 -22% c	21 -12% c	42 -17% abcd	999 +35% abcd	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%
55+	1481 37%	404 +60% e	83 +70% ae	125 +75% ae	196 +79% ae	931 -33% ae	684 +100%	68 +100%	46 +100%	35 +100%	327 +100%	357 +100%	272 +100%	406 +100%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

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Table 3

Weighting Variable - SEG

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
AB	1041 26%	185 29% def	110 24%	68 23%	190 -23%	80 -22%	12 -15%	- --%	860 +27% b	13 -13%	56 30% b	66 24% b	148 25% b
C1	1081 27%	128 -20%	80 -17%	52 -18%	147 -18%	67 -18%	15 18%	- --%	793 -25%	44 +44% a	69 +36% a	91 +33% a	213 +35% a
C2	881 22%	178 +27% bcdef	79 -17%	43 -15%	130 -16%	52 -14%	9 -11%	- --%	733 +23% bce	14 14%	25 -13%	56 20%	99 -16%
DE	1001 25%	157 24%	193 +42% a	128 +44% a	365 +44% a	173 +46% a	45 +56% abcd	363 +100%	823 26%	29 29%	40 21%	64 23%	143 24%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 3 (continuation)

Weighting Variable - SEG

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
AB	1041 26%	121 -18%	20 -17%	40 24%	44 -18%	808 +29% abd	153 -22%	17 25%	9 21%	11 31%	88 27% bd	65 -18% d	149 +55% abd	- --%
C1	1081 27%	141 -21%	27 23%	37 22%	41 -16%	785 +28% ad	123 -18% c	13 19%	5 -11%	6 -17%	31 -9% d	92 26% ad	123 +45% abd	- --%
C2	881 22%	126 -19%	20 17%	34 20%	44 -17%	662 +23% ad	102 -15%	14 20%	7 15%	7 21%	66 20% bc	36 -10% c	- --%	102 25% bc
DE	1001 25%	288 +43% ce	51 +44% e	56 +34% e	121 +49% ce	572 -20%	306 +45% d	24 +36%	24 +53% bd	11 31%	142 +43% c	163 +46% c	- --%	304 +75% abc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 4

Weighting Variable - Region

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
East of England	360 9%	56 9%	33 7%	25 9%	67 8%	34 9%	9 12%	35 10%	299 9%	9 9%	16 9%	26 10%	55 9%
East Midlands	280 7%	29 -4%	19 -4%	13 4%	38 -5%	19 5%	6 7%	14 -4%	219 7%	5 5%	27 +14% abde	19 7%	52 9%
London	480 12%	65 10% cdef	36 -8% ef	13 -4%	50 -6% f	14 -4%	1 -1%	37 10%	178 -6%	57 +57% acde	65 +34% a	97 +35% a	226 +37% a
North East	160 4%	32 5%	20 4%	16 6% f	36 4%	17 4%	* 1%	13 4%	154 +5% cde	1 1%	2 -1%	4 -2%	6 -1%
North West	440 11%	70 11%	59 13%	31 11%	100 12%	41 11%	10 13%	67 +18%	386 +12% bde	5 5%	19 10% d	13 -5%	40 -7%
South East	560 14%	105 16%	70 15%	52 +18%	143 +17%	74 +20%	22 +27% abcd	28 -8%	471 +15% be	4 -4%	21 11%	38 14% b	69 11% b
South West	360 9%	74 +11%	61 +13%	38 +13%	111 +13%	50 +13%	12 14%	44 +12%	337 +11% bcde	2 -2%	4 -2%	15 -5%	21 -4%
West Midlands	360 9%	39 -6%	34 7%	17 -6%	56 -7%	23 -6%	5 7%	25 7%	280 9%	15 +15% ad	25 13%	20 7%	68 11%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 4 (continuation)

Weighting Variable - Region

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yorkshire & Humber	320 8%	63 10%	45 10%	32 +11%	83 +10%	38 10%	6 8%	42 +12%	274 +9% bce	1 -1%	5 -3%	25 9% bc	35 -6% b
Scotland	360 9%	62 10%	42 9%	24 8%	68 8%	27 7%	3 4%	24 7%	323 +10% bcde	* -*%	5 -2%	8 -3%	16 -3%
Wales	200 5%	35 5%	25 5%	17 6%	46 5%	20 5%	3 4%	24 7%	185 +6% ce	2 2%	1 -*%	8 3%	11 -2%
Northern Ireland	120 3%	18 3%	19 4%	13 4%	35 +4%	16 4%	3 4%	11 3%	105 3% ce	1 1%	* -*%	3 1%	4 -1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 4 (continuation)

Weighting Variable - Region

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
East of England	360 9%	48 7%	13 11%	11 7%	18 7%	264 9%	67 10% bcd	- --%	- --%	- --%	37 11%	30 8%	21 8%	46 11%
East Midlands	280 7%	52 8%	4 3%	8 5%	13 5%	219 +8%	38 6% bcd	- --%	- --%	- --%	18 6%	20 6%	14 5%	24 6%
London	480 12%	16 -2%	2 -2%	4 -3%	9 -4%	183 -6% abcd	50 -7% bcd	- --%	- --%	- --%	26 -8%	23 -7%	11 -4%	38 9% c
North East	160 4%	50 +7% e	7 6%	13 +8% e	19 +8% e	110 4%	36 5% bcd	- --%	- --%	- --%	13 4%	23 +7%	17 6%	19 5%
North West	440 11%	81 12%	14 12%	23 14%	36 14%	337 +12%	100 +15% bcd	- --%	- --%	- --%	46 14%	54 +15%	29 11%	71 +17% c
South East	560 14%	87 13%	17 14%	24 15%	33 13%	427 +15%	143 +21% bcd	- --%	- --%	- --%	73 +22% d	70 +20% d	83 +31% abd	57 14%
South West	360 9%	80 +12%	22 +18% ae	22 +13%	29 12%	278 +10%	111 +16% bcd	- --%	- --%	- --%	53 +16%	58 +16%	49 +18%	61 +15%
West Midlands	360 9%	66 10% d	6 5%	16 9%	13 -5%	280 +10% d	56 8% bcd	- --%	- --%	- --%	32 10%	24 7%	18 6%	39 9%
Yorkshire & Humber	320 8%	84 +12% e	16 +14% e	19 11%	33 +13% e	210 -7%	83 +12% bcd	- --%	- --%	- --%	30 9%	53 +15% a	30 11%	51 +13%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 4 (continuation)

Weighting Variable - Region

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England				
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE	
Column		a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375	
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298	
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>	
Scotland	360 9%	46 -7%	5 5%	11 7%	16 7%	289 +10% abd	- --%	68 +100% acd	- --%	- --%	- --%	- --%	- --%	- --%	- --%
Wales	200 5%	39 6%	6 6%	9 5%	17 7%	155 +5%	- --%	- --%	46 +100% abd	- --%	- --%	- --%	- --%	- --%	
Northern Ireland	120 3%	26 4%	5 4%	6 4%	13 +5% e	76 3%	- --%	- -%	- --%	35 +100% abc	- --%	- --%	- --%	- --%	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 5

Weighting Variable - Employment

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Working	2322 58%	375 58%	44 -10%	6 -2%	53 -6%	9 -2%	2 -3%	11 -3%	1797 -56%	64 64%	116 61%	200 +72%	395 +66%
		bcdef	cdef		ce							ac	a
Not working	1681 42%	274 42%	417 +90%	284 +98%	780 +94%	363 +98%	79 +97%	352 +97%	1412 +44%	36 36%	74 39%	78 -28%	208 -34%
			a	abd	ab	abd	ab		de		d		

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 5 (continuation)

Weighting Variable - Employment

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Working	2322	187	29	48	36	1811	45	4	1	3	28	17	24	20
	58%	-28%	-24%	-29%	-14%	+64%	-7%	-6%	-2%	-8%	-8%	-5%	-9%	-5%
		d	d	d		abcd	c			c				
Not working	1681	488	89	119	213	1017	639	64	45	32	300	339	248	386
	42%	+72%	+76%	+71%	+86%	-36%	+93%	+94%	+98%	+92%	+92%	+95%	+91%	+95%
		e	e	e		abce			ad					

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 6

Weighting Variable - Cabled/Not Cabled

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Cabled	1961 49%	297 46%	198 -43%	118 -41%	355 -43%	157 -42%	39 48%	157 -43%	1458 -45%	79 +79% acde	126 +66% a	168 +61% a	396 +66% a
Non Cabled	2042 51%	351 54%	263 +57%	173 +59%	477 +57%	214 +58%	42 52%	206 +57%	1751 +55% bcde	21 -21%	64 -34% b	109 -39% b	207 -34% b

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 6 (continuation)

Weighting Variable - Cabled/Not Cabled

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Cabled	1961 49%	300 -44% bc	37 -31%	60 -36%	112 45% b	1365 48% bc	297 -43% c	27 -39% c	11 -24%	21 +60% abc	142 -43%	155 -43%	110 -40%	184 45%
Non Cabled	2042 51%	376 +56%	81 +69% ade	107 +64% ae	137 55%	1462 52%	387 +57% d	42 +61% d	34 +76% abd	14 -40%	186 +57%	202 +57%	162 +60%	222 55%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 7

Derived from Postcode: Region

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	706	544	346	987	443	97	490	3289	90	151	239	512
Effective Weighted Sample	2725	483	358	227	650	291	65	334	2203	72	121	179	397
Weighted Bases	<b>3994</b>	<b>645</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3202</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
North East	160 4%	31 5%	20 4%	16 6% f	36 4%	17 4%	* 1%	13 4%	153 +5% cde	1 1%	2 -1%	4 -2%	6 -1%
North West	438 11%	70 11%	59 13%	31 11%	100 12%	41 11%	10 13%	67 +18%	383 +12% bde	5 5%	19 10% d	13 -5%	40 -7%
Yorkshire and The Humber	320 8%	63 10%	45 10%	32 +11%	83 +10%	38 10%	6 8%	42 +12%	274 +9% bce	1 -1%	5 -3%	25 9% bc	35 -6% b
East Midlands	278 7%	27 -4%	19 -4%	13 4%	38 -5%	19 5%	6 7%	14 -4%	216 7%	5 5%	27 +14% abde	19 7%	52 9%
West Midlands	360 9%	39 -6%	34 7%	17 -6%	56 -7%	23 -6%	5 7%	25 7%	280 9%	15 +15% ad	25 13%	20 7%	68 11%
East of England	358 9%	56 9%	33 7%	25 9%	67 8%	34 9%	9 12%	35 10%	299 9%	9 9%	16 9%	26 10%	55 9%
London	479 12%	65 10% cdef	36 -8% ef	13 -4%	50 -6% f	14 -4%	1 -1%	37 10%	176 -6%	57 +57% acde	65 +34% a	97 +35% a	226 +37% a
South East	560 14%	104 16%	70 15%	52 +18%	143 +17%	74 +20%	22 +27% abcd	28 -8%	471 +15% be	4 -4%	21 11%	38 14% b	69 11% b

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 7 (continuation)

Derived from Postcode: Region

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	706	544	346	987	443	97	490	3289	90	151	239	512
Effective Weighted Sample	2725	483	358	227	650	291	65	334	2203	72	121	179	397
Weighted Bases	<b>3994</b>	<b>645</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3202</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
South West	360 9%	74 +11%	61 +13%	38 +13%	111 +13%	50 +13%	12 14%	44 +12%	337 +11% bcde	2 -2%	4 -2%	15 -5%	21 -4%
Summary: England	3313 83%	530 82%	375 81%	237 82%	684 82%	309 83%	72 89%	304 84%	2590 -81%	97 +97% a	184 +97% a	259 +93% a	572 +95% a
Scotland	360 9%	62 10%	42 9%	24 8%	68 8%	27 7%	3 4%	24 7%	323 +10% bcde	* -*	5 -2%	8 -3%	16 -3%
Wales	200 5%	35 5%	25 5%	17 6%	46 5%	20 5%	3 4%	24 7%	185 +6% ce	2 2%	1 -*	8 3%	11 -2%
Northern Ireland	120 3%	18 3%	19 4%	13 4%	35 +4%	16 4%	3 4%	11 3%	105 3% cde	1 1%	* -*	3 1%	4 -1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 7 (continuation)

Derived from Postcode: Region

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	747	120	174	311	2776	592	113	130	152	278	314	212	375
Effective Weighted Sample	2725	495	80	113	198	1905	473	91	122	144	226	247	172	298
Weighted Bases	<b>3994</b>	<b>671</b>	<b>117</b>	<b>164</b>	<b>250</b>	<b>2825</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
North East	160 4%	50 +7% e	7 6%	13 +8% e	19 +8% e	110 4%	36 5%	- --%	- --%	- --%	13 4%	23 +7%	17 6%	19 5%
North West	438 11%	78 12%	14 12%	20 12%	36 +14%	337 +12%	100 +15% bcd	- --%	- --%	- --%	46 14%	54 +15%	29 11%	71 +17% c
Yorkshire and The Humber	320 8%	84 +13% e	16 +14% e	19 11%	33 +13% e	210 -7%	83 +12% bcd	- --%	- --%	- --%	30 9%	53 +15% a	30 11%	51 +13%
East Midlands	278 7%	49 7%	4 3%	8 5%	13 5%	219 +8%	38 6% bcd	- --%	- --%	- --%	18 6%	20 6%	14 5%	24 6%
West Midlands	360 9%	66 10% d	6 5%	16 10%	13 -5%	280 +10% d	56 8% bcd	- --%	- --%	- --%	32 10%	24 7%	18 6%	39 9%
East of England	358 9%	48 7%	13 11%	11 7%	18 7%	264 9%	67 10% bcd	- --%	- --%	- --%	37 11%	30 8%	21 8%	46 11%
London	479 12%	16 -2%	2 -2%	4 -3%	9 -4%	181 -6% abcd	50 -7% bcd	- --%	- --%	- --%	26 -8%	23 -7%	11 -4%	38 9% c
South East	560 14%	87 13%	17 14%	24 15%	33 13%	426 +15%	143 +21% bcd	- --%	- --%	- --%	73 +22% d	70 +20% d	83 +31% abd	57 14%
South West	360 9%	80 +12%	22 +18% e	22 +14%	29 12%	278 +10%	111 +16% bcd	- --%	- --%	- --%	53 +16%	58 +16%	49 +18%	61 +15%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 7 (continuation)

Derived from Postcode: Region

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	747	120	174	311	2776	592	113	130	152	278	314	212	375
Effective Weighted Sample	2725	495	80	113	198	1905	473	91	122	144	226	247	172	298
Weighted Bases	<b>3994</b>	<b>671</b>	<b>117</b>	<b>164</b>	<b>250</b>	<b>2825</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Summary: England	3313	560	100	138	203	2305	684	-	-	-	327	357	272	406
	83%	84%	85%	84%	81%	-82%	+100%	--%	--%	--%	+100%	+100%	+100%	+100%
Scotland	360	46	5	11	16	289	-	68	-	-	-	-	-	-
	9%	-7%	5%	7%	7%	+10%	--%	+100%	--%	--%	--%	--%	--%	--%
						abd		acd						
Wales	200	39	6	9	17	155	-	-	46	-	-	-	-	-
	5%	6%	6%	6%	7%	+5%	--%	--%	+100%	--%	--%	--%	--%	--%
								abd						
Northern Ireland	120	26	5	6	13	76	-	-	-	35	-	-	-	-
	3%	4%	4%	4%	+5%	3%	--%	-%	--%	+100%	--%	--%	--%	--%
					e				abc					

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 8

Derived from Postcode: Urban/Rural

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	706	544	346	987	443	97	490	3289	90	151	239	512
Effective Weighted Sample	2725	483	358	227	650	291	65	334	2203	72	121	179	397
Weighted Bases	<b>3994</b>	<b>645</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3202</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
A. Large City	597 15%	70 -11% cdef	42 -9% cef	15 -5%	59 -7%	17 -5%	2 -2%	44 12%	247 -8%	69 +69% acde	77 +40% a	109 +39% a	268 +45% a
B. Smaller city or large town	579 15%	84 13%	48 -10%	37 13%	98 -12%	50 13%	13 16%	50 14%	434 -14%	15 15%	51 +27% ab	53 +19% a	127 +21% a
C. Medium town	1161 29%	189 29%	117 25%	83 28%	228 27%	111 30%	28 35% b	103 28%	1007 +31% bcde	15 -15%	44 23%	66 24%	129 -21%
D. Small Town within 10 miles from a settlement with 15K+ pop	824 21%	142 22%	129 +28% a	72 25%	223 +27% a	95 +25%	23 28%	89 +25%	770 +24% bcde	* -*%	8 -4%	21 -8% b	34 -6% b
E. Small Town more than 10 miles from a settlement with 15K+ pop	110 3%	22 3%	8 2%	16 +6% bd	25 3%	17 +5% b	1 1%	9 2%	88 3% c	* *%	- --%	7 2%	8 -1%
F. Rural Area within 10 miles from a settlement with 15K+ pop	595 15%	111 17%	100 +22%	59 +20%	170 +20%	70 +19%	11 14%	55 15%	534 +17% bcde	1 -1%	8 -4%	20 -7% b	33 -5%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 8 (continuation)

Derived from Postcode: Urban/Rural

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3997	706	544	346	987	443	97	490	3289	90	151	239	512
Effective Weighted Sample	2725	483	358	227	650	291	65	334	2203	72	121	179	397
Weighted Bases	<b>3994</b>	<b>645</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3202</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
G. Rural Area more than 10 miles from a settlement with 15K+ pop	128 3%	28 4%	18 4%	9 3%	29 4%	12 3%	3 3%	12 3%	123 +4% de	- -%	2 1%	1 -*%	3 -*%
Summary: Urban	3271 82%	506 -78%	344 -75%	223 -77%	634 -76%	290 -78%	67 83%	295 81%	2545 -79%	99 +99% ade	180 +95% a	255 +92% a	567 +94% a
Summary: Rural	723 18%	139 +22%	117 +25%	68 +23%	199 +24%	82 +22%	14 17%	68 19%	657 +21% bcde	1 -1%	10 -5%	22 -8% b	35 -6% b

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 8 (continuation)

Derived from Postcode: Urban/Rural

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3997	747	120	174	311	2776	592	113	130	152	278	314	212	375
Effective Weighted Sample	2725	495	80	113	198	1905	473	91	122	144	226	247	172	298
Weighted Bases	<b>3994</b>	<b>671</b>	<b>117</b>	<b>164</b>	<b>250</b>	<b>2825</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
A. Large City	597 15%	40 -6%	4 -3%	6 -4%	14 -6%	269 -10% abcd	54 -8% cd	5 -7% cd	- --%	- --%	28 -9%	26 -7%	12 -4%	41 -10% c
B. Smaller city or large town	579 15%	101 15%	12 10%	25 15%	39 16%	457 +16%	78 -11%	6 9%	7 15%	7 +21% ab	33 -10%	45 12%	26 -10%	50 12%
C. Medium town	1161 29%	216 +32%	34 29%	56 34%	78 31%	885 +31%	194 28%	15 22%	12 26%	8 22%	93 28%	101 28%	70 26%	124 30%
D. Small Town within 10 miles from a settlement with 15K+ pop	824 21%	158 +24%	23 20%	35 21%	69 +28% e	613 +22%	190 +28% d	15 22%	14 +30% d	5 -13%	85 +26%	105 +30%	93 +34% ad	97 24%
E. Small Town more than 10 miles from a settlement with 15K+ pop	110 3%	22 3%	4 3%	7 4%	4 2%	70 2%	10 -1%	11 +17% acd	2 4% a	1 4% a	6 2%	4 1%	5 2%	5 -1%
F. Rural Area within 10 miles from a settlement with 15K+ pop	595 15%	111 17%	36 +30% acde	32 19%	39 16%	431 15%	146 +21% b	7 11%	6 14%	10 +29% abc	72 +22%	74 +21%	65 +24%	79 +19%
G. Rural Area more than 10 miles from a settlement with 15K+ pop	128 3%	23 3%	5 4%	4 3%	6 2%	100 4%	12 -2%	9 +13% a	5 +11% a	4 +10% a	10 3% bc	2 -1%	1 -*%	11 3% bc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 8 (continuation)

**Derived from Postcode: Urban/Rural**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3997	747	120	174	311	2776	592	113	130	152	278	314	212	375
Effective Weighted Sample	2725	495	80	113	198	1905	473	91	122	144	226	247	172	298
Weighted Bases	<b>3994</b>	<b>671</b>	<b>117</b>	<b>164</b>	<b>250</b>	<b>2825</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Summary: Urban	3271	537	77	128	204	2294	526	52	34	21	246	280	206	316
	82%	80%	-65%	78%	82%	81%	-77%	77%	-75%	-60%	-75%	79%	-76%	-78%
		b	b	b	b	b	d	d	d					
Summary: Rural	723	134	41	36	45	531	158	16	11	14	82	76	66	90
	18%	20%	+35%	22%	18%	19%	+23%	23%	+25%	+40%	+25%	21%	+24%	+22%
			acde							abc				

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 9

Derived: Financial Vulnerability

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Most financially vulnerable	362 9%	40 -6%	27 -6%	20 7%	52 -6%	25 7%	5 6%	31 8%	280 9%	14 14%	32 +17% ad	21 8%	70 +12% a
Potentially financially vulnerable	777 19%	129 20%	123 +27% a	74 +26% a	217 +26% a	94 +25% a	19 24%	88 +24%	668 +21% cde	20 20% c	19 -10%	42 15%	84 -14%
Least financially vulnerable	608 15%	120 +18% bcdef	42 -9% cef	10 -3%	55 -7% ce	12 -3%	2 -3%	9 -2%	538 +17% bce	1 -1%	11 -6%	38 14% bc	55 -9% b
No Group	2256 56%	360 56%	268 58%	187 +64% a	509 +61% a	241 +65% ab	54 +67% a	235 +65%	1724 -54%	65 65% a	128 +67% a	177 +64% a	395 +66% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 9 (continuation)

Derived: Financial Vulnerability

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Most financially vulnerable	362 9%	105 +15% bce	10 9%	13 8%	42 +17% bce	210 -7%	35 -5%	10 +14% ac	3 6%	4 11% a	11 -3%	24 7% c	5 -2%	31 8% ac
Potentially financially vulnerable	777 19%	160 +24% e	29 25%	44 +26% e	64 +26% e	551 19%	182 +27% c	16 23%	8 18%	11 +32% c	95 +29%	87 +25%	81 +30%	99 +24%
Least financially vulnerable	608 15%	85 -13%	15 13%	23 14%	22 -9%	470 +17% ad	46 -7% b	1 -1% b	3 -7% b	5 15% abc	27 -8% d	19 -5% d	29 11% bd	17 -4%
No Group	2256 56%	326 -48%	63 54%	87 52%	122 -49%	1596 56% ad	421 +62% d	42 62% d	32 +69% d	15 -42%	195 59%	226 +63%	157 58%	260 +64%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 10

Derived: Bundle 1

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Bundle of services	3157 79%	543 +84%	368 80%	208 -72%	610 -73%	243 -65%	35 -43%	234 -65%	2566 +80%	79 80%	145 76%	195 -70%	441 -73%
		cdef	cdef	f	ef	f			de				
Dual bundle	1843 46%	303 47%	199 43%	127 44%	350 -42%	151 -41%	24 -30%	139 -38%	1470 46%	47 47%	89 47%	125 45%	275 46%
		ef	f	f	f	f							
Triple bundle	1135 28%	201 31%	138 30%	68 -24%	215 26%	77 -21%	9 -11%	80 -22%	941 +29%	30 30%	51 27%	63 -23%	152 25%
		cdef	cef	f	ef	f			d				
Quad bundle	196 5%	43 +7%	34 +7%	16 5%	51 6%	17 5%	1 2%	16 4%	174 +5%	3 3%	4 2%	7 2%	14 -2%
		f	f						de				
None	846 21%	106 -16%	93 20%	83 +28%	222 +27%	129 +35%	46 +57%	129 +35%	643 -20%	20 20%	45 24%	82 +30%	161 +27%
				ab	ab	abd	abcde					a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 10 (continuation)

Derived: Bundle 1

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Bundle of services	3157 79%	505 -75%	81 -69%	123 73%	173 -69%	2286 +81% abcd	505 -74% d	52 76%	30 -66%	23 -65%	255 78% bd	250 -70%	221 81% bd	282 -69%
Dual bundle	1843 46%	276 -41%	52 44%	62 -37%	89 -36%	1330 +47% acd	289 -42%	30 43%	15 -34%	15 45%	142 43%	147 41%	124 46%	165 -41%
Triple bundle	1135 28%	189 28%	26 22%	48 29%	65 26%	833 +29%	176 26%	19 28%	14 30% d	7 -19%	90 27%	86 24%	83 31% d	92 -23%
Quad bundle	196 5%	42 6%	3 2%	12 7%	21 +8% be	139 5%	46 +7% d	3 5%	1 2%	1 2%	23 7%	23 7%	19 7%	25 6%
None	846 21%	171 +25% e	36 +31% e	44 27% e	77 +31% e	542 -19%	179 +26%	16 24%	16 +34%	12 +35% a	72 22%	107 +30% ac	51 19%	124 +31% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 11

Derived: Bundle 2

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Landline, broadband, mobile and Pay TV Same	196 5%	43 +7%	34 +7%	16 5%	51 6%	17 5%	1 2%	16 4%	174 +5%	3 3%	4 2%	7 2%	14 -2%
Landline, mobile and broadband	230 6%	31 5%	38 +8%	29 +10%	69 +8%	30 +8%	2 2%	17 5%	181 6%	8 8%	12 6%	15 6%	38 6%
Landline, broadband and Pay TV	880 22%	167 +26%	96 21%	38 -13%	141 -17%	44 -12%	6 -7%	59 -16%	742 +23%	19 19%	38 20%	44 -16%	107 -18%
Mobile, broadband and Pay TV	17 *%	2 *%	3 1%	- -%	3 *%	- -%	- -%	2 1%	11 *%	3 +3%	- -%	3 1%	6 +1%
Mobile, Landline and Pay TV	8 *%	1 *%	* *%	2 1%	3 *%	3 +1%	1 +2%	2 1%	7 *%	- -%	1 1%	- -%	1 *%
Landline and Pay TV	77 2%	16 3%	9 2%	6 2%	17 2%	8 2%	2 2%	8 2%	62 2%	4 4%	8 +4%	1 *%	14 2%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 11 (continuation)

Derived: Bundle 2

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Mobile and Broadband	219 5%	29 4%	15 -3%	3 -1%	22 -3%	7 -2%	4 5%	14 4%	162 -5%	5 5%	10 5%	23 8%	39 6%
		cde					c					a	
Landline and Broadband	1321 33%	229 35%	160 35%	100 35%	275 33%	116 31%	15 -19%	109 30%	1068 33%	27 27%	63 33%	82 30%	183 30%
		f	f	f	f	f							
Landline and Mobile	51 1%	6 1%	6 1%	10 +4%	18 +2%	12 +3%	2 3%	3 1%	34 -1%	4 +4%	3 2%	4 2%	12 2%
				ab	a	ab				a			
Broadband and Pay TV	180 4%	26 4%	8 -2%	6 -2%	16 -2%	8 -2%	2 2%	5 -1%	145 5%	6 6%	6 3%	15 5%	30 5%
		bd											
Mobile and Pay TV	40 1%	10 1%	8 2%	3 1%	12 1%	4 1%	1 2%	1 *%	39 +1%	- -%	- -%	* *%	* -*%
									e				
None	846 21%	106 -16%	93 20%	83 +28%	222 +27%	129 +35%	46 +57%	129 +35%	643 -20%	20 20%	45 24%	82 +30%	161 +27%
				ab	ab	abd	abcde					a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 11 (continuation)

Derived: Bundle 2

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Landline, broadband, mobile and Pay TV Same	196 5%	42 6%	3 2%	12 7%	21 +8% be	139 5%	46 +7% d	3 5%	1 2%	1 2%	23 7%	23 7%	19 7%	25 6%
Landline, mobile and broadband	230 6%	41 6%	4 3%	13 8%	12 5%	167 6%	53 +8%	9 +12%	4 9%	2 7%	36 +11% bd	18 5%	31 +12% bd	22 5%
Landline, broadband and Pay TV	880 22%	143 21%	21 18%	33 20%	51 21%	648 +23%	116 -17%	11 16%	9 20% d	4 -11%	53 -16%	64 18%	50 19%	66 -16%
Mobile, broadband and Pay TV	17 *%	2 *%	- -%	- -%	1 *%	14 *%	3 *%	- -%	- -%	- -%	- -%	3 1%	1 *%	2 1%
Mobile, Landline and Pay TV	8 *%	2 *%	+1% e	+1% e	1 *%	5 *%	3 *%	- -%	- -%	* 1%	2 *%	1 *%	1 *%	2 1%
Landline and Pay TV	77 2%	17 2%	4 3%	3 2%	5 2%	47 -2%	14 2%	2 3%	1 2%	* 1%	11 3% b	3 1%	4 2%	10 2%
Mobile and Broadband	219 5%	40 6% c	4 4%	4 -2%	12 5%	147 5%	18 -3%	2 3%	1 3%	1 3%	11 3%	7 -2%	4 -1%	14 4%
Landline and Broadband	1321 33%	195 -29%	42 36% d	47 28%	61 -24%	966 +34% ad	226 33%	23 34%	12 27%	13 38%	116 35%	111 31%	91 34%	135 33%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 11 (continuation)

Derived: Bundle 2

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Landline and Mobile	51 1%	6 1%	- -%	- -%	6 2%	26 -1%	14 2%	3 +4%	* 1%	1 +3%	4 1%	10 +3%	11 +4%	3 1%
Broadband and Pay TV	180 4%	22 3%	5 4%	9 5%	6 2%	146 +5%	15 -2%	- -%	1 1%	* -1%	4 -1%	10 3%	10 4%	5 -1%
Mobile and Pay TV	40 1%	10 1%	- -%	1 *%	3 1%	27 1%	10 2%	1 1%	* 1%	- -%	- -%	10 +3%	7 +2%	3 1%
None	846 21%	171 +25%	36 +31%	44 27%	77 +31%	542 -19%	179 +26%	16 24%	16 +34%	12 +35%	72 22%	107 +30%	51 19%	124 +31%
		e	e	e	e	e				a		ac		ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 12

QZ1. Which of the following are you?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Man	1961 49%	345 +53% f	222 48%	148 51%	403 48%	181 49%	33 41%	166 46%	1558 49%	38 -38%	97 51%	146 53% b	297 49%
Woman	2040 51%	303 -47%	239 52%	143 49%	429 52%	190 51%	48 59% a	196 54%	1650 51%	61 +62% d	93 49%	131 47%	306 51%
Non-Binary	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%
Prefer to use my own term - please specify	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Prefer not to say	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 12 (continuation)

QZ1. Which of the following are you?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Man	1961 49%	303 -45% d	50 43%	95 +57% abd	89 -35%	1408 50% ad	327 48%	36 53%	24 52%	16 47%	327 +100% bcd	- --%	117 43% b	207 51% b
Woman	2040 51%	372 +55% ce	67 57% c	72 -43%	161 +65% ace	1419 50%	357 52%	32 47%	22 48%	18 53%	- --%	357 +100% acd	155 57% a	199 49% a
Non-Binary	2 *%	2 +*% e	- -%	- -%	- -%	* *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Prefer to use my own term - please specify	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Prefer not to say	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 13

Q22. How old are you?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
16 - 17 years	67 2%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	35 -1%	3 3%	9 +5%	11 +4%	25 +4%
18 - 24 years	420 10%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	292 -9%	18 +18%	33 +17%	38 14%	98 +16%
25 - 34 years	674 17%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	494 -15%	18 18%	45 +24%	81 +29%	154 +26%
35 - 44 years	734 18%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	509 -16%	37 +37%	59 +31%	75 +27%	179 +30%
45 - 54 years	627 16%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	526 +16%	8 -8%	26 13%	35 13%	73 -12%
55 - 64 years	649 16%	649 +100%	- --%	- --%	- --%	- --%	- --%	- --%	567 +18%	10 10%	16 -8%	26 -9%	51 -8%
65 - 74 years	461 12%	- --%	461 +100%	- --%	461 +55%	- --%	- --%	192 +53%	429 +13%	5 -5%	3 -1%	6 -2%	15 -3%
75 - 84 years	291 7%	- --%	- --%	291 +100%	291 +35%	291 +78%	- --%	126 +35%	280 +9%	2 -2%	1 -*%	2 -1%	4 -1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 13 (continuation)

Q22. How old are you?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
85 years or over	81 2%	- --%	- --%	- --%	81 +10% abc	81 +22% abcd	81 +100% abcde	45 +12%	76 +2% e	- -%	- -%	3 1%	3 -*%
Summary: 16 - 24	487 12%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	328 -10%	21 +21% a	41 +22% a	49 +18% a	123 +20% a
Summary: 25 - 34	674 17%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	494 -15%	18 18%	45 +24% a	81 +29% ab	154 +26% a
Summary: 35 - 54	1361 34%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	1035 -32%	45 +45% a	84 +44% a	110 40% a	252 +42% a
Summary: 55 - 64	649 16%	649 +100% bcdef	- --%	- --%	- --%	- --%	- --%	- --%	567 +18% cde	10 10%	16 -8%	26 -9%	51 -8%
Summary: 65+	833 21%	- --%	461 +100% a	291 +100% a	833 +100% a	372 +100% a	81 +100% a	363 +100%	785 +24% bcde	7 -7% c	3 -2%	11 -4%	22 -4%
Summary: 75+	372 9%	- --%	- --%	291 +100% abd	372 +45% ab	372 +100% abd	81 +100% abd	171 +47%	356 +11% bcde	2 -2%	1 -*%	5 -2%	7 -1%
Prefer not to say	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 13 (continuation)

Q22. How old are you?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England				
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE	
	a	b	c	d	e	a	b	c	d	a	b	c	d		
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375	
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298	
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>	
16 - 17 years	67 2%	5 -1%	* *%	2 1%	- --%	52 2% ad	- --%	- -%	- -%	- -%	- --%	- --%	- --%	- --%	- --%
18 - 24 years	420 10%	42 -6% cd	3 -2%	3 -2%	3 -1%	316 +11% abcd	- --%	- -%	- -%	- -%	- --%	- --%	- --%	- --%	
25 - 34 years	674 17%	59 -9% d	6 -5%	16 -10% d	9 -3%	530 +19% abcd	- --%	- -%	- -%	- -%	- --%	- --%	- --%	- --%	
35 - 44 years	734 18%	58 -9% c	7 -6% c	2 -1%	15 -6% c	552 +20% abcd	- --%	- -%	- -%	- -%	- --%	- --%	- --%	- --%	
45 - 54 years	627 16%	109 16% d	19 16%	19 11%	27 -11%	447 16% d	- --%	- -%	- -%	- -%	- --%	- --%	- --%	- --%	
55 - 64 years	649 16%	123 18%	16 13%	32 19%	54 +22% be	443 16%	- --%	- -%	- -%	- -%	- --%	- --%	- --%	- --%	
65 - 74 years	461 12%	123 +18% e	22 +19% e	29 +17% e	58 +23% e	297 -10%	375 +55%	42 +61%	25 +55%	19 +55%	180 +55%	196 +55%	150 +55%	224 +55%	
75 - 84 years	291 7%	116 +17% e	37 +32% ade	46 +27% ae	56 +22% ae	154 -5%	237 +35%	24 +35%	17 +38%	13 +36%	120 +37%	117 +33%	97 +36%	135 +33%	
85 years or over	81 2%	41 +6% e	8 +7% e	19 +11% ae	28 +11% ae	37 -1%	72 +10%	3 5%	3 +6%	3 +9%	28 +8%	44 +12%	24 +9%	47 +12%	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 13 (continuation)

Q22. How old are you?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England				
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE	
	a	b	c	d	e	a	b	c	d	a	b	c	d		
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375	
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298	
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>	
Summary: 16 - 24	487 12%	46 -7% cd	3 -2%	5 -3%	3 -1%	368 +13% abcd	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%
Summary: 25 - 34	674 17%	59 -9% d	6 -5%	16 -10% d	9 -3%	530 +19% abcd	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%
Summary: 35 - 54	1361 34%	167 -25% cd	26 -22% c	21 -12%	42 -17%	999 +35% abcd	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%
Summary: 55 - 64	649 16%	123 18%	16 13%	32 19%	54 +22% be	443 16%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%	- --%
Summary: 65+	833 21%	280 +41% e	67 +57% ae	93 +56% ae	142 +57% ae	488 -17%	684 +100%	68 +100%	46 +100%	35 +100%	327 +100%	357 +100%	272 +100%	406 +100%	
Summary: 75+	372 9%	157 +23% e	45 +38% ae	64 +38% ae	84 +34% ae	191 -7%	309 +45%	27 +39%	20 +45%	16 +45%	148 +45%	161 +45%	122 +45%	182 +45%	
Prefer not to say	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Very senior management; doctor, lawyer, company director (50+ people), judge, surgeon, school headmaster etc.	218 5%	55 +8% cdef	26 6%	13 4%	41 5%	15 4%	2 2%	- --%	169 5%	2 2%	19 +10% ab	17 6%	44 7%
Senior or middle management in large organisation; school teacher, office manager, junior doctor, bank manager, police inspector, accountant etc.	805 20%	126 19%	83 18%	52 18%	145 -17%	62 17%	10 13%	- --%	678 +21% be	10 -10%	35 18%	46 17%	100 -17%
Junior management or professional; or administrative supervisor, clerical, policeman, nurse, secretary, clerk, self-employed (5+ people), etc.	925 23%	125 -19%	80 -17%	52 -18%	145 -17%	65 -17%	13 16%	- --%	711 -22%	32 +32% a	43 23%	73 26%	155 26%
Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower													

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Skilled manual worker - e.g. mechanic, paramedic, cook, fitter, plumber, electrician, lorry driver, train driver, hairdresser, beautician, etc.	863 22%	176 +27%	79 -17%	43 -15%	130 -16%	52 -14%	9 -11%	- --%	728 +23%	12 -12%	23 -12%	54 20%	93 -15%
		bcdef							bce				
Semi-skilled or unskilled manual worker - e.g. baggage handler, restaurant server, factory worker, receptionist, labourer, gardener etc.	299 7%	36 -6%	36 8%	16 6%	63 8%	27 7%	11 +14%	63 +17%	239 7%	10 10%	18 9%	23 8%	53 9%
							abcde						
Housewife/househusband	98 2%	13 2%	8 2%	5 2%	13 2%	6 1%	1 1%	13 4%	65 -2%	1 1%	11 +6%	10 4%	25 +4%
											a		a
Unemployed	234 6%	40 6%	3 -1%	* -*%	5 -1%	2 -*%	1 2%	5 -1%	189 6%	9 9%	7 4%	14 5%	35 6%
		bcde					c						
Student	139 3%	- --%	- --%	- --%	2 -*%	2 -1%	2 3%	- --%	75 -2%	7 7%	24 +12%	18 +7%	51 +8%
					a		abcd			a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Retired and on state pension ONLY	351 9%	64 10%	145 +32%	105 +36%	281 +34%	136 +37%	31 +39%	281 +78%	318 +10%	5 5%	2 -1%	15 6%	23 -4%
SEG: A	218 5%	55 +8%	26 6%	13 4%	41 5%	15 4%	2 2%	- -%	169 5%	2 2%	19 +10%	17 6%	44 7%
SEG: B	805 20%	126 19%	83 18%	52 18%	145 -17%	62 17%	10 13%	- -%	678 +21%	10 -10%	35 18%	46 17%	100 -17%
SEG: C1	1065 27%	125 -19%	80 -17%	52 -18%	147 -18%	67 -18%	15 18%	- -%	786 -24%	39 +39%	67 +35%	91 +33%	206 +34%
SEG: C2	863 22%	176 +27%	79 -17%	43 -15%	130 -16%	52 -14%	9 -11%	- -%	728 +23%	12 -12%	23 -12%	54 20%	93 -15%
SEG: D	299 7%	36 -6%	36 8%	16 6%	63 8%	27 7%	11 +14%	63 +17%	239 7%	10 10%	18 9%	23 8%	53 9%
SEG: E	683 17%	116 18%	156 +34%	110 +38%	300 +36%	143 +39%	34 +41%	300 +83%	572 +18%	16 16%	19 -10%	40 14%	82 -14%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
SEG: AB	1023 26%	181 28% def	109 24%	65 22%	186 -22%	77 -21%	12 -15%	- --%	847 +26% b	13 -13%	54 29% b	63 23% b	144 24% b
SEG: C1C2	1927 48%	300 46% bcdef	158 -34%	95 -33%	277 -33%	119 -32%	24 -29%	- --%	1514 -47%	51 52%	90 47%	145 52%	298 50%
SEG: DE	982 25%	153 24%	192 +42% a	126 +43% a	363 +44% a	171 +46% a	45 +56% abcd	363 +100%	811 +25%	26 26%	37 20%	63 23%	135 22%
SEG: ABC1	2087 52%	306 -47% bcdef	189 -41%	117 -40%	333 -40%	144 -39%	27 -33%	- --%	1633 -51%	52 52%	121 +64% a	155 56%	349 +58% a
SEG: C2DE	1845 46%	328 +51%	271 +59% a	168 +58% a	493 +59% a	222 +60% a	54 +67% a	363 +100%	1539 +48% ce	38 38%	60 -32%	117 42% c	228 -38%
10.Prefer not to say	71 2%	14 2% bd	2 -*% b	5 2% b	7 -1% b	5 1% b	- -% b	- --%	37 -1% ade	10 +10% ade	8 +4% a	5 2% a	25 +4% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Very senior management; doctor, lawyer, company director (50+ people), judge, surgeon, school headmaster etc.	218 5%	20 -3%	2 2%	8 5%	4 -2%	173 +6% abd	31 5%	4 6%	3 6%	2 7%	22 7% bd	10 -3% d	31 +12% bd	- --%
Senior or middle management in large organisation; school teacher, office manager, junior doctor, bank manager, police inspector, accountant etc.	805 20%	101 -15%	18 15%	32 19%	40 16%	622 +22% ad	118 17%	12 18%	7 15%	8 24%	64 20% d	53 -15% d	118 +43% abd	- --%
Junior management or professional; or administrative supervisor, clerical, policeman, nurse, secretary, clerk, self-employed (5+ people), etc.	925 23%	131 -19%	25 22%	37 22%	41 -16%	680 +24% ad	121 -18%	13 19%	5 -11%	6 17%	31 -9% d	90 25% ad	121 +44% abd	- --%
Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower														

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

Q23. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Skilled manual worker - e.g. mechanic, paramedic, cook, fitter, plumber, electrician, lorry driver, train driver, hairdresser, beautician, etc.	863 22%	124 -18%	20 17%	34 20%	44 17%	659 +23% ad	102 -15%	14 20%	7 15%	7 21%	66 20% bc	36 -10% c	- --%	102 25% bc
Semi-skilled or unskilled manual worker - e.g. baggage handler, restaurant server, factory worker, receptionist, labourer, gardener etc.	299 7%	59 9% d	7 6%	14 8%	13 5%	203 7%	52 8% c	6 8% 8% a	1 -3%	4 +12% c	31 9% c	21 6% c	- --%	52 +13% bc
Housewife/househusband	98 2%	15 2%	4 3%	1 1%	6 2%	67 2%	5 -1%	2 3% a	* 1% 1%	6 +17% abc	- --%	5 1% a	- --%	5 1%
Unemployed	234 6%	93 +14% bce	7 6%	6 4%	32 +13% ce	108 -4%	5 -1%	- --%	* -1%	- --%	4 -1%	1 -*%	- --%	5 -1%
Student	139 3%	10 -1% d	1 1%	- --%	- --%	101 4% acd	2 -*%	- --%	- --%	- --%	- --%	2 -1%	2 -1%	- --%
Retired and on state pension ONLY	351 9%	122 +18% e	33 +28% ae	35 +21% e	71 +28% ae	179 -6%	242 +35% bd	16 +24% d	22 +49% abd	1 -2%	106 +32% c	136 +38% c	- --%	242 +60% abc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
SEG: A	218 5%	20 -3%	2 2%	8 5%	4 -2%	173 +6% abd	31 5%	4 6%	3 6%	2 7%	22 7% bd	10 -3% d	31 +12% bd	- --%
SEG: B	805 20%	101 -15%	18 15%	32 19%	40 16%	622 +22% ad	118 17%	12 18%	7 15%	8 24%	64 20% d	53 -15% d	118 +43% abd	- --%
SEG: C1	1065 27%	141 -21%	27 23%	37 22%	41 -16%	781 +28% ad	123 -18% c	13 19%	5 -11%	6 -17%	31 -9% d	92 26% ad	123 +45% abd	- --%
SEG: C2	863 22%	124 -18%	20 17%	34 20%	44 17%	659 +23% ad	102 -15%	14 20%	7 15%	7 21%	66 20% bc	36 -10% c	- --%	102 25% bc
SEG: D	299 7%	59 9% d	7 6%	14 8%	13 5%	203 7%	52 8% c	6 8%	1 -3%	4 +12% c	31 9% c	21 6% c	- --%	52 +13% bc
SEG: E	683 17%	229 +34% ce	44 +38% ce	42 +25% e	108 +43% ace	355 -13%	252 +37% bd	19 +27%	23 +50% abd	6 19%	110 +34% c	142 +40% c	- --%	252 +62% abc
SEG: AB	1023 26%	121 -18%	20 -17%	40 24%	44 -18%	795 +28% abd	149 -22%	17 25%	9 21%	11 31%	86 26% bd	63 -18% d	149 +55% abd	- --%
SEG: C1C2	1927 48%	265 -39%	46 39%	71 42%	84 -34%	1439 +51% abcd	225 -33%	27 39% c	12 -26%	13 -38% c	97 -30%	129 -36% d	123 45% abd	102 -25%
SEG: DE	982 25%	288 +43% ce	51 +44% e	56 +34% e	121 +49% ce	558 -20%	304 +44% d	24 +35%	24 +53% bd	11 31%	141 +43% c	163 +46% c	- --%	304 +75% abc

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 14 (continuation)

QZ3. Which of these best describes the main income earner in your household?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
SEG: ABC1	2087 52%	262 -39%	47 -40%	76 46% d	85 -34%	1576 +56% abcd	272 -40%	30 43%	14 -32%	17 48% c	117 -36% d	155 -44% d	272 +100% abd	- --%
SEG: C2DE	1845 46%	412 +61% e	71 +60% e	91 +54% e	165 +66% ce	1217 -43%	406 +59%	38 +56%	31 +68% bd	18 52%	207 +63% c	199 +56% c	- --%	406 +100% abc
10. Prefer not to say	71 2%	1 -*%	- -%	- -%	- --%	35 -1% ad	6 1%	1 1%	* *%	- -%	3 1% d	2 1%	- --%	- --%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 15

QZ4(V1). What is the total number of people in the household - including yourself and any children?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1	760 19%	141 +22%	165 +36%	126 +43%	342 +41%	177 +48%	51 +63%	168 +46%	665 +21%	17 17%	9 -5%	31 -11%	61 -10%
			a	ab	ab	abd	abcde		cde	c		c	c
2	1447 36%	349 +54%	249 +54%	151 +52%	427 +51%	178 +48%	28 34%	166 +46%	1231 +38%	26 -26%	38 -20%	78 -28%	157 -26%
		f	f	f	f	f			bcde				
3	756 19%	107 16%	32 -7%	12 -4%	46 -5%	14 -4%	2 -3%	19 -5%	585 -18%	16 16%	35 18%	76 +27%	135 +22%
		bcdef	e									abc	a
4	629 16%	29 -4%	10 -2%	1 -*%	11 -1%	1 -*%	- --%	4 -1%	466 -15%	24 +24%	44 +23%	56 +20%	128 +21%
		bcdef	ce		e					a	a	a	a
5+	378 9%	19 -3%	4 -1%	2 -1%	6 -1%	2 -*%	- --%	6 -2%	239 -7%	17 +17%	58 +30%	35 13%	113 +19%
		bcde								a	abde	a	ad
Not Provided	33 1%	4 1%	1 *%	- -%	1 -*%	- -%	- -%	- -%	23 1%	- -%	6 +3%	2 1%	8 1%
										a			

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 15 (continuation)

QZ4(V1). What is the total number of people in the household - including yourself and any children?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1	760 19%	234 +35% e	38 +32% e	57 +34% e	113 +45% abce	432 -15%	274 +40%	34 +49%	18 +39%	16 +47%	101 +31%	173 +49% ac	102 +37%	171 +42% a
2	1447 36%	265 39%	54 +46% e	74 +44% e	96 38%	1032 36%	357 +52%	30 45%	25 +54%	16 +45%	209 +64% bd	148 +41%	150 +55% b	202 +50% b
3	756 19%	88 -13%	15 13%	19 -11%	24 -10%	583 +21% abcd	38 -6%	3 -4%	2 -4%	3 -7%	11 -3%	28 -8% a	16 -6%	22 -5%
4	629 16%	44 -7%	5 -4%	6 -4%	11 -5%	489 +17% abcd	9 -1%	* -1%	1 -2%	* -1%	5 -2%	4 -1%	4 -1%	5 -1%
5+	378 9%	41 -6% d	4 -3%	10 6% d	4 -2%	272 10% abd	5 -1%	- -0%	* -1%	- -0%	1 -0%	4 -1%	- -0%	5 -1%
Not Provided	33 1%	3 *%	2 2%	1 *%	1 *%	20 1%	- -0%	1 1% a	- -0%	- -0%	- -0%	- -0%	- -0%	- -0%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 16

QZ4(V2). What is the total number of people in the household? - including yourself and any children?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Small (1-2 people)	2207 55%	490 +76%	414 +90%	277 +95%	770 +92%	355 +96%	79 +97%	334 +92%	1896 +59%	43 -43%	47 -25%	108 -39%	218 -36%
			a	ab	a	abd	ab		bcde	c		c	c
Medium (3-4 people)	1385 35%	136 -21%	42 -9%	12 -4%	56 -7%	14 -4%	2 -3%	23 -6%	1051 -33%	40 40%	79 42%	131 +47%	263 +44%
		bcdef	cef		e					a	a	a	a
Large (5+ people)	378 9%	19 -3%	4 -1%	2 -1%	6 -1%	2 -*%	- --%	6 -2%	239 -7%	17 +17%	58 +30%	35 13%	113 +19%
		bcde								a	abde	a	ad
Not Provided	33 1%	4 1%	1 *%	- -%	1 -*%	- -%	- -%	- -%	23 1%	- -%	6 +3%	2 1%	8 1%
									a		a		a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 16 (continuation)

QZ4(V2). What is the total number of people in the household? - including yourself and any children?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Small (1-2 people)	2207	499	92	132	209	1464	631	64	43	32	310	321	252	373
	55%	+74%	+78%	+79%	+84%	-52%	+92%	+94%	+94%	+91%	+95%	+90%	+93%	+92%
		e	e	e	ae					b				
Medium (3-4 people)	1385	132	20	25	36	1072	47	3	3	3	16	32	20	27
	35%	-20%	-17%	-15%	-14%	+38%	-7%	-5%	-6%	-9%	-5%	-9%	-7%	-7%
		d	d	d	d	abcd								
Large (5+ people)	378	41	4	10	4	272	5	-	*	-	1	4	-	5
	9%	-6%	-3%	6%	-2%	10%	-1%	-%	-1%	--%	-%	-1%	--%	-1%
		d	d	d	d	abd								
Not Provided	33	3	2	1	1	20	-	1	-	-	-	-	-	-
	1%	*%	2%	*%	*%	1%	--%	1%	-%	-%	-%	-%	-%	-%
								a						

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 17

QZ6. And what is the total number of children in the household (Under 18)?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
None	2584 65%	565 +87%	444 +96%	282 +97%	803 +96%	359 +97%	77 +95%	348 +96%	2176 +68%	50 -50%	72 -38%	140 -51%	283 -47%
1	554 14%	42 -6%	3 -1%	3 -1%	5 -1%	3 -1%	- --%	3 -1%	411 -13%	18 18%	32 17%	61 +22%	119 +20%
2	535 13%	15 -2%	7 -2%	- --%	9 -1%	2 -1%	2 -3%	4 -1%	394 -12%	18 18%	47 +25%	52 +19%	120 +20%
3	148 4%	2 -*%	- --%	- --%	- --%	- --%	- -%	- --%	98 -3%	12 +12%	17 +9%	11 4%	42 +7%
4	41 1%	2 -*%	- --%	- -%	- --%	- -%	- -%	- --%	28 1%	- -%	11 +6%	- -%	11 +2%
5+	25 1%	- -%	- -%	- -%	- --%	- -%	- -%	- -%	15 -*%	2 2%	3 2%	- -%	7 1%
Prefer not to say	116 3%	24 4%	7 -1%	6 2%	14 -2%	8 2%	2 2%	7 2%	87 3%	- -%	7 3%	13 5%	20 3%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 17 (continuation)

**QZ6. And what is the total number of children in the household (Under 18)?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
None	2584	545	101	141	218	1723	658	67	45	34	313	345	262	392
	65%	+81%	+86%	+84%	+87%	-61%	+96%	+98%	+98%	+98%	+96%	+97%	+96%	+96%
		e	e	e	ae									
1	554	50	8	8	15	436	5	*	-	*	3	1	1	4
	14%	-7%	-7%	-5%	-6%	+15%	-1%	-1%	--%	-1%	-1%	-*%	-*%	-1%
						abcd								
2	535	48	6	12	11	423	9	-	-	-	2	7	5	4
	13%	-7%	-5%	-7%	-4%	+15%	-1%	--%	--%	--%	-1%	-2%	-2%	-1%
						abcd								
3	148	16	1	4	3	106	-	-	-	-	-	-	-	-
	4%	-2%	1%	2%	-1%	4%	--%	--%	--%	--%	--%	--%	--%	--%
						d								
4	41	7	-	2	-	31	-	-	-	-	-	-	-	-
	1%	1%	-%	1%	-%	1%	--%	-%	-%	-%	-%	-%	-%	--%
5+	25	3	-	-	-	17	-	-	-	-	-	-	-	-
	1%	*%	-%	-%	-%	1%	--%	-%	-%	-%	-%	-%	-%	-%
Prefer not to say	116	7	2	1	2	92	12	1	1	*	9	3	4	6
	3%	-1%	2%	-*%	-1%	+3%	2%	2%	2%	1%	3%	-1%	2%	2%
						acd								

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 18

QZ7. What ages are your children? - Child 1

Base: Where 1 or more children in household

Column	Total	Age Group	Ethnicity				Impacting/ Limiting Conditions	
		55-64	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	No
			a	b	c	d	a	b
Unweighted Bases	1174	60	885	85	97	236	121	919
Effective Weighted Sample	831	42	604	69	74	186	84	648
Weighted Bases	<b>1303</b>	<b>60</b>	<b>946</b>	<b>111</b>	<b>124</b>	<b>299</b>	<b>124</b>	<b>1012</b>
0-3	156 12%	2 -3%	109 12%	12 11%	25 +20% a	44 15%	9 7%	131 13%
4-6	139 11%	3 5%	111 12%	9 8%	10 8%	25 8%	7 -5%	118 12% a
7-9	179 14%	* -1%	126 13%	16 14%	18 15%	42 14%	15 12%	140 14%
10-12	196 15%	5 9%	154 16%	14 12%	14 11%	34 11%	28 +23% b	149 15%
13-15	259 20%	17 28%	203 +21% bd	14 12%	20 16%	47 16%	30 25%	206 20%
16-18	199 15%	24 +41%	141 15%	22 19%	17 14%	51 17%	25 20%	149 15%
Don't know/Refused	175 13%	8 13%	102 -11%	25 +23% a	21 17%	58 +19% a	10 8%	120 -12%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 19

QZ7. What ages are your children? - Child 2

Base: Where 2 or more children in household

Column	Ethnicity					Impacting/ Limiting Conditions	
	Total	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	No
		a	b	c	d	a	b
Unweighted Bases	681	504	61	51	146	73	527
Effective Weighted Sample	477	338	49	41	117	51	367
Weighted Bases	<b>748</b>	<b>535</b>	<b>79</b>	<b>63</b>	<b>180</b>	<b>74</b>	<b>576</b>
0-3	137 18%	103 19%	10 13%	18 +28% b	30 17%	6 -8%	119 +21% a
4-6	137 18%	110 +21% cd	14 17%	4 -6%	21 -12%	12 16%	109 19%
7-9	132 18%	94 18%	15 20%	8 13%	30 17%	19 26% b	95 16%
10-12	120 16%	76 -14%	19 23%	7 12%	41 +23% a	11 15%	92 16%
13-15	88 12%	63 12%	5 7%	15 +23% ab	25 14%	11 15%	71 12%
16-18	16 2%	14 3%	1 1%	- -%	2 1%	5 +7% b	8 -1%
Don't know/Refused	119 16%	76 -14%	15 19%	11 17%	32 18%	10 13%	82 -14%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 20

**QZ7. What ages are your children? - Child 3**

Base: Where 3 or more children in household

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	206	145	151
Effective Weighted Sample	145	98	105
Weighted Bases	<b>214</b>	<b>141</b>	<b>153</b>
0-3	61 29%	42 30%	43 28%
4-6	40 19%	27 19%	28 18%
7-9	34 16%	22 16%	29 19%
10-12	27 13%	19 13%	23 15%
13-15	14 6%	9 7%	9 6%
16-18	- -%	- -%	- -%
Don't know/Refused	38 18%	21 15%	21 -14%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 21

**QZ7. What ages are your children? - Child 4**

Base: Where 4 or more children in household

	<b>Total</b>
Unweighted Bases	61
Effective Weighted Sample	43
Weighted Bases	<b>65</b>
0-3	23 34%
4-6	13 20%
7-9	9 14%
10-12	4 6%
13-15	1 2%
16-18	- -%
Don't know/Refused	15 23%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QZ7. What ages are your children? - Child 5**

Base: Where 5 or more children in household

	<b>Total</b>
Unweighted Bases	23
Effective Weighted Sample	16
Weighted Bases	<b>25</b>
0-3	11 44%
4-6	2 9%
7-9	5 21%
10-12	- -%
13-15	- -%
16-18	- -%
Don't know/Refused	6 26%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 23

QZ7. What ages are your children? - All

Base: Where children in household

	Total	Age Group	Ethnicity				Impacting/ Limiting Conditions	
		55-64	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	No
Column			a	b	c	d	a	b
Unweighted Bases	1174	60	885	85	97	236	121	919
Effective Weighted Sample	831	42	604	69	74	186	84	648
Weighted Bases	<b>1303</b>	<b>60</b>	<b>946</b>	<b>111</b>	<b>124</b>	<b>299</b>	<b>124</b>	<b>1012</b>
0 - 3	341 26%	3 -5%	248 26%	28 26%	39 31%	84 28%	23 -18%	281 +28% a
4 - 6	306 23%	4 -7%	239 +25% cd	33 30% cd	15 -12%	56 -19%	23 19%	245 24%
7 - 9	328 25%	2 -4%	228 24%	33 30%	29 23%	82 27%	38 31%	248 25%
10 - 12	319 24%	9 15%	234 25%	35 31% c	21 17%	74 25%	40 +32%	244 24%
13 - 15	324 25%	19 32%	248 26%	20 18%	30 24%	67 22%	39 32%	256 25%
16 - 18	199 15%	24 +41%	141 15%	22 19%	17 14%	51 17%	25 20%	149 15%
Prefer not to say	175 13%	8 13%	102 -11%	25 +23% a	21 17%	58 +19% a	10 8%	120 -12%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 24

QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1.PC (a desktop computer)	1563 39%	285 +44%	172 37%	87 -30%	269 -32%	97 -26%	10 -13%	75 -21%	1238 39%	38 38%	77 40%	119 43%	248 41%
		bcdef	cdef	f	ef	f							
2.Laptop	2846 71%	435 -67%	269 -58%	137 -47%	430 -52%	161 -43%	24 -30%	137 -38%	2226 -69%	71 72%	149 +79%	229 +83%	479 +79%
		bcdef	cdef	f	ef	f					a	ab	a
3.Tablet	2566 64%	437 +67%	279 61%	133 -46%	438 -53%	159 -43%	26 -32%	156 -43%	2084 +65%	64 64%	104 -55%	155 -56%	349 -58%
		bcdef	cdef	f	cef				cde				
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	1495 37%	132 -20%	33 -7%	4 -1%	39 -5%	6 -2%	2 -3%	12 -3%	1264 +39%	29 30%	56 -30%	69 -25%	172 -28%
		bcdef	cde		ce				cde				
5.Smart TV	2698 67%	450 69%	254 -55%	137 -47%	409 -49%	155 -42%	18 -22%	170 -47%	2146 67%	67 67%	128 67%	194 70%	414 69%
		bcdef	cdef	f	ef	f							
6.An iPod or other portable media player	788 20%	120 18%	55 -12%	25 -9%	80 -10%	25 -7%	- --%	24 -7%	676 +21%	16 17%	33 18%	37 -13%	95 -16%
		bcdef	ef	f	f	f			de				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 24 (continuation)

**QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?**

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	763 19%	147 +23%	74 16%	39 -13%	115 -14%	41 -11%	2 -3%	25 -7%	668 +21%	5 -6%	22 -12%	37 -13%	71 -12%
		bcdef	ef	f	f	f			bcde			b	
8.A DVD player- standard, Blu Ray or HD DVD	1232 31%	277 +43%	172 +37%	83 29%	268 32%	96 -26%	12 -15%	77 -21%	1093 +34%	13 -13%	22 -12%	31 -11%	76 -13%
		cdef	cdef	f	ef	f			bcde				
9.Smart watch	1117 28%	145 -22%	49 -11%	22 -7%	73 -9%	24 -6%	2 -3%	23 -6%	910 28%	26 26%	43 22%	63 23%	142 -24%
		bcdef	ef		f				e				
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	262 7%	35 5%	10 -2%	1 -*%	11 -1%	1 -*%	- --%	4 -1%	216 7%	7 7%	10 5%	18 6%	36 6%
		bcdef	ce										
11.None of these	217 5%	35 5%	37 +8%	52 +18%	125 +15%	88 +24%	36 +44%	87 +24%	189 +6%	6 6%	4 2%	7 -3%	18 -3%
				ab	ab	abcd	abcde		de				
12.Don't know	6 *%	1 *%	1 *%	- -0%	1 *%	- -0%	- -0%	- -0%	6 *%	- -0%	- -0%	- -0%	- -0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 24 (continuation)

**QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1.PC (a desktop computer)	1563 39%	241 -36% d	45 38% d	61 36% d	63 -25% d	1119 40% d	230 -34% d	19 -27% d	13 -28% d	7 -21% d	134 41% bd	96 -27% bd	126 +46% bd	103 -25% bd
2.Laptop	2846 71%	380 -56% d	62 -53% d	103 -62% d	121 -49% d	2093 +74% abcd	370 -54% bd	26 -38% bd	21 -47% bd	12 -35% bd	200 -61% bd	170 -48% bd	191 70% abd	175 -43% abd
3.Tablet	2566 64%	388 -57% d	62 -52% d	91 -54% d	126 -51% d	1864 +66% abcd	367 -54% d	32 -46% d	22 -49% d	18 -51% d	170 -52% d	197 -55% d	176 65% abd	187 -46% abd
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	1495 37%	224 -33% bcd	26 -22% d	39 -23% d	56 -22% d	1151 +41% abcd	32 -5% d	2 -3% d	4 -8% d	1 -3% d	17 -5% d	15 -4% d	14 -5% d	18 -5% d
5.Smart TV	2698 67%	408 -60% d	64 -54% d	104 63% d	136 -54% d	1939 +69% abd	340 -50% d	28 -41% d	25 -54% b	17 -48% d	169 -52% d	171 -48% d	138 -51% d	198 -49% d
6.An iPod or other portable media player	788 20%	121 18% d	23 19% d	28 17% d	31 -13% d	595 +21% d	70 -10% d	4 -6% d	5 -10% d	1 -3% d	42 -13% bd	27 -8% bd	42 15% bd	28 -7% bd
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	763 19%	134 20% d	28 23% d	37 22% d	39 16% d	568 +20% d	90 -13% d	13 18% d	6 14% d	6 17% d	50 15% d	40 -11% d	60 22% bd	28 -7% bd

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 24 (continuation)

**QD1. Which of the following do you, or does anyone in your household, have in your home at the moment?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
8.A DVD player- standard, Blu Ray or HD DVD	1232 31%	269 +40% e	53 +45% e	70 +42% e	90 +36% e	851 30%	230 34% b	13 -19%	17 37% b	9 26%	137 +42% bd	92 -26%	120 +44% bd	107 26%
9.Smart watch	1117 28%	156 -23% c	28 24%	26 -15%	45 -18%	846 +30% acd	61 -9%	4 -6%	4 -9%	4 -11%	36 -11% d	25 -7%	32 -12% d	26 -6%
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	262 7%	48 7% d	6 5%	7 4%	7 -3%	202 +7% d	8 -1%	1 -1%	1 3%	* -1%	7 -2% b	1 -*%	2 -1%	6 -1%
11.None of these	217 5%	72 +11% e	18 +16% e	20 +12% e	42 +17% ae	126 -4%	98 +14%	11 +17%	7 +16%	8 +23% a	42 +13% c	56 +16% c	15 6%	82 +20% ac
12.Don't know	6 *%	- -%	- -%	- -%	- -%	6 *%	1 *%	- -%	- -%	- -%	1 *%	- -%	1 *%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 25

QD2. And which, if any, do you personally use?

Base: Where has at least one device at home

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3730	659	493	266	816	323	57	362	3056	85	146	231	493
Effective Weighted Sample	2562	454	327	179	544	217	39	250	2060	69	118	174	385
Weighted Bases	<b>3780</b>	<b>613</b>	<b>423</b>	<b>239</b>	<b>707</b>	<b>284</b>	<b>45</b>	<b>275</b>	<b>3014</b>	<b>94</b>	<b>185</b>	<b>270</b>	<b>585</b>
1.PC (a desktop computer)	1050 28%	201 +33% cdef	128 30% ef	57 24% f	190 27% f	62 -22%	5 -12%	47 -17%	829 28%	23 24%	47 25%	91 +34% a	169 29%
2.Laptop	2230 59%	335 -55% bcdef	202 -48% ce	92 -39%	309 -44%	108 -38%	16 -35%	101 -37%	1715 -57%	63 67%	124 +67% a	185 +68% a	399 +68% a
3.Tablet	1807 48%	335 +55% cde	217 51% ce	103 43%	338 48%	122 43%	19 43%	121 44%	1479 +49% cde	42 44%	63 -34%	105 -39%	230 -39%
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	708 19%	33 -5% bcde	12 -3% ce	* -*% ce	13 -2% ce	* -*%	- --%	4 -2%	597 +20% ce	14 15%	19 -10%	40 15%	86 -15%
5.Smart TV	2191 58%	368 60% bcdef	209 -49% f	117 -49% f	339 -48% f	130 -46% f	14 -30%	145 -53%	1743 58%	60 64% c	92 -50%	153 57%	326 56%
6.An iPod or other portable media player	372 10%	58 9% def	28 -7% f	15 6% f	43 -6%	15 -5%	- --%	16 -6%	311 10%	9 9%	18 10%	19 7%	51 9%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 25 (continuation)

QD2. And which, if any, do you personally use?

Base: Where has at least one device at home

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	3730	659	493	266	816	323	57	362	3056	85	146	231	493
Effective Weighted Sample	2562	454	327	179	544	217	39	250	2060	69	118	174	385
Weighted Bases	<b>3780</b>	<b>613</b>	<b>423</b>	<b>239</b>	<b>707</b>	<b>284</b>	<b>45</b>	<b>275</b>	<b>3014</b>	<b>94</b>	<b>185</b>	<b>270</b>	<b>585</b>
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	392 10%	73 12%	42 10%	21 9%	66 9%	23 8%	2 6%	19 -7%	342 +11% ce	4 5%	7 -4%	22 8%	39 -7%
8.A DVD player- standard, Blu Ray or HD DVD	630 17%	151 +25% cde	89 +21%	42 18%	141 +20%	52 18%	10 22%	46 17%	559 +19% bcde	4 -4%	11 -6%	12 -4%	32 -5%
9.Smart watch	664 18%	78 -13% bcdef	32 -8% ef	11 -5%	43 -6%	11 -4%	- --%	17 -6%	539 18% d	17 18%	26 14%	34 -12%	84 -14%
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	118 3%	11 -2%	5 -1%	1 -*%	6 -1%	1 -*%	- -%	4 1%	100 3%	2 2%	5 3%	5 2%	12 2%
11.None of these	81 2%	13 2%	13 3%	9 +4%	28 +4% a	15 +5% a	5 +12% abcd	20 +7%	71 2%	2 2%	6 3% d	1 *%	8 1%
12.Don't know	9 *%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	9 *%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 25 (continuation)

QD2. And which, if any, do you personally use?

Base: Where has at least one device at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3730	649	93	145	250	2629	499	94	107	116	237	262	200	295
Effective Weighted Sample	2562	437	65	97	162	1811	401	76	101	110	193	208	163	237
Weighted Bases	<b>3780</b>	<b>604</b>	<b>99</b>	<b>147</b>	<b>208</b>	<b>2695</b>	<b>585</b>	<b>57</b>	<b>38</b>	<b>27</b>	<b>284</b>	<b>301</b>	<b>256</b>	<b>324</b>
1.PC (a desktop computer)	1050 28%	177 29% d	33 33% d	38 26%	40 -19%	725 27% d	161 28%	15 26%	9 24%	6 21%	104 +36% bd	57 -19%	88 +34% bd	72 -22%
2.Laptop	2230 59%	269 -45%	41 -42%	70 -48%	81 -39%	1649 +61% abcd	269 -46% bd	16 -29%	15 -40%	9 -34%	149 -53% bd	119 -40%	142 56% bd	122 -38%
3.Tablet	1807 48%	289 48%	46 46%	63 43%	93 45%	1280 47%	277 47%	27 47%	19 50%	16 +60% a	113 -40%	164 +54% ad	132 52% a	142 44%
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	708 19%	117 19% bd	9 -9%	18 -12%	21 -10%	530 +20% bcd	10 -2%	- --%	2 -4% b	1 -3%	5 -2%	5 -2%	4 -1%	7 -2%
5.Smart TV	2191 58%	357 59%	56 57%	88 60%	115 55%	1542 57%	282 -48%	23 -40%	19 50%	15 56% b	140 -49%	142 -47%	113 -44%	166 -51%
6.An iPod or other portable media player	372 10%	71 12%	13 13%	17 11%	16 8%	255 9%	40 -7% b	- --%	2 6% b	1 -3%	29 10% bd	11 -4%	22 9% b	18 -6%
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	392 10%	80 +13% e	10 10%	19 13%	29 14%	277 10%	53 9%	5 8%	3 8%	4 +16% a	30 11%	23 8%	31 12% d	20 -6%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 25 (continuation)

QD2. And which, if any, do you personally use?

Base: Where has at least one device at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3730	649	93	145	250	2629	499	94	107	116	237	262	200	295
Effective Weighted Sample	2562	437	65	97	162	1811	401	76	101	110	193	208	163	237
Weighted Bases	<b>3780</b>	<b>604</b>	<b>99</b>	<b>147</b>	<b>208</b>	<b>2695</b>	<b>585</b>	<b>57</b>	<b>38</b>	<b>27</b>	<b>284</b>	<b>301</b>	<b>256</b>	<b>324</b>
8.A DVD player- standard, Blu Ray or HD DVD	630 17%	145 +24% e	23 23%	38 +26% e	49 +23% e	422 -16%	122 +21%	8 14%	7 18%	4 16%	78 +27% bd	44 15%	61 +24% b	59 18%
9.Smart watch	664 18%	105 17%	11 11%	18 12%	30 14%	491 18%	36 -6%	2 -3%	3 -8%	2 -9%	22 -8%	14 -5%	18 -7%	18 -6%
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	118 3%	23 4%	- -%	4 3%	3 1%	88 3%	4 -1%	1 2%	1 2%	- -%	4 2% b	- -%	1 -*	4 -1%
11.None of these	81 2%	23 +4% e	4 4%	1 1%	12 +6% ce	54 2%	23 +4%	2 3%	1 3%	2 +9% a	13 +4%	10 3%	4 1%	20 +6% c
12.Don't know	9 *%	2 *%	2 +2% ade	- -%	- -%	3 -*%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 26

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1.PC (a desktop computer)	1050 26%	201 +31%	128 28%	57 -20%	190 -23%	62 -17%	5 -7%	47 -13%	829 26%	23 23%	47 25%	91 +33%	169 28%
		cdef	cdef	f	ef	f					a	a	
2.Laptop	2230 56%	335 -52%	202 -44%	92 -32%	309 -37%	108 -29%	16 -20%	101 -28%	1715 -53%	63 63%	124 +65%	185 +67%	399 +66%
		bcdef	cdef	f	ef						a	a	a
3.Tablet	1807 45%	335 +52%	217 47%	103 -35%	338 -41%	122 -33%	19 -24%	121 -33%	1479 +46%	42 42%	63 -33%	105 -38%	230 -38%
		cdef	cdef	f	ef				cde				
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	708 18%	33 -5%	12 -3%	* -*%	13 -2%	* -*%	- --%	4 -1%	597 +19%	14 14%	19 -10%	40 14%	86 -14%
		bcdef	ce		ce				ce				
5.Smart TV	2191 55%	368 57%	209 -45%	117 -40%	339 -41%	130 -35%	14 -17%	145 -40%	1743 54%	60 61%	92 49%	153 55%	326 54%
		bcdef	ef	f	ef	f							
6.An iPod or other portable media player	372 9%	58 9%	28 -6%	15 -5%	43 -5%	15 -4%	- --%	16 -5%	311 10%	9 9%	18 9%	19 7%	51 8%
		cdef	f	f	f	f							

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 26 (continuation)

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	392 10%	73 11% cdef	42 9% f	21 7%	66 -8%	23 -6%	2 -3%	19 -5%	342 +11% ce	4 4%	7 -4%	22 8%	39 -6%
8.A DVD player- standard, Blu Ray or HD DVD	630 16%	151 +23% cdef	89 +19% e	42 15%	141 17%	52 14%	10 12%	46 13%	559 +17% bcde	4 -4%	11 -6%	12 -4%	32 -5%
9.Smart watch	664 17%	78 -12% bcdef	32 -7% cef	11 -4%	43 -5% f	11 -3%	- --%	17 -5%	539 17%	17 17%	26 14%	34 12%	84 14%
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	118 3%	11 -2% e	5 -1%	1 -*%	6 -1%	1 -*%	- -%	4 -1%	100 3%	2 2%	5 3%	5 2%	12 2%
11.None of these	299 7%	48 7%	51 +11% a	61 +21% ab	153 +18% ab	103 +28% abcd	41 +51% abcde	108 +30%	260 +8% de	7 8%	10 5%	8 -3%	26 -4%
12.Don't know	15 *%	3 *%	1 *%	- -0%	1 *%	- -0%	- -0%	- -0%	15 *%	- -0%	- -0%	- -0%	- -0%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 26 (continuation)

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1.PC (a desktop computer)	1050 26%	177 26%	33 28%	38 23%	40 -16%	725 26%	161 24%	15 21%	9 20%	6 -16%	104 +32%	57 -16%	88 +32%	72 -18%
		d	d			d	d				bd		bd	
2.Laptop	2230 56%	269 -40%	41 -35%	70 -42%	81 -33%	1649 +58%	269 -39%	16 -24%	15 -33%	9 -26%	149 -46%	119 -33%	142 52%	122 -30%
		d		d		abcd	bd				bd		bd	
3.Tablet	1807 45%	289 43%	46 39%	63 38%	93 -37%	1280 45%	277 -40%	27 39%	19 42%	16 46%	113 -34%	164 46%	132 49%	142 -35%
						d					ad		ad	
4.A games console (e.g. PlayStation, Xbox, Nintendo DS, Nintendo Switch)	708 18%	117 17%	9 -8%	18 -11%	21 -8%	530 +19%	10 -1%	- --%	2 -4%	1 -2%	5 -2%	5 -1%	4 -1%	7 -2%
		bcd				bcd			b					
5.Smart TV	2191 55%	357 53%	56 48%	88 53%	115 -46%	1542 55%	282 -41%	23 -34%	19 -42%	15 -43%	140 -43%	142 -40%	113 -42%	166 -41%
		d				d								
6.An iPod or other portable media player	372 9%	71 10%	13 11%	17 10%	16 6%	255 9%	40 -6%	- --%	2 5%	1 -2%	29 9%	11 -3%	22 8%	18 -4%
		d					b		b		bd		b	
7.E-reader - digital book reader (e.g. Kindle, Kobo eReader, Nook eReader)	392 10%	80 12%	10 8%	19 11%	29 12%	277 10%	53 8%	5 7%	3 7%	4 13%	30 9%	23 -6%	31 11%	20 -5%
											d		bd	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 26 (continuation)

QD2. And which, if any, do you personally use? - Re-based

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
8.A DVD player- standard, Blu Ray or HD DVD	630 16%	145 +22% e	23 19%	38 +23% e	49 20% e	422 -15%	122 18%	8 12%	7 15%	4 12%	78 +24% bd	44 12%	61 +22% bd	59 15%
9.Smart watch	664 17%	105 16%	11 -10%	18 -11%	30 -12%	491 +17% bcd	36 -5%	2 -3%	3 -7%	2 -7%	22 -7%	14 -4%	18 -6%	18 -4%
10.VR or virtual reality headsets (e.g. Oculus, PS VR, Samsung Gear VR, or HTC Vive)	118 3%	23 3% bd	- -%	4 2%	3 1%	88 3% b	4 -1%	1 1%	1 2%	- --%	4 1% b	- --%	1 -*	4 -1%
11.None of these	299 7%	95 +14% e	22 +19% e	21 +13% e	54 +22% ace	180 -6%	121 +18%	13 +19%	8 +19%	10 +30% ac	55 +17% c	66 +19% c	19 7%	102 +25% abc
12.Don't know	15 *%	2 *%	2 +2% ade	- -%	- -%	9 *%	1 *%	- -%	- -%	- -%	1 *%	- -%	1 *%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 27

**QG1. What games consoles do you or members of your household actively use?**

Base: Where a games console at home

	Total	Age Group	Ethnicity			Impacting/Limiting Conditions		
		55-64	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No
Column			a	b	c	a	b	c
Unweighted Bases	1438	148	1233	62	145	213	60	1099
Effective Weighted Sample	991	100	838	47	114	149	41	758
Weighted Bases	<b>1495</b>	<b>132</b>	<b>1264</b>	<b>69</b>	<b>172</b>	<b>224</b>	<b>56</b>	<b>1151</b>
1.Playstation 5 Disk Edition	209 14%	13 10%	172 14%	6 8%	19 11%	26 12%	8 14%	155 13%
2.Playstation 5 Digital Edition	114 8%	6 5%	99 8%	3 4%	11 6%	12 5%	4 7%	92 8%
3.Other/previous Playstation models (e.g. PS4 or PS3)	502 34%	46 35%	409 -32%	33 +48% a	76 +44% a	73 33%	19 34%	385 33%
4.XBox Series X	302 20%	18 -14%	265 21% c	9 13%	24 -14%	47 21%	13 23%	229 20%
5.XBox Series S	151 10%	18 13%	134 11%	4 6%	14 8%	29 13%	6 10%	114 10%
6.Other/previous Xbox models (e.g. Xbox One or 360)	275 18%	21 16%	243 19%	8 12%	27 15%	52 23%	21 +38% ac	213 18%

Columns Tested: a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 27 (continuation)

**QG1. What games consoles do you or members of your household actively use?**

Base: Where a games console at home

	Total	Age Group	Ethnicity			Impacting/Limiting Conditions		
		55-64	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No
Column			a	b	c	a	b	c
Unweighted Bases	1438	148	1233	62	145	213	60	1099
Effective Weighted Sample	991	100	838	47	114	149	41	758
Weighted Bases	<b>1495</b>	<b>132</b>	<b>1264</b>	<b>69</b>	<b>172</b>	<b>224</b>	<b>56</b>	<b>1151</b>
7.Nintendo Switch, Switch OLED or SwitchLite	368 25%	15 -11%	319 25%	14 20%	35 21%	57 25%	15 27%	283 25%
8.Nintendo Wii/Wii U	112 7%	7 5%	103 +8% c	3 5%	6 -3%	24 +11% c	9 +15% c	79 7%
9.Handheld console (e.g. Playstation Vita, 3DS)	42 3%	1 *%	39 3%	- -%	1 *%	9 4%	3 5%	30 3%
10.Retro console (e.g. Nintendo 64)	41 3%	2 2%	38 3% c	- -%	- --%	15 +7% c	5 +9% c	21 -2%
11.Other	40 3%	11 +9%	34 3%	1 1%	1 1%	10 4%	3 5%	26 2%
Not answered	1 *%	- -%	1 *%	- -%	- -%	- -%	- -%	1 *%

Columns Tested: a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 28

QS1. Do you or does anyone in your household have a smart speaker or smart display which can respond to voice commands like " Alexa" , " Hey Google" , " Siri" or " Hey Portal" ?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes - There is a smart speaker/display in my household and I personally use it	1401 35%	255 +39% bcdef	105 -23% ef	56 -19% f	167 -20% f	62 -17% f	6 -8%	55 -15%	1246 +39% bcde	23 -23%	27 -14%	49 -18%	108 -18%
Yes - There is a smart speaker/display in my household but I do not personally use it	151 4%	32 5% cdef	18 4% ef	5 2%	23 3%	5 -1%	- --%	5 -1%	126 4% de	1 1%	4 2%	4 -1%	12 -2%
Summary: Any	1552 39%	286 +44% bcdef	123 -27% ef	61 -21% f	190 -23% ef	67 -18% f	6 -8%	60 -17%	1372 +43% bcde	24 -24%	31 -16%	52 -19%	120 -20%
No, there is no smart speaker/smart display in my household	2416 60%	358 -55%	333 +72% a	228 +79% ab	635 +76% a	303 +81% abd	74 +92% abcde	299 +83%	1819 -57%	73 +73% a	153 +81% a	220 +80% a	468 +78% a
Don't know	34 1%	4 1%	5 1%	1 *% *	7 1%	2 *% *	* *% *	3 1%	19 -1%	3 +3% a	6 +3% a	4 2%	15 +2% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 28 (continuation)

QS1. Do you or does anyone in your household have a smart speaker or smart display which can respond to voice commands like " Alexa" , " Hey Google" , " Siri" or " Hey Portal" ?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes - There is a smart speaker/display in my household and I personally use it	1401 35%	221 33%	29 -25%	54 33%	70 -28%	1058 +37% abd	136 -20%	13 -19%	10 -23%	8 -24%	73 -22%	63 -18%	66 -24% d	67 -17%
Yes - There is a smart speaker/display in my household but I do not personally use it	151 4%	18 3%	4 3%	7 4%	7 3%	114 4%	20 3%	1 2%	1 2%	1 2%	11 3%	9 3%	9 3%	11 3%
Summary: Any	1552 39%	239 -35%	33 -28%	62 37%	77 -31%	1173 +41% abd	156 -23%	14 -21%	11 -25%	9 -25%	84 -26%	72 -20%	75 -28% d	78 -19%
No, there is no smart speaker/smart display in my household	2416 60%	434 +64% e	84 +72% e	105 63%	173 +69% e	1636 -58%	522 +76%	54 +79%	34 +74%	26 +74%	243 +74%	279 +78%	196 +72%	323 +80% c
Don't know	34 1%	2 *% e	- -%	- -%	* *% e	19 1%	6 1%	* 1%	* 1%	* 1%	1 *% e	5 1%	1 *% e	5 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 29

QS2. How many smart speakers or smart displays are in your household?

Base: Where has smart speaker or smart display

Column	Total	Age Group					Age/SEG 65+ or DE	Ethnicity		Impacting/Limiting Conditions				65+ Age Group England
		55-64	65-74	75-84	65+	75+		White or White British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No	
Unweighted Bases	1544	294	143	71	221	78	89	1387	98	255	56	86	1148	126
Effective Weighted Sample	1031	203	91	45	141	49	62	925	74	169	39	55	778	101
Weighted Bases	<b>1552</b>	<b>286</b>	<b>123</b>	<b>61</b>	<b>190</b>	<b>67</b>	<b>60</b>	<b>1372</b>	<b>120</b>	<b>239</b>	<b>62</b>	<b>77</b>	<b>1173</b>	<b>156</b>
1	881 57%	173 61%	85 +69%	46 +75% a	137 +72% a	52 +77% a	43 +72%	774 56%	70 59%	133 56%	39 64%	47 61%	655 56%	111 +71%
2	368 24%	65 23% bd	15 -12%	13 21%	27 -14%	13 19%	12 20%	319 23%	40 +33% a	59 25%	13 21%	19 24%	285 24%	23 -15%
3	158 10%	25 9%	6 -5%	3 4%	9 -5%	3 4%	3 5%	148 +11%	6 5%	22 9%	5 8%	3 4%	127 11% c	7 -4%
4	69 4%	10 3%	3 2%	- -%	3 -2%	- -%	- -%	63 5%	4 3%	8 3%	3 4%	3 4%	53 5%	2 1%
5+	64 4%	10 4%	10 +8% ce	- -%	10 5% e	- -%	2 3%	60 4%	* *%	16 +7% d	2 3%	5 6%	45 4%	9 6%
Don't know	12 1%	3 1%	4 +3%	- -%	4 +2%	- -%	* *%	8 -1%	- -%	* *%	- -%	* *%	7 1%	4 +2%

Columns Tested: a,b,c,d,e - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 29 (continuation)

**QS2. How many smart speakers or smart displays are in your household?**

Base: Where has smart speaker or smart display

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	1544	65	61	55	69
Effective Weighted Sample	1031	54	47	45	54
Weighted Bases	<b>1552</b>	<b>84</b>	<b>72</b>	<b>75</b>	<b>78</b>
1	881 57%	50 60%	61 +85% ad	54 +72%	55 +70%
2	368 24%	15 18%	7 -10%	10 14%	13 16%
3	158 10%	4 5%	3 4%	2 3%	4 6%
4	69 4%	2 3%	- -%	2 3%	- -%
5+	64 4%	8 +10% b	1 1%	6 8%	3 4%
Don't know	12 1%	4 +5%	- -%	- -%	4 +5%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 30

QS3. Are any of your smart speakers in your household a smart display?

Base: Where has smart speaker or smart display

Column	Total	Age Group					Age/SEG	Ethnicity		Impacting/Limiting Conditions				65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No	England
		a	b	c	d	e		a	b	a	b	c	d	
Unweighted Bases	1544	294	143	71	221	78	89	1387	98	255	56	86	1148	126
Effective Weighted Sample	1031	203	91	45	141	49	62	925	74	169	39	55	778	101
Weighted Bases	<b>1552</b>	<b>286</b>	<b>123</b>	<b>61</b>	<b>190</b>	<b>67</b>	<b>60</b>	<b>1372</b>	<b>120</b>	<b>239</b>	<b>62</b>	<b>77</b>	<b>1173</b>	<b>156</b>
Yes	608 39%	99 35%	46 37%	19 31%	67 35%	22 32%	28 47%	531 39%	59 +49% a	82 34%	14 -23%	31 40% b	457 39% b	56 36%
No	917 59%	185 +65%	71 58%	41 67%	116 61%	45 66%	29 -47%	820 60% b	59 -49%	152 63%	44 +72%	46 60%	699 60%	94 60%
Don't know	27 2%	2 1%	6 +5% a	1 1%	7 +4% a	1 1%	4 +6%	21 2%	2 2%	5 2%	3 5% c	- -%	17 1%	6 4%

Columns Tested: a,b,c,d,e - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 30 (continuation)

**QS3. Are any of your smart speakers in your household a smart display?**

Base: Where has smart speaker or smart display

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	1544	65	61	55	69
Effective Weighted Sample	1031	54	47	45	54
Weighted Bases	<b>1552</b>	<b>84</b>	<b>72</b>	<b>75</b>	<b>78</b>
Yes	608 39%	28 33%	29 39%	27 36%	29 37%
No	917 59%	56 67%	38 52%	47 62%	45 58%
Don't know	27 2%	- -%	6 +8% a	2 2%	4 +5%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 31

QS4. Do any of the children in your household use a smart speaker? - Child 1

Base: Where has smart speaker or smart display

	Total	Ethnicity		Impacting/ Limiting Conditions	
		White or White British	Any ethnic minority group (Summary)	Any	No
Column		a	b	a	b
Unweighted Bases	584	513	56	72	471
Effective Weighted Sample	400	347	44	50	323
Weighted Bases	<b>629</b>	<b>539</b>	<b>77</b>	<b>70</b>	<b>512</b>
Yes	439 70%	378 70%	48 63%	56 80%	357 70%
No	187 30%	158 29%	28 37%	14 -20%	152 30%
Prefer not to say	3 1%	3 1%	- -%	* 1%	3 1%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 32

QS4. Do any of the children in your household use a smart speaker? - Child 2

Base: Where has smart speaker or smart display

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	344	300	271
Effective Weighted Sample	231	199	182
Weighted Bases	<b>358</b>	<b>306</b>	<b>288</b>
Yes	213 59%	182 59%	175 61%
No	134 37%	114 37%	104 36%
Prefer not to say	11 3%	10 3%	8 3%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 33

QS4. Do any of the children in your household use a smart speaker? - Child 3

Base: Where has smart speaker or smart display

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	114	90	87
Effective Weighted Sample	77	60	58
Weighted Bases	<b>117</b>	<b>88</b>	<b>87</b>
Yes	54 46%	40 46%	41 47%
No	52 44%	36 41%	36 41%
Prefer not to say	11 9%	11 13%	10 12%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QS4. Do any of the children in your household use a smart speaker? - Child 4**

Base: Where has smart speaker or smart display

	<b>Total</b>
Unweighted Bases	30
Effective Weighted Sample	20
Weighted Bases	<b>32</b>
Yes	9 28%
No	19 61%
Prefer not to say	3 11%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 35

QS4. Do any of the children in your household use a smart speaker? - Child 5

Base: Where has smart speaker or smart display

	Total
Unweighted Bases	11
Effective Weighted Sample	8
Weighted Bases	11
Yes	2 19%
No	7 62%
Prefer not to say	2 19%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 36

**QS4. Do any of the children in your household use a smart speaker?**

Base: Where has smart speaker or smart display and children in household

	Total	Ethnicity		Impacting/ Limiting Conditions	
		White or White British	Any ethnic minority group (Summary)	Any	No
Column		a	b	a	b
Unweighted Bases	584	513	56	72	471
Effective Weighted Sample	400	347	44	50	323
Weighted Bases	<b>629</b>	<b>539</b>	<b>77</b>	<b>70</b>	<b>512</b>
Yes	447 71%	386 72%	48 63%	58 +82% b	363 71%
No	182 29%	153 28%	28 37%	12 -18%	148 29% a
Prefer not to say	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 37

QS5. In which rooms in your house do you have a smart speaker or smart display?

Base: Where has smart speaker or smart display

Column	Total	Age Group					Age/SEG	Ethnicity		Impacting/Limiting Conditions				65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No	England
Unweighted Bases	1544	294	143	71	221	78	89	1387	98	255	56	86	1148	126
Effective Weighted Sample	1031	203	91	45	141	49	62	925	74	169	39	55	778	101
Weighted Bases	<b>1552</b>	<b>286</b>	<b>123</b>	<b>61</b>	<b>190</b>	<b>67</b>	<b>60</b>	<b>1372</b>	<b>120</b>	<b>239</b>	<b>62</b>	<b>77</b>	<b>1173</b>	<b>156</b>
Living room/lounge	845 54%	155 54%	74 60%	45 +74% ab	123 +65% a	49 +73% a	43 +71%	740 54%	75 63%	137 57%	37 60%	52 +68% d	622 53%	102 +65%
Kitchen/kitchen-diner/dining room	742 48%	145 51% bcde	48 -39% ce	13 -21%	63 -33%	15 -23%	17 -28%	669 49% b	43 -36%	101 -42%	23 37%	25 -33%	584 +50% ac	50 -32%
Hallway/landing	44 3%	8 3%	3 2%	- -%	3 2%	- -%	- -%	38 3%	4 3%	12 +5% d	3 5%	5 +7% d	29 2%	3 2%
Bathroom/shower room	49 3%	2 -1%	8 +6% a	1 1%	9 4% a	1 1%	5 +9%	46 3%	3 2%	16 +7% d	2 3%	7 +9% d	31 -3%	8 5%
Bedroom	602 39%	87 -31% bcde	26 -21%	10 -17%	36 -19%	10 -15%	13 -22%	553 +40% b	33 -27%	96 40%	20 33%	24 32%	472 +40%	29 -19%
Garage/shed	20 1%	5 2%	2 1%	2 3%	3 2%	2 3%	- -%	20 1%	- -%	6 +3%	1 1%	2 3%	13 1%	3 2%
Study/home office	88 6%	22 8%	5 4%	3 5%	8 4%	3 4%	3 4%	79 6%	4 3%	16 7%	2 2%	5 7%	62 5%	7 4%

Columns Tested: a,b,c,d,e - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 37 (continuation)

QS5. In which rooms in your house do you have a smart speaker or smart display?

Base: Where has smart speaker or smart display

Column	Age Group						Age/SEG 65+ or DE	Ethnicity		Impacting/Limiting Conditions				65+ Age Group England
	Total	55-64	65-74	75-84	65+	75+		White or White British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No	
		a	b	c	d	e		a	b	a	b	c	d	
Unweighted Bases	1544	294	143	71	221	78	89	1387	98	255	56	86	1148	126
Effective Weighted Sample	1031	203	91	45	141	49	62	925	74	169	39	55	778	101
Weighted Bases	<b>1552</b>	<b>286</b>	<b>123</b>	<b>61</b>	<b>190</b>	<b>67</b>	<b>60</b>	<b>1372</b>	<b>120</b>	<b>239</b>	<b>62</b>	<b>77</b>	<b>1173</b>	<b>156</b>
Move around as needed/portable	79	18	2	4	6	4	1	69	7	11	5	3	65	5
	5%	6%	-1%	7%	3%	7%	1%	5%	6%	4%	9%	3%	6%	3%
		b		b		b								
Other	6	-	6	*	6	*	-	5	-	-	-	-	5	6
	*%	-%	+5%	1%	+3%	1%	-%	*%	-%	-%	-%	-%	*%	+4%
		a		a										
10.Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 37 (continuation)

**QS5. In which rooms in your house do you have a smart speaker or smart display?**

Base: Where has smart speaker or smart display

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	1544	65	61	55	69
Effective Weighted Sample	1031	54	47	45	54
Weighted Bases	<b>1552</b>	<b>84</b>	<b>72</b>	<b>75</b>	<b>78</b>
Living room/lounge	845 54%	61 +73%	41 56%	52 +69%	47 60%
Kitchen/kitchen-diner/dining room	742 48%	23 -28%	27 37%	28 38%	22 -28%
Hallway/landing	44 3%	3 3%	- -%	- -%	3 3%
Bathroom/shower room	49 3%	4 5%	4 5%	1 1%	7 +9%
Bedroom	602 39%	14 -16%	16 -22%	12 -16%	17 -22%
Garage/shed	20 1%	3 3%	- -%	2 2%	1 1%
Study/home office	88 6%	6 8%	1 1%	5 6%	2 3%
Move around as needed/portable	79 5%	3 4%	2 3%	2 2%	3 4%
Other	6 *%	5 +6%	1 1%	2 +3%	4 +5%
10. Don't know	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 38

QS6. Which brands or types of smart speakers/smart display do you have in your household?

Base: Where has smart speaker or smart display

Column	Total	Age Group					Age/SEG 65+ or DE	Ethnicity		Impacting/Limiting Conditions				65+ Age Group England
		55-64 a	65-74 b	75-84 c	65+ d	75+ e		White or White British a	Any ethnic minority group (Summary) b	Any a	Hearing b	Mobility c	No d	
Unweighted Bases	1544	294	143	71	221	78	89	1387	98	255	56	86	1148	126
Effective Weighted Sample	1031	203	91	45	141	49	62	925	74	169	39	55	778	101
Weighted Bases	<b>1552</b>	<b>286</b>	<b>123</b>	<b>61</b>	<b>190</b>	<b>67</b>	<b>60</b>	<b>1372</b>	<b>120</b>	<b>239</b>	<b>62</b>	<b>77</b>	<b>1173</b>	<b>156</b>
1.Amazon Echo (with Alexa voice assistant)	1247 80%	236 82%	100 81%	51 83%	154 81%	54 80%	48 80%	1114 +81% b	87 73%	198 83%	47 76%	64 83%	949 81%	124 80%
2.Apple HomePod	30 2%	7 2%	2 1%	- -%	3 2%	2 2%	2 4%	24 2%	3 2%	6 3%	- -%	3 3%	17 -1%	3 2%
3.Bose	28 2%	10 +4%	3 2%	- -%	3 1%	- -%	1 1%	21 2%	5 +5% a	5 2%	1 2%	- -%	19 2%	3 2%
4.Google Home/ Google Nest	228 15%	30 -11%	15 12%	4 -6%	18 -10%	4 -5%	4 -6%	196 14%	24 20%	27 11%	5 8%	3 -4%	185 +16% c	16 10%
5.Facebook/Meta Portal	20 1%	3 1%	3 3%	- -%	3 2%	- -%	- -%	20 1%	- -%	3 1%	1 1%	1 1%	17 1%	3 2%
6.Samsung	25 2%	7 2%	3 2%	2 3%	6 +3%	3 +5%	3 +6%	20 1%	5 +4% a	11 +4% d	3 +5% d	8 +10% d	10 -1%	6 +4%
7.Sonos	54 3%	6 2%	2 1%	4 6%	5 3%	4 5%	2 3%	51 4%	2 2%	3 -1%	- -%	* *% a	48 +4% a	4 2%

Columns Tested: a,b,c,d,e - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 38 (continuation)

QS6. Which brands or types of smart speakers/smart display do you have in your household?

Base: Where has smart speaker or smart display

Column	Total	Age Group					Age/SEG	Ethnicity		Impacting/Limiting Conditions				65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	Hearing	Mobility	No	England
		a	b	c	d	e		a	b	a	b	c	d	
Unweighted Bases	1544	294	143	71	221	78	89	1387	98	255	56	86	1148	126
Effective Weighted Sample	1031	203	91	45	141	49	62	925	74	169	39	55	778	101
Weighted Bases	<b>1552</b>	<b>286</b>	<b>123</b>	<b>61</b>	<b>190</b>	<b>67</b>	<b>60</b>	<b>1372</b>	<b>120</b>	<b>239</b>	<b>62</b>	<b>77</b>	<b>1173</b>	<b>156</b>
8.Sony	13 1%	5 +2%	2 2%	- -%	2 1%	- -%	- -%	13 1%	- -%	4 2%	2 3%	- -%	8 1%	2 1%
9.Other	29 2%	5 2%	1 1%	2 3%	4 2%	2 3%	- -%	26 2%	4 3%	5 2%	3 4%	1 2%	25 2%	3 2%
10.Don't know	31 2%	8 3%	1 1%	1 2%	3 2%	2 4%	2 3%	25 2%	2 2%	5 2%	3 5%	* *%	15 -1%	3 2%
Not answered	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e - a,b - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 38 (continuation)

**QS6. Which brands or types of smart speakers/smart display do you have in your household?**

Base: Where has smart speaker or smart display

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	1544	65	61	55	69
Effective Weighted Sample	1031	54	47	45	54
Weighted Bases	<b>1552</b>	<b>84</b>	<b>72</b>	<b>75</b>	<b>78</b>
1.Amazon Echo (with Alexa voice assistant)	1247	68	56	55	66
	80%	81%	78%	74%	85%
2.Apple HomePod	30	3	-	1	2
	2%	4%	-%	1%	3%
3.Bose	28	3	-	2	1
	2%	3%	-%	3%	1%
4.Google Home/ Google Nest	228	5	11	11	5
	15%	6%	15%	15%	-7%
5.Facebook/Meta Portal	20	3	1	3	-
	1%	3%	1%	+4%	-%
6.Samsung	25	4	2	3	3
	2%	+5%	3%	4%	4%
7.Sonos	54	2	1	2	1
	3%	3%	2%	3%	2%
8.Sony	13	2	-	2	-
	1%	3%	-%	3%	-%
9.Other	29	3	-	3	-
	2%	4%	-%	4%	-%
10.Don't know	31	1	2	1	2
	2%	1%	3%	1%	2%
Not answered	-	-	-	-	-
	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 39

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where has smart speaker

Column	Total	Age Group					Age/SEG 65+ or DE	Ethnicity		Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England		
		55-64 a	65-74 b	75-84 c	65+ d	75+ e		White or White British a	Any ethnic minority group (Summary) b	Any a	Mobility b	No c		Man a	Woman b	C2DE c
Unweighted Bases	1405	267	128	62	197	69	78	1269	86	227	75	1050	111	58	53	61
Effective Weighted Sample	931	182	83	39	126	44	55	842	64	152	49	706	90	48	41	49
Weighted Bases	<b>1401</b>	<b>255</b>	<b>105</b>	<b>56</b>	<b>167</b>	<b>62</b>	<b>55</b>	<b>1246</b>	<b>108</b>	<b>221</b>	<b>70</b>	<b>1058</b>	<b>136</b>	<b>73</b>	<b>63</b>	<b>67</b>
1.Listen to live radio (so at the same time as the show is broadcast)	826 59%	152 60%	65 62%	33 58%	100 60%	35 57%	35 64%	746 60% b	49 -46%	120 54%	39 55%	633 60%	83 61%	43 59%	40 64%	43 65%
2.Listen to catch-up radio (so after the show was originally broadcast)	240 17%	43 17% cde	14 13% e	2 -4%	17 -10%	2 -4%	2 -3%	209 17%	23 21%	29 13%	8 11%	183 17%	11 -8%	9 12%	3 -4%	5 8%
3.Listen to music via a streaming service - like Spotify, Apple Music or Deezer	866 62%	140 -55% ce	55 -52%	21 -38%	78 -47%	24 -38%	24 -43%	779 63%	62 58%	132 60%	34 -49%	671 +63% b	65 -48%	37 50%	28 -45%	30 -45%
4.Listen to a podcast	231 16%	27 -11%	11 11%	5 9%	18 -11%	6 10%	5 9%	197 16%	22 20%	35 16%	14 19%	161 -15%	16 12%	11 15%	5 8%	6 9%
5.Listen to an audiobook	124 9%	18 7%	10 9%	4 6%	15 9%	5 8%	6 11%	116 9%	5 5%	31 +14% c	13 +19% c	73 -7%	14 11%	8 10%	7 11%	8 11%

Columns Tested: a,b,c,d,e - a,b - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 39 (continuation)

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where has smart speaker

Column	Total	Age Group					Age/SEG	Ethnicity		Impacting/Limiting Conditions			65+ Age Group	65+ Age Group In England		
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	Mobility	No	England	Man	Woman	C2DE
		a	b	c	d	e		a	b	a	b	c	England	a	b	c
Unweighted Bases	1405	267	128	62	197	69	78	1269	86	227	75	1050	111	58	53	61
Effective Weighted Sample	931	182	83	39	126	44	55	842	64	152	49	706	90	48	41	49
Weighted Bases	<b>1401</b>	<b>255</b>	<b>105</b>	<b>56</b>	<b>167</b>	<b>62</b>	<b>55</b>	<b>1246</b>	<b>108</b>	<b>221</b>	<b>70</b>	<b>1058</b>	<b>136</b>	<b>73</b>	<b>63</b>	<b>67</b>
6.Play an interactive audio game	71 5%	8 3%	1 -1%	- -%	1 -1%	- -%	- -%	59 5%	7 7%	11 5%	2 2%	51 5%	1 -1%	1 2%	- -%	1 2%
7.Get news reports	382 27%	78 31%	26 25%	10 19%	39 23%	12 20%	14 25%	335 27%	29 27%	59 27%	20 29%	290 27%	30 22%	22 30%	8 -13%	17 26%
8.Get weather reports	524 37%	98 38%	34 32%	20 36%	55 33%	22 35%	20 36%	471 38%	34 31%	83 37%	28 39%	403 38%	46 34%	27 36%	19 31%	28 41%
9.Get travel information or updates	248 18%	58 +23% bd	14 13%	8 14%	24 14%	10 16%	5 10%	224 18%	12 11%	45 20%	17 24%	187 18%	19 14%	9 13%	9 15%	11 16%
10.Searching for information online or asking general questions	491 35%	100 39% bd	29 27%	16 29%	46 -27%	17 27%	17 30%	441 35%	32 29%	71 32%	23 33%	384 36%	35 -26%	21 29%	14 -22%	20 29%
11.As an alarm, personal schedule reminder or to make a shopping list	448 32%	80 31% bcde	21 -20%	9 -16%	30 -18%	9 -15%	14 25%	406 33%	30 28%	70 32%	22 31%	349 33%	25 -19%	13 -18%	12 -19%	14 21%

Columns Tested: a,b,c,d,e - a,b - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 39 (continuation)

QS7. Thinking of your household's smart speaker, which of the following functions do you personally use your smart speaker for?

Base: Where has smart speaker

Column	Total	Age Group					Age/SEG 65+ or DE	Ethnicity		Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England		
		55-64	65-74	75-84	65+	75+		White or White British	Any ethnic minority group (Summary)	Any	Mobility	No		Man	Woman	C2DE
		a	b	c	d	e		a	b	a	b	c	England	a	b	c
Unweighted Bases	1405	267	128	62	197	69	78	1269	86	227	75	1050	111	58	53	61
Effective Weighted Sample	931	182	83	39	126	44	55	842	64	152	49	706	90	48	41	49
Weighted Bases	<b>1401</b>	<b>255</b>	<b>105</b>	<b>56</b>	<b>167</b>	<b>62</b>	<b>55</b>	<b>1246</b>	<b>108</b>	<b>221</b>	<b>70</b>	<b>1058</b>	<b>136</b>	<b>73</b>	<b>63</b>	<b>67</b>
12.To control smart home devices, such as smart TV, heating or lighting	217 15%	26 -10%	7 -7%	10 18% b	18 -11%	10 16% b	6 10%	187 15%	25 +23% a	43 19%	18 +26% c	158 15%	15 11%	10 14%	5 8%	6 8%
13.To make calls, send texts or emails (including pairing with mobile phone)	95 7%	19 7%	10 10%	2 3% b	14 8%	3 5%	5 9%	83 7%	11 10%	20 9%	7 10%	67 6%	12 9%	10 +13%	3 4%	5 7%
14.To watch videos	58 4%	7 3%	4 4%	2 3%	6 4%	2 3%	2 3%	50 4%	7 7%	12 5%	4 5%	41 4%	5 4%	5 7% b	- -%	4 7%
15.Other	62 4%	14 6%	6 5%	4 7%	9 6%	4 6%	2 4%	56 5%	5 5%	12 5%	3 5%	48 5%	6 5%	3 4%	4 6%	1 2%

Columns Tested: a,b,c,d,e - a,b - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 40

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1.Smart home security such as security cameras, alarms and video doorbells which can send alerts to your mobile phone, tablet or smart speaker	516 13%	81 12%	44 -10%	17 -6%	62 -7%	18 -5%	1 -1%	23 -6%	421 13%	9 9%	36 +19%	24 -9%	71 12%
		cdef	ef	f	f				d		abde		
2.Smart bathroom scales which work with an app to keep a record of measurements and set goals	94 2%	11 2%	3 -1%	- --%	3 -*%	- --%	- -%	1 -*%	79 2%	1 1%	1 1%	10 4%	15 2%
		cde										c	
3.Smart baby monitors which you can view and talk through on your mobile phone or smart speaker	40 1%	3 *%	1 *%	1 *%	2 -*%	1 *%	- -%	- -%	35 1%	2 2%	- -%	1 *%	5 1%
Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower													

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 40 (continuation)

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
4.Smart lighting which you can control remotely using an app on your mobile phone or smart speaker	277 7%	41 6%	14 -3%	6 -2%	22 -3%	7 -2%	1 -1%	7 -2%	236 +7%	4 4%	13 7%	16 6%	34 6%
		bcd	ef										
5.Smart heating which you can control remotely using an app on your mobile phone or smart speaker	248 6%	44 7%	23 5%	6 -2%	29 -4%	6 -2%	- --%	4 -1%	208 6%	5 5%	11 6%	15 6%	31 5%
		cdef	cef										
6.Smart smoke alarms which send an alert to your phone	84 2%	14 2%	8 2%	1 -*%	9 -1%	1 -*%	1 1%	2 -1%	50 -2%	8 +8%	14 +7%	11 +4%	33 +6%
		ce								a	a	a	a
7.Smart fridge freezer	40 1%	7 1%	- --%	2 1%	3 -*%	3 1%	2 2%	2 *%	28 1%	5 +5%	3 2%	3 1%	10 2%
		b				b	bd			ad			
8.Smart washing machine or tumble dryer	109 3%	17 3%	8 2%	6 2%	16 2%	8 2%	2 2%	7 2%	70 -2%	5 5%	12 +6%	11 4%	31 +5%
											a		a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 40 (continuation)

QS8. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
9.Smart plugs which allow you to control home appliances remotely so you can turn them on or off using an app	175 4%	26 4%	10 -2%	10 4%	20 -2%	10 3%	- --%	9 -3%	150 5%	1 1%	1 -1%	13 5%	17 -3%
		f							ce			c	
10.Other	8 *%	2 *%	1 *%	- -%	1 *%	- -%	- -%	- -%	7 *%	- -%	- -%	- -%	- -%
11.None of these	3078 77%	509 79%	384 +83%	257 +89%	718 +86%	334 +90%	77 +95%	327 +90%	2462 77%	78 78%	129 -68%	229 +83%	465 77%
			a	ab	a	ab	abd		c			ac	c
12.Don't know	35 1%	2 *%	- --%	2 1%	2 -*	2 1%	- -%	- --%	27 1%	- -%	5 +3%	- -%	6 1%
				b							ad		
Not answered	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Any	890 22%	137 21%	77 -17%	31 -11%	112 -13%	35 -9%	4 -5%	35 -10%	720 22%	22 22%	55 +29%	48 17%	132 22%
		cdef	cef		ef						d		

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 40 (continuation)

Q58. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1.Smart home security such as security cameras, alarms and video doorbells which can send alerts to your mobile phone, tablet or smart speaker	516 13%	96 14%	18 15%	20 12%	35 14%	339 -12%	57 -8% b	2 -2%	2 -5%	2 -5%	28 -9%	28 -8%	21 -8%	35 -9%
2.Smart bathroom scales which work with an app to keep a record of measurements and set goals	94 2%	24 +4% de	3 2%	3 2%	2 1%	60 2%	2 -*%	- -%	1 2% a	- -%	1 -*%	1 -*%	1 *%	1 -*%
3.Smart baby monitors which you can view and talk through on your mobile phone or smart speaker	40 1%	8 1%	6 +5% acde	1 1%	1 *%	28 1%	2 -*%	- -%	* 1%	- -%	2 1%	- -%	2 1%	- --%
4.Smart lighting which you can control remotely using an app on your mobile phone or smart speaker	277 7%	48 7%	4 3%	9 5%	14 6%	205 7%	19 -3%	1 -1%	2 4% d	* -1%	15 4% b	5 -1%	9 -3%	10 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 40 (continuation)

Q58. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
5.Smart heating which you can control remotely using an app on your mobile phone or smart speaker	248 6%	45 7%	7 6%	8 5%	14 6%	165 6%	27 -4%	1 -1%	1 3%	* -1%	13 4% d	14 4% d	21 8% d	5 -1%
6.Smart smoke alarms which send an alert to your phone	84 2%	9 1%	2 2%	1 1%	3 1%	36 -1%	9 1%	- -%	- -%	* 1%	4 1%	5 1%	6 2%	3 1%
7.Smart fridge freezer	40 1%	9 1%	3 2%	1 1%	3 1%	21 -1%	3 *%	- -%	- -%	- -%	2 1%	1 *%	2 1%	2 *%
8.Smart washing machine or tumble dryer	109 3%	18 3%	5 4%	7 4%	8 3%	62 -2%	15 2%	- -%	* 1%	- --%	10 3%	5 1%	7 2%	9 2%
9.Smart plugs which allow you to control home appliances remotely so you can turn them on or off using an app	175 4%	42 +6% e	2 2%	7 4%	12 5%	119 4%	18 -3%	- --%	2 4% b	* 1%	15 5% b	3 -1%	8 3%	9 -2%
10.Other	8 *%	1 *%	- -%	- -%	- -%	7 *%	1 *%	- -%	- -%	- -%	1 *%	- -%	1 *%	- -%
11.None of these	3078 77%	512 76%	84 72%	132 79%	196 79%	2221 +79%	581 +85%	65 +96%	40 +88%	32 +93%	269 +82%	311 +87%	224 82%	355 +88%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 40 (continuation)

Q58. Which of the following smart home technologies, if any, do you, or does anyone in your household, have in your home at the moment?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
12. Don't know	35 1%	2 *%	1 *%	- -%	1 *%	22 1%	2 *%	- -%	- -%	- -%	2 1%	- -%	- -%	- -%
Not answered	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Any	890 22%	161 24%	33 28%	35 21%	53 21%	584 -21%	101 -15%	3 -4%	6 -12%	2 -7%	56 -17%	45 -13%	48 18%	51 -12%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 41

QV1. Does anyone in your household have a car, and if so, do you use it as a driver or passenger?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes - and I use it as a driver or passenger	2922 73%	529 +82%	367 +80%	195 -67%	597 72%	230 -62%	35 -43%	225 -62%	2442 +76%	48 -48%	118 -62%	170 -61%	356 -59%
		cdef	cdef	f	ef	f			bcde		b	b	
Yes - but I don't use it as a driver or passenger	109 3%	11 2%	11 2%	10 3%	26 3%	15 4%	5 +6%	10 ab	68 -2%	5 a	10 a	13 5%	28 +5%
		a	a	a	a	a	a	ab	bcde	a	a	a	a
Summary: Any	3031 76%	540 +83%	378 +82%	204 -70%	623 75%	244 -66%	40 -50%	234 -65%	2510 +78%	53 -54%	128 -67%	183 -66%	384 -64%
		cdef	cdef	f	ef	f			bcde		b	b	
No	972 24%	108 -17%	83 -18%	87 +30%	210 25%	127 +34%	41 +50%	128 +35%	699 -22%	46 +46%	62 +33%	94 +34%	219 +36%
		a	a	ab	ab	abd	abcde		acd	a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 41 (continuation)

**QV1. Does anyone in your household have a car, and if so, do you use it as a driver or passenger?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes - and I use it as a driver or passenger	2922	397	68	118	121	2208	505	39	30	23	272	233	222	278
	73%	-59%	-58%	71%	-49%	+78%	74%	-57%	66%	-65%	+83%	-65%	+82%	-68%
		d		abd		abcd	bd				bd		bd	
Yes - but I don't use it as a driver or passenger	109	29	5	2	18	53	23	*	2	*	5	18	14	10
	3%	+4%	4%	1%	+7%	-2%	3%	1%	4%	1%	1%	+5%	+5%	2%
		e			ce				d		a		a	
Summary: Any	3031	426	73	120	139	2261	528	39	32	23	277	252	236	288
	76%	-63%	-62%	72%	-56%	+80%	77%	-57%	70%	-66%	+84%	-71%	+87%	-71%
		d		ad		abcd	bd		b		bd		bd	
No	972	250	44	47	111	567	155	29	14	12	51	105	36	119
	24%	+37%	+38%	28%	+44%	-20%	23%	+43%	30%	+34%	-16%	+29%	-13%	+29%
		ce	e	e	ace			ac		a		ac		ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

Column	Age Group						Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
	a	b	c	d	e		a	b	c	d	a	b	c	d	e	
Unweighted Bases	2871	569	409	213	659	250	274	2437	92	150	301	415	62	110	147	2151
Effective Weighted Sample	1963	391	274	144	443	169	189	1642	75	112	235	276	44	74	92	1480
Weighted Bases	<b>2922</b>	<b>529</b>	<b>367</b>	<b>195</b>	<b>597</b>	<b>230</b>	<b>225</b>	<b>2442</b>	<b>118</b>	<b>170</b>	<b>356</b>	<b>397</b>	<b>68</b>	<b>118</b>	<b>121</b>	<b>2208</b>
1. A DAB digital radio	1798 62%	350 +66%	205 -56%	92 -47%	311 -52%	107 -46%	110 -49%	1543 +63%	57 -48%	95 56%	185 -52%	232 58%	33 -49%	63 53%	73 60%	1390 +63%
		bcde	ce					bd								bc
2. The ability to make and receive calls 'hands free' on a mobile phone via the car's dashboard	1402 48%	251 47%	142 -39%	53 -27%	201 -34%	59 -26%	67 -30%	1173 48%	43 -37%	82 48%	159 45%	200 50%	34 50%	51 43%	57 47%	1058 48%
		bcde	ce		e			b								
3. An in-built 'infotainment system' with a touchscreen	845 29%	184 +35%	80 -22%	24 -12%	108 -18%	28 -12%	30 -13%	712 29%	27 23%	55 32%	96 27%	116 29%	27 39%	31 27%	29 24%	645 29%
		bcde	ce		e								d			
4. Automated driving features such as adaptive cruise control, collision avoidance, assisted parking or lane centring	878 30%	185 +35%	90 -25%	40 -20%	133 -22%	42 -18%	45 -20%	771 +32%	23 -19%	43 25%	80 -22%	137 +35%	34 +50%	41 35%	35 29%	668 30%
		bcde						bd					ade			

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42 (continuation)

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

	Age Group						Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column	a	b	c	d	e		a	b	c	d	a	b	c	d	e	
Unweighted Bases	2871	569	409	213	659	250	274	2437	92	150	301	415	62	110	147	2151
Effective Weighted Sample	1963	391	274	144	443	169	189	1642	75	112	235	276	44	74	92	1480
Weighted Bases	<b>2922</b>	<b>529</b>	<b>367</b>	<b>195</b>	<b>597</b>	<b>230</b>	<b>225</b>	<b>2442</b>	<b>118</b>	<b>170</b>	<b>356</b>	<b>397</b>	<b>68</b>	<b>118</b>	<b>121</b>	<b>2208</b>
5. The ability to stream music and other audio content from a phone via the car's dashboard	888 30%	169 32% bcde	67 -18% ce	20 -10%	90 -15% e	23 -10%	23 -10%	754 31%	29 25%	60 35%	108 30%	137 34%	26 38%	33 28%	43 35%	666 30%
6. The ability to stream other apps (e.g. navigation) by connecting your phone to the car's dashboard	701 24%	141 27% bcde	58 -16%	22 -11%	84 -14%	26 -11%	27 -12%	594 24%	21 18%	51 30% b	84 23%	91 23%	18 27%	21 18%	28 23%	535 24%
7. In-built Wi-Fi 'hotspot' - so you and others can use the car's own data connection to go online	378 13%	72 14% bcde	32 -9%	13 -7%	45 -8%	13 -6%	15 -7%	327 13% b	7 -6%	26 15% b	43 12%	52 13%	10 14%	11 9%	20 17%	296 13%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42 (continuation)

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

	Age Group						Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	a	b	c	d	e
Unweighted Bases	2871	569	409	213	659	250	274	2437	92	150	301	415	62	110	147	2151
Effective Weighted Sample	1963	391	274	144	443	169	189	1642	75	112	235	276	44	74	92	1480
Weighted Bases	<b>2922</b>	<b>529</b>	<b>367</b>	<b>195</b>	<b>597</b>	<b>230</b>	<b>225</b>	<b>2442</b>	<b>118</b>	<b>170</b>	<b>356</b>	<b>397</b>	<b>68</b>	<b>118</b>	<b>121</b>	<b>2208</b>
8. Remote monitoring of the car using a smartphone - for example enabling you to lock or unlock the car, check fuel levels, monitor the car's performance, identify faults or remind you where you parked	340 12%	72 14% bcde	35 9% ce	9 -4%	44 -7%	9 -4%	10 -4%	291 12%	6 5%	20 12%	39 11%	44 11%	4 6%	7 6%	17 14% c	264 12%
9. A dash cam (dashboard camera) mounted on the car windscreen to record the road ahead	438 15%	89 17% de	47 13%	22 11%	69 -12%	22 -10%	17 -8%	380 16%	13 11%	21 13%	44 12%	87 +22% ce	11 16%	16 13%	28 +23% ce	328 15%
10. Built-in satellite navigation with a screen in the car's dashboard	1093 37%	245 +46% bcde	128 35% ce	45 -23%	178 -30% e	50 -22%	47 -21%	944 +39% b	32 -27%	67 39%	119 33%	147 37%	29 43%	42 35%	43 36%	868 +39%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42 (continuation)

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

	Age Group						Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	a	b	c	d	e
Unweighted Bases	2871	569	409	213	659	250	274	2437	92	150	301	415	62	110	147	2151
Effective Weighted Sample	1963	391	274	144	443	169	189	1642	75	112	235	276	44	74	92	1480
Weighted Bases	<b>2922</b>	<b>529</b>	<b>367</b>	<b>195</b>	<b>597</b>	<b>230</b>	<b>225</b>	<b>2442</b>	<b>118</b>	<b>170</b>	<b>356</b>	<b>397</b>	<b>68</b>	<b>118</b>	<b>121</b>	<b>2208</b>
11. Voice assistant for e.g. making calls, playing music or navigation	634 22%	140 +26% bcde	53 -14%	22 -11%	77 -13%	23 -10%	19 -8%	542 22%	18 15%	37 22%	63 18%	90 23%	14 20%	19 16%	35 +29% c	490 22%
Summary: Any	2253 77%	418 79% bcde	259 -71% cde	111 -57%	385 -65% e	127 -55%	138 -61%	1879 77%	84 71%	138 81%	271 76%	301 76%	54 80%	86 73%	87 72%	1702 77%
12. None of these	615 21%	105 20%	98 +27% a	79 +40% abd	196 +33% ab	98 +43% abd	80 +36%	525 22%	27 23%	28 16%	70 20%	90 23%	12 17%	31 26%	31 25%	471 21%
13. Don't know	54 2%	6 1%	10 3%	5 3%	15 3%	5 2%	7 3%	37 -2%	7 +6% a	5 3%	15 +4% a	6 1%	2 3%	1 1%	4 3%	35 2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42 (continuation)

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	2871	414	63	83	99	220	194	174	236
Effective Weighted Sample	1963	337	51	78	94	182	155	142	192
Weighted Bases	<b>2922</b>	<b>505</b>	<b>39</b>	<b>30</b>	<b>23</b>	<b>272</b>	<b>233</b>	<b>222</b>	<b>278</b>
1. A DAB digital radio	1798 62%	258 -51%	27 68% ad	17 58% d	9 -40%	137 -50%	122 -52%	131 59% d	124 -45%
2. The ability to make and receive calls 'hands free' on a mobile phone via the car's dashboard	1402 48%	165 -33%	15 38%	13 42%	9 40%	91 -33%	74 -32%	86 -39% d	77 -28%
3. An in-built 'infotainment system' with a touchscreen	845 29%	89 -18%	9 22%	7 23%	3 -15%	58 -21% bd	31 -13%	51 23% bd	37 -13%
4. Automated driving features such as adaptive cruise control, collision avoidance, assisted parking or lane centring	878 30%	113 -22%	8 21%	8 27%	4 -16%	69 25% d	44 -19%	64 29% bd	47 -17%
5. The ability to stream music and other audio content from a phone via the car's dashboard	888 30%	75 -15%	6 -14%	7 23% d	2 -11%	46 -17% d	30 -13%	45 -20% d	28 -10%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42 (continuation)

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Unweighted Bases	2871	414	63	83	99	220	194	174	236
Effective Weighted Sample	1963	337	51	78	94	182	155	142	192
Weighted Bases	<b>2922</b>	<b>505</b>	<b>39</b>	<b>30</b>	<b>23</b>	<b>272</b>	<b>233</b>	<b>222</b>	<b>278</b>
6. The ability to stream other apps (e.g. navigation) by connecting your phone to the car's dashboard	701 24%	71 -14%	5 -13%	5 17%	2 -11%	46 -17% d	25 -11%	42 19% bd	28 -10%
7. In-built Wi-Fi 'hotspot' - so you and others can use the car's own data connection to go online	378 13%	31 -6%	3 9%	3 11%	7 +33% abc	22 -8%	9 -4%	16 -7%	15 -5%
8. Remote monitoring of the car using a smartphone - for example enabling you to lock or unlock the car, check fuel levels, monitor the car's performance, identify faults or remind you where you parked	340 12%	36 -7%	3 7%	3 11%	2 9%	24 9%	12 -5%	23 10% d	13 -5%
9. A dash cam (dashboard camera) mounted on the car windscreen to record the road ahead	438 15%	57 -11%	3 7%	5 17%	4 16%	39 14% b	18 -8%	30 14%	27 -10%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 42 (continuation)

**QV2. Does any car used by someone in your household have any of these features?**

Base: Where has car and use it as a driver or passenger

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	2871	414	63	83	99	220	194	174	236
Effective Weighted Sample	1963	337	51	78	94	182	155	142	192
Weighted Bases	<b>2922</b>	<b>505</b>	<b>39</b>	<b>30</b>	<b>23</b>	<b>272</b>	<b>233</b>	<b>222</b>	<b>278</b>
10. Built-in satellite navigation with a screen in the car's dashboard	1093 37%	152 -30%	8 -20%	11 38% b	6 -27%	96 35% bd	56 -24%	84 38% bd	66 -24%
11. Voice assistant for e.g. making calls, playing music or navigation	634 22%	61 -12%	8 19%	6 19%	3 -12%	35 -13%	25 -11%	37 17% d	23 -8%
Summary: Any	2253 77%	321 -64%	30 78% ad	21 70%	13 -58%	182 -67%	139 -60%	153 -69% d	165 -59%
12. None of these	615 21%	173 +34% b	5 13%	9 29% b	10 +42% b	86 +32%	87 +37%	64 +29%	106 +38%
13. Don't know	54 2%	12 2%	3 +8% acd	* 1%	- -%	4 2%	7 3%	5 2%	7 2%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 43

Summary: QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement?

Base: Where has children in the household aged 4 to 18

	Total	All the time	Some of the time	Rarely	Never	Not applicable - my child is not at school	Summary: Ever
Child 1	4003	501 13%	310 8%	63 2%	87 2%	11 *%	874 22%
Child 2	4003	226 6%	169 4%	29 1%	60 2%	9 *%	423 11%
Child 3	4003	48 1%	33 1%	18 *%	14 *%	2 *%	98 2%
Child 4	4003	11 *%	2 *%	4 *%	10 *%	* *%	17 *%
Child 5	4003	4 *%	- -%	2 *%	1 *%	- -%	6 *%



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 44

**QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 1**

Base: Where has children in the household aged 4 to 18

Column	Ethnicity					Impacting/ Limiting Conditions	
	Total	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	No
		a	b	c	d	a	b
Unweighted Bases	896	692	60	65	164	105	697
Effective Weighted Sample	636	476	50	50	131	73	495
Weighted Bases	<b>972</b>	<b>735</b>	<b>74</b>	<b>79</b>	<b>198</b>	<b>105</b>	<b>761</b>
All the time	501 52%	388 53%	30 41%	45 57%	97 49%	52 50%	414 +54%
Some of the time	310 32%	216 -29%	31 42%	26 33%	75 38%	38 36%	227 -30%
Rarely	63 6%	56 +8%	1 1%	4 5%	6 -3%	3 3%	59 +8%
Never	87 9%	67 9%	12 +16%	3 4%	19 10%	9 9%	57 -7%
Not applicable - my child is not at school	11 1%	8 1%	- -	- -	- -	3 3%	4 -1%
Summary: Ever	874 90%	660 90%	62 84%	75 96%	178 90%	93 88%	700 +92%

Columns Tested: a,b,c,d - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 45

**QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 2**

Base: Where has children in the household aged 4 to 18

	Total	Ethnicity		Impacting/ Limiting Conditions	
		White or White British	Any ethnic minority group (Summary)	Any	No
Column		a	b	a	b
Unweighted Bases	456	345	92	57	349
Effective Weighted Sample	321	233	75	40	246
Weighted Bases	<b>492</b>	<b>357</b>	<b>118</b>	<b>58</b>	<b>375</b>
All the time	226 46%	161 45%	58 49%	23 41%	189 +50%
Some of the time	169 34%	114 32%	45 39%	21 37%	119 -32%
Rarely	29 6%	22 6%	5 4%	3 5%	24 6%
Never	60 12%	51 +14%	9 8%	11 18%	38 -10%
Not applicable - my child is not at school	9 2%	9 2%	- -%	- -%	6 2%
Summary: Ever	423 86%	298 -83%	108 92% a	47 82%	331 +88%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 3**

Base: Where has children in the household aged 4 to 18

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	117	85	89
Effective Weighted Sample	83	57	62
Weighted Bases	<b>115</b>	<b>78</b>	<b>89</b>
All the time	48 42%	36 47%	40 44%
Some of the time	33 29%	17 -22%	27 30%
Rarely	18 15%	12 15%	13 15%
Never	14 13%	10 13%	7 8%
Not applicable - my child is not at school	2 2%	2 3%	2 2%
Summary: Ever	98 86%	65 84%	80 89%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 4**

Base: Where has children in the household aged 4 to 18

	<b>Total</b>
Unweighted Bases	30
Effective Weighted Sample	22
Weighted Bases	<b>28</b>
All the time	11 38%
Some of the time	2 9%
Rarely	4 13%
Never	10 37%
Not applicable - my child is not at school	* 2%
Summary: Ever	17 61%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QD3. To what extent do(es) the child(ren) in your household have access at home to appropriate devices based on their schooling requirement? - Child 5**

Base: Where has children in the household aged 4 to 18

	<b>Total</b>
Unweighted Bases	8
Effective Weighted Sample	6
Weighted Bases	<b>7</b>
All the time	4 54%
Some of the time	- -%
Rarely	2 30%
Never	1 17%
Not applicable - my child is not at school	- -%
Summary: Ever	6 83%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 49

QL1. Is there a landline phone in your home, and if there is, what can it be used for?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes - can use to make and receive calls	2322 58%	499 +77%	372 +81%	260 +89% abd	707 +85% ab	334 +90% abd	74 +92% ab	293 +81%	1956 +61% bcde	48 -48%	80 -42%	105 -38%	249 -41%
Yes - can receive but not make calls/ incoming only	134 3%	22 3%	18 4%	7 2%	24 3%	7 2%	- -	15 4%	102 3%	4 4%	9 5%	12 4%	25 4%
Yes, but line not working properly/ needs to be repaired	60 1%	7 1%	8 2%	3 1%	10 1%	3 1%	- -	4 1%	53 2% de	1 1%	1 1%	- --%	2 -*%
No, do not have landline phone	1470 37%	120 -18% bcdef	63 -14% ce	21 -7%	91 -11% e	28 -8%	7 -8%	51 -14%	1093 -34%	45 46% a	93 +49% a	160 +58% ab	317 +53% a
Don't know	17 *%	1 *%	- -%	- -%	- --%	- -%	- -%	- -%	5 -*%	1 1% a	6 +3% ad	1 *%	9 +1% a
Summary: Yes	2516 63%	528 +81%	397 +86% a	269 +93% ab	741 +89% a	344 +92% abd	74 +92% a	311 +86%	2111 +66% bcde	53 53%	90 -48%	116 -42%	277 -46%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 49 (continuation)

QL1. Is there a landline phone in your home, and if there is, what can it be used for?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes - can use to make and receive calls	2322 58%	459 +68% e	90 +77% e	130 +78% ae	187 +75% ae	1584 -56%	577 +84%	61 +90%	40 +88%	28 +81%	274 +84%	303 +85%	238 +88%	333 +82%
Yes - can receive but not make calls/ incoming only	134 3%	13 -2%	1 1%	4 2%	5 2%	94 3%	21 3%	2 2%	1 2%	1 2%	12 4%	8 2%	6 2%	15 4%
Yes, but line not working properly/ needs to be repaired	60 1%	8 1%	2 2%	- -%	2 1%	39 1%	9 1%	- -%	* 1%	1 2%	6 2%	4 1%	5 2%	4 1%
No, do not have landline phone	1470 37%	194 -29% cd	24 -20%	33 -20%	55 -22%	1102 +39% abcd	77 -11%	6 -8%	4 -9%	5 -14%	35 -11%	41 -12%	23 -8%	54 -13%
Don't know	17 *%	2 *%	1 *%	- -%	1 *%	9 -*%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Yes	2516 63%	481 +71% e	93 +79% e	134 +80% ae	194 +78% ae	1717 -61%	607 +89%	63 +92%	41 +91%	30 +86%	292 +89%	315 +88%	249 +92%	352 +87%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QL2. How often do you use this landline phone handset at home yourself to make calls?**

Base: Where has landline phone at home that can be used to make calls

Column	Age Group							Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Unweighted Bases	2362	539	438	306	834	396	90	403	2039	61	87	203	513	94	140	232	1592
Effective Weighted Sample	1607	370	290	199	549	259	60	272	1370	51	67	160	337	62	91	148	1090
Weighted Bases	<b>2322</b>	<b>499</b>	<b>372</b>	<b>260</b>	<b>707</b>	<b>334</b>	<b>74</b>	<b>293</b>	<b>1956</b>	<b>80</b>	<b>105</b>	<b>249</b>	<b>459</b>	<b>90</b>	<b>130</b>	<b>187</b>	<b>1584</b>
I use the landline phone to make all my calls	705 30%	147 29%	141 +38% a	133 +51% ab	323 +46% ab	182 +55% abd	50 +67% abcde	140 +48%	597 31%	27 33%	26 25%	65 26%	163 +35% e	40 +44% e	59 +45% ae	77 +41% e	418 -26%
I often use the landline phone to make calls	284 12%	77 +15%	88 +24% ae	48 +18%	147 +21% a	59 +18%	12 16%	69 +24%	248 13%	11 13%	10 9%	28 11%	65 14% c	12 13%	10 8%	30 16% c	194 12%
I occasionally use the landline phone to make calls	674 29%	162 32% cdef	104 28% ef	59 -23%	175 -25%	72 -21%	13 -17%	62 -21%	570 29%	16 20%	26 25%	66 26%	120 26%	19 21%	30 23%	50 27%	476 30%
Never	655 28%	113 -23% bcdef	40 -11% ef	21 -8% f	61 -9% f	21 -6% f	- --%	21 -7%	539 28%	27 34%	41 +40% a	88 +35% a	111 -24% d	20 22%	31 24%	29 -16%	496 +31% ad
Don't know	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	2 *%	- -%	2 +2% a	2 +1% a	- -%	- -%	- -%	- -%	* -*%

Columns Tested: a,b,c,d,e,f - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 50 (continuation)

**QL2. How often do you use this landline phone handset at home yourself to make calls?**

Base: Where has landline phone at home that can be used to make calls

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	2362	497	101	114	122	228	269	186	306
Effective Weighted Sample	1607	396	81	108	115	185	211	151	242
Weighted Bases	<b>2322</b>	<b>577</b>	<b>61</b>	<b>40</b>	<b>28</b>	<b>274</b>	<b>303</b>	<b>238</b>	<b>333</b>
I use the landline phone to make all my calls	705 30%	265 +46% c	24 39%	14 35%	20 +71% abc	110 +40%	154 +51% a	108 +45%	155 +46%
I often use the landline phone to make calls	284 12%	124 +21% d	11 18% d	10 +26% d	2 8%	54 +20%	70 +23%	47 +20%	77 +23%
I occasionally use the landline phone to make calls	674 29%	137 -24%	20 33% d	13 33% ad	5 -19%	80 29% b	57 -19%	60 25%	73 -22%
Never	655 28%	52 -9% d	6 -10% d	2 -6%	* -2%	29 -11%	22 -7%	23 -10%	29 -9%
Don't know	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 51

QL3. Does your household receive a fixed broadband service through a phone line?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes	3085 77%	540 +83%	384 +83%	203 -70%	620 -74%	236 -64%	33 -41%	240 -66%	2517 +78%	74 74%	141 74%	181 -65%	422 -70%
No	822 21%	104 -16%	72 -16%	81 +28%	197 +24%	125 +34%	44 +55%	115 +32%	627 -20%	24 24%	44 23%	84 +30%	160 +26%
Don't know	97 2%	5 -1%	5 -1%	7 2%	15 2%	10 3%	3 4%	7 2%	66 -2%	2 2%	5 3%	12 +4%	21 3%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 51 (continuation)

QL3. Does your household receive a fixed broadband service through a phone line?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes	3085 77%	491 -73%	79 -67%	117 -70%	173 -69%	2212 +78% abcd	515 75%	47 -69%	31 -69%	26 76%	246 75%	269 75%	224 82% d	286 -70%
No	822 21%	171 +25% e	35 +30% e	48 +29% e	75 +30% e	560 20%	156 23%	21 +30%	13 +28%	8 23%	81 25% c	75 21%	41 -15%	114 +28% bc
Don't know	97 2%	14 2%	3 3%	2 1%	2 -1%	55 -2%	13 2%	* 1%	2 4%	* 1%	- --%	13 4% a	7 2% a	6 2% a

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 52

QL4. Which of these is your main supplier for your landline?

Base: Where has landline phone at home

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3449	655	506	326	923	417	91	443	2901	70	119	170	383
Effective Weighted Sample	2334	448	333	213	607	273	61	300	1933	56	96	127	297
Weighted Bases	<b>3411</b>	<b>602</b>	<b>431</b>	<b>275</b>	<b>782</b>	<b>351</b>	<b>76</b>	<b>328</b>	<b>2804</b>	<b>78</b>	<b>147</b>	<b>196</b>	<b>448</b>
1.BT	1149 34%	240 +40%	175 +41%	141 +51%	363 +46%	188 +53%	47 +61%	155 +47%	989 +35%	20 25%	21 -14%	51 -26%	100 -22%
				ab	ab	abd	abd		cde			c	c
2.EE	130 4%	14 -2%	16 4%	12 4%	29 4%	13 4%	2 2%	9 3%	98 -3%	11 +14%	3 2%	8 4%	24 5%
									acde				
3.KCOM	25 1%	7 1%	7 +2%	* *%	7 1%	* *%	- -%	2 1%	20 1%	- -%	2 1%	1 *%	2 1%
			e										
4.NOW	57 2%	7 1%	2 -1%	5 2%	8 1%	6 2%	1 1%	6 2%	43 2%	- -%	7 +5%	6 3%	13 +3%
											a		
5.Plusnet	137 4%	30 5%	20 5%	13 5%	35 4%	15 4%	2 3%	15 5%	116 4%	2 2%	6 4%	6 3%	13 3%
6.Post Office	9 *%	* *%	4 +1%	1 1%	7 +1%	3 +1%	2 +2%	4 +1%	9 *%	- -%	- -%	- -%	- -%
			a		a	a	a						
7.Sky	719 21%	117 19%	90 21%	25 -9%	120 -15%	30 -9%	5 -7%	49 -15%	607 22%	15 20%	30 20%	28 -14%	76 -17%
		cdef	cdef		cef				de				
8.TalkTalk	312 9%	52 9%	42 10%	23 8%	71 9%	29 8%	6 8%	23 7%	255 9%	5 7%	15 10%	28 +14%	49 11%
												a	

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 52 (continuation)

QL4. Which of these is your main supplier for your landline?

Base: Where has landline phone at home

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3449	655	506	326	923	417	91	443	2901	70	119	170	383
Effective Weighted Sample	2334	448	333	213	607	273	61	300	1933	56	96	127	297
Weighted Bases	<b>3411</b>	<b>602</b>	<b>431</b>	<b>275</b>	<b>782</b>	<b>351</b>	<b>76</b>	<b>328</b>	<b>2804</b>	<b>78</b>	<b>147</b>	<b>196</b>	<b>448</b>
9.Hyperoptic	3 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	* -*	- -%	1 +1%	- -%	3 +1%
											a		a
10.Utility Warehouse	27 1%	6 1%	2 *%	3 1%	4 1%	3 1%	- -%	- -%	22 1%	1 1%	- -%	- -%	2 *%
11.Virgin Media	526 15%	86 14%	42 -10%	27 -10%	75 -10%	33 -9%	6 -8%	30 -9%	394 -14%	20 +25%	48 +33%	37 19%	111 +25%
		bcde								a	ad		a
12.Vodafone	98 3%	12 2%	8 2%	6 2%	15 2%	7 2%	1 1%	8 2%	80 3%	- -%	3 2%	11 +5%	14 3%
											ab		
13.Other	110 3%	19 3%	18 4%	9 3%	29 4%	11 3%	2 3%	14 4%	84 3%	3 4%	8 5%	11 +6%	23 +5%
												a	a
14.Don't know	111 3%	12 -2%	6 -1%	10 4%	19 2%	14 4%	3 4%	14 4%	85 3%	1 1%	3 2%	9 5%	17 4%
				b		ab	b						

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 52 (continuation)

QL4. Which of these is your main supplier for your landline?

Base: Where has landline phone at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3449	650	110	163	273	2399	552	104	126	141	253	299	205	342
Effective Weighted Sample	2334	428	73	106	172	1634	441	83	119	134	206	235	167	272
Weighted Bases	<b>3411</b>	<b>588</b>	<b>106</b>	<b>157</b>	<b>221</b>	<b>2408</b>	<b>642</b>	<b>64</b>	<b>44</b>	<b>32</b>	<b>304</b>	<b>338</b>	<b>264</b>	<b>372</b>
1.BT	1149 34%	207 35%	54 +50% acde	54 35%	85 38%	808 34%	286 +45%	36 +56% a	22 +50%	20 +61% a	151 +50% b	135 +40%	111 +42%	171 +46%
2.EE	130 4%	26 4%	5 5%	5 3%	8 3%	82 3%	26 4%	1 1%	2 5%	1 2%	10 3%	15 5%	14 5%	12 3%
3.KCOM	25 1%	7 1%	2 2%	1 1%	3 1%	12 -*	7 1%	- -%	- -%	- -%	2 1%	5 2%	5 2%	2 1%
4.NOW	57 2%	11 2%	5 +5% de	2 1%	3 1%	45 2%	8 1%	- -%	- -%	- -%	3 1%	5 1%	2 1%	6 2%
5.Plusnet	137 4%	28 5%	2 2%	5 3%	14 6%	90 4%	29 5%	3 4%	2 4%	1 2%	12 4%	17 5%	11 4%	17 5%
6.Post Office	9 *%	1 *%	1 1%	- -%	1 1%	7 *%	7 +1%	- -%	- -%	* 1%	- -%	7 +2% a	3 +1%	4 +1%
7.Sky	719 21%	131 22%	18 17%	31 20%	50 23%	508 21%	102 -16%	6 -10%	7 17%	4 -12%	48 -16%	54 -16%	39 -15%	63 -17%
8.TalkTalk	312 9%	42 7%	5 5%	12 8%	16 7%	237 +10% a	61 9% c	7 11% c	1 -3%	2 7%	27 9%	33 10%	34 13% d	26 7%
9.Hyperoptic	3 *%	- -%	- -%	- -%	- -%	* -*	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
10.Utility Warehouse	27 1%	6 1%	- -%	3 +2% de	- -%	16 1%	4 1%	* 1%	* 1%	- -%	2 1%	2 1%	4 1% d	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 52 (continuation)

QL4. Which of these is your main supplier for your landline?

Base: Where has landline phone at home

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3449	650	110	163	273	2399	552	104	126	141	253	299	205	342
Effective Weighted Sample	2334	428	73	106	172	1634	441	83	119	134	206	235	167	272
Weighted Bases	<b>3411</b>	<b>588</b>	<b>106</b>	<b>157</b>	<b>221</b>	<b>2408</b>	<b>642</b>	<b>64</b>	<b>44</b>	<b>32</b>	<b>304</b>	<b>338</b>	<b>264</b>	<b>372</b>
11. Virgin Media	526 15%	74 -13%	8 -8%	21 13%	25 -11%	393 +16% abd	60 -9%	8 13%	3 -8%	3 -8%	27 -9%	33 -10%	26 -10%	35 -9%
12. Vodafone	98 3%	11 2%	1 1%	4 3%	7 3%	73 3%	11 2%	2 4%	1 2%	* 2%	7 2%	5 1%	4 1%	8 2%
13. Other	110 3%	23 4% d	4 4%	10 +6% de	3 1%	71 3%	23 4%	1 1%	3 +7% b	1 5%	11 4%	13 4%	7 3%	17 4%
14. Don't know	111 3%	20 3%	2 2%	7 4%	7 3%	67 -3%	18 3%	- -%	1 3%	* 1%	4 1%	14 4% a	5 2%	12 3%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 53

**QM1. Is there a mobile phone in your household which is used to make and receive calls?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes, and I personally use one	3853 96%	624 96%	430 -93%	241 -83%	730 -88%	300 -81%	59 -73%	298 -82%	3082 96%	96 97%	184 97%	273 98%	588 98%
		bcdef	cdef	f	cef								
Yes, but I don't personally use one	37 1%	9 1%	9 +2%	10 +3%	22 +3%	13 +4%	4 +4%	9 +2%	33 1%	- -%	1 1%	1 *%	2 *%
			a	abd	ab	abd	abcd						
No	112 3%	16 2%	22 +5%	39 +14%	80 +10%	57 +15%	18 +22%	56 +16%	94 3%	3 3%	4 2%	4 1%	12 2%
			a	abd	ab	abd	abcd						
Don't know	2 *%	- -%	- -%	* *%	* *%	* *%	- -%	- -%	* *%	- -%	- -%	- -%	- -%
Summary: Yes	3890 97%	633 98%	439 -95%	251 -86%	752 -90%	314 -84%	63 -78%	306 -84%	3115 97%	96 97%	185 98%	274 99%	590 98%
		bcdef	cdef	f	cef								

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 53 (continuation)

QM1. Is there a mobile phone in your household which is used to make and receive calls?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes, and I personally use one	3853 96%	615 -91% d	103 -87%	147 -88%	216 -86%	2752 +97% abcd	601 -88%	59 -86%	40 -87%	31 -89%	288 -88%	313 -88%	253 -93% d	343 -85%
Yes, but I don't personally use one	37 1%	21 +3% e	3 2% e	7 +4% e	11 +4% e	14 -*% e	17 +2%	2 +3%	3 +6% ad	* 1%	8 +2%	9 +3%	8 +3%	8 +2%
No	112 3%	40 +6% e	12 +10% e	13 +8% e	23 +9% e	62 -2%	66 +10%	8 +11%	3 +6%	3 +10%	32 +10% c	34 +10% c	11 4%	55 +13% c
Don't know	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	* +1% a	- -%	- -%	- -%	- -%	- -%
Summary: Yes	3890 97%	636 -94%	106 -90%	154 -92%	226 -91%	2766 +98% abcd	618 -90%	61 -89%	42 -93%	31 -90%	296 -90%	322 -90%	261 96% abd	352 -87%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 54

**QM2. Are any of the mobile phones in your household a smartphone?**

Base: Where have a mobile phone in the household

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3865	691	517	295	882	365	70	413	3180	86	147	233	497
Effective Weighted Sample	2636	472	340	192	578	238	46	280	2130	69	118	175	386
Weighted Bases	<b>3890</b>	<b>633</b>	<b>439</b>	<b>251</b>	<b>752</b>	<b>314</b>	<b>63</b>	<b>306</b>	<b>3115</b>	<b>96</b>	<b>185</b>	<b>274</b>	<b>590</b>
Yes, and I personally use one	3613 93%	573 -91%	367 -84%	170 -68%	569 -76%	202 -64%	32 -51%	217 -71%	2852 -92%	96 +99%	184 +99%	272 +100%	586 +99%
		bcdef	cdef	f	cef	f			a	a	a	a	a
Yes, but I don't personally use one	59 2%	16 +3%	14 +3%	14 +6%	30 +4%	16 +5%	2 4%	11 +4%	51 2%	- -%	1 1%	- -%	1 -*
		a	a	a	a	a	abcde	de	bcde				
No	209 5%	42 7%	56 +13%	66 +26%	150 +20%	94 +30%	28 +45%	76 +25%	205 +7%	1 -1%	- -%	1 -*	3 -*
		a	a	abd	ab	abd	abcde		bcde				
Don't know	9 *%	1 *%	2 *%	1 1%	4 1%	2 1%	* 1%	3 +1%	7 *%	- -%	- -%	- -%	- -%
Summary: Yes	3672 94%	589 93%	380 -87%	184 -73%	599 -80%	218 -70%	34 -55%	227 -74%	2903 -93%	96 +99%	185 +100%	272 +100%	588 +100%
		bcdef	cdef	f	cef	f			a	a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 54 (continuation)

**QM2. Are any of the mobile phones in your household a smartphone?**

Base: Where have a mobile phone in the household

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3865	690	104	155	275	2715	525	100	121	136	248	277	202	318
Effective Weighted Sample	2636	457	70	101	174	1862	420	81	114	129	202	218	164	254
Weighted Bases	<b>3890</b>	<b>636</b>	<b>106</b>	<b>154</b>	<b>226</b>	<b>2766</b>	<b>618</b>	<b>61</b>	<b>42</b>	<b>31</b>	<b>296</b>	<b>322</b>	<b>261</b>	<b>352</b>
Yes, and I personally use one	3613	531	86	129	172	2608	471	42	29	26	240	232	213	254
	93%	-84%	-82%	-84%	-76%	+94%	-76%	-70%	-68%	-85%	-81%	-72%	-81%	-72%
		d	d	d	abcd	c	abc	bd	bd	bd	bd	bd	bd	bd
Yes, but I don't personally use one	59	19	2	5	9	32	20	5	4	*	12	8	10	10
	2%	+3%	2%	+4%	+4%	-1%	+3%	+8%	+10%	1%	+4%	3%	+4%	+3%
		e	e	e	e	e	ad	ad	ad	ad	ad	ad	ad	ad
No	209	83	17	18	45	120	124	13	9	4	43	81	38	86
	5%	+13%	+16%	+12%	+20%	-4%	+20%	+21%	+20%	+14%	+15%	+25%	+14%	+25%
		e	e	e	ace	ac	ac	ac	ac	ac	ac	ac	ac	ac
Don't know	9	2	*	1	1	5	2	1	1	-	1	1	1	1
	*%	*%	*%	1%	1%	*%	*%	+1%	+2%	-%	*%	*%	*%	*%
Summary: Yes	3672	550	88	135	180	2640	492	47	33	27	251	240	222	264
	94%	-87%	-83%	-87%	-80%	+95%	-80%	-78%	-78%	-86%	-85%	-75%	-85%	-75%
		d	d	d	abcd	abcd	bd	bd	bd	bd	bd	bd	bd	bd

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 55

QM3. Which of these describes how you acquired your main mobile phone?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
It was bought as a brand new phone - as part of a contract including calls, texts and data	2507 65%	415 66%	234 -54%	105 -44%	358 -49%	124 -41%	19 -32%	139 -47%	2016 65%	65 68%	101 -55%	184 67%	374 64%
		bcdef	cef		ef				c			c	
It was bought as a brand new phone - not as part of a contract, just the phone itself	877 23%	131 21%	126 +29%	91 +38%	243 +33%	118 +39%	27 +45%	93 +31%	671 -22%	26 27%	71 +38%	62 23%	166 +28%
		a	ab	a	ab	abd			ade			a	
It was bought as a refurbished/ used phone	240 6%	38 6%	21 5%	14 6%	40 5%	19 6%	5 8%	22 7%	203 7%	3 3%	3 -2%	20 7%	27 5%
		c							c			c	
It was passed on to me/ hand me down	176 5%	35 6%	36 +8%	24 +10%	65 +9%	29 +10%	5 9%	34 +12%	147 5%	2 2%	9 5%	6 2%	19 3%
		a	a	a	a	a							
Other	32 1%	4 1%	13 +3%	2 1%	16 +2%	3 1%	1 2%	6 +2%	28 1%	- -%	- -%	1 *%	1 *%
		ace		a	a								
Don't know	21 1%	2 *%	- -%	5 +2%	7 +1%	7 +2%	3 +5%	3 1%	15 1%	- -%	1 1%	- -%	2 *%
				ab	b	ab	abd						

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 55 (continuation)

QM3. Which of these describes how you acquired your main mobile phone?

Base: Where personally use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
It was bought as a brand new phone - as part of a contract including calls, texts and data	2507 65%	333 -54%	64 62%	75 -51%	114 -53%	1843 +67% acd	304 -51% b	19 -33%	19 -47% b	16 -53% b	149 -52%	155 -49%	129 -51%	171 -50%
It was bought as a brand new phone - not as part of a contract, just the phone itself	877 23%	157 26%	21 20%	40 27%	61 +28% e	613 22%	200 +33%	24 +41% d	12 29%	8 26%	93 +32%	107 +34%	90 +36%	109 +32%
It was bought as a refurbished/ used phone	240 6%	55 +9% e	6 6%	16 +11% e	12 6%	171 6%	33 5%	1 2%	4 9% b	2 7%	13 5%	20 6%	14 5%	19 6%
It was passed on to me/ hand me down	176 5%	56 +9% e	9 +9% e	12 +9% e	23 +11% e	94 -3%	44 +7%	12 +21% ac	4 +11%	4 +14% a	20 7%	24 +8%	14 6%	30 +9%
Other	32 1%	10 +2% e	2 2% e	3 +2% e	4 2% e	19 1%	14 +2%	1 2%	1 +3% d	- -%	9 +3%	5 2%	2 1%	12 +4% c
Don't know	21 1%	4 1%	- -%	- -%	2 1%	11 *% e	7 +1%	* 1%	* 1%	- -%	4 1%	3 1%	4 +2%	2 1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 56

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
1.Asda Mobile	9 *%	2 *%	3 +1%	- -%	5 +1%	1 *%	1 +2%	2 1%	8 *%	- -%	1 *%	- -%	1 *%
2.BT	136 4%	28 5%	29 +7%	24 +10% a	57 +8% a	28 +9% a	3 6%	11 4%	109 4%	2 2%	6 3%	12 4%	20 3%
3.EE	987 26%	164 26% bd	83 -19%	51 21%	148 -20%	65 22%	14 23%	68 23%	774 25%	40 +42% acde	43 23%	58 21%	147 25%
4.Giffgaff	180 5%	15 -2%	9 -2%	10 4%	20 -3%	11 4%	2 3%	12 4%	136 4%	4 4%	7 4%	18 7%	32 6%
5.iD Mobile (Carphone Warehouse)	44 1%	8 1%	6 1%	3 1%	9 1%	3 1%	* 1%	4 1%	36 1%	1 1%	4 2%	3 1%	9 2%
6.Lebara	24 1%	6 1%	1 *%	* *%	2 *%	* *%	- -%	1 *%	9 *%	- -%	10 +5% ab	5 +2% a	15 +2% a
7.Lyca Mobile	19 1%	1 *%	- -%	- -%	- --%	- -%	- -%	- -%	2 *%	3 +3% a	8 +4% a	4 +1% a	15 +2% a
8.O2	733 19%	116 19%	87 20%	39 16%	133 18%	45 15%	6 11%	46 16%	636 +21% cde	12 12%	17 -9%	40 15%	72 -12%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 56 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
9.Plusnet	29 1%	7 1%	3 1%	5 +2%	9 1%	6 +2%	1 2%	3 1%	24 1%	- -%	4 +2%	- -%	4 1%
10.Sky Mobile	164 4%	33 5%	28 +7% ce	8 3%	37 5%	8 3%	1 1%	11 4%	144 +5% de	2 2%	4 2%	4 -1%	10 -2%
11.Smarty	24 1%	9 +1% ce	4 1%	- -%	4 1%	- -%	- -%	3 1%	17 1%	1 1%	2 1%	4 +2% a	7 1%
12.Talk Mobile	13 *%	3 *%	2 *%	1 *%	3 *%	1 *%	- -%	2 1%	11 *%	- -%	- -%	2 1%	2 *%
13.TalkTalk	30 1%	3 1%	10 +2% a	6 +2% a	17 +2% a	7 +2% a	2 +3% a	4 1%	24 1%	2 2%	- -%	3 1%	5 1%
14.Tesco	272 7%	61 +10%	34 8%	32 +13% b	72 +10%	38 +13% b	6 10%	41 +14%	241 +8% bde	1 -1%	11 6% d	5 -2%	20 -3%
15.Three/3	331 9%	43 7% ce	30 7% ce	8 -3%	40 -5%	10 -3%	1 3%	16 -5%	227 -7%	14 +15% a	21 11%	49 +18% a	92 +16% a
16.Utility Warehouse	11 *%	- -%	- -%	2 1% ab	2 *%	2 1% a	- -%	2 1%	6 -*%	- -%	- -%	- -%	1 *%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 56 (continuation)

**QM4. Which mobile network do you use most often?**

Base: Where personally use a mobile phone

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
17.Virgin Media/ Any Virgin	145 4%	26 4%	16 4%	7 3%	27 4%	11 4%	4 7%	6 -2%	113 4%	7 7%	11 6%	9 3%	27 5%
18.Vodafone	591 15%	82 13%	67 16%	26 -11%	100 14%	33 -11%	7 12%	37 12%	474 15%	8 8%	33 18% b	50 18% b	99 17% b
19.Voxi	20 1%	1 *%	- -%	- -%	- -%	- -%	- -%	- -%	17 1%	1 1%	1 1%	1 *%	3 1%
20.Other	22 1%	6 1%	4 1%	2 1%	10 +1%	6 +2%	3 +6% abcd	6 +2%	17 1%	- -%	1 *%	2 1%	2 *%
21.Don't know	68 2%	8 1%	13 +3% a	18 +8% ab	38 +5% a	25 +8% abd	7 +11% abd	23 +8%	60 2%	- -%	1 *%	4 2%	5 1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 56 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
1.Asda Mobile	9 *% e	4 +1% e	* *% e	1 1% e	- -% e	5 *% e	3 *% e	2 +3% a	* 1% e	- -% e	2 1% e	1 *% e	- -% e	3 +1% e
2.BT	136 4%	29 5%	5 5%	14 +10% ae	15 +7% e	91 3%	47 +8%	6 +10%	1 4%	3 +9%	33 +12% bd	14 4%	28 +11% bd	16 5%
3.EE	987 26%	152 25%	28 27%	45 31% d	43 -20% d	680 -25% d	124 -21% d	9 -15% d	13 33% abd	2 -5% e	52 -18% e	72 23% e	47 -19% e	76 22% e
4.Giffgaff	180 5%	37 6%	4 4%	4 3%	12 5%	124 5%	17 -3%	1 1%	1 3%	1 4%	6 -2% e	11 4% e	7 3% e	11 3% e
5.iD Mobile (Carphone Warehouse)	44 1%	5 1%	2 2%	1 *% e	3 2% e	35 1%	8 1%	* 1%	* 1%	- -% e	3 1% e	5 2% e	4 2% e	4 1% e
6.Lebara	24 1%	1 *% e	- -% e	- -% e	1 *% e	20 1%	1 *% e	- -% e	- -% e	* 1% e	1 1% e	- -% e	- -% e	1 *% e
7.Lyca Mobile	19 1%	1 *% e	- -% e	- -% e	- -% e	9 -*% e	- -% e	- -% e	- -% e	- -% e	- -% e	- -% e	- -% e	- -% e
8.O2	733 19%	113 18%	23 23%	23 16%	36 17%	555 +20% e	102 17% e	13 22% e	5 12% e	13 +43% abc	39 -13% e	63 20% a	50 20% e	51 15% e
9.Plusnet	29 1%	6 1%	2 2%	4 +3% e	3 1% e	17 1%	8 1%	- -% e	1 +3% e	- -% e	7 +2% b	1 *% e	4 2% e	3 1% e
10.Sky Mobile	164 4%	36 +6% e	3 3% e	9 6% e	16 +8% e	111 4% e	32 5% c	4 6% c	* 1% e	1 2% e	12 4% e	20 6% e	11 4% e	21 6% e

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 56 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
11.Smartly	24 1%	8 +1% e	- -%	4 +3% e	3 1% e	12 -1% e	3 1%	* 1%	- -%	- -%	- -%	3 1%	- -%	3 1%
12.Talk Mobile	13 *%	1 *%	- -%	- -%	- -%	8 *%	3 *%	- -%	- -%	- -%	2 1%	1 *%	- -%	2 1%
13.TalkTalk	30 1%	7 1%	- -%	1 1%	2 1%	20 1%	15 +2%	2 +3%	* 1%	* 1%	8 +3%	6 +2%	10 +4% d	4 1%
14.Tesco	272 7%	52 8%	14 +13% e	10 7%	27 +13% e	191 7%	56 +9%	5 8%	8 +20% ab	4 11%	31 +11%	25 8%	16 6%	41 +12% c
15.Three/3	331 9%	38 -6%	4 4%	10 7%	8 -4%	255 +9% abd	32 -5%	5 9%	1 4%	1 -3%	21 7%	11 -4%	14 6%	18 -5%
16.Utility Warehouse	11 *%	2 *%	- -%	- -%	2 1%	6 *%	2 *%	* 1%	- -%	- -%	2 1%	- -%	- -%	2 *%
17.Virgin Media/ Any Virgin	145 4%	22 4%	- -%	3 2%	7 3%	110 4% b	22 4%	3 5%	1 2%	1 3%	10 3%	12 4%	13 5%	9 3%
18.Vodafone	591 15%	76 -12%	10 10%	14 -9%	24 11%	436 16% acd	85 14%	7 13%	4 10%	3 10%	46 16%	39 13%	35 14%	51 15%
19.Voxi	20 1%	2 *%	* *%	- -%	- -%	15 1%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
20.Other	22 1%	3 1%	- -%	- -%	3 +1%	15 1%	9 +1%	1 1%	- -%	1 2%	4 +1%	4 +1%	4 1%	5 +1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 56 (continuation)

QM4. Which mobile network do you use most often?

Base: Where personally use a mobile phone

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
21. Don't know	68	20	8	4	11	37	33	1	3	2	9	23	9	22
	2%	+3%	+7%	3%	+5%	-1%	+5%	1%	+7%	+6%	3%	+7%	4%	+7%
		e	ae		e				b		a			

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 57

QM5. Can you access a 4G or 5G service on your smartphone?

Base: Where personally use a smartphone

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3546	628	434	192	663	229	287	2876	85	145	231	491	570	82	127	210	2532
Effective Weighted Sample	2426	430	284	123	431	147	193	1930	68	117	174	382	376	55	82	132	1743
Weighted Bases	<b>3613</b>	<b>573</b>	<b>367</b>	<b>170</b>	<b>569</b>	<b>202</b>	<b>217</b>	<b>2852</b>	<b>96</b>	<b>184</b>	<b>272</b>	<b>586</b>	<b>531</b>	<b>86</b>	<b>129</b>	<b>172</b>	<b>2608</b>
Yes - 4G	2433 67%	419 +73% cde	248 68% ce	97 -57%	359 -63% e	111 -55%	136 63%	1949 +68% b	53 -55%	124 67%	180 66%	381 65%	335 -63%	58 68%	84 65%	101 -59%	1795 +69% ad
Yes - 5G	893 25%	108 -19% bde	51 -14%	22 -13%	75 -13%	24 -12%	21 -10%	658 -23%	38 +39% a	51 28%	86 +31% a	183 +31% a	97 -18%	17 19%	25 19%	30 -17%	665 25% ad
No, neither	71 2%	14 2%	12 3%	14 +8% ab	33 +6% a	21 +10% abd	14 +6%	67 +2% de	1 1%	1 *%	- --%	2 -*%	30 +6% e	6 +7% e	10 +8% e	11 +7% e	33 -1%
Don't know	215 6%	32 6%	56 +15% a	37 +22% a	102 +18% a	46 +23% ab	46 +21%	179 6% de	4 4%	9 5%	7 -3%	21 -4%	69 +13% e	5 6%	10 7%	30 +17% bce	116 -4%
Summary: Yes	3327 92%	528 92% bcde	299 -82% cde	119 -70%	434 -76% e	135 -67%	157 -72%	2606 -91%	90 94%	175 95%	265 +97% a	564 +96% a	433 -81%	75 87% d	110 -85%	131 -76%	2460 +94% abcd

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 57 (continuation)

**QM5. Can you access a 4G or 5G service on your smartphone?**

Base: Where personally use a smartphone

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3546	393	74	80	116	195	198	168	221
Effective Weighted Sample	2426	316	59	75	110	159	158	136	177
Weighted Bases	<b>3613</b>	<b>471</b>	<b>42</b>	<b>29</b>	<b>26</b>	<b>240</b>	<b>232</b>	<b>213</b>	<b>254</b>
Yes - 4G	2433 67%	297 63%	28 67%	20 71%	13 -48%	153 64%	144 62%	135 64%	159 63%
		d	d	d					
Yes - 5G	893 25%	66 -14%	5 -13%	2 -8%	1 -4%	37 -15%	29 -13%	37 -18%	29 -11%
		d	d						
No, neither	71 2%	23 +5%	2 5%	1 3%	7 +27%	15 +6%	8 3%	12 +6%	11 +4%
					abc				
Don't know	215 6%	85 +18%	7 +16%	5 +18%	6 +21%	34 +14%	51 +22%	28 +13%	55 +22%
							ac		c
Summary: Yes	3327 92%	364 -77%	34 -80%	23 -79%	14 -52%	191 -80%	173 -75%	173 -81%	188 -74%
		d	d	d					

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 58

QM6. Which of these best describes the mobile package you personally use most often?

Base: Where personally use a smartphone

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
Prepay/ pay as you go - using top-ups	729 19%	109 18%	114 +27% a	84 +35% ab	231 +32% ab	117 +39% abd	33 +56% abcde	125 +42%	600 19% c	18 19%	23 -12%	50 18%	100 17%
Monthly contract/ SIM-only - paying monthly	3069 80%	500 80% bcdef	307 -71% cdef	153 -64% f	483 -66% ef	176 -58% f	22 -38%	165 -55%	2441 79%	78 80%	156 85%	217 79%	477 81%
Other	11 *%	6 +1% d	* *%	- -%	* *%	- -%	- -%	- -%	11 *%	- -%	- -%	- -%	- -%
Don't know	44 1%	9 1%	8 2%	4 2%	16 +2%	8 +3%	4 +7% abcd	8 +3%	30 1%	1 1%	5 3%	6 2%	12 2%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 58 (continuation)

**QM6. Which of these best describes the mobile package you personally use most often?**

Base: Where personally use a smartphone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
Prepay/ pay as you go - using top-ups	729 19%	166 +27%	29 +28%	39 +27%	78 +36%	486 -18%	190 +32%	15 26%	14 +34%	12 +39%	79 +27%	111 +35%	56 22%	134 +39%
		e	e	e	ae				b		c		ac	
Monthly contract/ SIM-only - paying monthly	3069 80%	438 -71%	71 -69%	105 -72%	130 -60%	2230 +81%	398 -66%	42 72%	24 -61%	19 -61%	203 -71%	195 -62%	191 76%	202 -59%
		d		d		abcd					bd		bd	
Other	11 *%	2 *%	- -%	- -%	2 +1%	8 *%	- -%	- -%	* 1%	- -%	- -%	- -%	- -%	- -%
									a					
Don't know	44 1%	9 1%	3 3%	2 2%	5 2%	28 1%	13 +2%	1 2%	1 +3%	- -%	6 2%	8 +2%	6 2%	7 2%
									d					

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 59

**QM7. When you signed up for your current mobile contract did you get a handset with the contract or did you only get a SIM card?**

Base: Where have a pay monthly/contract

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3002	540	362	168	555	193	219	2452	69	122	188	401	454	62	95	155	2174
Effective Weighted Sample	2063	372	240	113	369	129	153	1656	57	98	140	312	309	43	65	101	1492
Weighted Bases	<b>3069</b>	<b>500</b>	<b>307</b>	<b>153</b>	<b>483</b>	<b>176</b>	<b>165</b>	<b>2441</b>	<b>78</b>	<b>156</b>	<b>217</b>	<b>477</b>	<b>438</b>	<b>71</b>	<b>105</b>	<b>130</b>	<b>2230</b>
Handset and contract	2048 67%	319 64%	176 -57%	83 -54%	275 -57%	100 -57%	95 -58%	1674 +69%	57 74%	80 -51%	125 -58%	283 -59%	260 -59%	47 67%	59 -56%	79 61%	1564 +70%
		bcd						cde	cde								acd
SIM card only	990 32%	175 35%	124 +40%	65 +42%	195 +40%	71 +40%	64 +39%	741 -30%	21 26%	75 +48%	91 ab	191 +40%	170 +39%	22 31%	42 40%	51 39%	652 -29%
		e						e	e			e	e	e	e	e	e
Don't know	30 1%	6 1%	7 +2%	5 +3%	13 +3%	5 +3%	5 +3%	26 1%	- -0%	1 1%	1 1%	3 1%	8 2%	1 2%	4 +4%	1 1%	14 -1%
		e										e	e	de			

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 59 (continuation)

**QM7. When you signed up for your current mobile contract did you get a handset with the contract or did you only get a SIM card?**

Base: Where have a pay monthly/contract

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3002	335	71	68	81	165	170	148	184
Effective Weighted Sample	2063	269	57	64	77	136	133	120	148
Weighted Bases	<b>3069</b>	<b>398</b>	<b>42</b>	<b>24</b>	<b>19</b>	<b>203</b>	<b>195</b>	<b>191</b>	<b>202</b>
Handset and contract	2048 67%	235 -59% bd	19 -45% d	16 66% bd	5 -29%	115 -56%	120 62%	105 -55%	125 62%
SIM card only	990 32%	152 +38%	22 +53% ac	8 34%	13 +68% ac	84 +42%	68 35%	82 +43%	70 34%
Don't know	30 1%	11 +3%	1 2%	- -%	1 +3%	4 2%	7 +4%	3 2%	8 +4%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 60

**QM8. What type of monthly data allowance do you get with your mobile phone contract?**

Base: Where have 4G or 5G connection and have a pay monthly/contract

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	2705	480	283	105	399	116	152	2187	65	114	182	382	367	54	79	115	1995
Effective Weighted Sample	1867	331	190	70	268	78	107	1480	53	91	137	298	250	38	56	77	1373
Weighted Bases	<b>2788</b>	<b>442</b>	<b>246</b>	<b>94</b>	<b>352</b>	<b>106</b>	<b>116</b>	<b>2192</b>	<b>73</b>	<b>148</b>	<b>214</b>	<b>460</b>	<b>359</b>	<b>66</b>	<b>92</b>	<b>101</b>	<b>2060</b>
Unlimited	1327 48%	207 47%	109 44%	39 42%	151 43%	42 40%	55 47%	1036 47%	44 +61% a	80 54%	111 52%	251 +55% a	161 45% c	32 48%	29 -32%	55 55% c	976 47% c
Limited (e.g. 20GB per month)	1345 48%	211 48%	112 45%	46 49%	162 46%	51 48%	43 -37%	1049 48%	29 39%	68 46%	99 46%	206 45%	174 48% d	26 40%	57 +62% abde	37 -37%	1006 49% d
Don't know	116 4%	24 5%	25 +10% a	9 +10%	38 +11% a	13 +12% a	19 +16%	108 +5% cde	- -%	- -%	4 2%	4 -1%	24 +7% e	7 +11% e	5 6%	8 +8% e	78 4%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 60 (continuation)

**QM8. What type of monthly data allowance do you get with your mobile phone contract?**

Base: Where have 4G or 5G connection and have a pay monthly/contract

	Total	65+ Age Group			65+ Age Group In England			
		England	Scotland	Wales	Man	Woman	ABC1	C2DE
Column		a	b	c	a	b	c	d
Unweighted Bases	2705	243	53	53	125	118	116	125
Effective Weighted Sample	1867	196	42	50	103	92	93	102
Weighted Bases	<b>2788</b>	<b>289</b>	<b>32</b>	<b>19</b>	<b>153</b>	<b>136</b>	<b>145</b>	<b>142</b>
Unlimited	1327	126	15	8	70	56	64	62
	48%	44%	47%	41%	46%	41%	44%	43%
Limited (e.g. 20GB per month)	1345	128	15	11	71	57	71	55
	48%	44%	47%	58%	46%	42%	49%	-39%
Don't know	116	35	2	*	12	23	10	25
	4%	+12%	6%	1%	+8%	+17%	7%	+18%
		c				ac		ac

Columns Tested: a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
Listen to radio	822 21%	134 21%	60 -14%	13 -5%	80 -11%	20 -7%	7 12%	25 -8%	667 22%	27 28%	29 16%	53 20%	121 21%
		bcde	ce		ce		c			c			
Listen to music (not radio)	1689 44%	170 -27%	73 -17%	18 -8%	95 -13%	22 -7%	4 -6%	20 -7%	1286 -42%	65 +67%	80 43%	149 +55%	313 +53%
		bcdef	cdef		ce					acde		ac	
Listen to podcasts	850 22%	90 -14%	30 -7%	4 -2%	38 -5%	7 -2%	4 -6%	10 -3%	676 22%	36 +37%	38 20%	62 23%	144 25%
		bcde	ce		ce		c			acde			
Play games	1117 29%	102 -16%	48 -11%	18 -7%	68 -9%	21 -7%	3 -5%	23 -8%	879 29%	31 32%	54 29%	75 27%	176 30%
		bcdef	e										
Listen to or read an e-book	502 13%	55 -9%	20 -5%	6 -3%	30 -4%	11 -4%	4 7%	7 -2%	368 -12%	23 +24%	33 18%	55 +20%	116 +20%
		bcde								a	a	a	a
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo or Facebook)	1843 48%	212 -34%	113 -26%	22 -9%	139 -19%	27 -9%	5 -8%	50 -17%	1394 -45%	63 +65%	102 55%	172 +63%	363 +62%
		bcdef	cdef		cef					a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
Watching TV programmes/ films online e.g. Netflix, BBC iPlayer, Sky Go	1045 27%	88 -14%	36 -8%	7 -3%	45 -6%	9 -3%	2 -3%	15 -5%	785 -25%	42 +43%	64 +35%	89 +33%	211 +36%
		bcdef	ce		ce					a	a	a	a
Using social media e.g. Facebook, Twitter, Snapchat, Instagram	2003 52%	218 -35%	108 -25%	32 -13%	140 -19%	32 -11%	* -*	50 -17%	1565 -51%	59 61%	103 56%	159 +58%	348 +59%
		bcdef	cdef	f	cef	f						a	a
Send / receive SMS text messages	3421 89%	569 +91%	358 -83%	185 -77%	576 -79%	218 -72%	32 -54%	230 -77%	2727 88%	85 88%	168 91%	253 +93%	539 +92%
		bcdef	cdef	f	ef	f						a	a
Make normal calls	3533 92%	581 93%	396 92%	216 89%	663 91%	267 89%	52 87%	268 90%	2849 +92%	81 -84%	159 -86%	247 91%	521 -89%
		e							bce				
Use IM/ instant Messaging (e.g. WhatsApp, Facebook Messenger, Snapchat, iMessage)	2499 65%	359 -57%	188 -44%	52 -22%	250 -34%	62 -21%	10 -17%	85 -29%	1956 -63%	71 73%	124 67%	208 +76%	433 +74%
		bcdef	cdef		cef							a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
Making voice calls over the internet e.g. via WhatsApp, Facebook Messenger or Zoom	2092 54%	287 -46%	130 -30%	45 -19%	180 -25%	50 -17%	5 -9%	58 -19%	1574 -51%	69 +72%	131 +71%	194 +71%	422 +72%
		bcdef	cdef		cef					a	a	a	a
Making video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	1887 49%	254 -41%	117 -27%	42 -17%	161 -22%	44 -15%	2 -3%	53 -18%	1433 -46%	66 +69%	116 +63%	155 +57%	362 +62%
		bcdef	cdef	f	ef	f				a	a	a	a
Send/receive emails	2154 56%	313 -50%	165 -38%	57 -24%	226 -31%	61 -20%	3 -5%	73 -24%	1699 55%	58 60%	120 +65%	179 +66%	382 +65%
		bcdef	cdef	f	cef	f					a	a	a
General browsing/ surfing the internet	2802 73%	403 -65%	226 -53%	73 -30%	311 -43%	85 -28%	12 -20%	106 -35%	2214 -72%	75 78%	140 76%	225 +82%	473 +80%
		bcdef	cdef		cef							a	a
Take photos or videos	2962 77%	450 -72%	257 -60%	102 -42%	376 -52%	119 -40%	17 -29%	151 -51%	2341 -76%	76 78%	143 78%	238 +87%	489 +83%
		bcdef	cdef	f	cef	cef						abc	a
Accessing/ receiving news	2099 54%	311 -50%	155 -36%	50 -21%	215 -29%	60 -20%	10 -17%	68 -23%	1646 -53%	54 56%	107 58%	176 +65%	363 +62%
		bcdef	cdef		cef							a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
Accessing/ receiving sports/ team news/ scores	1301 34%	198 32%	81 -19%	26 -11%	114 -16%	33 -11%	7 -12%	41 -14%	1006 -33%	45 +46%	71 39%	103 38%	237 +40%
		bcdef	ce		ce					a			a
Contactless mobile payment at point of sale/ checkouts e.g. Apple Pay, Google Wallet or contactless bank cards	1369 36%	147 -24%	63 -15%	19 -8%	86 -12%	23 -8%	4 -7%	32 -11%	1041 -34%	48 +49%	66 36%	142 +52%	276 +47%
		bcdef	ce		e					ac		ac	ac
Use your phone for Sat Nav or directions	1948 51%	271 -43%	129 -30%	33 -14%	169 -23%	40 -13%	7 -12%	60 -20%	1519 -49%	53 54%	99 54%	179 +66%	355 +60%
		bcdef	cdef		cef							ac	a
Checked in somewhere by scanning a QR code with the NHS COVID-19 Test and Trace app	1597 41%	230 -37%	113 -26%	37 -15%	154 -21%	41 -14%	4 -7%	53 -18%	1243 -40%	45 46%	94 +51%	155 +57%	312 +53%
		bcdef	cdef		cef						a	a	a
Other	23 1%	4 1%	5 +1%	4 +2%	10 +1%	4 +1%	- -%	3 1%	22 1%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3821	683	507	280	854	347	67	398	3141	86	145	232	494
Effective Weighted Sample	2606	466	335	182	560	226	44	271	2104	69	117	174	384
Weighted Bases	<b>3853</b>	<b>624</b>	<b>430</b>	<b>241</b>	<b>730</b>	<b>300</b>	<b>59</b>	<b>298</b>	<b>3082</b>	<b>96</b>	<b>184</b>	<b>273</b>	<b>588</b>
None of these	17 *%	4 1%	4 1%	4 +2%	12 +2%	9 +3%	5 +8%	4 +1%	17 1%	- -%	- -%	1 *%	1 *%
Don't know	2 *%	- -%	- -%	2 +1% a	2 +*%	2 +1%	- -%	2 +1%	2 *%	- -%	- -%	- -%	- -%
Summary: Entertainment	2853 74%	376 -60%	196 -46%	67 -28%	276 -38%	79 -26%	12 -20%	95 -32%	2189 -71%	90 +93%	160 +87%	230 +84%	514 +87%
Summary: Communication	3720 97%	605 97%	418 97%	230 95%	702 96%	284 -95%	54 -91%	285 96%	2972 96%	92 95%	177 96%	267 98%	571 97%
Summary: Other	3180 83%	488 -78%	292 -68%	118 -49%	427 -58%	135 -45%	18 -30%	170 -57%	2510 -81%	81 84%	159 87%	245 +90%	520 +88%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
Listen to radio	822 21%	97 -16%	10 -10%	30 20%	36 17%	598 22%	71 -12%	3 -4%	4 -11%	2 -8%	38 -13%	33 -11%	36 -14%	35 -10%
Listen to music (not radio)	1689 44%	202 -33%	35 -34%	43 -30%	43 -20%	1242 +45%	80 -13%	6 -10%	5 -12%	4 -13%	51 -18%	29 -9%	44 -17%	36 -10%
Listen to podcasts	850 22%	90 -15%	14 -13%	30 20%	17 -8%	646 +23%	32 -5%	1 -1%	4 -9%	2 -6%	20 -7%	12 -4%	19 -8%	12 -4%
Play games	1117 29%	183 30%	28 27%	33 22%	53 24%	808 29%	64 -11%	1 -2%	2 -4%	1 -3%	23 -8%	41 -13%	27 -11%	38 -11%
Listen to or read an e-book	502 13%	80 13%	8 7%	16 11%	24 11%	355 13%	27 -4%	- -0%	3 -7%	1 -3%	13 -4%	14 -5%	14 -5%	11 -3%
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo or Facebook)	1843 48%	245 -40%	33 -32%	59 40%	65 -30%	1383 +50%	124 -21%	4 -6%	7 -17%	5 -17%	71 -25%	52 -17%	51 -20%	71 -21%
Watching TV programmes/ films online e.g. Netflix, BBC iPlayer, Sky Go	1045 27%	155 25%	24 23%	35 24%	42 -19%	764 28%	38 -6%	2 -4%	4 -9%	2 -6%	21 -7%	16 -5%	19 -8%	18 -5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
Using social media e.g. Facebook, Twitter, Snapchat, Instagram	2003 52%	290 -47% d	45 44%	61 -41%	73 -34%	1496 +54% abcd	122 -20% b	4 -8%	8 -20% b	5 -17% b	60 -21%	62 -20%	52 -21%	67 -19%
Send / receive SMS text messages	3421 89%	531 -86% d	92 90% d	123 84%	174 -81%	2459 89% acd	469 -78%	53 90% acd	31 -77%	23 -75%	217 -75%	252 -81%	210 -83% ad	256 -75%
Make normal calls	3533 92%	573 93%	91 89%	136 93%	202 94%	2568 +93%	537 -89%	57 +97% a	39 +99% a	30 96% a	262 91%	275 -88%	229 90%	305 -89%
Use IM/ instant Messaging (e.g. WhatsApp, Facebook Messenger, Snapchat, iMessage)	2499 65%	351 -57% d	60 58% d	81 -55% d	90 -42%	1858 +68% acd	213 -35% b	12 -21%	15 -37% b	10 -33% b	107 -37%	106 -34%	100 -40%	111 -32%
Making voice calls over the internet e.g. via WhatsApp, Facebook Messenger or Zoom	2092 54%	286 -46% d	39 -38%	69 47%	81 -38%	1550 +56% abcd	155 -26% b	6 -10%	11 -27% b	9 -28% b	70 -24%	86 -27%	81 -32% d	74 -21%
Making video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	1887 49%	260 -42% d	34 -33%	59 -40%	75 -35%	1393 +51% abcd	134 -22% b	6 -10%	11 -27% b	10 -32% ab	74 -26% d	60 -19%	71 -28% bd	61 -18%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
Send/receive emails	2154 56%	306 -50% d	57 55% d	77 52% d	85 -40% ad	1615 +59%	185 -31%	17 -29%	15 -38%	9 -29%	101 -35% bd	84 -27%	95 -38% bd	87 -25%
General browsing/ surfing the internet	2802 73%	376 -61% d	65 -63% d	99 67% d	95 -44% abcd	2105 +76%	258 -43%	26 -44%	17 -43%	11 -35%	131 -45% d	127 -40%	129 -51% bd	126 -37%
Take photos or videos	2962 77%	418 -68% d	67 -65% d	103 70% d	125 -58% abcd	2211 +80%	310 -52% d	30 -52% d	25 -63% ad	11 -37%	157 -55%	152 -49%	141 -56%	164 -48%
Accessing/ receiving news	2099 54%	281 -46% d	47 46%	79 54% d	80 -37% d	1573 +57% abd	187 -31% bd	11 -19%	13 -32% bd	4 -14%	106 -37% bd	81 -26%	96 -38% bd	88 -26%
Accessing/ receiving sports/ team news/ scores	1301 34%	153 -25% d	36 35% ad	45 30% d	33 -15%	977 +36% ad	100 -17% d	6 -10%	6 -15%	2 -7%	70 -24% bd	30 -10%	49 -19% b	51 -15%
Contactless mobile payment at point of sale/ checkouts e.g. Apple Pay, Google Wallet or contactless bank cards	1369 36%	168 -27% d	21 -21%	55 37% abd	37 -17%	1057 +38% abd	80 -13% bd	2 -3%	4 -9%	1 -5%	48 -17% b	31 -10%	34 -14%	43 -13%
Use your phone for Sat Nav or directions	1948 51%	241 -39% d	37 -36%	66 45% d	63 -29%	1496 +54% abcd	147 -24% d	9 -16%	8 -20%	4 -15%	89 -31% bd	57 -18%	66 -26% b	79 -23%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 61 (continuation)

QM9. Which, if any, of the following activities do you use your mobile for?

Base: Where use a mobile phone

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3821	667	101	147	263	2697	511	96	113	134	240	271	196	311
Effective Weighted Sample	2606	443	68	95	166	1849	409	77	106	127	195	213	159	247
Weighted Bases	<b>3853</b>	<b>615</b>	<b>103</b>	<b>147</b>	<b>216</b>	<b>2752</b>	<b>601</b>	<b>59</b>	<b>40</b>	<b>31</b>	<b>288</b>	<b>313</b>	<b>253</b>	<b>343</b>
Checked in somewhere by scanning a QR code with the NHS COVID-19 Test and Trace app	1597 41%	203 -33%	33 33%	43 -29%	60 -28%	1218 +44%	141 -23%	2 -4%	7 -19%	4 -13%	73 -25%	68 -22%	77 -30%	62 -18%
Other	23 1%	1 *%	- -%	- -%	1 1%	21 +1%	7 1%	* 1%	- -%	2 +7%	6 +2%	1 *%	4 2%	3 1%
None of these	17 *%	7 +1%	4 +4%	2 1%	5 +2%	11 *%	12 +2%	- -%	- -%	* 1%	6 +2%	6 +2%	8 +3%	4 1%
Don't know	2 *%	- -%	- -%	- -%	- -%	- -%	2 +*%	- -%	- -%	- -%	2 +1%	- -%	- -%	2 +*%
Summary: Entertainment	2853 74%	391 -64%	64 -62%	87 -59%	107 -50%	2061 75%	241 -40%	11 -18%	14 -36%	9 -30%	123 -43%	118 -38%	111 -44%	127 -37%
Summary: Communication	3720 97%	601 98%	99 96%	144 98%	208 96%	2662 97%	574 95%	59 100%	40 +100%	30 97%	275 96%	299 95%	241 96%	329 96%
Summary: Other	3180 83%	450 -73%	73 -71%	114 77%	132 -61%	2360 +86%	355 -59%	33 -57%	26 -65%	13 -43%	180 -63%	175 -56%	160 -64%	190 -55%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62

QM10. Do you use any of the following types of apps on your smartphone?

Base: Where have a smart phone

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3546	628	434	192	663	229	287	2876	85	145	231	491	570	82	127	210	2532
Effective Weighted Sample	2426	430	284	123	431	147	193	1930	68	117	174	382	376	55	82	132	1743
Weighted Bases	<b>3613</b>	<b>573</b>	<b>367</b>	<b>170</b>	<b>569</b>	<b>202</b>	<b>217</b>	<b>2852</b>	<b>96</b>	<b>184</b>	<b>272</b>	<b>586</b>	<b>531</b>	<b>86</b>	<b>129</b>	<b>172</b>	<b>2608</b>
1.Banking	2421 67%	311 -54%	158 -43%	51 -30%	215 -38%	58 -29%	70 -32%	1880 -66%	70 73%	113 62%	215 +79%	426 +73%	312 -59%	47 -54%	82 64%	78 -45%	1784 +68%
		bcde	ce		ce						ac	ac	d		d		abd
2.Food delivery (e.g. Deliveroo, Uber Eats, Just Eat)	1467 41%	122 -21%	43 -12%	14 -8%	61 -11%	18 -9%	20 -9%	1128 -40%	55 +58%	80 43%	133 +49%	292 +50%	205 39%	27 31%	45 35%	52 -31%	1081 41%
		bcde							ac		a	a	d				d
3.Games	1250 35%	108 -19%	35 -10%	16 -9%	52 -9%	17 -8%	16 -7%	964 34%	44 +46%	68 37%	92 34%	225 38%	201 38%	31 36%	39 30%	57 33%	909 35%
		bcde							ad								
4.Music/Audio Streaming	1633 45%	157 -27%	61 -17%	14 -8%	78 -14%	17 -8%	22 -10%	1285 45%	55 +57%	77 42%	135 49%	289 +49%	212 -40%	35 41%	48 37%	45 -26%	1235 +47%
		bcde			ce				ac				d	d	d		acd
5.Navigation/ Maps	2155 60%	294 -51%	140 -38%	42 -25%	190 -33%	50 -25%	69 -32%	1667 -58%	65 68%	124 67%	190 +70%	406 +69%	282 -53%	43 50%	76 59%	71 -41%	1617 +62%
		bcde	ce		ce					a	a	a	d		d		abd
6.News/ newspapers	1508 42%	203 -35%	101 -28%	39 -23%	147 -26%	45 -22%	43 -20%	1166 41%	48 50%	88 48%	122 45%	274 +47%	196 -37%	36 42%	54 42%	59 -34%	1116 +43%
		bcde										a					ad
7.Payment services (e.g. Apple Pay, PayPal)	1593 44%	165 -29%	70 -19%	25 -15%	99 -17%	29 -14%	30 -14%	1222 -43%	50 53%	84 46%	151 +55%	309 +53%	213 -40%	32 37%	64 49%	52 -30%	1207 +46%
		bcde									a	a	d		d		ad

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

QM10. Do you use any of the following types of apps on your smartphone?

Base: Where have a smart phone

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3546	628	434	192	663	229	287	2876	85	145	231	491	570	82	127	210	2532
Effective Weighted Sample	2426	430	284	123	431	147	193	1930	68	117	174	382	376	55	82	132	1743
Weighted Bases	<b>3613</b>	<b>573</b>	<b>367</b>	<b>170</b>	<b>569</b>	<b>202</b>	<b>217</b>	<b>2852</b>	<b>96</b>	<b>184</b>	<b>272</b>	<b>586</b>	<b>531</b>	<b>86</b>	<b>129</b>	<b>172</b>	<b>2608</b>
8.Shopping (e.g. Amazon, Ocado, eBay)	1926 53%	228 -40%	92 -25%	32 -19%	127 -22%	35 -17%	46 -21%	1524 53%	56 58%	104 57%	152 56%	337 +58%	262 -49%	38 45%	64 49%	72 -42%	1465 +56%
		bcde	e														abd
9.Social media (e.g. Facebook, Twitter, Instagram, Snapchat, Tiktok)	2220 61%	274 -48%	120 -33%	36 -21%	162 -28%	42 -21%	54 -25%	1722 -60%	69 +72%	118 64%	192 +70%	408 +70%	314 59%	49 57%	71 55%	87 -51%	1652 +63%
		bcde	ce		e				a		a	a	d				d
10.Taxi booking or travel (e.g. Uber, Trainline)	1056 29%	117 -20%	41 -11%	17 -10%	61 -11%	20 -10%	17 -8%	772 -27%	50 +53%	67 36%	117 +43%	253 +43%	121 -23%	21 24%	36 28%	29 -17%	794 +30%
		bcde							ac	a	a	a			d		ad
11.TV & video (e.g. Netflix, BBC iPlayer, Amazon Prime, YouTube)	1329 37%	123 -21%	54 -15%	15 -9%	71 -13%	18 -9%	21 -10%	1011 -35%	53 +55%	88 +48%	120 +44%	281 +48%	190 36%	20 -23%	53 41%	54 31%	1001 +38%
		bcde	e						a	a	a	a	b		b		bd
12.Messaging apps (e.g. WhatsApp, Facebook Messenger)	2319 64%	307 -54%	164 -45%	50 -30%	220 -39%	56 -28%	60 -28%	1822 64%	66 68%	124 67%	187 69%	408 +70%	335 63%	56 64%	77 60%	91 -53%	1736 +67%
		bcde	cde		ce							a	d				d

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

QM10. Do you use any of the following types of apps on your smartphone?

Base: Where have a smart phone

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3546	628	434	192	663	229	287	2876	85	145	231	491	570	82	127	210	2532
Effective Weighted Sample	2426	430	284	123	431	147	193	1930	68	117	174	382	376	55	82	132	1743
Weighted Bases	<b>3613</b>	<b>573</b>	<b>367</b>	<b>170</b>	<b>569</b>	<b>202</b>	<b>217</b>	<b>2852</b>	<b>96</b>	<b>184</b>	<b>272</b>	<b>586</b>	<b>531</b>	<b>86</b>	<b>129</b>	<b>172</b>	<b>2608</b>
13.Fitness apps (e.g. Strava, Map My Run)	846 23%	81 -14%	23 -6%	7 -4%	34 -6%	11 -5%	8 -4%	656 23%	34 +36%	43 23%	74 27%	163 +28%	96 -18%	13 15%	31 24%	16 -9%	654 +25%
		bcd							ac			a	d		d		abd
14.NHS apps (e.g. Test and Trace)	1772 49%	267 46%	150 -41%	53 -31%	207 -36%	57 -28%	60 -28%	1398 49%	47 49%	90 49%	165 +61%	322 +55%	232 -44%	31 -36%	54 42%	71 -41%	1337 +51%
		cde	ce		e					ac		a					abcd
15.Any other healthcare apps	538 15%	59 -10%	33 -9%	6 -3%	39 -7%	7 -3%	5 -2%	430 15%	18 19%	26 14%	43 16%	97 17%	94 +18%	12 14%	24 18%	23 13%	398 15%
		cde	ce		e												
16.Apps to order food/ drink for the table at a pub/ bar/ restaurant	782 22%	81 -14%	27 -7%	4 -3%	31 -5%	4 -2%	4 -2%	643 +23%	22 23%	31 17%	48 18%	115 20%	126 24%	18 21%	35 27%	30 17%	594 +23%
		bcd	ce		e										d		
17.None of these	408 11%	93 +16%	96 +26%	70 +41%	186 +33%	89 +44%	89 +41%	350 +12%	2 -2%	16 9%	16 -6%	35 -6%	88 +17%	17 +20%	23 +18%	44 +26%	271 -10%
			a	abd	ab	abd		bde					e	e	e	ae	
18.Don't know	19 1%	3 1%	7 +2%	1 1%	8 +1%	1 1%	3 +1%	9 -*	- -	2 1%	- -	2 *	1 *	- -	- -	1 *	10 *
			a														

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

**QM10. Do you use any of the following types of apps on your smartphone?**

Base: Where have a smart phone

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3546	628	434	192	663	229	287	2876	85	145	231	491	570	82	127	210	2532
Effective Weighted Sample	2426	430	284	123	431	147	193	1930	68	117	174	382	376	55	82	132	1743
Weighted Bases	<b>3613</b>	<b>573</b>	<b>367</b>	<b>170</b>	<b>569</b>	<b>202</b>	<b>217</b>	<b>2852</b>	<b>96</b>	<b>184</b>	<b>272</b>	<b>586</b>	<b>531</b>	<b>86</b>	<b>129</b>	<b>172</b>	<b>2608</b>
Summary: Any	3186 88%	477 -83%	263 -72%	99 -58%	375 -66%	112 -55%	125 -58%	2493 -87%	94 +98%	166 90%	257 +94%	550 +94%	443 -83%	69 -80%	106 -82%	127 -74%	2327 +89%
		bcde	cde		ce			ac			a	a	d				abcd

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

**QM10. Do you use any of the following types of apps on your smartphone?**

Base: Where have a smart phone

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3546	393	74	80	116	195	198	168	221
Effective Weighted Sample	2426	316	59	75	110	159	158	136	177
Weighted Bases	<b>3613</b>	<b>471</b>	<b>42</b>	<b>29</b>	<b>26</b>	<b>240</b>	<b>232</b>	<b>213</b>	<b>254</b>
1.Banking	2421 67%	180 -38% d	16 -38%	12 -43% d	7 -27%	106 -44% bd	74 -32%	91 -43% b	87 -34%
2.Food delivery (e.g. Deliveroo, Uber Eats, Just Eat)	1467 41%	53 -11% d	4 -10% d	3 -9%	1 -3%	27 -11%	26 -11%	29 -13%	25 -10%
3.Games	1250 35%	46 -10%	2 -5%	3 -10%	1 -4%	22 -9%	23 -10%	19 -9%	27 -11%
4.Music/Audio Streaming	1633 45%	66 -14% b	2 -5%	8 -27% abd	2 -9%	44 -19% b	21 -9%	32 -15%	34 -13%
5.Navigation/ Maps	2155 60%	164 -35% b	8 -19%	11 -38% b	7 -28%	96 -40% b	67 -29%	77 -36%	85 -33%
6.News/ newspapers	1508 42%	132 -28% bd	1 -2%	9 31% bd	5 -18% b	81 -34% bd	52 -22%	75 35% bd	55 -22%
7.Payment services (e.g. Apple Pay, PayPal)	1593 44%	85 -18%	4 -9%	7 -24% b	3 -13%	52 -22%	33 -14%	42 -20%	43 -17%
8.Shopping (e.g. Amazon, Ocado, eBay)	1926 53%	112 -24% bd	2 -6%	9 -32% bd	3 -10%	50 -21%	63 -27%	50 -24%	60 -24%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

QM10. Do you use any of the following types of apps on your smartphone?

Base: Where have a smart phone

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3546	393	74	80	116	195	198	168	221
Effective Weighted Sample	2426	316	59	75	110	159	158	136	177
Weighted Bases	<b>3613</b>	<b>471</b>	<b>42</b>	<b>29</b>	<b>26</b>	<b>240</b>	<b>232</b>	<b>213</b>	<b>254</b>
9.Social media (e.g. Facebook, Twitter, Instagram, Snapchat, Tiktok)	2220 61%	139 -29% b	5 -12%	11 -40% bd	7 -25% b	75 -31%	63 -27%	64 -30%	72 -28%
10.Taxi booking or travel (e.g. Uber, Trainline)	1056 29%	57 -12% bd	- --%	3 -10% bd	1 -3%	27 -11%	30 -13%	28 -13%	28 -11%
11.TV & video (e.g. Netflix, BBC iPlayer, Amazon Prime, YouTube)	1329 37%	58 -12% b	* -1%	7 -23% ab	6 -24% ab	37 -16% b	21 -9%	31 -15%	27 -11%
12.Messaging apps (e.g. WhatsApp, Facebook Messenger)	2319 64%	187 -40% b	7 -16%	14 -49% b	12 -45% b	96 -40%	91 -39%	103 -49% d	81 -32%
13.Fitness apps (e.g. Strava, Map My Run)	846 23%	31 -7% b	- --%	2 -8% b	1 -3%	18 -8%	13 -6%	13 -6%	16 -6%
14.NHS apps (e.g. Test and Trace)	1772 49%	188 -40% bd	4 -10%	10 -36% bd	5 -18%	100 -42%	88 -38%	104 49%	82 -32%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 62 (continuation)

QM10. Do you use any of the following types of apps on your smartphone?

Base: Where have a smart phone

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3546	393	74	80	116	195	198	168	221
Effective Weighted Sample	2426	316	59	75	110	159	158	136	177
Weighted Bases	<b>3613</b>	<b>471</b>	<b>42</b>	<b>29</b>	<b>26</b>	<b>240</b>	<b>232</b>	<b>213</b>	<b>254</b>
15.Any other healthcare apps	538 15%	34 -7%	* -1%	2 8%	3 11%	13 -6%	20 -9%	19 -9%	15 -6%
		b		b	b				
16.Apps to order food/ drink for the table at a pub/ bar/ restaurant	782 22%	27 -6%	* -1%	4 14%	- --%	17 -7%	10 -4%	11 -5%	15 -6%
		d		abd					
17.None of these	408 11%	150 +32%	15 +36%	9 +31%	12 +45%	64 +27%	86 +37%	49 +23%	100 +40%
					ac		ac		ac
18.Don't know	19 1%	5 1%	3 +7%	- -%	- -%	5 +2%	- -%	- -%	5 +2%
			acd			b			b
Summary: Any	3186 88%	316 -67%	24 -57%	20 -69%	15 -55%	170 -71%	146 -63%	164 -77%	148 -58%
		d		d		d		bd	

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 63

QE1. Do you or does anyone in your household have access to the internet at HOME (via any device, e.g. PC, mobile phone etc), and if so, do you personally use the internet at home?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes - have access and use at home	3667 92%	599 92%	410 -89%	206 -71%	651 -78%	241 -65%	35 -43%	248 -68%	2957 +92%	81 -82%	165 -87%	259 93%	538 -89%
		bcdef	cdef	f	cef	f			bce			bc	b
Yes - have access but don't use at home	39 1%	3 *%	4 1%	15 +5%	22 +3%	19 +5%	4 +5%	10 +3%	31 1%	1 1%	5 +3%	1 *%	7 1%
				abd	ab	abd	ab	abcde			ad		
No - do not have access at home	269 7%	40 6%	47 +10%	69 +24%	157 +19%	110 +30%	42 +52%	104 +29%	216 7%	10 10%	13 7%	12 4%	38 6%
			a	ab	ab	abd							
Don't know	28 1%	6 1%	1 *%	1 *%	2 *%	1 *%	- -%	- -%	4 -*	7 +7%	7 +4%	5 +2%	19 +3%
		d							ad	a	a	a	a
Summary: Yes	3706 93%	602 93%	413 -90%	221 -76%	673 -81%	260 -70%	39 -48%	258 -71%	2989 +93%	83 -83%	170 90%	260 94%	546 91%
		bcdef	cdef	f	ef	f			be			b	b

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 63 (continuation)

QE1. Do you or does anyone in your household have access to the internet at HOME (via any device, e.g. PC, mobile phone etc), and if so, do you personally use the internet at home?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes - have access and use at home	3667 92%	566 -84% bd	88 -75%	136 -82%	185 -74%	2693 +95% abcd	541 -79%	50 -73%	34 -74%	26 -74%	267 -82% d	275 -77%	235 -86% bd	301 -74%
Yes - have access but don't use at home	39 1%	18 +3% e	4 +3% e	6 +4% e	11 +4% e	15 -1%	18 +3%	* 1%	3 +8% abd	1 2%	6 2%	12 +3%	9 +3%	9 +2%
No - do not have access at home	269 7%	92 +14% e	26 +22% ae	25 +15% e	54 +22% ae	117 -4%	122 +18%	18 +26% a	8 +19%	8 +24%	54 +17% c	68 +19% c	27 +10%	94 +23% ac
Don't know	28 1%	- --%	- -%	- -%	- -%	2 -*%	2 *%	- -%	- -%	- -%	- -%	2 1%	1 *%	1 *%
Summary: Yes	3706 93%	584 -86% bd	92 -78%	142 -85%	196 -78%	2709 +96% abcd	559 -82%	51 -74%	37 -81%	26 -76%	273 -83% d	286 -80%	244 90% bd	311 -77%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 64

QE3. How many people in your household share the internet connection?

Base: Where have Internet access at home

Column	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
1	719 19%	137 +23%	161 +39%	102 +46%	289 +43%	128 +49%	124 +48%	631 +21%	16 19%	10 -6%	27 -11%	58 -11%	200 +34%	30 +33%	52 +37%	82 +42%	430 -16%
2	1525 41%	324 +54%	215 +52%	111 +50%	337 +50%	122 +47%	112 43%	1265 +42%	17 -21%	56 33%	115 44%	203 37%	228 39%	40 43%	61 43%	76 39%	1149 +42%
3	677 18%	104 17%	26 -6%	5 -2%	34 -5%	8 -3%	15 -6%	536 18%	15 18%	28 16%	52 20%	104 19%	82 -14%	15 16%	17 12%	23 -12%	525 +19%
4	476 13%	22 -4%	7 -2%	* -*%	7 -1%	* -*%	2 -1%	354 -12%	19 +23%	37 +22%	38 15%	96 +18%	42 -7%	3 -4%	4 -3%	13 -7%	369 +14%
5	173 5%	11 -2%	3 -1%	1 -1%	5 -1%	1 -1%	5 -2%	118 -4%	9 +11%	12 7%	21 +8%	43 +8%	16 -3%	4 4%	6 4%	1 -*%	134 5%
6	82 2%	3 -*%	- --%	- --%	- --%	- --%	- --%	46 -2%	5 +6%	21 +12%	3 1%	31 +6%	9 2%	- -%	- -%	- --%	66 2%
7	12 *%	- -%	- -%	- -%	- -%	- -%	- -%	10 *%	- -%	1 *%	* *%	1 *%	3 *%	- -%	2 +1%	- -%	9 *%
8	7 *%	- -%	- -%	- -%	- -%	- -%	- -%	4 *%	2 +2%	1 *%	- -%	2 *%	2 *%	- -%	- -%	- -%	5 *%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 64 (continuation)

QE3. How many people in your household share the internet connection?

Base: Where have Internet access at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
9	5 *%	- -%	- -%	* *%	* *%	* *%	* *%	2 -*%	- -%	- -%	- -%	- -%	2 *% e	- -%	- -%	- -%	1 -*%
10	1 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	1 +1% a	- -%	1 +*% a	- -%	- -%	- -%	- -%	1 *%
Not Provided	28 1%	2 *%	1 *%	- -%	1 -*%	- -%	- -%	21 1%	- -%	4 2%	2 1%	6 1%	1 *%	- -%	1 *%	1 *%	19 1%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 64 (continuation)

QE3. How many people in your household share the internet connection?

Base: Where have Internet access at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3644	474	83	104	115	227	247	191	279
Effective Weighted Sample	2494	381	67	97	109	185	195	155	224
Weighted Bases	<b>3706</b>	<b>559</b>	<b>51</b>	<b>37</b>	<b>26</b>	<b>273</b>	<b>286</b>	<b>244</b>	<b>311</b>
1	719 19%	244 +44%	19 +37%	16 +42%	11 +44%	104 +38%	140 +49%	95 +39%	146 +47%
							ac		a
2	1525 41%	277 +49%	28 +56%	19 +52%	13 48%	156 +57%	121 42%	136 +56%	138 44%
						bd		bd	
3	677 18%	28 -5%	3 -5%	2 -5%	2 -6%	8 -3%	20 -7%	11 -4%	17 -5%
							a		
4	476 13%	6 -1%	* -1%	* -1%	* -2%	4 -2%	2 -1%	2 -1%	4 -1%
5	173 5%	5 -1%	- --%	- --%	- --%	1 -*%	4 -1%	- --%	5 -2%
6	82 2%	- --%	- -%	- -%	- -%	- -%	- -%	- --%	- --%
7	12 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
8	7 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
9	5 *%	- -%	- -%	* 1%	- -%	- -%	- -%	- -%	- -%
10	1 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Not Provided	28 1%	- --%	1 2%	- -%	- -%	- -%	- -%	- -%	- -%
			a						

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 65

QE4. Which of these – if any – is your home internet connection used for?

Base: Where have Internet access at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
Working from home	1475 40%	225 37%	46 -11%	13 -6%	59 -9%	13 -5%	8 -3%	1135 -38%	34 41%	90 +53%	117 45%	258 +47%	151 -26%	20 -22%	28 -19%	31 -16%	1116 +41%
		bcde	ce	e						a	a	a	d			abcd	
Ordinary school work/ homework	861 23%	43 -7%	9 -2%	1 -*%	10 -1%	1 -*%	3 -1%	616 -21%	36 +44%	73 +43%	78 +30%	195 +36%	96 -16%	16 18%	15 -10%	24 -12%	641 24%
		bcde	ce						ad	ad	a	a				acd	
University/college work	460 12%	27 -5%	7 -2%	1 -1%	8 -1%	1 -*%	2 -1%	315 -11%	25 +30%	34 +20%	41 16%	105 +19%	59 10%	7 8%	7 -5%	13 -6%	336 12%
		bcde							ade	a	a	a	c			cd	
Virtual school lessons or university lectures/ seminars	531 14%	52 -9%	34 -8%	15 -7%	52 -8%	18 -7%	43 17%	398 -13%	23 +27%	31 18%	47 18%	106 +19%	60 -10%	12 13%	16 11%	13 -7%	413 +15%
			a	ab	a	abd		bcde	a		ce	a	e	e	ae	ae	ad
None of these	1630 44%	335 +56%	331 +80%	193 +87%	560 +83%	229 +88%	206 +80%	1400 +47%	22 -26%	33 -19%	99 38%	162 -30%	344 +59%	57 +62%	99 +69%	137 +70%	1130 -42%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 65 (continuation)

**QE4. Which of these – if any – is your home internet connection used for?**

Base: Where have Internet access at home

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3644	474	83	104	115	227	247	191	279
Effective Weighted Sample	2494	381	67	97	109	185	195	155	224
Weighted Bases	<b>3706</b>	<b>559</b>	<b>51</b>	<b>37</b>	<b>26</b>	<b>273</b>	<b>286</b>	<b>244</b>	<b>311</b>
Working from home	1475 40%	51 -9%	3 -7%	1 -4%	3 -11% c	27 -10% d	24 -8% d	38 -16% bd	12 -4%
Ordinary school work/ homework	861 23%	8 -1%	1 -3%	1 -1%	1 -2%	3 -1%	5 -2%	2 -1%	6 -2%
University/college work	460 12%	5 -1%	1 -3%	1 -3%	* -2%	1 -1%	4 -1%	2 -1%	3 -1%
Virtual school lessons or university lectures/ seminars	531 14%	41 -7%	1 -3%	9 +25% abd	* -2%	19 -7% c	22 -8% c	6 -3%	35 11% c
None of these	1630 44%	465 +83% c	46 +91% c	26 +70%	22 +85% c	227 +83%	239 +83%	200 +82%	262 +84%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 66

**QE2. Do you ever access the internet outside your home in any of the following locations?**

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1.Your workplace	1492 37%	191 -29%	28 -6%	1 -*%	31 -4%	3 -1%	2 -3%	1 -*%	1129 -35%	41 41%	82 43%	132 +48%	271 +45%
		bcdef	cde		ce		c					a	a
2.School/ college/ University	429 11%	21 -3%	1 -*%	- -%	4 -*%	2 -1%	2 -3%	- -%	276 -9%	24 +25%	45 +24%	53 +19%	126 +21%
		bcde					bcd			a	a	a	a
3.Library	240 6%	16 -2%	11 -2%	2 -1%	12 -1%	2 -1%	- -%	4 -1%	141 -4%	23 +23%	24 +13%	36 +13%	86 +14%
		ce	e							acde	a	a	a
4.UK culture centre/ Learn Direct/ other online learning centres	146 4%	10 -2%	9 -2%	2 -1%	11 -1%	2 -1%	- %	6 -2%	72 -2%	17 +17%	14 +7%	28 +10%	62 +10%
										ac	a	a	a
5.Internet cafe	442 11%	61 9%	23 -5%	7 -2%	31 -4%	7 -2%	1 -1%	13 -4%	279 -9%	25 +25%	34 +18%	72 +26%	137 +23%
		bcdef	ce							a	a	a	a
6.In someone else' home	1405 35%	198 -30%	91 -20%	37 -13%	135 -16%	44 -12%	7 -8%	43 -12%	1097 -34%	44 44%	68 36%	113 +41%	244 +40%
		bcdef	cef		ef					a		a	a
7.While travelling	1680 42%	245 -38%	132 -29%	38 -13%	174 -21%	42 -11%	4 -5%	45 -12%	1292 -40%	58 +58%	84 44%	155 +56%	317 +53%
		bcdef	cdef	f	cef					ac		ac	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 66 (continuation)

QE2. Do you ever access the internet outside your home in any of the following locations?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
8.In cafes/ restaurants/ pubs/ bars	1187 30%	153 -24%	82 -18%	17 -6%	101 -12%	20 -5%	3 -4%	29 -8%	886 -28%	43 +43%	70 +37%	133 +48%	263 +44%
		bcdef	cdef		cef					a	a	ac	a
9.In shops or shopping centres	1089 27%	129 -20%	62 -13%	17 -6%	86 -10%	24 -7%	7 -9%	25 -7%	794 -25%	49 +49%	72 +38%	116 +42%	254 +42%
		bcdef	ce		ce					a	a	a	a
10.In leisure centres/ gyms/ sports grounds	696 17%	66 -10%	26 -6%	3 -1%	32 -4%	6 -2%	2 -3%	11 -3%	466 -15%	44 +44%	58 +31%	86 +31%	201 +33%
		bcdef	ce		ce					acd	a	a	a
11.Outdoor areas such as parks	894 22%	115 -18%	49 -11%	10 -3%	61 -7%	12 -3%	3 -3%	24 -7%	661 -21%	31 +32%	57 +30%	99 +36%	203 +34%
		bcdef	cdef		ce					a	a	a	a
12.Other	14 *%	5 1%	- -%	1 *%	1 *%	1 *%	- -%	* *%	14 *%	- -%	- -%	- -%	- -%
		b											
13.No, do not	1373 34%	271 +42%	273 +59%	233 +80%	575 +69%	301 +81%	68 +85%	296 +82%	1165 +36%	27 27%	54 28%	53 -19%	141 -23%
		a	a	abd	ab	abd	abd		cde		d		
Summary: Any	2630 66%	378 -58%	188 -41%	58 -20%	258 -31%	70 -19%	12 -15%	67 -18%	2044 -64%	73 73%	136 72%	224 +81%	461 +77%
		bcdef	cdef		cef					a	a	ac	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 66 (continuation)

QE2. Do you ever access the internet outside your home in any of the following locations?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1.Your workplace	1492 37%	124 -18% d	15 -13% d	26 -16% d	23 -9% d	1158 +41% abcd	29 -4% d	1 -1% d	*	1 -2% d	14 -4% d	15 -4% d	22 -8% d	8 -2% d
2.School/ college/ University	429 11%	38 -6% d	2 -2% d	4 -3% d	5 -2% d	315 11% abcd	2 -*% d	1 -1% d	*	- --% d	- --% d	2 -1% d	2 -1% d	- --% d
3.Library	240 6%	29 -4% d	1 -1% d	6 4% d	6 -2% d	149 -5% bd	9 -1% d	2 3% d	1 3% d	* -1% d	7 -2% d	2 -1% d	4 -1% d	5 -1% d
4.UK culture centre/ Learn Direct/ other online learning centres	146 4%	4 -1% d	- --% d	- --% d	* -*% d	63 -2% acd	10 -2% d	* 1% d	- --% d	* -1% d	6 2% d	5 -1% d	4 2% d	6 -2% d
5.Internet cafe	442 11%	41 -6% d	11 9% d	15 9% d	11 -4% d	276 -10% ad	29 -4% d	* -1% d	1 -3% d	- --% d	19 -6% d	10 -3% d	9 -3% d	20 -5% d
6.In someone else' home	1405 35%	226 33% bd	28 -24% d	58 34% bd	54 -22% d	988 35% bd	115 -17% d	11 -16% d	9 -20% d	* -1% d	64 -20% d	51 -14% d	60 -22% bd	54 -13% d
7.While travelling	1680 42%	205 -30% d	35 -30% d	45 -27% d	53 -21% d	1274 +45% abcd	153 -22% d	11 -17% d	10 -22% d	- --% d	85 -26% bd	68 -19% bd	86 -32% bd	64 -16% bd
8.In cafes/ restaurants/ pubs/ bars	1187 30%	148 -22% d	26 22% d	40 24% d	35 -14% d	891 +32% abcd	88 -13% d	7 -11% d	6 -12% d	* -1% d	52 -16% bd	36 -10% d	45 -17% bd	40 -10% d

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 66 (continuation)

**QE2. Do you ever access the internet outside your home in any of the following locations?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
9.In shops or shopping centres	1089 27%	124 -18% d	20 -17% d	36 21% d	26 -10% d	819 +29% abcd	79 -12% bd	3 -5% d	3 -7% d	* -1% d	45 -14% d	34 -10% d	48 -18% bd	30 -8% d
10.In leisure centres/ gyms/ sports grounds	696 17%	63 -9% d	10 -9% d	19 -11% d	11 -5% d	519 +18% abcd	30 -4% d	1 -2% d	1 -3% d	- --% d	15 -4% d	15 -4% d	12 -4% d	18 -4% d
11.Outdoor areas such as parks	894 22%	106 -16% d	14 -12% d	27 -16% d	32 -13% d	676 +24% abcd	54 -8% d	2 -3% d	5 -12% bd	- --% d	27 -8% d	26 -7% d	24 -9% d	29 -7% d
12.Other	14 *%	6 +1% e	1 1% e	5 +3% ae	2 1% e	8 *% e	1 *% e	* 1% e	- -% e	- -% e	1 *% e	- -% e	1 *% e	- -% e
13.No, do not	1373 34%	340 +50% e	67 +57% e	87 +52% e	166 +66% ace	859 -30% e	461 +67% e	47 +69% e	33 +73% e	33 +96% abc	209 +64% c	252 +71% c	145 +53% c	313 +77% ac
Summary: Any	2630 66%	335 -50% d	51 -43% d	80 -48% d	84 -34% d	1968 +70% abcd	223 -33% d	21 -31% d	12 -27% d	1 -4% d	119 -36% d	104 -29% d	127 -47% abd	93 -23% d

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 67

QE6. How often do you personally use the internet nowadays either at home or elsewhere?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Several times a day	3130 84%	466 -77%	269 -66%	103 -49%	387 -59%	117 -47%	134 -53%	2471 -82%	79 +93%	161 +92%	239 +89%	511 +91%	442 -76%	67 -73%	101 -72%	129 -68%	2295 +85%
		bcde	cde		ce			a	a	a	a	a	d			abcd	
About once a day	302 8%	83 +14%	64 +16%	41 +19%	117 +18%	53 +21%	33 +13%	264 +9%	2 2%	10 6%	17 6%	28 -5%	62 +11%	8 8%	21 +15%	21 11%	225 8%
		a	a	a	a	a	a	be					e		e		
Several times a week	142 4%	32 +5%	33 +8%	28 +13%	62 +9%	29 +12%	32 +13%	124 +4%	1 1%	2 1%	9 3%	13 2%	37 +6%	10 +11%	9 7%	20 +10%	94 3%
				ab	a	a		e				e	e	e	e	ae	
At least once a week	59 2%	10 2%	14 +3%	15 +7%	31 +5%	17 +7%	9 +4%	50 2%	1 1%	- -	2 1%	4 1%	16 +3%	3 4%	4 3%	7 +4%	33 -1%
			a	ab	a	ab		de				e	e	e	e	e	
Less often	58 2%	10 2%	18 +4%	18 +8%	40 +6%	22 +9%	26 +10%	54 +2%	1 1%	- -	- -	1 -*	17 +3%	2 3%	2 1%	10 +5%	37 1%
			a	ab	a	ab		de				e	e	e	e	e	
Never	39 1%	3 1%	13 +3%	7 +3%	25 +4%	11 +4%	18 +7%	32 1%	1 1%	3 2%	2 1%	6 1%	10 2%	2 2%	3 2%	4 2%	28 1%
			a	a	a	a											
Don't know	3 *%	3 +*%	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -
Summary: Daily	3431 92%	549 90%	333 -81%	144 -68%	503 -76%	170 -68%	168 -66%	2735 -91%	81 95%	171 +97%	255 +95%	539 +96%	504 -86%	75 -81%	122 -87%	150 -78%	2520 +93%
		bcde	cde		ce			a		a	a	a	d		d	abcd	

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 67 (continuation)

**QE6. How often do you personally use the internet nowadays either at home or elsewhere?**

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Summary: At least weekly	3632 97%	590 97%	380 -92%	187 -88%	596 -90%	216 -87%	209 -83%	2909 97%	83 98%	173 98%	266 99%	556 +99%	557 -95%	88 96%	135 97%	176 -92%	2647 98%
		bcde	e									a					ad

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 67 (continuation)

**QE6. How often do you personally use the internet nowadays either at home or elsewhere?**

Base: Where use internet at home or elsewhere

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
Several times a day	3130 84%	337 -61% bd	22 -44%	20 -58% d	8 -32%	189 -69% bd	148 -53%	162 -67% bd	171 -56%
About once a day	302 8%	90 +16%	13 +26% a	7 +20%	7 +27% a	37 +13%	53 +19%	44 +18%	46 +15%
Several times a week	142 4%	46 +8%	10 +20% ac	2 7%	3 +13%	12 5%	34 +12% a	17 +7%	29 +10% a
At least once a week	59 2%	26 +5%	1 1%	3 +9% b	1 +6%	9 +3%	17 +6%	7 3%	19 +6%
Less often	58 2%	32 +6%	4 +7%	1 4%	3 +10%	14 +5%	18 +6%	8 +3%	24 +8%
Never	39 1%	20 +4%	1 2%	1 2%	3 +11% abc	11 +4%	8 +3%	3 1%	16 +5% c
Don't know	3 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Daily	3431 92%	426 -77% d	35 -70%	26 -78% d	15 -60%	225 -83% bd	201 -72%	205 -85% bd	217 -71%
Summary: At least weekly	3632 97%	498 -91% d	46 -91% d	32 94% d	20 -79%	246 -91%	252 -91%	229 95% d	265 -87%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 68

QE5. And how many hours in a typical week would you say you spend online?

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
None	46 1%	9 1%	17 +4% a	15 +7% a	33 +5% a	16 +6% a	21 +8%	37 1%	3 3% d	2 1%	- -%	5 1%	12 +2% e	4 +4% e	1 1%	6 +3% e	28 1%
Up to 2 hours	267 7%	60 +10%	58 +14% a	53 +25% abd	124 +19% ab	66 +26% abd	50 +20%	231 +8% de	2 2%	7 4%	10 -4%	19 -3%	74 +13% e	15 +17% e	15 11% e	35 +18% ae	149 -6%
3 to 5 hours	363 10%	97 +16%	59 +14% a	29 +14% ab	98 +15% a	39 +16% a	39 +15%	280 9%	9 11%	21 12%	31 11%	63 11%	66 11%	8 9%	12 8%	22 12%	245 -9%
6 to 8 hours	363 10%	53 9%	53 +13% a	42 +20% ab	98 +15% a	45 +18% a	35 +14%	295 10%	10 11%	13 8%	26 10%	49 9%	55 9%	10 11%	22 +16% ae	23 12%	259 10%
9 to 11 hours	335 9%	67 11%	54 +13% ce	15 7%	71 11%	18 7%	24 10%	280 9%	7 9%	15 9%	20 7%	44 8%	59 10%	11 12%	26 +18% ade	20 10%	253 9%
12 to 15 hours	416 11%	77 13%	63 +15% e	25 12%	88 +13%	25 10%	21 8%	341 11%	9 11%	17 10%	25 9%	58 10%	59 10%	13 14% d	19 13% d	11 -6%	309 11% d
16 to 22 hours	357 10%	58 10% cde	30 7%	9 -4%	43 -7%	13 -5%	17 7%	283 9%	6 7%	21 12%	22 8%	53 9%	40 -7%	7 8%	10 7%	11 -6%	260 10% ad
Over 22 hours	1484 40%	172 -28% bcde	69 -17% ce	17 -8%	88 -13% ce	19 -7%	36 -14%	1183 39%	35 41%	74 42%	125 +47% a	252 +45% a	208 -36% c	23 -25%	34 -25%	57 -30%	1137 +42% abcd

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 68 (continuation)

**QE5. And how many hours in a typical week would you say you spend online?**

Base: Where use internet at home or elsewhere

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Don't know/ unsure	101	15	8	6	17	10	10	67	4	4	10	20	9	-	2	5	72
	3%	2%	2%	3%	3%	4%	4%	-2%	4%	3%	4%	4%	2%	-%	1%	3%	3%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 68 (continuation)

QE5. And how many hours in a typical week would you say you spend online?

Base: Where use internet at home or elsewhere

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
None	46 1%	21 +4%	7 +13% a	2 +5%	3 +12% a	8 +3%	13 +5%	4 2%	17 +6% c
Up to 2 hours	267 7%	102 +19%	10 +19%	5 +14%	7 +29% ac	39 +14%	63 +23% a	39 +16%	63 +21%
3 to 5 hours	363 10%	83 +15%	6 12%	4 12%	5 +18%	41 +15%	42 +15%	36 +15%	48 +16%
6 to 8 hours	363 10%	82 +15%	7 14%	6 +17%	4 14%	41 +15%	41 +15%	37 +15%	44 +14%
9 to 11 hours	335 9%	57 10%	8 +16%	4 11%	2 9%	27 10%	30 11%	27 11%	28 9%
12 to 15 hours	416 11%	78 +14%	3 7%	5 14%	2 7%	44 +16%	35 12%	44 +18% d	34 11%
16 to 22 hours	357 10%	37 -7%	2 5%	3 9%	1 -3%	23 8%	14 -5%	18 7%	19 -6%
Over 22 hours	1484 40%	79 -14%	3 -7%	4 -12%	2 -8%	45 -16%	34 -12%	32 -13%	47 -15%
Don't know/ unsure	101 3%	11 2%	4 +7% ad	3 +8% ad	- -%	4 1%	7 2%	5 2%	6 2%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 69

QE7. Which of these methods does your household use to connect to the internet at home?

Base: Where have Internet access at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
Fixed Broadband through a phone line or cable service - perhaps using a Wi-Fi router to go online, via any device	3468 94%	562 93%	393 95%	209 95%	637 95%	244 94%	238 92%	2811 +94%	75 91%	160 94%	240 92%	504 92%	540 92%	85 93%	131 92%	186 95%	2555 +94%
Access to the internet using a mobile network - using your phone's 3G or 4G or 5G mobile network, or a device such as a dongle or USB stick	880 24%	129 21%	68 -16% bcde	24 -11% ce	93 -14%	25 -10%	23 -9%	699 23%	23 28%	38 22%	52 20%	120 22%	173 +30% e	28 31%	42 29%	50 26%	618 -23%
Other	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	1 *%	- -%	1 +*% a	- -%	1 *%	1 *%	- -%	- -%	- -%	- -%
Summary: Total broadband	3617 98%	584 97%	402 97%	210 -95%	647 -96%	245 -94%	242 -94%	2919 98%	82 100%	164 97%	252 97%	532 97%	570 98%	89 97%	137 96%	191 98%	2644 98%
Don't know	87 2%	19 3%	12 3%	11 +5%	26 +4%	15 +6%	16 +6%	69 2%	* *%	5 3%	7 3%	13 2%	13 2%	3 3%	5 4%	5 2%	65 2%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 69 (continuation)

QE7. Which of these methods does your household use to connect to the internet at home?

Base: Where have Internet access at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3644	474	83	104	115	227	247	191	279
Effective Weighted Sample	2494	381	67	97	109	185	195	155	224
Weighted Bases	<b>3706</b>	<b>559</b>	<b>51</b>	<b>37</b>	<b>26</b>	<b>273</b>	<b>286</b>	<b>244</b>	<b>311</b>
Fixed Broadband through a phone line or cable service - perhaps using a Wi-Fi router to go online, via any device	3468 94%	531 95% c	48 96%	33 90%	24 93%	256 94%	275 96%	233 96%	293 94%
Access to the internet using a mobile network - using your phone's 3G or 4G or 5G mobile network, or a device such as a dongle or USB stick	880 24%	67 -12%	5 -10%	6 -15%	15 +58% abc	34 -12%	34 -12%	37 -15%	30 -10%
Other	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Total broadband	3617 98%	537 -96%	50 99% c	34 -92%	25 96%	261 96%	276 96%	236 97%	297 -95%
Don't know	87 2%	22 +4%	* 1% c	3 +8% b	1 4%	12 +4%	10 4%	8 3%	14 +5%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QE7. Which of these methods does your household use to connect to the internet at home? - Summary**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Total broadband	3617 90%	584 90%	402 -87%	210 -72%	647 -78%	245 -66%	35 -43%	242 -67%	2919 +91%	82 -83%	164 87%	252 91%	532 88%
		cdef	cdef	f	cef	f			be			b	
None	386 10%	65 10%	59 +13%	80 +28%	185 +22%	126 +34%	46 +57%	120 +33%	290 -9%	17 +17%	25 13%	25 9%	71 12%
			abd	abd	abd	abd	abcde		ad			a	

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 70 (continuation)

QE7. Which of these methods does your household use to connect to the internet at home? - Summary

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Total broadband	3617	570	89	137	191	2644	537	50	34	25	261	276	236	297
	90%	-84%	-76%	-82%	-77%	+94%	-79%	-73%	-75%	-73%	-80%	-77%	87%	-73%
		bd				abcd					d		abd	
None	386	106	29	30	59	184	146	18	11	9	66	81	36	109
	10%	+16%	+24%	+18%	+23%	-6%	+21%	+27%	+25%	+27%	+20%	+23%	13%	+27%
		e	ae	e	ae						c	c		ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71

Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?

Base: Where have Internet access at home

Column	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
1.Airband	4 *%	2 *%	* *%	- -%	* *%	- -%	- -%	2 *%	- -%	- -%	3 +1% a	3 +*% a	- -%	- -%	- -%	- -%	4 *%
2.Boundless Networks	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	5 *%
3.BT	937 25%	190 +32%	134 +32%	94 +43% abd	238 +35%	104 +40% ab	78 +30%	783 +26% cde	16 20% c	16 -10%	49 -19% c	93 -17% c	150 26%	34 +38% ae	38 27%	52 26%	665 25%
4.EE	201 5%	26 4%	15 4%	11 5%	28 4%	13 5%	11 4%	150 -5%	9 +11% a	15 9%	14 5%	39 7%	33 6%	8 8%	6 4%	7 4%	139 5%
5.GiffGaff	34 1%	6 1%	1 *%	- -%	2 *%	2 1%	2 1%	29 1%	- -%	1 *%	1 *%	2 *%	12 +2% e	- -%	- -%	2 1%	21 1%
6.Gigaclear	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	4 *%	- -%	- -%	- -%	- -%	1 *%	- -%	- -%	1 +1%	3 *%
7.Hyperoptic	9 *%	1 *%	- -%	- -%	- -%	- -%	- -%	3 *%	- -%	3 +2% a	4 +1% a	7 +1% a	- -%	- -%	- -%	- -%	1 -*
8.KCOM	26 1%	9 +1%	6 +1%	* *%	7 1%	* *%	2 1%	21 1%	- -%	2 1%	1 *%	2 *%	7 1%	2 2%	1 1%	3 1%	14 -1%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have Internet access at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
9.Lothian Broadband	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
10.NOW	62 2%	7 1%	2 *% b	5 2% b	7 1% b	5 2% b	5 2% b	45 2%	- -%	9 +5% ab	7 3%	17 +3% a	11 2%	5 +6% ade	2 1%	2 1%	51 2%
11.O2	35 1%	3 1%	2 *% a	* *% a	3 *% a	1 *% a	3 1%	28 1%	- -%	- -%	2 1%	3 1%	7 1%	3 +4% e	1 *% e	2 1%	23 1%
12.Plusnet	149 4%	28 5%	26 +6% a	12 5% a	40 +6% a	14 5% a	18 +7% a	131 +4% de	2 2%	6 3%	3 -1%	10 -2%	29 5%	2 2%	5 3%	13 6% e	102 4%
13.Post Office	7 *% a	- -% a	3 +1% a	- -% a	3 *% a	- -% a	2 +1% a	7 *% a	- -% a	- -% a	- -% a	- -% a	1 *% a	1 1% a	- -% a	1 1% a	5 *% a
14.Quickline	* *% a	* *% a	- -% a	- -% a	- -% a	- -% a	- -% a	* *% a	- -% a	- -% a	- -% a	- -% a	- -% a	- -% a	- -% a	- -% a	* *% a
15.Shell Energy (previously First Utility)	38 1%	2 *% a	9 +2% a	1 *% a	12 +2% a	3 1% a	4 2% a	28 1%	- -% a	3 2% a	5 2% a	7 1% a	8 1% a	1 1% a	3 2% a	1 *% a	25 1% a
16.Sky	831 22%	127 21% ce	97 24% ce	27 -12% ce	130 -19% ce	32 -13% ce	49 19% ce	699 +23% de	20 24% de	34 20% de	39 -15% de	96 -18% de	140 24% de	18 20% de	38 27% de	51 26% de	616 23% de

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have Internet access at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
17.OVO	2 *%	- -%	2 +*%	- -%	2 +*%	- -%	2 +1%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	2 *%
18.TalkTalk	327 9%	51 9%	40 10%	22 10%	67 10%	27 10%	25 10%	255 9%	7 9%	19 11%	35 +14% a	66 +12% a	45 8%	5 5%	13 9%	14 7%	244 9%
19.Three Broadband/ Relish	30 1%	6 1%	2 1%	- -%	2 *%	- -%	2 1%	26 1%	1 2%	- -%	2 1%	3 1%	5 1%	- -%	- -%	- -%	21 1%
20.Utility Warehouse	24 1%	2 *%	2 *%	4 +2% ab	6 1%	4 +2% a	2 1%	19 1%	3 +3% acd	- -%	- -%	4 1%	5 1%	- -%	1 1%	2 1%	18 1%
21.Virgin Media	625 17%	95 16% bd	38 -9%	25 -11%	66 -10%	29 -11%	30 -11%	465 -16%	19 23%	49 +29% a	59 +23% a	134 +25% a	76 -13%	9 10%	19 13%	23 -12%	492 +18% ad
22.Vodafone	133 4%	18 3%	11 3%	2 -1%	14 -2%	3 -1%	10 4%	106 4%	3 4%	4 3%	14 -6%	22 4%	15 3%	1 1%	4 3%	8 4%	103 4%
23.Zen	11 *%	1 *%	2 *%	* *%	2 *%	* *%	- -%	9 *%	- -%	- -%	2 1%	2 *%	- -%	- -%	- -%	- -%	10 *%
24.Other (please specify)	67 2%	13 2%	8 2%	4 2%	13 2%	5 2%	5 2%	48 2%	- -%	7 +4% a	9 3% a	19 +3% a	11 2%	* *%	4 3%	3 2%	42 -2%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have Internet access at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3644	649	483	247	776	293	337	3016	75	131	221	456	623	87	140	236	2630
Effective Weighted Sample	2494	445	320	164	515	195	230	2031	59	105	165	352	418	60	94	153	1812
Weighted Bases	<b>3706</b>	<b>602</b>	<b>413</b>	<b>221</b>	<b>673</b>	<b>260</b>	<b>258</b>	<b>2989</b>	<b>83</b>	<b>170</b>	<b>260</b>	<b>546</b>	<b>584</b>	<b>92</b>	<b>142</b>	<b>196</b>	<b>2709</b>
25.Don't know	143 4%	14 -2%	13 3%	13 6%	30 4%	17 +6%	9 3%	122 4%	3 3%	3 2%	11 4%	17 3%	29 5%	3 3%	7 5%	11 6%	103 4%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

QES. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?

Base: Where have Internet access at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3644	474	83	104	115	227	247	191	279
Effective Weighted Sample	2494	381	67	97	109	185	195	155	224
Weighted Bases	<b>3706</b>	<b>559</b>	<b>51</b>	<b>37</b>	<b>26</b>	<b>273</b>	<b>286</b>	<b>244</b>	<b>311</b>
1.Airband	4 *%	- -%	- -%	- -%	* +1%	- -%	- -%	- -%	- -%
2.Boundless Networks	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
3.BT	937 25%	193 +34%	22 +43%	10 27%	13 +51%	113 +41%	80 28%	87 +36%	103 +33%
4.EE	201 5%	23 4%	1 1%	4 +11%	* 2%	7 3%	16 5%	10 4%	12 4%
5.GiffGaff	34 1%	2 *%	- -%	- -%	- -%	2 1%	- -%	1 *%	2 1%
6.Gigaclear	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
7.Hyperoptic	9 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
8.KCOM	26 1%	7 1%	- -%	- -%	- -%	2 1%	5 +2%	5 +2%	2 1%
9.Loithian Broadband	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
10.NOW	62 2%	7 1%	- -%	- -%	- -%	3 1%	4 1%	2 1%	5 2%
11.O2	35 1%	2 *%	* 1%	- -%	* 2%	2 1%	1 *%	- -%	2 1%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have Internet access at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3644	474	83	104	115	227	247	191	279
Effective Weighted Sample	2494	381	67	97	109	185	195	155	224
Weighted Bases	<b>3706</b>	<b>559</b>	<b>51</b>	<b>37</b>	<b>26</b>	<b>273</b>	<b>286</b>	<b>244</b>	<b>311</b>
12.Plusnet	149 4%	35 +6% d	3 6% d	3 7% d	* 1%	16 6%	18 6%	15 6%	20 +6%
13.Post Office	7 *%	3 *%	- -%	- -%	* 1%	- -%	3 +1%	1 *%	2 1%
14.Quickline	* *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
15.Shell Energy (previously First Utility)	38 1%	9 2%	1 3%	1 +3%	1 3%	3 1%	6 2%	3 1%	6 2%
16.Sky	831 22%	112 20%	6 -12%	8 21%	4 -15%	49 18%	63 22%	47 19%	65 21%
17.OVO	2 *%	2 +*%	- -%	- -%	- -%	- -%	2 +1%	- -%	2 +1%
18.TalkTalk	327 9%	57 10%	6 12%	3 7%	2 7%	30 11%	27 9%	26 11%	29 9%
19.Three Broadband/ Relish	30 1%	1 *%	1 1%	* 1%	- -%	1 *%	1 *%	- -%	1 *%
20.Utility Warehouse	24 1%	5 1%	* 1%	* 1%	- -%	2 1%	3 1%	3 1%	2 1%
21.Virgin Media	625 17%	52 -9%	8 17% a	3 -9%	3 11%	22 -8%	29 -10%	20 -8%	32 -10%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 71 (continuation)

**Q8. Which internet service provider (ISP) does your household currently use as its MAIN supplier at home?**

Base: Where have Internet access at home

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3644	474	83	104	115	227	247	191	279
Effective Weighted Sample	2494	381	67	97	109	185	195	155	224
Weighted Bases	<b>3706</b>	<b>559</b>	<b>51</b>	<b>37</b>	<b>26</b>	<b>273</b>	<b>286</b>	<b>244</b>	<b>311</b>
22.Vodafone	133 4%	12 2%	1 3%	1 2%	* 2%	8 3%	4 -1%	1 -1%	10 3% c
23.Zen	11 *%	1 *%	- -%	1 +2% a	- -%	1 *%	1 *%	1 1%	- -%
24.Other (please specify)	67 2%	12 2%	1 2%	- -%	* 2%	3 1%	9 3%	5 2%	6 2%
25.Don't know	143 4%	26 5% b	- -%	3 +8% b	1 3%	8 3%	18 +6%	16 +7%	10 3%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Online shopping for goods (e.g. groceries, homeware, clothes)	2752 74%	419 -69%	242 -59%	99 -47%	357 -54%	116 -46%	114 -45%	2203 74%	70 83%	137 78%	191 71%	429 76%	398 -68%	65 71%	103 74%	122 -64%	2017 74%
		bcde	ce		ce												ad
Online shopping for services (e.g. holiday booking, travel booking, insurance)	2059 55%	312 -51%	169 -41%	58 -28%	234 -35%	64 -26%	67 -27%	1632 54%	57 +67%	98 56%	162 61%	341 +61%	271 -46%	51 56%	64 -46%	73 -38%	1561 +58%
		bcde	cde		ce				a			a	d	d			acd
Online food takeaway deliveries	1729 46%	161 -26%	63 -15%	16 -7%	83 -13%	20 -8%	26 -10%	1335 -45%	52 +61%	100 +57%	145 +54%	323 +57%	233 -40%	32 -35%	53 -38%	59 -31%	1293 +48%
		bcde	ce		ce				a	a	a	a	d				abcd
Online banking/ paying bills e.g. transferring money between accounts, managing mortgage or other payments	2413 65%	353 -58%	186 -45%	71 -33%	272 -41%	86 -35%	83 -33%	1931 64%	57 66%	110 63%	198 +74%	392 +70%	359 62%	66 72%	92 66%	98 -51%	1824 +67%
		bcde	ce		c						ac	a	d	d	d		ad
Trading/ auctions e.g. eBay, Facebook marketplace	1324 35%	191 -31%	95 -23%	27 -13%	125 -19%	30 -12%	33 -13%	1101 +37%	28 33%	47 -27%	92 34%	181 32%	224 38%	40 43%	52 37%	60 31%	996 +37%
		bcde	ce		ce			c						d			

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Send/ receive e-mails	3219 86%	519 86%	319 -78%	145 -68%	489 -74%	169 -68%	161 -64%	2563 -86%	75 88%	159 91%	244 +91%	509 +91%	473 -81%	80 87%	118 85%	144 -76%	2365 +87%
		bcde	ce								a	a	d	d			ad
Communicating via instant messaging e.g. Facebook Messenger, Microsoft Teams chat, WhatsApp	2626 70%	370 -61%	220 -54%	70 -33%	301 -46%	80 -32%	105 -41%	2059 -69%	70 +82%	135 77%	219 +82%	453 +81%	381 -65%	55 -61%	88 -63%	110 -58%	1960 +72%
		bcde	cde		ce				a	a	a	a	d				abcd
Make/receive voice calls over the internet e.g. Microsoft Teams, WhatsApp or Zoom	2223 60%	287 -47%	166 -40%	62 -29%	236 -36%	71 -28%	74 -29%	1711 -57%	67 +78%	123 +70%	196 +73%	413 +73%	308 -53%	50 55%	68 -48%	85 -45%	1658 +61%
		bcde	ce		e				a	a	a	a	d				acd
Make/receive video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	2070 55%	291 -48%	159 -39%	62 -29%	226 -34%	67 -27%	69 -27%	1623 -54%	62 +73%	114 +65%	164 61%	364 +65%	300 -51%	44 48%	62 -45%	90 -47%	1548 +57%
		bcde	ce		e				a	a	a	a					acd

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Finding/ downloading information for work/ school/ university/ general interest	2448 66%	377 -62% bcde	198 -48% ce	83 -39%	297 -45%	98 -39%	92 -37%	1944 65%	66 +77% a	128 73%	182 68%	406 +72% a	362 -62% d	67 73% d	95 68% d	99 -52%	1862 +69% ad
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	1926 52%	316 52% bcde	168 -41%	80 -38%	258 -39%	91 -36%	75 -30%	1520 -51%	52 61%	91 52%	154 58% a	320 +57% a	291 50%	48 52%	82 59% d	85 -44%	1411 52% d
Accessing news	2044 55%	321 53% bcde	182 -44% ce	67 -32%	265 -40% ce	83 -33%	72 -29%	1635 55%	51 60%	97 55%	147 55%	318 57%	308 53% d	50 54%	81 58% d	86 -45%	1501 55% d
Maps/Directions	2083 56%	316 -52% bcde	169 -41% cde	55 -26%	228 -35% ce	59 -24%	74 -29%	1622 -54%	54 63%	115 +65% a	180 +67% a	367 +65% a	303 -52% d	49 53%	78 56% d	84 -44%	1542 +57% ad
Accessing files through a cloud service such as Dropbox, Google Drive or Microsoft OneDrive	1163 31%	142 -23% bcde	48 -12% ce	12 -5%	61 -9%	13 -5%	18 -7%	887 -30%	34 40%	76 +43% a	113 +42% a	238 +42% a	153 -26% d	25 27%	38 27% d	34 -18%	860 32% ad

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
To find information on health-related issues	2053 55%	322 53%	186 -45%	78 -37%	282 -43%	96 -39%	101 -40%	1606 -54%	56 66%	108 62%	180 +67%	368 +65%	338 58%	53 57%	90 +64%	98 51%	1471 54%
Remote healthcare services e.g. video consultation with hospital or GP	1025 27%	134 -22%	95 -23%	31 -15%	132 -20%	36 -15%	44 -18%	794 -26%	33 +39%	63 +36%	96 +36%	206 +37%	167 29%	34 37%	40 29%	42 22%	705 -26%
Online home workouts (e.g. Joe Wicks or via subscriptions such as Peloton)	471 13%	43 -7%	12 -3%	2 -1%	14 -2%	2 -1%	5 -2%	384 13%	12 14%	18 10%	40 15%	77 14%	66 11%	11 12%	7 -5%	10 -5%	364 +13%
Watching TV programmes/ films/ sport content online (e.g. Netflix, BBC iPlayer, or Sky Go)	1913 51%	259 -43%	128 -31%	38 -18%	174 -26%	46 -18%	61 -24%	1465 -49%	57 +67%	118 +67%	166 +62%	362 +64%	277 -48%	39 43%	64 45%	76 -40%	1392 51%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo, or Facebook)	1827 49%	240 -40% bcde	98 -24%	39 -18%	145 -22%	47 -19%	50 -20%	1382 -46%	49 58% a	116 +66% a	174 +65% a	363 +65% a	266 46% d	37 40%	67 48% d	72 -38%	1353 50% d
Paid-for online gaming	399 11%	13 -2% ce	10 -2% ce	* -*% ce	11 -2%	1 -*%	2 -1%	322 11% c	9 11%	8 -5%	30 11% c	55 10%	70 12%	11 12%	14 10%	14 7%	287 11%
Free online gaming	657 18%	37 -6%	17 -4%	12 -5%	29 -4%	13 -5%	11 -4%	547 18%	14 16%	32 18%	45 17%	99 18%	128 +22% e	21 23%	27 19%	32 17%	488 18%
Using social media sites or apps (such as Facebook, Twitter, LinkedIn, Instagram or Snapchat)	2296 62%	307 -51% bcde	153 -37% ce	61 -29%	222 -34%	69 -28%	84 -33%	1788 -60%	71 +83% ac	122 69% a	200 +75% a	415 +74% a	351 60% d	58 63%	83 59%	99 -52%	1692 62% d
Online dating sites/ apps	160 4%	10 -2% de	2 -*%	- --%	2 -*%	- --%	- --%	132 4%	5 5%	5 3%	7 2%	16 3%	38 +6% e	4 4%	10 7%	7 4%	104 -4%
Other	* *%	* *%	- -%	- -%	- -%	- -%	- -%	* *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	* *%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
None of these	86 2%	12 2%	22 +5% a	23 +11% ab	47 +7% a	25 +10% ab	30 +12%	78 +3% e	1 1%	2 1%	3 1%	5 -1%	17 3%	4 4%	2 2%	10 +5% e	67 2%
Don't know	4 *%	1 *%	* *%	1 *%	2 +*%	2 +1%	2 +1%	2 *%	- -%	1 *%	1 *%	2 *%	2 *%	- -%	- -%	2 +1% e	2 *%
Summary: Purchasing/Finances	3168 85%	496 -82% bcde	297 -72% cde	117 -55%	437 -66% ce	139 -56%	134 -53%	2516 -84%	78 91%	161 +91% a	233 87%	503 +89% a	468 -80% d	75 82%	116 83% d	140 -73%	2306 85% ad
Summary: Communication	3406 91%	540 -89% bcde	346 -84% ce	161 -76%	534 -81%	188 -76%	189 -75%	2708 -90%	81 95%	172 +98% a	259 +97% a	544 +97% a	512 -88% d	83 91%	123 88%	157 -82%	2500 +92% ad
Summary: Information	3061 82%	485 80% bcde	291 -71% ce	123 -58%	435 -66% ce	145 -58%	144 -57%	2421 -81%	79 +93% a	157 +89% a	234 +87% a	502 +89% a	461 -79% d	78 85% d	118 84% d	137 -72% ad	2262 +83% ad
Summary: Health	2256 60%	352 58% bcde	206 -50% ce	88 -41%	312 -47%	106 -42%	105 -42%	1774 -59%	61 71% a	120 68% a	189 +70% a	395 +70% a	365 63% d	60 66% d	94 68% d	105 55% d	1627 60% d
Summary: Entertainment	2357 63%	331 -55% bcde	172 -42% ce	68 -32%	252 -38%	80 -32%	87 -35%	1816 -61%	64 +75% a	144 +82% a	196 +73% a	430 +76% a	364 62% d	55 60% d	88 63% d	97 -51% d	1709 63% d

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Summary: Social	2308 62%	310 -51%	154 -37%	61 -29%	223 -34%	69 -28%	84 -33%	1798 -60%	71 +83%	123 +70%	200 +75%	416 +74%	355 61%	58 63%	83 59%	100 -53%	1698 63%
		bcde	ce						ac	a	a	a	d				d

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
Online shopping for goods (e.g. groceries, homeware, clothes)	2752 74%	302 -55% d	25 -49%	19 -57%	11 -44%	148 -55%	153 -55%	157 -65% abd	142 -47%
Online shopping for services (e.g. holiday booking, travel booking, insurance)	2059 55%	194 -35%	19 -38%	13 -39%	8 -30%	106 -39% d	88 -31%	103 -43% bd	89 -29%
Online food takeaway deliveries	1729 46%	75 -14% bd	3 -5%	3 -10%	2 -6%	40 -15%	35 -13%	40 -17%	35 -12%
Online banking/ paying bills e.g. transferring money between accounts, managing mortgage or other payments	2413 65%	233 -42% d	18 -35% d	16 -48% d	5 -21%	127 -47% d	106 -38%	124 -52% bd	106 -35%
Trading/ auctions e.g. eBay, Facebook marketplace	1324 35%	109 -20% d	6 -11%	8 -25% bd	2 -7%	67 -25% b	42 -15%	55 -23% b	54 -18%
Send/ receive e-mails	3219 86%	405 -74% d	43 85% acd	24 -72%	16 -63%	210 -77% d	195 -70%	194 -81% bd	207 -68%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
Communicating via instant messaging e.g. Facebook Messenger, Microsoft Teams chat, WhatsApp	2626 70%	254 -46%	18 -36%	18 -53%	11 -41%	124 -46%	130 -47%	125 -52%	127 -42%
				b				d	
Make/receive voice calls over the internet e.g. Microsoft Teams, WhatsApp or Zoom	2223 60%	205 -37%	10 -20%	13 -39%	9 -34%	99 -36%	106 -38%	111 -46%	91 -30%
		b		b	b			ad	
Make/receive video calls over the internet e.g. via FaceTime, Microsoft Teams, WhatsApp or Zoom	2070 55%	193 -35%	10 -20%	13 -38%	10 -39%	94 -35%	99 -36%	102 -43%	88 -29%
		b		b	b			d	
Finding/ downloading information for work/ school/ university/ general interest	2448 66%	247 -45%	27 -53%	18 -55%	5 -18%	141 -52%	105 -38%	124 -52%	121 -40%
		d	d	d		bd		bd	
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	1926 52%	222 -40%	21 -41%	12 -36%	4 -16%	124 46%	97 -35%	116 48%	106 -35%
		d	d	d		bd		bd	

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
Accessing news	2044 55%	226 -41% d	20 -39%	13 -38%	7 -26%	117 -43% d	109 -39%	125 52% bd	98 -32%
Maps/Directions	2083 56%	197 -36% bd	11 -21%	16 46% bd	5 -19%	109 -40%	89 -32%	96 -40%	99 -32%
Accessing files through a cloud service such as Dropbox, Google Drive or Microsoft OneDrive	1163 31%	54 -10% bd	1 -3%	5 -16% bd	1 -2%	29 -11%	25 -9%	29 -12%	26 -8%
To find information on health-related issues	2053 55%	240 -44%	18 -36%	14 -43%	9 -34%	116 -43%	124 -44%	114 -47%	123 -40%
Remote healthcare services e.g. video consultation with hospital or GP	1025 27%	120 -22% bd	2 -4%	8 23% bd	2 -8%	61 23%	58 -21%	61 25%	56 -18%
Online home workouts (e.g. Joe Wicks or via subscriptions such as Peloton)	471 13%	12 -2%	- --%	1 -4%	* -1%	6 -2%	6 -2%	6 -3%	6 -2%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

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		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
Watching TV programmes/ films/ sport content online (e.g. Netflix, BBC iPlayer, or Sky Go)	1913 51%	144 -26%	12 -23%	12 -35% d	6 -22%	73 -27%	72 -26%	73 -30%	69 -23%
Watching short video clips (e.g. on YouTube, TikTok, Dailymotion, Vimeo, or Facebook)	1827 49%	121 -22% b	2 -5%	13 -38% ab	9 -35% ab	66 -24%	55 -20%	55 -23%	65 -21%
Paid-for online gaming	399 11%	8 -2%	1 -3%	1 -3%	- --%	4 -2%	4 -1%	2 -1%	7 -2%
Free online gaming	657 18%	25 -5%	* -1%	4 11% abd	* -1%	6 -2%	19 -7% a	11 -4%	14 -5%
Using social media sites or apps (such as Facebook, Twitter, LinkedIn, Instagram or Snapchat)	2296 62%	188 -34% b	10 -19%	15 -45% b	9 -35% b	87 -32%	102 -37%	85 -35%	102 -33%
Online dating sites/ apps	160 4%	2 -*%	- -%	- -%	- -%	2 -1%	- -%	2 -1%	- -%
Other	* *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 72 (continuation)

QE9. Which, if any, of these do you do online?

Base: Where use the Internet at home

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
None of these	86 2%	37 +7%	2 4%	3 +8%	5 +20% abc	13 +5%	24 +9% c	8 3%	28 +9% c
Don't know	4 *%	2 +*%	- -%	* 1%	- -%	2 +1%	- -%	- -%	2 +1%
Summary: Purchasing/Finances	3168 85%	369 -67% d	33 -65% d	22 -66% d	13 -51% d	189 -70% d	180 -65% d	187 -78% bd	179 -59% d
Summary: Communication	3406 91%	444 -81% d	47 92% acd	25 -76% d	17 -68% d	227 -84% d	217 -78% d	205 -85% d	235 -77% d
Summary: Information	3061 82%	367 -67% d	32 -63% d	26 77% d	10 -40% d	193 -71% d	174 -63% d	180 -75% bd	184 -60% d
Summary: Health	2256 60%	267 -49% d	20 -39% d	16 -47% d	9 -35% d	133 -49% d	134 -48% d	132 55% d	132 -43% d
Summary: Entertainment	2357 63%	212 -39% b	13 -26% b	17 -51% ab	10 -38% b	110 -41% b	101 -36% b	101 -42% b	108 -36% b
Summary: Social	2308 62%	189 -34% b	10 -19% b	15 -45% b	9 -35% b	88 -32% b	102 -37% b	85 -36% b	102 -33% b

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 73

QE10. In the last 3 months, have you or has anyone else in your household used any of these gaming subscription services?

Base: Where use internet for gaming

Column	Total	Age Group	Ethnicity		Impacting/ Limiting Conditions	
		55-64	White or White British	Any ethnic minority group (Summary)	Any	No
			a	b	a	b
Unweighted Bases	670	51	546	99	134	477
Effective Weighted Sample	481	34	384	80	93	343
Weighted Bases	<b>758</b>	<b>47</b>	<b>614</b>	<b>119</b>	<b>140</b>	<b>551</b>
1.Playstation plus	167 22%	2 -3%	138 22%	24 20%	33 24%	116 21%
2.Playstation now	33 4%	- -%	26 4%	6 5%	4 3%	23 4%
3.Nintendo switch online	98 13%	* -1%	87 14% b	7 -6%	20 15%	68 12%
4.Xbox live gold	146 19%	2 -4%	128 +21% b	13 -11%	31 22%	106 19%
5.Xbox games pass ultimate/console/PC	119 16%	2 -5%	108 +18% b	10 -8%	32 +23% b	86 16%
6.EA Play on Xbox or Playstation	59 8%	- --%	51 8% b	2 -1%	12 9%	40 7%
7.Prime gaming	44 6%	1 1%	39 6%	5 4%	8 5%	36 6%
8.Apple arcade	12 2%	* 1%	8 1%	3 3%	3 2%	9 2%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 73 (continuation)

**QE10. In the last 3 months, have you or has anyone else in your household used any of these gaming subscription services?**

Base: Where use internet for gaming

	Total	Age Group	Ethnicity		Impacting/ Limiting Conditions	
		55-64	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	670	51	546	99	134	477
Effective Weighted Sample	481	34	384	80	93	343
Weighted Bases	<b>758</b>	<b>47</b>	<b>614</b>	<b>119</b>	<b>140</b>	<b>551</b>
9.Google play pass	31 4%	* 1%	30 +5%	1 1%	13 +9% b	18 3%
10.A game streaming service e.g. Google Stadia, GeForce now	17 2%	- -%	12 2%	2 2%	2 1%	12 2%
11.Other	5 1%	1 1%	5 1%	- -%	- -%	4 1%
12.Don't know	39 5%	3 7%	26 -4%	8 7%	* -*	31 6% a
13.None of these	306 40%	36 +78%	239 39%	64 +54% a	52 37%	235 43%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 74

QE11. Do you ever connect to the internet using a VPN (Virtual Private Network)?

Base: Where use the Internet at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3666	654	478	235	757	279	326	3019	78	136	229	472	620	86	138	229	2632
Effective Weighted Sample	2515	448	317	157	504	187	225	2036	62	109	171	365	416	59	92	148	1815
Weighted Bases	<b>3732</b>	<b>607</b>	<b>411</b>	<b>212</b>	<b>660</b>	<b>249</b>	<b>252</b>	<b>2995</b>	<b>85</b>	<b>176</b>	<b>268</b>	<b>562</b>	<b>583</b>	<b>92</b>	<b>140</b>	<b>191</b>	<b>2712</b>
Yes, for work/business purposes	635 17%	86 -14%	15 -4%	2 -1%	17 -3%	2 -1%	4 -1%	471 -16%	12 14%	41 23%	42 16%	103 18%	44 -7%	2 -3%	8 -6%	10 -5%	472 17%
		bcde	ce							a							abcd
Yes, for education purposes	163 4%	9 -1%	1 -*%	- --%	1 -*%	- --%	- --%	100 -3%	7 8%	17 +10%	13 5%	40 +7%	14 -2%	- --%	- --%	3 -2%	104 -4%
		bde						a	a	a		a					c
Yes, for other reasons	285 8%	46 8%	16 -4%	1 -1%	18 -3%	1 -1%	9 -4%	169 -6%	11 13%	11 6%	33 +12%	59 +10%	43 7%	1 -1%	11 8%	9 5%	149 -6%
		bcde	ce		e				a		a	a	b		b		
No	2814 75%	476 +79%	372 +91%	201 +95%	611 +93%	239 +96%	236 +93%	2337 +78%	62 73%	117 -66%	199 74%	398 -71%	491 +84%	86 +94%	121 +86%	172 +90%	2085 +77%
		a	a	ab	a	ab	+93%	ce				-71%	e	ae	e	ae	
Don't know	83 2%	11 2%	9 2%	8 4%	17 3%	8 3%	5 2%	62 2%	- -%	6 4%	8 3%	14 3%	15 3%	2 2%	3 2%	2 1%	47 -2%
Summary: Yes	835 22%	119 20%	30 -7%	3 -1%	33 -5%	3 -1%	12 -5%	596 -20%	23 27%	53 +30%	61 23%	150 +27%	76 -13%	4 -4%	16 -12%	17 -9%	580 -21%
		bcde	ce		ce					a		a	b				abcd

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 74 (continuation)

**QE11. Do you ever connect to the internet using a VPN (Virtual Private Network)?**

Base: Where use the Internet at home

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3666	468	84	93	112	226	242	189	275
Effective Weighted Sample	2515	375	68	88	106	184	191	153	220
Weighted Bases	<b>3732</b>	<b>550</b>	<b>51</b>	<b>34</b>	<b>26</b>	<b>272</b>	<b>279</b>	<b>240</b>	<b>305</b>
Yes, for work/business purposes	635 17%	12 -2%	3 -5%	1 -3%	1 -4%	10 -4%	3 -1%	9 -4%	3 -1%
						d		bd	
Yes, for education purposes	163 4%	- --%	1 2%	- --%	- --%	- --%	- --%	- --%	- --%
			a						
Yes, for other reasons	285 8%	13 -2%	2 5%	2 6%	1 3%	8 -3%	4 -1%	4 -2%	8 -3%
No	2814 75%	511 +93%	45 +89%	31 +91%	24 +93%	244 +90%	267 +96%	223 +93%	284 +93%
							a		
Don't know	83 2%	15 3%	1 2%	- -	* 1%	9 3%	6 2%	5 2%	10 3%
Summary: Yes	835 22%	24 -4%	4 -9%	3 -9%	2 -6%	18 -7%	6 -2%	13 -5%	11 -4%
						b			

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 75

QE12. Which of these fixed broadband services does your household have?

Base: Where have fixed broadband at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3402	613	451	232	724	273	308	2829	69	123	202	419	575	81	128	221	2473
Effective Weighted Sample	2331	421	299	155	482	183	211	1907	55	98	151	324	385	56	85	142	1707
Weighted Bases	<b>3468</b>	<b>562</b>	<b>393</b>	<b>209</b>	<b>637</b>	<b>244</b>	<b>238</b>	<b>2811</b>	<b>75</b>	<b>160</b>	<b>240</b>	<b>504</b>	<b>540</b>	<b>85</b>	<b>131</b>	<b>186</b>	<b>2555</b>
Standard broadband - Broadband through a phone line or cable service - which is not superfast, so the download speed is less than 30Mbps	1272 37%	200 36%	157 40%	125 +60% abd	300 +47% ab	143 +59% abd	102 +43%	1040 37%	25 33%	67 42%	80 33%	179 35%	206 38%	28 33%	66 +50% abde	67 36%	929 36%
Superfast broadband - A premium service that delivers higher speeds through either fibre optic or cable service - so the download speed is 30Mbps or higher and less than 300Mbps	1443 42%	265 +47% cde	164 42% cde	45 -22%	213 -33% ce	49 -20%	76 -32%	1155 41%	40 53%	61 38%	103 43%	219 43%	200 -37%	38 44% c	38 -29%	73 39% c	1091 +43% ac
Ultrafast broadband - the download speed is 300Mbps or higher	301 9%	39 7% cde	20 -5% c	4 -2%	25 -4%	5 -2%	9 -4%	258 +9%	7 10%	9 6%	18 8%	38 7%	60 +11% e	11 12%	16 12%	14 7%	214 8%
Don't know	452 13%	58 -10%	53 13%	36 17% a	99 +16% a	47 +19% ab	52 +22%	357 13% b	3 -5%	22 14% b	39 16% b	69 14% b	74 14%	9 10%	12 9%	32 +17% ce	321 13%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 75 (continuation)

QE12. Which of these fixed broadband services does your household have?

Base: Where have fixed broadband at home

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3402	446	78	93	107	212	234	181	261
Effective Weighted Sample	2331	358	63	87	101	173	185	147	209
Weighted Bases	<b>3468</b>	<b>531</b>	<b>48</b>	<b>33</b>	<b>24</b>	<b>256</b>	<b>275</b>	<b>233</b>	<b>293</b>
Standard broadband - Broadband through a phone line or cable service - which is not superfast, so the download speed is less than 30Mbps	1272 37%	252 +48% cd	30 +61% acd	11 32%	8 31%	119 +46%	134 +49%	121 +52%	127 +43%
Superfast broadband - A premium service that delivers higher speeds through either fibre optic or cable service - so the download speed is 30Mbps or higher and less than 300Mbps	1443 42%	181 -34% b	6 -13%	13 39% b	12 51% ab	97 38%	85 -31%	81 -35%	100 -34%
Ultrafast broadband - the download speed is 300Mbps or higher	301 9%	18 -3%	5 10% a	1 4%	1 4%	11 -4%	7 -3%	8 -3%	10 -3%
Don't know	452 13%	80 15%	8 16%	8 +25% a	4 15%	30 12%	50 +18% c	24 10%	56 +19% ac

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 76

**QE35. Do you or anyone in your household use a fixed wireless internet connection at home - (also known as Wi-Fi)?**

Base: Where have fixed broadband at home

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3402	613	451	232	724	273	308	2829	69	123	202	419	575	81	128	221	2473
Effective Weighted Sample	2331	421	299	155	482	183	211	1907	55	98	151	324	385	56	85	142	1707
Weighted Bases	<b>3468</b>	<b>562</b>	<b>393</b>	<b>209</b>	<b>637</b>	<b>244</b>	<b>238</b>	<b>2811</b>	<b>75</b>	<b>160</b>	<b>240</b>	<b>504</b>	<b>540</b>	<b>85</b>	<b>131</b>	<b>186</b>	<b>2555</b>
Yes	3265 94%	531 95%	354 -90%	186 -89%	571 -90%	217 -89%	215 -90%	2643 94%	72 95%	150 94%	230 96%	481 95%	511 95%	83 97%	120 92%	177 95%	2408 94%
No	151 4%	25 4%	32 +8% a	15 +7%	49 +8% a	17 +7%	12 5%	133 +5%	3 5%	6 4%	6 2%	15 3%	20 4%	- -%	9 7% b	5 3%	115 4%
Don't know	52 1%	6 1%	8 2%	9 +4% a	18 +3% a	10 +4% a	12 +5%	35 -1%	- -%	4 3%	5 2%	9 2%	9 2%	2 3%	2 2%	4 2%	32 -1%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 76 (continuation)

**QE35. Do you or anyone in your household use a fixed wireless internet connection at home - (also known as Wi-Fi)?**

Base: Where have fixed broadband at home

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	3402	446	78	93	107	212	234	181	261
Effective Weighted Sample	2331	358	63	87	101	173	185	147	209
Weighted Bases	<b>3468</b>	<b>531</b>	<b>48</b>	<b>33</b>	<b>24</b>	<b>256</b>	<b>275</b>	<b>233</b>	<b>293</b>
Yes	3265 94%	484 -91%	34 -70%	31 95%	21 -88%	237 93%	247 -90%	217 93%	262 -89%
		b		b	b				
No	151 4%	33 +6%	13 +26%	1 3%	2 +10%	17 7%	16 6%	12 5%	21 +7%
			acd		c				
Don't know	52 1%	14 +3%	2 4%	1 3%	1 2%	2 1%	12 +4%	4 2%	11 +4%
						a	a		a

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 77

Q36. How often, if ever do you unplug or switch the power off on your WiFi router?

Base: Where have WIFI

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3178	572	408	197	642	234	277	2638	65	116	190	396	544	79	117	207	2305
Effective Weighted Sample	2178	391	271	133	428	157	191	1777	52	93	143	307	364	54	78	134	1594
Weighted Bases	<b>3265</b>	<b>531</b>	<b>354</b>	<b>186</b>	<b>571</b>	<b>217</b>	<b>215</b>	<b>2643</b>	<b>72</b>	<b>150</b>	<b>230</b>	<b>481</b>	<b>511</b>	<b>83</b>	<b>120</b>	<b>177</b>	<b>2408</b>
Switch it off whenever I/we are not using it	77 2%	16 3%	8 2%	10 +5% b	18 3%	10 +5%	7 3%	63 2% d	- -%	9 +6% abde	- -%	9 2%	14 3%	- -%	5 4%	5 3%	49 2%
Switch it off at night	102 3%	19 4%	20 +6% ce	- --%	22 4% ce	2 -1%	7 3%	74 -3%	3 4%	10 +7% a	7 3%	20 4%	11 2%	- -%	2 2%	4 2%	70 3%
Switch it off when I/we go out	42 1%	6 1%	4 1%	* *%	6 1%	1 1%	3 2%	37 1%	- -%	3 2%	3 1%	5 1%	10 2%	- -%	1 1%	3 2%	32 1%
Switch if off when I /we are away from home overnight	156 5%	22 4%	14 4%	7 4%	22 4%	7 3%	5 2%	126 5%	4 5%	9 6%	9 4%	26 6%	26 5%	2 2%	9 8%	7 4%	114 5%
Never or very rarely switch it off	2964 91%	484 91%	320 91%	169 91%	517 91%	197 91%	195 91%	2408 91% c	67 94%	126 -84%	212 92% c	432 90%	466 91%	81 +98% ae	109 91%	162 92%	2198 91%
Don't know	27 1%	6 1%	3 1%	2 1%	5 1%	2 1%	5 +2%	23 1%	- -%	1 1%	1 1%	2 *%	3 1%	- -%	* *%	1 1%	21 1%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 77 (continuation)

Q36. How often, if ever do you unplug or switch the power off on your WiFi router?

Base: Where have WIFI

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3178	407	54	88	93	194	213	167	236
Effective Weighted Sample	2178	326	45	83	88	159	167	136	189
Weighted Bases	<b>3265</b>	<b>484</b>	<b>34</b>	<b>31</b>	<b>21</b>	<b>237</b>	<b>247</b>	<b>217</b>	<b>262</b>
Switch it off whenever I/we are not using it	77 2%	17 3%	* 1%	1 2%	- -%	11 +5%	6 2%	3 2%	14 +5%
Switch it off at night	102 3%	16 3%	5 +14% acd	1 2%	* 2%	11 5%	5 2%	6 3%	10 4%
Switch it off when I/we go out	42 1%	3 1%	2 +7% a	1 2%	* 2%	2 1%	1 *%	- -%	3 1%
Switch if off when I /we are away from home overnight	156 5%	14 3%	5 +14% ad	2 6%	1 4%	4 -2%	11 4%	6 3%	8 3%
Never or very rarely switch it off	2964 91%	442 91%	26 -78% b	30 94% b	20 93% b	211 89%	230 93%	207 +95% ad	230 88%
Don't know	27 1%	5 1%	- -%	* 1%	* 1%	2 1%	3 1%	- -%	5 2%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 78

QE13. How likely are you to get internet access at home in the next 12 months?

Base: Where does not have internet at home

	Age Group							Age/SEG 65+ or DE	Ethnicity White or White British	Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England		
	Total	55-64	65-74	75-84	65+	75+	85+			Any	Mobility	No		Man	Woman	C2DE
Column		a	b	c	d	e	f			a	b	c		a	b	c
Unweighted Bases	337	54	60	98	209	149	51	153	275	126	75	147	116	51	65	95
Effective Weighted Sample	224	35	38	65	134	97	33	104	178	80	45	97	91	41	50	74
Weighted Bases	<b>269</b>	<b>40</b>	<b>47</b>	<b>69</b>	<b>157</b>	<b>110</b>	<b>42</b>	<b>104</b>	<b>216</b>	<b>92</b>	<b>54</b>	<b>117</b>	<b>122</b>	<b>54</b>	<b>68</b>	<b>94</b>
Certain to	40 15%	5 12% def	4 9% f	3 -4%	7 -4%	3 -3%	- --%	3 -3%	17 -8%	2 -2%	1 -1%	11 -9% ab	7 -6%	5 9%	2 -3%	4 -4%
Likely to	10 4%	1 2%	- -%	- --%	- --%	- --%	- -%	- --%	5 -2%	2 2%	- -%	5 4%	- --%	- -%	- -%	- --%
Unlikely to	45 17%	6 15%	10 21%	12 18%	30 19%	20 18%	8 18%	12 12%	41 +19%	19 21%	13 23%	21 18%	23 19%	6 10%	18 +26% ac	12 12%
Certain not to	157 58%	26 64%	31 67%	53 +78%	117 +75%	86 +78% a	33 +79%	87 +83%	144 +66%	68 +74%	40 +75%	78 +67%	90 +73%	43 +80%	46 68%	77 +81%
Don't know	17 6%	3 7% cde	1 3%	- -%	3 -2%	1 -1%	1 3%	2 -2%	9 -4%	1 -1%	1 -1%	3 -2%	3 -2%	1 1%	2 3%	2 -2%
Summary: Likely	50 19%	5 14% cdef	4 -9% f	3 -4%	7 -4%	3 -3%	- --%	3 -3%	23 -10%	4 -4%	1 -1%	15 -13% ab	7 -6%	5 -9%	2 -3%	4 -4%
Summary: Unlikely	202 75%	31 79%	41 +88%	66 +96% a	147 +94% a	106 +96% ab	41 +97% a	99 +95%	185 +86%	87 +95% c	53 +98% c	99 +85%	113 +92%	49 +90%	64 +94%	88 +94%

Columns Tested: a,b,c,d,e,f - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 79

**QE14. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?**

Base: Where unlikely to get internet access in next 12 months

	Age Group				Age/SEG 65+ or DE	Ethnicity White or White British	Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England		
	Total	65-74	75-84	65+ 75+			Any	Mobility	No		England	Woman	C2DE
Column		a	b	c	d			a	b	c		a	b
Unweighted Bases	271	55	95	199	144	147	241	119	73	127	106	60	88
Effective Weighted Sample	173	34	62	126	93	99	155	75	44	82	83	46	68
Weighted Bases	<b>202</b>	<b>41</b>	<b>66</b>	<b>147</b>	<b>106</b>	<b>99</b>	<b>185</b>	<b>87</b>	<b>53</b>	<b>99</b>	<b>113</b>	<b>64</b>	<b>88</b>
1.No need to go online/ not interested	149 73%	33 81%	57 +87%	125 +85%	92 +86%	87 +87%	139 +75%	72 +82%	49 +93%	67 -67%	93 +82%	55 +85%	74 +84%
2.Broadband set up costs are too high	22 11%	3 7%	4 7%	7 -5%	5 -4%	5 -5%	19 10%	10 11%	4 7%	11 11%	6 -5%	3 5%	4 -5%
3.Cost of a desktop, tablet or laptop computer to use the internet is too high	12 6%	5 +13%	3 4%	9 6%	3 -3%	7 7%	12 6%	1 -2%	* -1%	11 +11%	8 7%	4 7%	7 8%
4.Cost of a mobile phone handset to use the internet is too high	11 5%	4 10%	2 3%	6 4%	2 -2%	5 5%	10 5%	4 4%	1 2%	7 7%	5 4%	2 3%	4 4%
5.Monthly cost of a fixed broadband service is too high	20 10%	2 4%	1 -2%	3 -2%	2 -2%	2 -3%	18 10%	6 6%	1 -2%	13 13%	3 -2%	2 -3%	2 -2%
6.Monthly cost of a mobile phone service is too high	8 4%	1 2%	2 3%	3 -2%	2 2%	2 2%	7 4%	4 4%	3 5%	5 5%	2 2%	1 2%	1 2%

Columns Tested: a,b,c,d - a,b,c - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 79 (continuation)

**QE14. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?**

Base: Where unlikely to get internet access in next 12 months

	Age Group				Age/SEG 65+ or DE	Ethnicity White or White British	Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England		
	Total	65-74	75-84	65+ 75+			Any	Mobility	No		England	Woman	C2DE
Column		a	b	c	d			a	b	c		a	b
Unweighted Bases	271	55	95	199	144	147	241	119	73	127	106	60	88
Effective Weighted Sample	173	34	62	126	93	99	155	75	44	82	83	46	68
Weighted Bases	<b>202</b>	<b>41</b>	<b>66</b>	<b>147</b>	<b>106</b>	<b>99</b>	<b>185</b>	<b>87</b>	<b>53</b>	<b>99</b>	<b>113</b>	<b>64</b>	<b>88</b>
7. Getting online/ getting connected to the internet is too complicated	10 5%	1 3%	5 8%	8 6%	7 6%	6 6%	9 5%	7 8%	1 3%	3 3%	7 7%	3 4%	5 6%
8. Using the internet is too complicated	20 10%	7 16%	6 9%	15 10%	8 8%	14 +14%	16 -9%	10 11%	2 -4%	7 7%	13 11%	3 4%	12 14%
9. Happy to use the internet at work/ elsewhere	8 4%	1 3%	2 3%	3 -2%	2 2%	2 2%	8 4%	1 -1%	1 1%	8 +8%	3 2%	1 2%	2 2%
10. Someone else can go online for me if necessary	34 17%	8 20%	10 15%	26 17%	17 16%	18 18%	33 18%	10 -11%	4 -7%	24 +24%	23 20%	18 +28%	18 21%
11. Don't have broadband where I live	1 1%	1 2%	- -%	1 1%	- -%	- -%	1 1%	- -%	- -%	1 1%	1 1%	- -%	- -%
12. Broadband is too slow where I live	1 1%	1 2%	- -%	1 1%	- -%	- -%	1 1%	* *0%	* 1%	1 1%	1 1%	- -%	- -%

Columns Tested: a,b,c,d - a,b,c - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 79 (continuation)

**QE14. Which of these are reasons why you are unlikely to get internet access at home in the next 12 months?**

Base: Where unlikely to get internet access in next 12 months

	Age Group				Age/SEG 65+ or DE	Ethnicity White or White British	Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England		
	Total	65-74	75-84	65+ 75+			Any	Mobility	No		England	Woman	C2DE
Column		a	b	c	d			a	b	c		a	b
Unweighted Bases	271	55	95	199	144	147	241	119	73	127	106	60	88
Effective Weighted Sample	173	34	62	126	93	99	155	75	44	82	83	46	68
Weighted Bases	<b>202</b>	<b>41</b>	<b>66</b>	<b>147</b>	<b>106</b>	<b>99</b>	<b>185</b>	<b>87</b>	<b>53</b>	<b>99</b>	<b>113</b>	<b>64</b>	<b>88</b>
13.Concerned about security/ fraud/ privacy	5 3%	2 5%	1 2%	4 2%	1 1%	4 4%	5 3%	1 1%	* 1%	4 4%	4 3%	3 5%	4 4%
14.Concerned about harmful/ offensive content	2 1%	1 1%	1 2%	2 1%	1 1%	2 2%	2 1%	* *0%	* 1%	2 2%	2 2%	1 2%	2 2%
15.Poor eyesight	9 5%	* 1%	3 5%	5 3%	4 4%	4 4%	8 4%	6 7%	4 7%	- -	4 4%	1 2%	3 4%
16.Other	17 8%	2 4%	12 +19%	15 10%	13 +12%	10 10%	16 9%	8 9%	5 9%	7 7%	13 +12%	2 3%	10 11%
17.Don't know	1 1%	* 1%	* 1%	1 *0%	* *0%	1 1%	1 *0%	1 1%	* 1%	* *0%	- -0%	- -0%	- -0%

Columns Tested: a,b,c,d - a,b,c - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 80

QE15. Have you or anyone in your household ever used one of these services to make voice or video calls using the internet at home?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity		Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e	f		a	b	a	b	c	d	e
Unweighted Bases	1399	282	275	248	607	332	84	341	1236	98	358	67	91	174	855
Effective Weighted Sample	925	197	180	158	394	214	56	231	818	74	236	46	59	110	579
Weighted Bases	<b>1272</b>	<b>258</b>	<b>226</b>	<b>197</b>	<b>491</b>	<b>265</b>	<b>69</b>	<b>246</b>	<b>1098</b>	<b>106</b>	<b>294</b>	<b>60</b>	<b>74</b>	<b>131</b>	<b>796</b>
Yes	466 37%	88 34%	59 -26%	29 -15%	95 -19%	35 -13%	6 -9%	47 -19%	384 -35%	54 +51%	76 -26%	9 -15%	15 -21%	29 -22%	297 37%
		bcdef	cdef		ef				a						abcd
No never used	765 60%	160 62%	163 +72%	161 +82%	385 +78%	222 +84%	61 +89%	194 +79%	698 +64%	34 -32%	214 +73%	51 +85%	58 +78%	99 +75%	488 61%
		a	a	ab	ab	ab	abd		b		e	ae	e	e	
Don't know	40 3%	11 4%	4 2%	6 3%	11 2%	8 3%	1 2%	5 2%	16 -1%	18 +17%	5 2%	- -%	1 1%	3 3%	12 -1%
									a						

Columns Tested: a,b,c,d,e,f - a,b - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 80 (continuation)

**QE15. Have you or anyone in your household ever used one of these services to make voice or video calls using the internet at home?**

Base: All Respondents

	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	a	b	c	d
Unweighted Bases	1399	343	87	81	96	163	180	95	246
Effective Weighted Sample	925	271	70	76	91	131	140	78	193
Weighted Bases	<b>1272</b>	<b>389</b>	<b>52</b>	<b>28</b>	<b>22</b>	<b>189</b>	<b>200</b>	<b>127</b>	<b>261</b>
Yes	466 37%	71 -18%	11 -21%	7 -25%	5 -25%	35 -19%	36 -18%	27 -21%	45 -17%
No never used	765 60%	308 +79%	40 +76%	21 +75%	16 +75%	148 +79%	160 +80%	97 +77%	210 +80%
Don't know	40 3%	9 2%	2 3%	- -%	- -%	5 3%	4 2%	3 2%	6 2%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 81

QM9E9E15. Derived: Household use of voice/video calls online

Base: Where have not said they use voice or video calls online

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes	3197 80%	478 -74%	294 -64%	123 -42%	436 -52%	142 -38%	18 -23%	164 -45%	2495 -78%	89 +90%	172 +91%	256 +92%	550 +91%
		bcdef	cdef	f	cef	f				a	a	a	a
No	806 20%	171 +26%	167 +36%	167 +58%	397 +48%	230 +62%	62 +77%	199 +55%	714 +22%	10 -10%	18 -9%	21 -8%	52 -9%
			a	abd	ab	abd	abcde		bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 81 (continuation)

**QM9E9E15. Derived: Household use of voice/video calls online**

Base: Where have not said they use voice or video calls online

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes	3197	457	67	108	147	2328	366	27	24	18	174	192	172	190
	80%	-68%	-57%	-65%	-59%	+82%	-54%	-40%	-54%	-52%	-53%	-54%	-63%	-47%
		bd				abcd	b		b	b			abd	
No	806	218	51	59	102	499	318	41	21	16	154	164	100	216
	20%	+32%	+43%	+35%	+41%	-18%	+46%	+60%	+46%	+48%	+47%	+46%	+37%	+53%
		e	ae	e	ae			acd			c	c		c

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 82

QE16. Which supplier or service does your household use to make voice or video calls using the internet?

Base: Where use online voice or video calls

Column	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
	a	b	c	d	e		a	b	c	d	e	a	b	c	d	e	
Unweighted Bases	3096	522	345	139	506	161	210	2485	80	135	216	460	478	63	101	172	2238
Effective Weighted Sample	2132	358	228	93	335	107	146	1674	64	109	162	358	321	42	67	112	1546
Weighted Bases	<b>3197</b>	<b>478</b>	<b>294</b>	<b>123</b>	<b>436</b>	<b>142</b>	<b>164</b>	<b>2495</b>	<b>89</b>	<b>172</b>	<b>256</b>	<b>550</b>	<b>457</b>	<b>67</b>	<b>108</b>	<b>147</b>	<b>2328</b>
1.Facebook Messenger	1232 39%	153 -32% cde	82 -28% e	24 -19%	109 -25%	27 -19%	41 -25%	1003 +40% c	27 30%	51 -30%	104 40% c	195 36%	211 +46% e	31 47%	39 36%	66 45%	871 -37%
2.FaceTime	1408 44%	177 -37%	95 -32%	46 37%	151 -35%	56 39%	46 -28%	1117 45%	38 43%	80 47%	103 40%	238 43%	169 -37%	33 49% d	44 41%	47 -32%	1092 +47% ad
3.Google Hangouts	107 3%	16 3% bcde	1 -*%	- --%	1 -*%	- --%	1 -*%	73 -3%	6 7% a	11 6% a	7 3%	26 5% a	18 4%	- -%	3 3%	2 1%	67 -3%
4.Google Duo	69 2%	7 2% d	1 -*%	- -%	1 -*%	- -%	- --%	50 2%	3 4%	1 1%	6 2%	13 2%	12 3%	5 +8% ade	3 2%	1 1%	41 -2%
5.Instagram	455 14%	20 -4%	15 -5%	4 -3%	19 -4%	4 -3%	6 -4%	349 14%	18 20% c	18 11%	49 +19% ac	91 17%	52 11% d	10 15% d	10 9%	9 -6%	348 15% ad
6.Microsoft Teams	933 29%	116 -24% bcde	18 -6%	8 -7%	28 -6%	11 -7%	3 -2%	751 +30%	20 22%	54 31%	67 26%	152 28%	89 -19% cd	10 -15%	12 -11%	15 -10%	767 +33% abcd
7.Skype	364 11%	48 10%	38 13%	16 13%	58 13%	20 14%	18 11%	291 12% b	3 -3%	24 14% b	31 12% b	62 11% b	56 12% e	14 +21% e	16 15%	19 13%	266 11%
8.Snapchat	420 13%	12 -2% e	8 -3% e	- --%	8 -2%	- --%	2 -1%	332 13%	13 14%	21 13%	27 11%	70 13%	47 -10%	5 8%	5 -5%	13 9%	332 +14% acd

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 82 (continuation)

**QE16. Which supplier or service does your household use to make voice or video calls using the internet?**

Base: Where use online voice or video calls

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3096	522	345	139	506	161	210	2485	80	135	216	460	478	63	101	172	2238
Effective Weighted Sample	2132	358	228	93	335	107	146	1674	64	109	162	358	321	42	67	112	1546
Weighted Bases	<b>3197</b>	<b>478</b>	<b>294</b>	<b>123</b>	<b>436</b>	<b>142</b>	<b>164</b>	<b>2495</b>	<b>89</b>	<b>172</b>	<b>256</b>	<b>550</b>	<b>457</b>	<b>67</b>	<b>108</b>	<b>147</b>	<b>2328</b>
9.WhatsApp	2403 75%	319 -67%	203 -69%	66 -54%	281 -64%	78 -55%	90 -55%	1816 -73%	82 +91%	149 +87%	222 +87%	483 +88%	324 -71%	46 69%	76 71%	92 -62%	1761 76%
		ce	ce		ce			a	a	a	a	a	d				ad
10.Zoom	1226 38%	179 38%	91 -31%	41 33%	137 -31%	45 32%	39 -24%	959 38%	44 +49%	67 39%	84 33%	205 37%	141 -31%	19 29%	31 -28%	29 -20%	927 +40%
		bd						de				d					acd
11.Telegram	58 2%	2 -*%	3 1%	1 1%	5 1%	1 1%	3 2%	36 -1%	4 +5%	5 3%	11 +4%	22 +4%	13 3%	2 3%	4 4%	2 1%	34 -1%
								a	a	a	a	a	e				
12.Signal	28 1%	5 1%	* *%	- -%	* -*%	- -%	- -%	22 1%	2 2%	1 *%	3 1%	5 1%	4 1%	- -%	- -%	1 1%	17 1%
		d															
13.Discord	153 5%	9 -2%	1 -*%	1 -1%	2 -1%	1 -1%	- --%	117 5%	3 3%	2 -1%	24 +9%	33 6%	33 +7%	5 7%	4 3%	4 3%	113 5%
		d									ac	c	de				
14.Other	20 1%	3 1%	4 +2%	- -%	4 1%	- -%	- -%	20 +1%	- -%	- -%	- -%	- -%	9 +2%	2 2%	5 +4%	2 1%	9 -*%
												e	e	e			
15.Don't know	53 2%	8 2%	12 +4%	8 +6%	19 +4%	8 +5%	11 +7%	43 2%	1 1%	1 1%	- --%	3 -1%	13 +3%	2 4%	3 3%	6 +4%	26 -1%
			a	a	a	a						e	e			e	

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 82 (continuation)

**QE16. Which supplier or service does your household use to make voice or video calls using the internet?**

Base: Where use online voice or video calls

Column	65+ Age Group				65+ Age Group In England			
	Total	England	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	a	b	c	d
Unweighted Bases	3096	312	67	80	146	166	138	171
Effective Weighted Sample	2132	251	63	76	120	131	111	139
Weighted Bases	<b>3197</b>	<b>366</b>	<b>24</b>	<b>18</b>	<b>174</b>	<b>192</b>	<b>172</b>	<b>190</b>
1.Facebook Messenger	1232 39%	93 -25%	8 33%	4 -22%	48 -28%	45 -23%	46 -27%	44 -23%
2.FaceTime	1408 44%	129 -35%	10 40%	4 -21%	71 41%	58 -30%	69 40%	61 -32%
		c	c					
3.Google Hangouts	107 3%	1 -*%	- -%	- -%	1 -*%	1 -*%	1 *%	1 -*%
4.Google Duo	69 2%	1 -*%	- -%	- -%	- -%	1 1%	1 1%	- --%
5.Instagram	455 14%	17 -5%	1 -5%	1 -4%	11 -7%	5 -3%	8 -5%	8 -4%
6.Microsoft Teams	933 29%	24 -7%	2 -8%	1 -4%	12 -7%	12 -6%	17 -10%	6 -3%
							d	
7.Skype	364 11%	48 13%	6 +24%	1 8%	22 13%	25 13%	27 15%	21 11%
			ac					
8.Snapchat	420 13%	7 -2%	* -2%	* -1%	7 -4%	- --%	4 -2%	3 -1%
					b			
9.WhatsApp	2403 75%	231 -63%	16 -64%	16 +90%	109 -63%	122 -63%	127 74%	104 -55%
				ab			d	
10.Zoom	1226 38%	116 -32%	9 35%	2 -12%	63 36%	54 -28%	71 41%	44 -23%
		c	c		d		bd	

Columns Tested: a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 82 (continuation)

**QE16. Which supplier or service does your household use to make voice or video calls using the internet?**

Base: Where use online voice or video calls

	65+ Age Group				65+ Age Group In England			
	Total	England	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	a	b	c	d
Unweighted Bases	3096	312	67	80	146	166	138	171
Effective Weighted Sample	2132	251	63	76	120	131	111	139
Weighted Bases	<b>3197</b>	<b>366</b>	<b>24</b>	<b>18</b>	<b>174</b>	<b>192</b>	<b>172</b>	<b>190</b>
11.Telegram	58 2%	5 1%	- -%	- -%	- -%	5 2%	2 1%	3 1%
12.Signal	28 1%	- -%	* 2%	- -%	- -%	- -%	- -%	- -%
13.Discord	153 5%	1 -*%	* 2%	- -%	1 -1%	- -%	1 -1%	- -%
14.Other	20 1%	4 1%	- -%	- -%	2 1%	2 1%	4 +2%	- -%
15.Don't know	53 2%	16 +4%	* 1%	- -%	10 +6%	6 3%	5 3%	11 +6%

Columns Tested: a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 83

QE17. How often do you use these services to make or receive voice or video calls?

Base: Where use online voice or video calls

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3096	522	345	139	506	161	210	2485	80	135	216	460	478	63	101	172	2238
Effective Weighted Sample	2132	358	228	93	335	107	146	1674	64	109	162	358	321	42	67	112	1546
Weighted Bases	<b>3197</b>	<b>478</b>	<b>294</b>	<b>123</b>	<b>436</b>	<b>142</b>	<b>164</b>	<b>2495</b>	<b>89</b>	<b>172</b>	<b>256</b>	<b>550</b>	<b>457</b>	<b>67</b>	<b>108</b>	<b>147</b>	<b>2328</b>
Every day	1283 40%	130 -27%	65 -22%	25 -20%	91 -21%	26 -19%	27 -16%	904 -36%	58 +64%	95 +56%	137 +53%	308 +56%	144 -31%	23 35%	31 -28%	39 -26%	918 39%
		de							a	a	a	a					acd
At least once a week	1191 37%	196 41%	108 37%	49 39%	167 38%	59 41%	61 37%	956 +38%	27 31%	51 30%	96 37%	186 34%	167 37%	24 36%	42 39%	63 43%	901 +39%
At least once a month	409 13%	80 +17%	56 +19%	31 +25%	93 +21%	37 +26%	39 +24%	362 +14%	2 -3%	17 10%	15 -6%	35 -6%	78 +17%	10 15%	22 +21%	20 14%	308 13%
				a		a		bde		b			e		e		
A few times a year	160 5%	38 +8%	31 +11%	9 7%	41 +9%	10 7%	19 +12%	144 +6%	* 1%	3 2%	8 3%	12 -2%	36 +8%	6 9%	7 6%	13 +9%	107 5%
								be					e			e	
Less than once a year	103 3%	27 +6%	23 +8%	7 5%	29 +7%	7 5%	14 +9%	93 +4%	1 1%	3 2%	* -*	4 -1%	25 +5%	1 2%	6 5%	11 +7%	69 3%
								de					e			e	
Don't know	51 2%	6 1%	12 +4%	3 3%	15 +3%	3 2%	4 2%	36 1%	1 1%	2 1%	1 *	6 1%	8 2%	3 4%	1 1%	2 1%	25 -1%
			a		a								e				

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 83 (continuation)

**QE17. How often do you use these services to make or receive voice or video calls?**

Base: Where use online voice or video calls

	65+ Age Group				65+ Age Group In England			
	Total	England	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	a	b	c	d
Unweighted Bases	3096	312	67	80	146	166	138	171
Effective Weighted Sample	2132	251	63	76	120	131	111	139
Weighted Bases	<b>3197</b>	<b>366</b>	<b>24</b>	<b>18</b>	<b>174</b>	<b>192</b>	<b>172</b>	<b>190</b>
Every day	1283 40%	80 -22%	6 -24%	3 -19%	41 -24%	39 -20%	44 -25%	37 -19%
At least once a week	1191 37%	137 37%	11 45%	7 36%	63 36%	74 38%	65 38%	68 36%
At least once a month	409 13%	81 +22%	3 13%	3 17%	27 16%	53 +28% a	40 +23%	39 +21%
A few times a year	160 5%	32 +9%	2 10%	2 +11%	20 +12% c	12 6%	9 5%	23 +12% bc
Less than once a year	103 3%	25 +7%	2 +8%	1 5%	15 +9%	10 5%	9 5%	16 +8%
Don't know	51 2%	12 +3%	- -	2 +12% ab	7 +4%	4 2%	6 3%	6 3%

Columns Tested: a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 84

QE18. Which – if any – of these are the voice or video calls used for?

Base: Where use online voice or video calls

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3096	522	345	139	506	161	210	2485	80	135	216	460	478	63	101	172	2238
Effective Weighted Sample	2132	358	228	93	335	107	146	1674	64	109	162	358	321	42	67	112	1546
Weighted Bases	<b>3197</b>	<b>478</b>	<b>294</b>	<b>123</b>	<b>436</b>	<b>142</b>	<b>164</b>	<b>2495</b>	<b>89</b>	<b>172</b>	<b>256</b>	<b>550</b>	<b>457</b>	<b>67</b>	<b>108</b>	<b>147</b>	<b>2328</b>
Working from home	1124 35%	154 32%	29 -10%	6 -5%	36 -8%	7 -5%	6 -4%	860 34%	28 31%	66 38%	106 +41%	211 38%	98 -21%	12 -18%	20 -18%	19 -13%	864 +37%
		bcde	e								a	d				abcd	
Distance/virtual learning (e.g. video lessons with a teacher)	375 12%	28 -6%	7 -2%	4 -3%	12 -3%	5 -3%	4 -2%	250 -10%	18 +20%	41 +24%	35 14%	99 +18%	55 12%	9 14%	14 13%	5 -3%	263 11%
		bd							a	ad		a	d	d	d		d
Catching up with friends/ family	2631 82%	381 80%	249 85%	106 86%	371 85%	122 86%	137 84%	2050 82%	80 89%	142 83%	224 +88%	474 +86%	407 +89%	60 90%	97 89%	134 +91%	1927 83%
					a						a	a	e			e	
Medical calls with doctor or other healthcare professional	272 9%	29 -6%	24 8%	11 9%	35 8%	11 7%	5 -3%	211 8%	9 10%	19 11%	19 7%	51 9%	70 +15%	9 14%	17 +16%	20 +14%	163 -7%
												e	e	e	e	e	
Other	22 1%	4 1%	8 +3%	1 1%	10 +2%	2 1%	3 +2%	18 1%	- -%	- -%	- -%	- -%	4 1%	- -%	* *%	3 2%	14 1%
			a														
None of these	173 5%	32 7%	26 +9%	15 +12%	42 +10%	17 +12%	21 +13%	138 6%	3 4%	9 5%	8 3%	21 4%	22 5%	3 5%	4 3%	8 6%	105 -5%
				a		a											

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 84 (continuation)

**QE18. Which - if any - of these are the voice or video calls used for?**

Base: Where use online voice or video calls

	65+ Age Group				65+ Age Group In England			
	Total	England	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	a	b	c	d
Unweighted Bases	3096	312	67	80	146	166	138	171
Effective Weighted Sample	2132	251	63	76	120	131	111	139
Weighted Bases	<b>3197</b>	<b>366</b>	<b>24</b>	<b>18</b>	<b>174</b>	<b>192</b>	<b>172</b>	<b>190</b>
Working from home	1124 35%	31 -9%	2 -7%	* -1%	17 -10%	14 -7%	24 -14%	6 -3%
		c			d		d	
Distance/virtual learning (e.g. video lessons with a teacher)	375 12%	11 -3%	* -1%	* -2%	9 -5%	2 -1%	8 -4%	3 -2%
					b			
Catching up with friends/ family	2631 82%	307 84%	23 +95%	16 87%	142 81%	165 86%	149 86%	155 82%
			a					
Medical calls with doctor or other healthcare professional	272 9%	30 8%	4 14%	1 4%	12 7%	18 9%	21 12%	10 5%
			c				d	
Other	22 1%	9 +2%	- -	* +3%	4 +2%	6 +3%	3 2%	6 +3%
None of these	173 5%	37 +10%	1 5%	2 +13%	21 +12%	17 9%	11 6%	26 +14%
							c	

Columns Tested: a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 85

QR1. How many radios do you have in your home that you, or someone in your household, listen to?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
None	2255 56%	270 -42%	148 -32%	82 -28%	250 -30%	102 -28%	20 -25%	125 -34%	1683 -52%	72 +72%	151 +80%	218 +79%	471 +78%
		bcdef								a	a	a	a
1	1090 27%	224 +34%	188 +41%	124 +43%	351 +42%	164 +44%	40 +49%	151 +42%	964 +30%	16 -16%	23 -12%	41 -15%	84 -14%
			a	a	a	a	a	a	bcde				
2-3	493 12%	129 +20%	97 +21%	71 +24%	187 +22%	91 +24%	20 +25%	64 +18%	432 +13%	10 10%	11 -6%	10 -4%	34 -6%
									cde	d			
4-5	76 2%	19 +3%	20 +4%	8 3%	29 +4%	10 3%	1 1%	17 +5%	70 +2%	- -%	- -%	4 1%	5 -1%
									e				
6-10	22 1%	2 *%	7 +2%	4 +1%	11 +1%	4 1%	* *%	4 1%	19 1%	- -%	- -%	* *%	* *%
			a	a	a								
11 or more	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Don't know	67 2%	5 -1%	2 -1%	1 *%	4 -*%	1 -*%	- -%	3 1%	42 -1%	1 1%	4 2%	4 1%	9 2%
Summary: Any	1681 42%	373 +58%	311 +67%	207 +71%	579 +70%	268 +72%	61 +75%	235 +65%	1484 +46%	27 -27%	34 -18%	55 -20%	123 -20%
			a	a	a	a	a	a	bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 85 (continuation)

QR1. How many radios do you have in your home that you, or someone in your household, listen to?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
None	2255 56%	300 -44% bcd	36 -30%	60 -36%	90 -36%	1660 +59% abcd	202 -30%	26 -38% d	14 -30%	8 -23%	90 -27%	113 -32%	73 -27%	128 -31%
1	1090 27%	234 +35% e	46 +39% e	68 +41% e	101 +40% e	765 27%	282 +41%	33 +48%	20 +44%	16 +47%	144 +44%	138 +39%	104 +38%	175 +43%
2-3	493 12%	120 +18% e	26 +22% e	34 +21% e	50 +20% e	302 -11%	162 +24% b	6 9%	10 +22% b	9 +25% b	71 +22%	91 +26%	81 +30% d	81 +20%
4-5	76 2%	16 2%	9 +8% acde	4 2%	5 2%	49 2%	26 +4%	1 2%	1 1%	1 4%	15 +5%	11 3%	9 3%	17 +4%
6-10	22 1%	1 *% *	* *% *	- -% -	- -% -	15 1%	10 +1%	* 1%	* 1%	1 2%	7 +2%	3 1%	6 +2%	4 1%
11 or more	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Don't know	67 2%	6 1%	1 *% *	- -% -	4 1%	36 -1%	1 -*% ad	2 3% a	1 2% a	- -% b	- -% b	1 -*% b	- -% b	1 -*% b
Summary: Any	1681 42%	370 +55% e	81 +69% ae	107 +64% ae	156 +63% ae	1131 -40%	480 +70% b	41 +59%	31 +68%	27 +77% b	238 +73%	243 +68%	200 +73%	277 +68%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 86

QR2. How many of these [NUMBER] radios are DAB radio sets?

Base: Where have at least one active radio

	Age Group							Age/SEG	Ethnicity			Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e	f		a	b	c	a	b	c	d	e
Unweighted Bases	1824	416	378	241	693	315	74	330	1627	51	114	418	81	120	191	1208
Effective Weighted Sample	1221	283	248	157	453	205	49	222	1076	39	90	275	56	76	121	811
Weighted Bases	<b>1681</b>	<b>373</b>	<b>311</b>	<b>207</b>	<b>579</b>	<b>268</b>	<b>61</b>	<b>235</b>	<b>1484</b>	<b>55</b>	<b>123</b>	<b>370</b>	<b>81</b>	<b>107</b>	<b>156</b>	<b>1131</b>
None	420 25%	83 22%	83 27%	87 +42% abd	198 +34% ab	115 +43% abd	28 +46% abd	100 +42%	378 25%	9 17%	26 21%	121 +33% e	27 34% e	31 29%	57 +37% e	268 24%
1	871 52%	189 51% cdef	155 50% cdef	71 -34%	249 -43% ce	94 -35%	23 -37%	87 -37%	773 52%	30 55%	66 54%	167 -45%	29 -36%	49 46%	70 -45%	631 +56% abcd
2-3	284 17%	89 +24% bcdef	51 17% f	33 16%	89 15%	37 14%	4 -7%	26 -11%	246 17%	5 8%	15 12%	57 15%	20 25% ade	18 16%	20 13%	169 -15%
4-5	27 2%	4 1%	6 2%	3 1%	9 2%	3 1%	1 1%	7 3%	24 2%	3 +6% a	3 3%	4 1%	1 1%	1 1%	1 1%	21 2%
6-10	5 *%	- -%	2 1%	2 1% a	4 1%	2 1%	- -%	- -%	5 *%	* 1%	* *%	- -%	- -%	- -%	- -%	5 *%
11 or more	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Don't know	74 4%	9 -2%	15 5%	11 5%	31 5% a	16 6% a	5 9% a	16 +7%	57 -4%	7 +14% a	12 +10% a	21 6% e	4 5%	7 7% e	8 5%	36 -3%
Summary: Any	1187 71%	281 +75% bcdef	214 69% cdef	109 -53%	350 -60% cef	136 -51%	27 -45%	119 -51%	1049 71%	39 70%	85 69%	228 -62%	50 62%	68 64%	91 -58%	826 +73% abcd

Columns Tested: a,b,c,d,e,f - a,b,c - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 86 (continuation)

QR2. How many of these [NUMBER] radios are DAB radio sets?

Base: Where have at least one active radio

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	1824	419	68	90	116	207	212	157	258
Effective Weighted Sample	1221	334	55	85	110	168	166	128	204
Weighted Bases	<b>1681</b>	<b>480</b>	<b>41</b>	<b>31</b>	<b>27</b>	<b>238</b>	<b>243</b>	<b>200</b>	<b>277</b>
None	420 25%	159 +33%	10 24%	10 32%	19 +70% abc	68 29%	91 +37% c	52 26%	107 +39% ac
1	871 52%	206 -43% d	23 56% ad	16 50% d	4 -17%	106 -45%	99 -41%	92 46%	112 -40%
2-3	284 17%	79 17% b	3 -7%	4 12%	3 -10%	44 19%	35 14%	43 22% d	35 13%
4-5	27 2%	8 2%	- -%	1 2%	- -%	6 2%	3 1%	2 1%	7 2%
6-10	5 *%	4 +1%	- -%	- -%	* 1%	4 +2% d	- -%	4 +2% bd	- -%
11 or more	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Don't know	74 4%	24 5%	5 +13% acd	1 3%	1 2%	9 4%	15 6%	8 4%	16 6%
Summary: Any	1187 71%	297 -62% d	26 63% d	20 64% d	7 -27%	160 67% bd	137 -56%	140 70% bd	154 -56%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 87

Summary: QR3. How often, if at all, do you do each of these types of activities...?

Base: All Respondents

	Total	At least daily	At least weekly	At least monthly	Less than once a month	Never	Don't know	Summary: Ever	Summary: At least once a week	Summary: At least once a month
Listen to live radio	4003	1407 35%	952 24%	222 6%	208 5%	1173 29%	41 1%	2789 70%	2359 59%	2581 64%
Listen to catch-up radio	4003	208 5%	355 9%	164 4%	199 5%	2985 75%	93 2%	926 23%	563 14%	727 18%
Listen to podcasts	4003	227 6%	454 11%	287 7%	237 6%	2721 68%	77 2%	1205 30%	681 17%	968 24%
Listen to a paid-for or subscription music streaming service	4003	658 16%	430 11%	88 2%	60 2%	2691 67%	76 2%	1236 31%	1088 27%	1176 29%
Listen to a free music streaming service	4003	515 13%	518 13%	138 3%	117 3%	2641 66%	73 2%	1289 32%	1033 26%	1171 29%
Listen to an audiobook	4003	101 3%	172 4%	152 4%	160 4%	3333 83%	86 2%	584 15%	272 7%	424 11%
Listen to music videos online or through music TV channels	4003	255 6%	406 10%	232 6%	180 5%	2844 71%	86 2%	1074 27%	662 17%	893 22%
Play an interactive audio game using only your voice	4003	42 1%	52 1%	58 1%	86 2%	3662 91%	104 3%	237 6%	94 2%	151 4%
Social audio services	4003	36 1%	39 1%	35 1%	69 2%	3720 93%	104 3%	179 4%	75 2%	110 3%



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 88

QR3. How often, if at all, do you do each of these types of activities...Listen to live radio?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	1407 35%	330 +51% bcde	192 +42%	113 39%	348 +42%	155 +42%	43 +53% bcde	140 39%	1244 +39% bcde	24 -24%	31 -16%	62 -22%	126 -21%
At least weekly	952 24%	150 23%	114 25%	78 27% f	206 25%	92 25%	14 17%	84 23%	806 +25% bcde	12 -12%	33 18%	47 -17%	101 -17%
At least monthly	222 6%	28 4%	23 5%	13 4%	37 4%	14 4%	1 1%	18 5%	173 5%	5 5%	19 +10% ade	9 3%	33 5%
Less than once a month	208 5%	25 4%	30 6% a	15 5%	48 6%	19 5%	4 5%	20 6%	157 5%	6 6%	12 6%	16 6%	36 6%
Never	1173 29%	114 -18%	100 -22%	70 -24% a	190 -23% a	89 -24% a	19 24%	96 27%	809 -25%	52 +53% a	95 +50% a	141 +51% a	304 +50% a
Don't know	41 1%	2 -*%	1 *%	3 1%	4 -*%	3 1%	- -0%	4 1%	21 -1%	1 1%	- -0%	3 1%	4 1%
Summary: Ever	2789 70%	533 +82% cde	359 +78%	218 +75%	639 +77%	280 +75%	62 76%	263 72%	2379 +74% bcde	47 -47%	95 -50%	133 -48%	296 -49%
Summary: At least once a week	2359 59%	480 +74% bcde	307 +66%	191 +66%	554 +67%	247 +67%	56 +70%	224 62%	2050 +64% bcde	36 -36%	64 -34%	109 -39%	227 -38%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 88 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to live radio?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a month	2581 64%	508 +78%	330 +72%	203 +70%	591 +71%	261 +70%	58 71%	242 67%	2223 +69%	41 -41%	83 -44%	117 -42%	260 -43%
		bcde							bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 88 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to live radio?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	1407 35%	260 +38%	57 +48%	65 39%	104 +41%	1012 36%	283 +41%	27 39%	20 +44%	18 +52%	140 +43%	142 40%	137 +50%	145 36%
			ae		e					ab			bd	
At least weekly	952 24%	142 21%	18 -15%	32 19%	56 23%	733 +26%	168 25%	23 +33%	9 20%	6 18%	91 28%	77 22%	62 23%	103 25%
						ab		cd						
At least monthly	222 6%	40 6%	1 -1%	9 6%	15 6%	155 5%	28 4%	2 3%	3 7%	4 +10%	14 4%	13 4%	7 3%	19 5%
				b	b	b				ab				
Less than once a month	208 5%	48 +7%	9 8%	11 6%	15 6%	135 5%	42 6%	2 2%	3 6%	2 6%	16 5%	26 7%	14 5%	28 7%
						e								
Never	1173 29%	181 27%	30 25%	47 28%	57 -23%	780 -28%	160 -23%	14 -20%	11 23%	5 -14%	63 -19%	97 27%	52 -19%	109 27%
						d	d				ac	ac		ac
Don't know	41 1%	6 1%	2 2%	2 1%	3 1%	13 -*%	3 *%	1 2%	- -%	- -%	3 1%	- -%	- -%	3 1%
				e										
Summary: Ever	2789 70%	490 72%	85 73%	118 71%	190 +76%	2035 +72%	521 +76%	53 78%	35 77%	30 +86%	262 +80%	259 73%	220 +81%	295 73%
										a	bd		bd	
Summary: At least once a week	2359 59%	402 59%	75 63%	98 59%	160 64%	1745 +62%	451 +66%	50 +72%	29 64%	24 +70%	231 +71%	219 62%	199 +73%	248 61%
										bd	bd		bd	
Summary: At least once a month	2581 64%	442 65%	76 65%	107 64%	175 +70%	1900 +67%	479 +70%	52 +76%	32 71%	28 +80%	246 +75%	233 65%	206 +76%	267 66%
										a	bd		bd	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 89

QR3. How often, if at all, do you do each of these types of activities...Listen to catch-up radio?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	208 5%	46 +7%	16 4%	7 -3%	26 -3%	10 -3%	2 3%	10 -3%	168 5%	6 6%	5 2%	25 +9%	37 6%
		bcde										ac	
At least weekly	355 9%	51 8%	40 9%	11 -4%	53 -6%	13 -3%	2 -3%	13 -4%	291 9%	14 14%	21 11%	21 7%	61 10%
		ce	cef		e								
At least monthly	164 4%	30 5%	17 4%	5 -2%	24 -3%	7 -2%	2 3%	6 -2%	134 4%	3 3%	13 7%	9 3%	26 4%
		ce											
Less than once a month	199 5%	34 5%	26 6%	10 3%	39 5%	13 3%	3 4%	14 4%	153 5%	6 6%	11 6%	7 3%	28 5%
Never	2985 75%	480 74%	352 76%	246 +85%	666 +80%	314 +85%	68 +85%	312 +86%	2398 75%	70 70%	135 71%	213 77%	441 73%
		ab	ab	abd	a	abd	a	a					
Don't know	93 2%	9 1%	9 2%	13 +4%	25 3%	15 +4%	3 3%	7 2%	66 -2%	1 1%	5 3%	3 1%	9 2%
		a	a	a	a	a	a	a					
Summary: Ever	926 23%	160 25%	100 22%	32 -11%	142 -17%	42 -11%	10 -12%	43 -12%	745 23%	29 29%	49 26%	61 22%	152 25%
		cdef	cdef		ce								
Summary: At least once a week	563 14%	97 15%	57 12%	18 -6%	79 -10%	22 -6%	5 -6%	23 -6%	459 14%	20 20%	25 13%	45 16%	99 16%
		cdef	ce		e								

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 89 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to catch-up radio?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a month	727 18%	127 20%	73 16%	23 -8%	103 -12%	29 -8%	7 -8%	30 -8%	593 18%	23 23%	39 20%	54 19%	125 21%
		cdef	cef		ce								

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 89 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to catch-up radio?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	208 5%	21 -3%	2 2%	6 4%	10 4%	144 5% a	24 -4% d	1 2%	1 2%	- --%	14 4%	10 3%	14 5%	10 -3%
At least weekly	355 9%	42 -6%	10 8%	9 6%	11 -4%	280 +10% ad	42 -6%	8 11% d	2 5%	1 -3%	24 7%	18 -5%	22 8%	20 -5%
At least monthly	164 4%	21 3%	2 2%	6 3%	4 -2%	130 +5% d	18 -3%	2 3%	3 6%	1 3%	11 3%	7 -2%	8 3%	10 2%
Less than once a month	199 5%	27 4%	5 4%	8 5%	7 3%	141 5%	28 4%	7 +10% a	3 6%	1 4%	13 4%	15 4%	16 6%	12 3%
Never	2985 75%	547 +81% e	96 82%	131 78%	206 +83% e	2085 74%	552 +81% b	46 68%	37 80% b	31 +91% abc	257 79%	295 +83%	207 76%	342 +84% c
Don't know	93 2%	19 3% e	2 2%	7 4% e	11 +5% e	47 -2%	20 3% d	4 +6% cd	1 1%	- -%	8 2%	12 3%	4 2%	12 3%
Summary: Ever	926 23%	110 -16%	19 16%	29 18%	32 -13%	695 +25% abcd	112 -16% d	18 26% ad	8 18% d	3 -9%	62 19% d	50 -14%	60 22% bd	52 -13%
Summary: At least once a week	563 14%	63 -9%	12 10%	16 10%	21 -8%	424 +15% acd	66 -10% d	9 13% d	3 -7%	1 -3%	38 12%	28 -8%	36 13% bd	30 -7%
Summary: At least once a month	727 18%	84 -12%	14 12%	22 13%	25 -10%	554 +20% abcd	84 -12% d	11 16% d	6 13% d	2 -6%	49 15% d	35 -10%	44 16% bd	40 -10%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 90

QR3. How often, if at all, do you do each of these types of activities...Listen to podcasts?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	227 6%	30 5%	10 -2%	4 -1%	14 -2%	4 -1%	- --%	3 -1%	178 6%	9 9%	5 3%	23 8%	39 6%
		bcdef								c		c	
At least weekly	454 11%	67 10%	24 -5%	5 -2%	30 -4%	6 -2%	* -*	10 -3%	373 12%	11 11%	22 11%	38 14%	78 13%
		bcdef	cef		e								
At least monthly	287 7%	32 -5%	26 6%	2 -1%	29 -3%	3 -1%	1 -1%	5 -1%	227 7%	12 12%	23 +12%	15 5%	50 8%
		ce	cde		ce					d	ad		
Less than once a month	237 6%	38 6%	24 5%	5 -2%	32 -4%	8 -2%	3 4%	11 -3%	184 6%	5 6%	10 5%	12 4%	35 6%
		ce											
Never	2721 68%	469 +72%	372 +81%	263 +90%	710 +85%	339 +91%	76 +94%	325 +90%	2200 69%	59 60%	130 69%	186 67%	395 66%
		a	a	abd	ab	abd	abd						
Don't know	77 2%	12 2%	6 1%	12 +4%	18 2%	12 +3%	* *%	8 2%	47 -1%	3 3%	- -%	3 1%	6 1%
				ab		b				c			
Summary: Ever	1205 30%	168 -26%	84 -18%	16 -6%	105 -13%	21 -6%	4 -5%	29 -8%	962 30%	38 38%	59 31%	88 32%	202 34%
		bcdef	cdef		cef								

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 90 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to podcasts?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a week	681 17%	98 15%	34 -7%	9 -3%	44 -5%	10 -3%	* -*	13 -4%	552 17%	20 20%	27 14%	61 +22%	117 19%
Summary: At least once a month	968 24%	130 -20%	60 -13%	11 -4%	72 -9%	13 -3%	1 -1%	18 -5%	779 24%	32 32%	49 26%	76 27%	168 +28%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 90 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to podcasts?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	227 6%	20 -3%	* -*%	5 3%	5 -2%	159 6% abd	10 -1%	1 2%	2 4%	1 3%	3 -1%	7 -2%	8 3% d	1 -*%
At least weekly	454 11%	49 -7%	12 10% d	10 -6%	11 -5%	366 +13% acd	24 -3%	2 -3%	3 -6%	2 -5%	14 -4%	9 -3%	14 -5%	10 -2%
At least monthly	287 7%	39 6%	6 5%	15 9% d	9 -4%	213 8% d	24 -4%	3 4%	1 -3%	* -1%	11 -3%	13 -4%	16 6% d	8 -2%
Less than once a month	237 6%	25 -4%	1 -*%	7 4%	7 -3%	179 6% abd	24 -4%	4 5%	4 9% ad	1 -2%	17 5% b	7 -2%	11 4%	12 -3%
Never	2721 68%	529 +78% e	97 +82% e	125 +75% e	210 +84% ace	1881 -67%	587 +86% c	57 +83%	35 +77%	31 +89% c	275 +84%	313 +88% c	219 +81%	367 +90% ac
Don't know	77 2%	14 2% e	2 2%	5 3% e	8 3% e	29 -1%	15 2%	2 3% d	1 2%	- -%	8 2%	7 2%	4 2%	8 2%
Summary: Ever	1205 30%	133 -20% d	18 -16%	37 -22% d	32 -13%	918 +32% abcd	81 -12%	10 -14%	10 -21% ad	4 -11%	45 -14% d	36 -10%	48 -18% bd	32 -8%
Summary: At least once a week	681 17%	69 -10% d	12 -10%	15 -9%	16 -6%	526 +19% abcd	33 -5%	3 -5%	4 -10% a	3 -8%	17 -5%	16 -5%	22 -8% d	12 -3%
Summary: At least once a month	968 24%	109 -16% d	18 -15%	31 18% d	25 -10%	739 +26% abcd	57 -8%	6 -9%	6 -12%	3 -9%	28 -9%	29 -8%	38 -14% bd	20 -5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

QR3. How often, if at all, do you do each of these types of activities...Listen to a paid-for or subscription music streaming service?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	658 16%	45 -7%	8 -2%	6 -2%	14 -2%	6 -1%	- --%	6 -2%	529 16%	25 +25%	12 -6%	55 20%	103 17%
		bcdef							c	ac		c	c
At least weekly	430 11%	54 -8%	21 -5%	5 -2%	26 -3%	5 -1%	- --%	5 -1%	347 11%	10 10%	25 13%	24 9%	64 11%
		bcdef	cef		e								
At least monthly	88 2%	14 2%	7 2%	1 -*%	9 -1%	2 -1%	1 1%	4 1%	58 -2%	7 +7%	8 4%	4 2%	19 3%
		ce								ad			a
Less than once a month	60 2%	8 1%	7 2%	2 1%	10 1%	2 1%	- -%	3 1%	42 1%	1 1%	8 +4%	2 1%	14 2%
											ad		
Never	2691 67%	514 +79%	411 +89%	267 +92%	758 +91%	347 +93%	80 +99%	339 +93%	2189 +68%	56 -56%	130 69%	188 68%	391 65%
			a	a	a	ab	abcde		b				
Don't know	76 2%	13 2%	5 1%	10 +3%	15 2%	10 3%	- -%	6 2%	44 -1%	1 1%	7 4%	4 1%	11 2%
				b							a		
Summary: Ever	1236 31%	121 -19%	44 -10%	14 -5%	59 -7%	15 -4%	1 -1%	18 -5%	977 30%	43 +43%	53 28%	86 31%	200 33%
		bcdef	cef		ef					acd			

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 91 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to a paid-for or subscription music streaming service?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a week	1088 27%	99 -15%	30 -6%	10 -4%	40 -5%	10 -3%	- --%	10 -3%	876 27%	35 35%	37 -19%	79 29%	167 28%
		bcdef	ef		f				c	c		c	c
Summary: At least once a month	1176 29%	113 -17%	37 -8%	11 -4%	49 -6%	13 -3%	1 -1%	14 -4%	934 29%	41 +42%	44 23%	84 30%	186 31%
		bcdef	cef		e				ace				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 91 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to a paid-for or subscription music streaming service?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	658 16%	87 -13% cd	20 17% cd	12 -7%	15 -6%	498 +18% acd	9 -1%	1 -1%	3 -7% ab	1 -2%	6 -2%	3 -1%	3 -1%	5 -1%
At least weekly	430 11%	48 -7% d	7 6%	12 7%	9 -4%	332 +12% ad	21 -3%	2 -4%	2 -5%	1 -2%	18 -6% bd	2 -1%	12 -5% bd	6 -2%
At least monthly	88 2%	11 2%	2 1%	5 3%	4 2%	55 2%	8 1%	* 1%	* 1%	* 1%	4 1%	4 1%	5 2%	4 1%
Less than once a month	60 2%	10 2% d	4 3% d	6 +3% de	- --%	35 -1% d	8 1%	* 1%	1 3%	* 1%	5 2%	3 1%	3 1%	4 1%
Never	2691 67%	504 +75% e	81 69%	127 +76% e	214 +86% abce	1878 66%	625 +91% c	63 +91%	38 +83%	32 +94% c	287 +88%	338 +95% ac	243 +89%	379 +93% a
Don't know	76 2%	16 2% e	5 4% e	5 3% e	8 3% e	29 -1%	13 2%	2 3% d	* 1%	- -%	6 2%	7 2%	5 2%	7 2%
Summary: Ever	1236 31%	156 -23% d	32 27% d	35 -21% d	28 -11%	921 +33% acd	46 -7%	4 -6%	7 -16% abd	2 -6%	34 -10% bd	12 -3%	24 -9% b	20 -5%
Summary: At least once a week	1088 27%	135 -20% d	27 23% d	24 -14%	24 -9%	831 +29% acd	30 -4%	3 -5%	5 -12% ad	2 -5%	25 -8% bd	5 -1%	16 -6% b	12 -3%
Summary: At least once a month	1176 29%	145 -21% d	28 24% d	29 -18% d	28 -11%	886 +31% acd	38 -6%	4 -6%	6 -13% ad	2 -5%	29 -9% bd	9 -3%	20 -7% b	16 -4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QR3. How often, if at all, do you do each of these types of activities...Listen to a free music streaming service?**

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	515 13%	51 -8%	17 -4%	10 -3%	30 -4%	13 -3%	3 -3%	11 -3%	395 -12%	19 19%	33 17%	37 13%	99 +16%
		bcde											a
At least weekly	518 13%	72 11%	33 -7%	7 -3%	41 -5%	8 -2%	1 -1%	9 -3%	399 12%	10 10%	28 15%	43 16%	91 15%
		bcdef	cef		e								
At least monthly	138 3%	20 3%	10 2%	- -1%	11 -1%	1 -1%	1 -1%	4 -1%	111 3%	7 7%	10 5%	4 1%	23 4%
		cde	ce		ce					d	d		
Less than once a month	117 3%	26 4%	11 2%	2 -1%	12 -1%	2 -1%	- -1%	4 -1%	93 3%	3 3%	5 3%	3 1%	13 2%
		cdef	e										
Never	2641 66%	468 +72%	385 +84%	261 +90%	723 +87%	338 +91%	77 +95%	329 +91%	2162 +67%	61 61%	109 -58%	186 67%	369 -61%
		a	a	ab	a	abd	abd		ce				
Don't know	73 2%	12 2%	5 1%	10 +4%	16 2%	10 3%	- -1%	6 2%	49 -2%	1 1%	4 2%	4 1%	8 1%
				b									
Summary: Ever	1289 32%	169 -26%	71 -15%	19 -7%	94 -11%	23 -6%	4 -5%	28 -8%	999 -31%	39 39%	76 +40%	88 32%	225 +37%
		bcdef	cdef		ce						a		a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 92 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to a free music streaming service?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a week	1033 26%	123 -19%	50 -11%	17 -6%	70 -8%	21 -6%	3 -4%	20 -5%	795 -25%	29 29%	61 32%	80 29%	189 +31%
		bcdef	cef								a		a
Summary: At least once a month	1171 29%	143 -22%	60 -13%	17 -6%	81 -10%	21 -6%	4 -5%	24 -7%	906 -28%	35 35%	71 +38%	84 30%	213 +35%
		bcdef	cef		ce						a		a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 92 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to a free music streaming service?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	515 13%	52 -8% d	11 9% cd	6 -4%	9 -4%	388 +14% acd	25 -4%	* -1%	3 -6% b	2 -5% b	14 -4%	11 -3%	11 -4%	12 -3%
At least weekly	518 13%	50 -7%	8 -7%	14 8%	12 -5%	417 +15% abcd	35 -5%	2 -3%	2 -5%	1 -3%	23 -7% b	12 -3%	19 -7% b	16 -4%
At least monthly	138 3%	18 3%	2 2%	10 6% ad	4 2%	107 4%	10 -1%	- -9%	1 2%	* 1%	8 2%	2 -1%	4 2%	6 -1%
Less than once a month	117 3%	14 2%	2 2%	1 1%	3 1%	85 3%	10 -1%	2 3% c	- -9%	1 2%	7 2%	3 -1%	6 2%	4 -1%
Never	2641 66%	528 +78% e	92 +78% e	131 +79% e	213 +85% ae	1797 -64%	592 +87%	62 +90%	39 +85%	31 +89%	269 +82%	323 +90% ac	227 +83%	362 +89% ac
Don't know	73 2%	15 2% e	2 2%	5 3%	8 3% e	34 -1%	13 2%	2 3% d	1 2%	- -9%	6 2%	7 2%	5 2%	7 2%
Summary: Ever	1289 32%	133 -20% d	23 -20% d	31 -19% d	29 -12%	997 +35% abcd	79 -12%	5 -7%	6 -13%	4 -11%	52 -16% bd	27 -8%	40 -15% bd	37 -9%
Summary: At least once a week	1033 26%	102 -15% d	19 -16% d	20 -12%	21 -8%	806 +28% abcd	60 -9%	3 -4%	5 -11% b	3 -9%	38 -11% bd	22 -6%	30 -11%	28 -7%
Summary: At least once a month	1171 29%	119 -18% d	21 -18% d	30 -18% d	25 -10%	912 +32% abcd	69 -10% b	3 -4%	6 -13% b	3 -9%	45 -14% bd	24 -7%	34 -12% b	33 -8%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 93

QR3. How often, if at all, do you do each of these types of activities...Listen to an audiobook?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	101 3%	22 3%	6 -1%	* -*%	6 -1%	* -*%	- -%	2 -*%	79 2%	6 +6%	1 1%	7 3%	14 2%
		bcde	e							ac			
At least weekly	172 4%	17 -3%	5 -1%	* -*%	5 -1%	* -*%	- --%	1 -*%	123 -4%	6 6%	10 5%	24 +9%	43 +7%
		bcde										a	
At least monthly	152 4%	15 -2%	11 2%	1 -*%	14 -2%	3 -1%	2 2%	1 -*%	122 4%	7 7%	10 6%	3 -1%	24 4%
		c	c						d	d	d		d
Less than once a month	160 4%	22 3%	17 4%	2 -1%	19 -2%	2 -1%	- --%	5 -1%	130 4%	2 2%	10 5%	5 2%	21 4%
		ce	ce		e								
Never	3333 83%	562 +87%	414 +90%	275 +94%	768 +92%	354 +95%	79 +98%	344 +95%	2697 +84%	78 78%	153 81%	233 84%	490 81%
				ab	a	abd	abd						
Don't know	86 2%	10 2%	8 2%	12 +4%	20 2%	12 3%	- -%	9 2%	57 -2%	1 1%	5 3%	4 2%	10 2%
				abf									
Summary: Ever	584 15%	77 -12%	38 -8%	4 -1%	44 -5%	6 -2%	2 -2%	10 -3%	455 14%	21 21%	31 17%	40 14%	102 17%
		bcdef	cdef		ce								

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 93 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to an audiobook?

Base: All Respondents

	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a week	272 7%	40 6%	10 -2%	1 -*%	11 -1%	1 -*%	- --%	3 -1%	203 -6%	12 12%	11 6%	31 +11%	57 +10%
		bcdef	ce							a		a	a
Summary: At least once a month	424 11%	55 -8%	22 -5%	2 -1%	26 -3%	4 -1%	2 -2%	4 -1%	325 10%	19 +19%	22 11%	35 12%	81 +13%
		bcdef	ce		ce					a			a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 93 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to an audiobook?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	101 3%	16 2%	2 2%	2 1%	4 2%	61 -2%	4 -1%	* 1%	1 1%	1 2%	- --%	4 1%	3 1%	2 -*%
At least weekly	172 4%	18 -3%	* -*%	- --%	6 2%	134 +5%	3 -*%	* -1%	1 2%	1 2%	1 -*%	3 -1%	3 -1%	1 -*%
At least monthly	152 4%	20 3%	7 6%	6 4%	2 -1%	109 4%	11 -2%	2 3%	* 1%	1 2%	8 2%	4 -1%	8 3%	3 -1%
Less than once a month	160 4%	26 4%	3 2%	13 +8%	3 -1%	111 4%	17 -3%	* 1%	1 2%	* -1%	10 3%	8 2%	8 3%	10 2%
Never	3333 83%	585 +87%	103 88%	141 85%	227 +91%	2369 84%	630 +92%	63 +92%	42 +93%	32 +94%	300 +92%	330 +92%	246 +90%	381 +94%
Don't know	86 2%	11 2%	2 2%	5 3%	8 3%	43 -2%	18 3%	2 3%	* 1%	- -	9 3%	9 2%	5 2%	10 2%
Summary: Ever	584 15%	80 -12%	12 10%	21 13%	15 -6%	416 15%	36 -5%	3 -5%	3 -6%	2 -6%	18 -6%	18 -5%	21 -8%	15 -4%
Summary: At least once a week	272 7%	33 -5%	3 -2%	2 -1%	10 -4%	196 7%	8 -1%	1 -1%	1 3%	1 4%	1 -*%	7 -2%	5 -2%	2 -1%
Summary: At least once a month	424 11%	54 -8%	9 8%	8 -5%	12 -5%	305 11%	19 -3%	3 -4%	2 -4%	2 6%	8 -3%	10 -3%	13 -5%	5 -1%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 94

QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	255 6%	25 -4%	8 -2%	3 -1%	12 -1%	3 -1%	1 -1%	4 -1%	173 -5%	16 +16%	22 +12%	27 +10%	71 +12%
		bcde								a	a	a	a
At least weekly	406 10%	46 -7%	22 -5%	6 -2%	28 -3%	6 -2%	- --%	8 -2%	326 10%	9 9%	22 12%	30 11%	70 12%
		cdef	cef										
At least monthly	232 6%	33 5%	20 4%	6 -2%	27 -3%	7 -2%	1 -1%	6 -2%	196 6%	9 9%	8 4%	10 4%	30 5%
		ce	e										
Less than once a month	180 5%	41 +6%	11 -2%	5 -2%	16 -2%	5 -1%	- --%	3 -1%	145 5%	3 3%	12 6%	6 2%	23 4%
		bcdef									d		
Never	2844 71%	491 +76%	393 +85%	259 +89%	732 +88%	339 +91%	79 +98%	334 +92%	2317 +72%	63 63%	120 -63%	200 72%	399 -66%
		a	a	a	ab	abcde			bce				
Don't know	86 2%	12 2%	6 1%	12 +4%	18 2%	12 3%	- -%	8 2%	52 -2%	1 1%	6 3%	4 1%	10 2%
				abf									
Summary: Ever	1074 27%	145 -22%	61 -13%	20 -7%	82 -10%	21 -6%	1 -2%	20 -6%	840 26%	36 +37%	64 34%	74 27%	194 +32%
		bcdef	cdef		ef					a	a		a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 94 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a week	662 17%	71 -11%	31 -7%	8 -3%	39 -5%	9 -2%	1 -1%	12 -3%	499 -16%	24 +24%	44 +23%	58 21%	140 +23%
		bcdef	cef		e					a	a	a	a
Summary: At least once a month	893 22%	104 -16%	50 -11%	14 -5%	66 -8%	16 -4%	1 -2%	17 -5%	695 22%	33 +33%	52 27%	68 24%	171 +28%
		bcdef	cef		ef					a			a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 94 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	255 6%	49 7%	8 7%	4 -2%	15 6%	164 -6%	9 -1%	- -%	2 5%	- -%	5 -1%	5 -1%	6 -2%	4 -1%
At least weekly	406 10%	45 -7%	5 -5%	13 8%	11 -4%	330 +12%	22 -3%	3 -4%	2 -4%	1 -2%	15 -5%	7 -2%	10 -4%	12 -3%
At least monthly	232 6%	40 6%	8 6%	19 +11%	12 5%	172 6%	25 -4%	- -%	1 -1%	1 3%	14 4%	11 -3%	14 5%	11 -3%
Less than once a month	180 5%	24 4%	4 4%	5 3%	5 -2%	127 4%	11 -2%	2 3%	2 4%	1 3%	6 -2%	6 -2%	6 2%	5 -1%
Never	2844 71%	504 +75%	90 77%	122 73%	199 +80%	1998 71%	599 +88%	62 +90%	39 +85%	32 +93%	279 +85%	320 +90%	231 +85%	366 +90%
Don't know	86 2%	13 2%	2 2%	5 3%	8 3%	37 -1%	17 2%	1 2%	* 1%	- -	8 3%	8 2%	4 2%	9 2%
Summary: Ever	1074 27%	158 -23%	25 21%	40 24%	43 -17%	793 +28%	68 -10%	5 -8%	6 -14%	2 -7%	40 -12%	28 -8%	37 -14%	31 -8%
Summary: At least once a week	662 17%	94 -14%	13 11%	16 -10%	26 -10%	494 +17%	32 -5%	3 -4%	4 -9%	1 -2%	20 -6%	11 -3%	16 -6%	16 -4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 94 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Listen to music videos online or through music TV channels?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any a	Vision b	Hearing c	Mobility d	No e	England a	Scotland b	Wales c	N. Ireland d	Man a	Woman b	ABC1 c	C2DE d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Summary: At lest once a month	893 22%	134 20%	21 17%	35 21%	38 -15%	666 +24% ad	57 -8%	3 -4%	5 -11% d	1 -4%	34 -10%	23 -6%	30 -11% bd	26 -6%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 95

QR3. How often, if at all, do you do each of these types of activities...Play an interactive audio game using only your voice?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	42 1%	7 1%	- --%	* *%	* -*%	* -*%	- -%	- -%	31 1%	1 1%	6 +3%	1 *%	8 1%
		bd									ad		
At least weekly	52 1%	1 -*%	4 1%	- -%	5 -1%	1 -*%	1 1%	1 -*	41 1%	1 1%	4 2%	4 2%	9 2%
At least monthly	58 1%	3 -1%	1 -*%	1 -*%	2 -*%	1 -*%	- -%	1 -*	36 -1%	6 +6%	11 +6%	1 *%	18 +3%
										ad	ad		ad
Less than once a month	86 2%	5 -1%	3 -1%	2 -1%	5 -1%	2 -*%	- -%	3 -1%	57 -2%	3 3%	8 4%	5 2%	18 3%
											a		
Never	3662 91%	617 +95%	442 +96%	276 +95%	799 +96%	357 +96%	80 +99%	349 +96%	2975 +93%	86 -86%	154 -81%	261 94%	534 -89%
									bce			bce	c
Don't know	104 3%	16 2%	10 2%	12 4%	22 3%	12 3%	- -%	9 2%	69 -2%	4 4%	7 4%	5 2%	16 3%
				f									
Summary: Ever	237 6%	16 -2%	9 -2%	3 -1%	12 -1%	3 -1%	1 -1%	5 -1%	165 -5%	10 10%	29 +15%	11 4%	53 +9%
									ad	ad	ade		ad
Summary: At least once a week	94 2%	8 -1%	4 -1%	* -*%	5 -1%	1 -*%	1 1%	1 -*	73 2%	2 2%	10 +5%	5 2%	17 3%
											a		

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 95 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Play an interactive audio game using only your voice?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a month	151 4%	11 -2%	5 -1%	1 -*%	7 -1%	2 -*%	1 1%	2 -*%	109 -3%	8 ad 8%	21 ade +11%	7 2%	35 ad +6%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 95 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Play an interactive audio game using only your voice?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	42 1%	9 1%	2 2%	3 2%	2 1%	28 1%	- --%	* 1% a	- -%	- -%	- -%	- -%	- -%	- -%
At least weekly	52 1%	6 1%	3 2% d	3 1%	1 *%	35 1%	3 *%	1 2%	- -%	- -%	3 1%	- --%	2 1%	1 *%
At least monthly	58 1%	4 -1%	1 1%	1 *%	2 1%	41 1%	1 -*%	- -%	- -%	* 1%	1 *%	- --%	1 *%	1 -*%
Less than once a month	86 2%	7 -1%	3 3% c	- --%	2 1%	60 2%	5 -1%	- -%	- -%	* 1%	3 1%	2 -1%	2 1%	3 -1%
Never	3662 91%	633 +94% b	104 88%	156 94%	235 94% b	2609 +92%	654 +96%	65 95%	45 +99%	34 +99%	311 +95%	344 +96%	261 +96%	390 +96%
Don't know	104 3%	16 2%	5 4%	5 3%	8 3%	54 -2%	20 3% d	1 2%	* 1%	- --%	9 3%	11 3%	6 2%	11 3%
Summary: Ever	237 6%	26 -4%	9 8% d	6 4%	7 -3%	164 6% ad	10 -1%	2 3%	- --%	* -1%	8 -2%	2 -1%	5 -2%	5 -1%
Summary: At least once a week	94 2%	15 2%	5 4%	5 3%	3 1%	63 2%	3 -*%	2 3% ad	- -%	- -%	3 1%	- --%	2 1%	1 -*%
Summary: At least once a month	151 4%	19 3%	5 5%	6 4%	5 2%	105 4%	5 -1%	2 3% a	- --%	* -1%	5 -1%	- --%	3 -1%	2 -*%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 96

QR3. How often, if at all, do you do each of these types of activities...Social audio services?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
At least daily	36 1%	4 1%	- --%	- -%	1 *%	1 *%	1 1%	1 *%	25 1%	1 1%	3 1%	6 2%	9 1%
At least weekly	39 1%	1 -*%	2 *%	* *%	3 -*%	* *%	- -%	- -%	29 1%	2 3%	3 1%	2 1%	7 1%
At least monthly	35 1%	1 -*%	1 *%	- -%	1 -*%	- -%	- -%	- -%	22 -1%	7 +7%	3 2%	3 1%	13 +2%
Less than once a month	69 2%	4 -1%	4 1%	- -%	4 -*%	- -%	- -%	1 -*%	33 -1%	4 4%	15 +8%	1 *%	25 +4%
Never	3720 93%	623 +96%	443 +96%	278 +96%	802 +96%	359 +97%	80 +99%	352 +97%	3029 +94%	84 -84%	159 -84%	259 93%	533 -88%
Don't know	104 3%	15 2%	11 2%	12 4%	23 3%	12 3%	- -%	9 2%	71 -2%	2 2%	7 4%	6 2%	16 3%
Summary: Ever	179 4%	11 -2%	7 -2%	* -*%	8 -1%	1 -*%	1 1%	1 -*%	110 -3%	14 +14%	23 +12%	12 4%	54 +9%
Summary: At least once a week	75 2%	6 -1%	2 -*%	* -*%	3 -*%	1 -*%	1 1%	1 -*%	55 2%	3 3%	5 3%	8 3%	16 3%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 96 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Social audio services?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: At least once a month	110 3%	6 -1%	3 -1%	* -*%	4 -1%	1 -*%	1 1%	1 -*%	77 -2%	10 +10% ade	8 4%	11 4%	29 +5% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 96 (continuation)

QR3. How often, if at all, do you do each of these types of activities...Social audio services?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
At least daily	36 1%	3 *%	2 2% d	- -%	- -%	29 1%	1 -*%	- -%	- -%	- -%	1 *%	- -%	- -%	1 *%
At least weekly	39 1%	3 *%	- -%	- -%	* *%	25 1%	2 *%	* 1%	- -%	- -%	2 1%	- -%	2 1%	- -%
At least monthly	35 1%	4 1%	1 1%	2 1%	2 1%	23 1%	1 -*%	- -%	- -%	* 1%	1 *%	- -%	1 *%	- -%
Less than once a month	69 2%	5 -1%	2 2% d	- -%	- -%	43 2% d	4 -1%	- -%	- -%	- -%	1 -*%	3 1%	3 1%	1 -*%
Never	3720 93%	645 +95%	110 94%	160 96%	239 +96%	2659 +94%	657 +96%	65 95%	45 +99%	34 +99% ab	314 +96%	343 +96%	260 96%	394 +97%
Don't know	104 3%	17 2%	2 2%	5 3%	8 3%	50 -2%	20 3% d	3 4% d	* 1%	- -%	9 3%	11 3%	6 2%	11 3%
Summary: Ever	179 4%	14 -2%	5 4% d	2 -1%	3 -1%	119 4% ad	7 -1%	* 1%	- -%	* -1%	4 -1%	3 -1%	6 2% d	1 -*%
Summary: At least once a week	75 2%	6 -1%	2 2% d	- -%	* -*%	53 2% ad	3 -*%	* 1%	- -%	- -%	3 1%	- -%	2 1%	1 -*%
Summary: At least once a month	110 3%	10 -1%	3 3%	2 1%	3 1%	76 3% a	4 -1%	* 1%	- -%	* 1%	4 1%	- -%	3 1%	1 -*%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 97

QR3. Summary: EVER - How often, if at all, do you do each of these types of activities?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Listen to live radio	2789 70%	533 +82% cde	359 +78%	218 +75%	639 +77%	280 +75%	62 76%	263 72%	2379 +74% bcde	47 -47%	95 -50%	133 -48%	296 -49%
Listen to catch-up radio	926 23%	160 25% cdef	100 22% cdef	32 -11%	142 -17% ce	42 -11%	10 -12%	43 -12%	745 23%	29 29%	49 26%	61 22%	152 25%
Listen to podcasts	1205 30%	168 -26% bcdef	84 -18% cdef	16 -6%	105 -13% cef	21 -6%	4 -5%	29 -8%	962 30%	38 38%	59 31%	88 32%	202 34%
Listen to a paid-for or subscription music streaming service	1236 31%	121 -19% bcdef	44 -10% cef	14 -5%	59 -7% ef	15 -4%	1 -1%	18 -5%	977 30%	43 +43% acd	53 28%	86 31%	200 33%
Listen to a free music streaming service	1289 32%	169 -26% bcdef	71 -15% cdef	19 -7%	94 -11% ce	23 -6%	4 -5%	28 -8%	999 -31%	39 39%	76 +40% a	88 32%	225 +37% a
Listen to an audiobook	584 15%	77 -12% bcdef	38 -8% cdef	4 -1%	44 -5% ce	6 -2%	2 -2%	10 -3%	455 14%	21 21%	31 17%	40 14%	102 17%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 97 (continuation)

QR3. Summary: EVER - How often, if at all, do you do each of these types of activities?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Listen to music videos online or through music TV channels	1074 27%	145 -22% bcdef	61 -13% cdef	20 -7%	82 -10% ef	21 -6%	1 -2%	20 -6%	840 26%	36 +37% a	64 34% a	74 27%	194 +32% a
Play an interactive audio game using only your voice	237 6%	16 -2%	9 -2%	3 -1%	12 -1%	3 -1%	1 -1%	5 -1%	165 -5%	10 10% ad	29 +15% ade	11 4%	53 +9% ad
Social audio services	179 4%	11 -2% ce	7 -2% e	* -1%	8 -1%	1 -1%	1 1%	1 -1%	110 -3%	14 +14% ad	23 +12% ad	12 4%	54 +9% ad
None of the above	723 18%	89 -14%	89 19%	66 +23% a	174 +21% a	85 +23% a	18 23% a	92 +25% a	495 -15%	30 +30% a	57 +30% a	82 +30% a	177 +29% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 97 (continuation)

QR3. Summary: EVER - How often, if at all, do you do each of these types of activities?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Listen to live radio	2789 70%	490 72%	85 73%	118 71%	190 +76%	2035 +72%	521 +76%	53 78%	35 77%	30 +86% a	262 +80% bd	259 73%	220 +81% bd	295 73%
Listen to catch-up radio	926 23%	110 -16%	19 16%	29 18%	32 -13%	695 +25% abcd	112 -16% d	18 26% ad	8 18% d	3 -9%	62 19% d	50 -14%	60 22% bd	52 -13%
Listen to podcasts	1205 30%	133 -20% d	18 -16% d	37 -22% d	32 -13%	918 +32% abcd	81 -12%	10 -14%	10 -21% ad	4 -11%	45 -14% d	36 -10%	48 -18% bd	32 -8%
Listen to a paid-for or subscription music streaming service	1236 31%	156 -23% d	32 27% d	35 -21% d	28 -11%	921 +33% acd	46 -7%	4 -6%	7 -16% abd	2 -6%	34 -10% bd	12 -3%	24 -9% b	20 -5%
Listen to a free music streaming service	1289 32%	133 -20% d	23 -20% d	31 -19% d	29 -12%	997 +35% abcd	79 -12%	5 -7%	6 -13%	4 -11%	52 -16% bd	27 -8%	40 -15% bd	37 -9%
Listen to an audiobook	584 15%	80 -12% d	12 10%	21 13% d	15 -6%	416 15% ad	36 -5%	3 -5%	3 -6%	2 -6%	18 -6%	18 -5%	21 -8% d	15 -4%
Listen to music videos online or through music TV channels	1074 27%	158 -23% d	25 21%	40 24%	43 -17%	793 +28% ad	68 -10%	5 -8%	6 -14%	2 -7%	40 -12%	28 -8%	37 -14% bd	31 -8%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 97 (continuation)

QR3. Summary: EVER - How often, if at all, do you do each of these types of activities?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Play an interactive audio game using only your voice	237 6%	26 -4%	9 8% d	6 4%	7 -3%	164 6% ad	10 -1%	2 3%	- --%	* -1%	8 -2%	2 -1%	5 -2%	5 -1%
Social audio services	179 4%	14 -2%	5 4% d	2 -1%	3 -1%	119 4% ad	7 -1%	* 1%	- --%	* -1%	4 -1%	3 -1%	6 2% d	1 -*%
None of the above	723 18%	117 17%	20 17%	37 22%	50 20%	443 -16%	149 +22% d	12 18%	8 17%	5 13%	54 17%	95 +27% ac	47 17%	102 +25% ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 98

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where has car and use it as a driver

	Age Group						Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	a	b	c	d	e
Unweighted Bases	2871	569	409	213	659	250	274	2437	92	150	301	415	62	110	147	2151
Effective Weighted Sample	1963	391	274	144	443	169	189	1642	75	112	235	276	44	74	92	1480
Weighted Bases	<b>2922</b>	<b>529</b>	<b>367</b>	<b>195</b>	<b>597</b>	<b>230</b>	<b>225</b>	<b>2442</b>	<b>118</b>	<b>170</b>	<b>356</b>	<b>397</b>	<b>68</b>	<b>118</b>	<b>121</b>	<b>2208</b>
Listen to live radio on an in-car FM or AM radio	1585 54%	291 55%	229 +62% a	119 +61% a	368 +62% a	139 +61%	135 60%	1335 55%	59 50%	85 50%	175 49%	226 57%	49 +72% ae	69 59%	82 +67% ae	1182 54%
Listen to live radio on an in-car DAB radio	1379 47%	291 +55% bcde	154 -42% ce	64 -33%	232 -39%	77 -34%	72 -32%	1213 +50% bcd	36 -30%	62 -36%	112 -31%	169 -43%	22 -32%	54 46%	51 42%	1097 +50% ab
Listen to radio on a mobile phone	336 12%	41 -8% bcde	15 -4% ce	2 -1%	17 -3%	2 -1%	2 -1%	272 11%	13 11%	36 +21% ab	60 +17% a	28 -7%	8 12% d	11 9% d	3 -3% d	271 +12% ad
Listen to music on an in-car CD or tape player	451 15%	85 16% ce	68 18% ce	17 -9%	89 15% ce	21 -9%	19 -8%	381 16%	13 11%	19 11%	43 12%	81 +20% e	17 +25% e	24 21%	24 19%	325 15%
Listen to music using a streaming service like Spotify, Apple Music or Deezer via a mobile phone	503 17%	42 -8% bcde	13 -3% ce	1 -*% e	13 -2%	1 -*%	4 -2%	414 17%	16 13%	43 +25% ab	74 21%	64 16% cd	13 20% cd	9 -8%	9 -7%	399 +18% cd

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 98 (continuation)

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where has car and use it as a driver

	Age Group						Age/SEG	Ethnicity				Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	a	b	c	d	e
Unweighted Bases	2871	569	409	213	659	250	274	2437	92	150	301	415	62	110	147	2151
Effective Weighted Sample	1963	391	274	144	443	169	189	1642	75	112	235	276	44	74	92	1480
Weighted Bases	<b>2922</b>	<b>529</b>	<b>367</b>	<b>195</b>	<b>597</b>	<b>230</b>	<b>225</b>	<b>2442</b>	<b>118</b>	<b>170</b>	<b>356</b>	<b>397</b>	<b>68</b>	<b>118</b>	<b>121</b>	<b>2208</b>
Listen to music using a streaming service like Spotify, Apple Music or Deezer via an in-car infotainment system (not via a mobile phone)	252 9%	20 -4%	4 -1%	1 -*%	5 -1%	1 -*%	1 -*%	214 9%	11 9%	13 8%	36 10%	30 8%	11 15%	12 10%	2 -2%	207 +9%
		bcde										d	ad	d		d
Listen to music stored on a phone	377 13%	55 10%	17 -5%	4 -2%	21 -4%	4 -2%	3 -1%	304 12%	17 14%	25 15%	61 +17%	48 12%	12 17%	14 12%	7 -6%	297 13%
		bcde									a	d	d			d
Listen to a podcast via a mobile phone	172 6%	15 -3%	6 -2%	* -*%	6 -1%	* -*%	* -*%	154 +6%	5 4%	6 4%	17 5%	19 5%	5 8%	4 3%	2 -2%	140 6%
		cde											d			d
None of these	239 8%	39 7%	40 +11%	27 +14%	70 +12%	30 +13%	31 +14%	162 -7%	27 +23%	22 +13%	64 +18%	39 10%	6 9%	15 13%	8 7%	127 -6%
			a	a	a	a			ac	a	a	e		e		
Summary: Any	2683 92%	491 93%	327 -89%	168 -86%	526 -88%	199 -87%	194 -86%	2280 +93%	91 -77%	149 -87%	293 -82%	358 90%	62 91%	103 87%	113 93%	2081 +94%
		bcde						bcd		b						ac

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 98 (continuation)

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where has car and use it as a driver

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	2871	414	63	83	99	220	194	174	236
Effective Weighted Sample	1963	337	51	78	94	182	155	142	192
Weighted Bases	<b>2922</b>	<b>505</b>	<b>39</b>	<b>30</b>	<b>23</b>	<b>272</b>	<b>233</b>	<b>222</b>	<b>278</b>
Listen to live radio on an in-car FM or AM radio	1585 54%	310 +61%	22 58%	16 53%	19 +84% abc	180 +66%	131 56%	137 +62%	170 +61%
Listen to live radio on an in-car DAB radio	1379 47%	190 -38%	22 56% acd	11 37%	8 -37%	109 -40%	81 -35%	98 44%	90 -33%
Listen to radio on a mobile phone	336 12%	14 -3%	- --%	2 6%	1 6%	11 -4%	3 -1%	9 -4%	5 -2%
Listen to music on an in-car CD or tape player	451 15%	77 15% d	6 16% d	5 16% d	1 -4%	42 15%	35 15%	46 +21% d	31 11%
Listen to music using a streaming service like Spotify, Apple Music or Deezer via a mobile phone	503 17%	11 -2%	* -1%	2 -6% a	1 -3%	9 -3%	1 -1%	4 -2%	7 -2%
Listen to music using a streaming service like Spotify, Apple Music or Deezer via an in-car infotainment system (not via a mobile phone)	252 9%	2 -*%	1 2%	1 5% a	* -1%	2 -1%	- -0%	1 -1%	1 -*%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 98 (continuation)

QR4. Which, if any of these ways do you listen to audio content in a car?

Base: Where has car and use it as a driver

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	2871	414	63	83	99	220	194	174	236
Effective Weighted Sample	1963	337	51	78	94	182	155	142	192
Weighted Bases	<b>2922</b>	<b>505</b>	<b>39</b>	<b>30</b>	<b>23</b>	<b>272</b>	<b>233</b>	<b>222</b>	<b>278</b>
Listen to music stored on a phone	377 13%	16 -3%	1 -2%	3 9% a	1 -6%	14 -5% b	2 -1%	10 -5% b	6 -2%
Listen to a podcast via a mobile phone	172 6%	3 -1%	* 1% a	1 4% a	2 9% ab	2 -1%	1 -*%	1 -1%	1 -*%
None of these	239 8%	63 +13% bd	1 4%	5 +15% bd	1 5%	26 10%	37 +16%	27 12%	37 +13%
Summary: Any	2683 92%	442 -87%	38 96% ac	26 -85%	21 95% ac	245 90%	196 -84%	196 88%	241 -87%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 99

QR5. Before today, which, if any, of these ways of listening to digital radio were you aware of?

Base: All Respondents

	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
DAB radio	2787 70%	507 +78%	337 73%	181 -62%	561 67%	223 -60%	42 -52%	202 -56%	2428 +76%	35 -35%	74 -39%	115 -42%	246 -41%
		bcdef	cdef		ef				bcde				
On TV via Freeview, cable or satellite TV services	1999 50%	362 +56%	210 -45%	104 -36%	338 -41%	129 -35%	25 -31%	83 -23%	1717 +54%	17 -17%	56 -30%	90 -32%	186 -31%
		bcdef	cef		e				bcde		b	b	b
Online via an app or web browser on a smartphone, tablet or computer	1537 38%	242 37%	126 -27%	53 -18%	189 -23%	63 -17%	10 -12%	36 -10%	1314 +41%	23 -23%	51 -27%	77 -28%	168 -28%
		bcdef	cdef		ef				bcde				
On a smart speaker such as Amazon Echo, Google Home	1488 37%	249 38%	129 -28%	40 -14%	175 -21%	46 -12%	6 -7%	40 -11%	1311 +41%	16 -16%	41 -21%	57 -21%	131 -22%
		bcdef	cdef		cef				bcde				
I wasn't aware of digital radio before today	765 19%	94 -15%	81 18%	89 +31%	203 +24%	122 +33%	33 +41%	130 +36%	472 -15%	46 +46%	85 +45%	120 +43%	260 +43%
				abd	ab	abd	abd			a	a	a	a
Summary: Aware of any	3238 81%	554 +85%	380 82%	202 -69%	630 -76%	250 -67%	48 -59%	232 -64%	2738 +85%	54 -54%	104 -55%	157 -57%	342 -57%
		cdef	cdef		cef				bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 99 (continuation)

QR5. Before today, which, if any, of these ways of listening to digital radio were you aware of?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
DAB radio	2787 70%	466 69%	81 69%	113 67%	157 -63%	2104 +74% acd	470 69%	48 70%	30 65%	13 -38%	243 74% bd	227 -64%	211 +78% bd	256 -63%
On TV via Freeview, cable or satellite TV services	1999 50%	360 +53%	54 46%	92 55%	119 48%	1490 +53%	289 -42% d	27 -39% d	18 -39% d	5 -15% d	145 -44% d	144 -40% d	157 +58% abd	132 -33%
Online via an app or web browser on a smartphone, tablet or computer	1537 38%	269 40% d	37 32%	70 42%	83 -33%	1177 +42% bd	159 -23% d	17 -26% d	11 -25% d	2 -5% d	79 -24% d	80 -22% d	100 37% abd	59 -14%
On a smart speaker such as Amazon Echo, Google Home	1488 37%	251 37% bd	32 -27%	63 38%	73 -29%	1158 +41% bd	144 -21% d	16 -23% d	11 -25% d	4 -12% d	72 -22% d	72 -20% d	86 32% abd	58 -14%
I wasn't aware of digital radio before today	765 19%	121 18%	27 23% e	35 21%	56 22% e	442 -16%	159 +23% b	10 15%	14 +31% b	20 +57% abc	59 18% ac	100 +28% ac	40 15%	116 +29% ac
Summary: Aware of any	3238 81%	555 82%	90 77%	132 79%	194 78%	2386 +84% bd	525 -77% d	58 85% acd	32 -69% d	15 -43% d	268 82% bd	257 -72% bd	232 85% bd	290 -71%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 100

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio before today

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3186	593	422	219	690	268	293	2733	53	85	142	303	573	87	118	217	2319
Effective Weighted Sample	2197	409	291	150	476	185	209	1866	43	68	104	233	395	60	82	145	1608
Weighted Bases	<b>3238</b>	<b>554</b>	<b>380</b>	<b>202</b>	<b>630</b>	<b>250</b>	<b>232</b>	<b>2738</b>	<b>54</b>	<b>104</b>	<b>157</b>	<b>342</b>	<b>555</b>	<b>90</b>	<b>132</b>	<b>194</b>	<b>2386</b>
1.A wider choice of radio stations/ digital-only radio stations	1999 62%	345 62%	226 60%	96 -47%	339 -54%	113 -45%	120 -52%	1716 +63%	30 55%	55 53%	92 59%	194 57%	303 -55%	47 52%	73 55%	99 -51%	1524 +64%
		cde	ce		e			e									abd
2.Clear and high-quality sound	2006 62%	370 +67%	237 62%	104 -52%	366 -58%	130 -52%	127 -55%	1724 +63%	24 -45%	66 63%	94 60%	198 58%	336 60%	56 63%	91 69%	111 57%	1515 +63%
		cde	ce					b		b					d		
3.Interference free/ no dropped signal	1132 35%	219 +39%	114 -30%	46 -23%	166 -26%	52 -21%	55 -24%	959 35%	12 -22%	43 41%	54 34%	118 35%	198 36%	34 38%	46 35%	70 36%	831 35%
		bcde	e					b		b							
4.Extra features (including ability to pause and rewind live radio, programme guides)	620 19%	113 20%	55 -14%	13 -7%	68 -11%	13 -5%	17 -7%	499 -18%	8 15%	24 23%	30 19%	68 20%	94 17%	11 13%	17 13%	28 15%	448 19%
		bcde	ce		e												
5.Scrolling text information about the programme (e.g. track and artist name, phone numbers, topics, guests)	543 17%	102 18%	53 14%	13 -6%	67 -11%	15 -6%	16 -7%	440 -16%	6 12%	14 13%	33 21%	59 17%	99 18%	14 16%	24 18%	24 12%	388 16%
		cde	ce		e												

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio before today

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3186	593	422	219	690	268	293	2733	53	85	142	303	573	87	118	217	2319
Effective Weighted Sample	2197	409	291	150	476	185	209	1866	43	68	104	233	395	60	82	145	1608
Weighted Bases	<b>3238</b>	<b>554</b>	<b>380</b>	<b>202</b>	<b>630</b>	<b>250</b>	<b>232</b>	<b>2738</b>	<b>54</b>	<b>104</b>	<b>157</b>	<b>342</b>	<b>555</b>	<b>90</b>	<b>132</b>	<b>194</b>	<b>2386</b>
6.Ease of use (e.g. find your station by name, not frequency)	893 28%	151 27%	84 -22%	16 -8%	108 -17%	24 -10%	29 -13%	751 27%	9 16%	31 30%	40 25%	90 26%	147 27%	18 20%	42 32%	41 -21%	668 28%
7.Future-proof	324 10%	63 11%	29 8%	1 -1%	30 -5%	2 -1%	7 -3%	250 -9%	5 9%	6 6%	17 11%	32 9%	53 9%	9 10%	8 6%	14 7%	223 -9%
8.Ready for switchover	390 12%	71 13%	31 -8%	8 -4%	43 -7%	11 -5%	7 -3%	322 12%	3 6%	9 8%	15 9%	30 9%	59 11%	3 -3%	21 16%	11 -6%	286 12%
9.Being able to get rid of a standalone radio set by replacing it with a smart speaker or another online device	336 10%	56 10%	31 8%	3 -2%	35 -5%	3 -1%	4 -2%	300 +11%	1 -2%	6 5%	14 9%	25 7%	68 12%	6 7%	14 10%	17 9%	252 11%
10.None of these	225 7%	35 6%	33 9%	25 +12%	63 +10%	30 +12%	26 +11%	176 -6%	3 6%	10 10%	14 9%	28 8%	41 7%	8 9%	11 8%	17 9%	146 -6%
11.Don't know	318 10%	38 -7%	35 9%	33 +16%	77 +12%	41 +17%	29 13%	255 -9%	11 +21%	6 5%	21 13%	41 12%	62 11%	8 9%	10 8%	30 +15%	221 9%

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio before today

	Age Group						Age/SEG	Ethnicity					Impacting/Limiting Conditions				
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No
Column		a	b	c	d	e		a	b	c	d	e	a	b	c	d	e
Unweighted Bases	3186	593	422	219	690	268	293	2733	53	85	142	303	573	87	118	217	2319
Effective Weighted Sample	2197	409	291	150	476	185	209	1866	43	68	104	233	395	60	82	145	1608
Weighted Bases	<b>3238</b>	<b>554</b>	<b>380</b>	<b>202</b>	<b>630</b>	<b>250</b>	<b>232</b>	<b>2738</b>	<b>54</b>	<b>104</b>	<b>157</b>	<b>342</b>	<b>555</b>	<b>90</b>	<b>132</b>	<b>194</b>	<b>2386</b>
Summary: Any	2695 83%	482 +87%	312 82%	144 -71%	490 -78%	178 -71%	176 -76%	2306 +84%	40 74%	88 85%	123 78%	274 80%	451 81%	74 82%	111 84%	147 -76%	2018 +85%
		bcde	ce		e			b									d

Columns Tested: a,b,c,d,e - a,b,c,d,e - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio before today

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3186	441	99	87	63	223	218	181	257
Effective Weighted Sample	2197	356	80	82	60	183	173	147	208
Weighted Bases	<b>3238</b>	<b>525</b>	<b>58</b>	<b>32</b>	<b>15</b>	<b>268</b>	<b>257</b>	<b>232</b>	<b>290</b>
1.A wider choice of radio stations/ digital-only radio stations	1999 62%	283 -54% d	34 57% d	17 53%	6 -37%	157 59%	126 -49%	132 57%	149 -51%
2.Clear and high-quality sound	2006 62%	308 59%	28 -48%	20 64% b	10 65% b	179 67% bd	129 -50%	142 61% b	164 57%
3.Interference free/ no dropped signal	1132 35%	138 -26%	15 -25%	11 34%	3 -19%	81 30%	57 -22%	71 31%	66 -23%
4.Extra features (including ability to pause and rewind live radio, programme guides)	620 19%	50 -9% d	11 18% a	6 19% a	1 -9%	32 -12% d	18 -7%	27 -12% bd	23 -8%
5.Scrolling text information about the programme (e.g. track and artist name, phone numbers, topics, guests)	543 17%	54 -10% d	8 14% d	5 17% d	* -1%	32 -12% d	22 -9%	35 15% bd	19 -7%
6.Ease of use (e.g. find your station by name, not frequency)	893 28%	89 -17% d	10 -17% d	8 26% d	* -1%	54 -20% d	36 -14%	49 -21% d	40 -14%

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 100 (continuation)

QR6. Before today, which, if any, of these features did you associate with digital radio versus FM and AM (manually tuned) radio?

Base: Where aware of digital radio before today

Column	65+ Age Group					65+ Age Group In England			
	Total	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	a	b	c	d
Unweighted Bases	3186	441	99	87	63	223	218	181	257
Effective Weighted Sample	2197	356	80	82	60	183	173	147	208
Weighted Bases	<b>3238</b>	<b>525</b>	<b>58</b>	<b>32</b>	<b>15</b>	<b>268</b>	<b>257</b>	<b>232</b>	<b>290</b>
7.Future-proof	324 10%	24 -5%	4 7%	2 6%	- --%	18 7%	6 -2%	16 7%	8 -3%
			d			bd		bd	
8.Ready for switchover	390 12%	33 -6%	7 12%	3 10%	- --%	23 8%	10 -4%	21 9%	12 -4%
		d	d	d				bd	
9.Being able to get rid of a standalone radio set by replacing it with a smart speaker or another online device	336 10%	28 -5%	3 6%	2 7%	1 5%	16 -6%	12 -5%	18 8%	10 -4%
10.None of these	225 7%	54 +10%	2 4%	4 +13%	2 12%	20 7%	35 +14%	18 8%	36 +13%
		b		b			a		
11.Don't know	318 10%	66 +13%	8 14%	3 10%	* -1%	25 9%	40 +16%	32 14%	33 12%
		d	d	d					
Summary: Any	2695 83%	405 -77%	48 82%	24 77%	13 87%	223 83%	182 -71%	183 79%	220 -76%
						b			

Columns Tested: a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 101

QT1. Do you have any working TV sets that are used by anyone in your home to watch TV programmes or films?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes	3831 96%	637 +98%	454 +99%	285 +98%	818 +98%	364 +98%	79 98%	355 +98%	3126 +97%	86 -86%	161 -85%	248 -90%	529 -88%
No	172 4%	12 -2%	7 -1%	6 -2%	15 -2%	8 -2%	2 2%	7 -2%	84 -3%	14 +14%	29 +15%	29 +10%	74 +12%
									bcde	a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 101 (continuation)

QT1. Do you have any working TV sets that are used by anyone in your home to watch TV programmes or films?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes	3831 96%	658 +97%	117 +99%	166 +99%	247 +99%	2716 96%	673 +98%	66 97%	44 97%	34 +99%	319 98%	353 +99%	269 +99%	398 +98%
No	172 4%	18 -3%	1 -1%	1 -1%	3 -1%	112 4%	11 -2%	2 3%	1 3%	* -1%	8 2%	3 -1%	3 -1%	8 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 102

QT2. Which of these best describes the main TV set in your household?

Base: Where have a TV

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3846	694	535	339	968	433	94	480	3208	78	129	219	456
Effective Weighted Sample	2621	475	352	221	636	284	63	326	2152	60	104	165	354
Weighted Bases	<b>3831</b>	<b>637</b>	<b>454</b>	<b>285</b>	<b>818</b>	<b>364</b>	<b>79</b>	<b>355</b>	<b>3126</b>	<b>86</b>	<b>161</b>	<b>248</b>	<b>529</b>
An HDTV set or HD ready TV - which can receive High Definition picture quality	2330 61%	405 64%	282 62%	167 59%	484 59%	202 -55%	35 -45%	191 -54%	1907 61%	43 51%	110 69%	138 56%	313 59%
		ef	ef	f	f						bd		
An Ultra High Definition (known as UHD) TV set or UHD ready TV - also known as 4K TV	861 22%	147 23%	70 -15%	33 -12%	105 -13%	35 -10%	2 -3%	40 -11%	693 22%	22 26%	31 19%	67 27%	128 24%
		bcd	ef	f	f	f							
Neither of these	325 8%	43 7%	57 +13%	48 +17%	131 +16%	74 +20%	27 +34%	78 +22%	263 8%	12 14%	10 6%	23 9%	46 9%
			a	a	a	abd	abcde						
Don't know	314 8%	42 7%	46 10%	38 +13%	98 +12%	52 +14%	15 +18%	46 +13%	262 8%	8 9%	9 6%	20 8%	42 8%
			a	a	a	ab	ab						
np	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 102 (continuation)

QT2. Which of these best describes the main TV set in your household?

Base: Where have a TV

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3846	729	119	173	307	2680	580	110	127	151	270	310	209	366
Effective Weighted Sample	2621	482	80	112	195	1839	463	89	119	143	219	244	170	291
Weighted Bases	<b>3831</b>	<b>658</b>	<b>117</b>	<b>166</b>	<b>247</b>	<b>2716</b>	<b>673</b>	<b>66</b>	<b>44</b>	<b>34</b>	<b>319</b>	<b>353</b>	<b>269</b>	<b>398</b>
An HDTV set or HD ready TV - which can receive High Definition picture quality	2330 61%	361 -55%	61 -52%	94 57%	140 57%	1674 62% ab	405 60% d	38 58%	24 55%	16 -46%	199 62%	206 58%	170 63%	233 59%
An Ultra High Definition (known as UHD) TV set or UHD ready TV - also known as 4K TV	861 22%	130 20% d	26 23% d	37 22% d	36 -15%	627 23% d	83 -12%	12 18%	6 -14%	4 -13%	47 -15%	35 -10%	34 -12%	47 -12%
Neither of these	325 8%	72 +11% e	14 12%	17 10%	34 +14% e	214 -8%	110 +16% b	4 6%	5 12%	11 +33% abc	44 +14%	67 +19% c	32 12%	78 +19% c
Don't know	314 8%	94 +14% e	15 13% e	18 11%	37 +15% e	201 -7%	74 +11%	12 +19% ad	9 +20% ad	3 7%	29 9%	45 +13%	33 +12%	40 10%
np	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 103

QT3. Which – if any – of these TV services are used in your household to watch programmes, shows or films?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Sky TV (with a monthly subscription)	1200 30%	211 32% cdef	138 30% cef	69 -24%	223 -27%	85 -23%	16 -20%	86 -24%	1010 +31% de	23 23%	53 28% d	49 -18%	131 -22%
Virgin Media (cable TV subscription)	426 11%	73 11% de	38 -8%	22 -7%	64 -8%	27 -7%	5 6%	24 -7%	342 11%	15 15%	27 14%	23 8%	70 12%
Freeview or Freeview Play (a free service often built into TV sets)	1414 35%	245 38%	204 +44% a	138 +47% a	379 +46% a	175 +47% a	37 +46%	173 +48%	1208 +38% bcde	26 26%	37 -19%	76 -27%	150 -25%
BT TV	209 5%	57 +9% bdef	25 5%	19 7% f	45 5%	21 6%	1 1%	21 6%	176 5%	5 5%	5 3%	14 5%	27 4%
TalkTalk TV/ EE TV/ Plusnet TV/ YouView	82 2%	23 +3% d	8 2%	5 2%	15 2%	7 2%	2 2%	6 2%	65 2%	3 3%	2 1%	9 3%	14 2%
Freesat/ Sky TV (free service, no subscription)	217 5%	36 6%	28 6%	21 7%	54 6%	25 7%	4 5%	22 6%	178 6%	3 3%	11 6%	10 4%	28 5%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 103 (continuation)

QT3. Which – if any – of these TV services are used in your household to watch programmes, shows or films?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
None of these	699 17%	69 -11%	55 -12%	46 16%	119 -14%	64 17%	18 23%	54 15%	465 -15%	26 +26%	57 +30%	101 +37%	191 +32%
				a	a	ab	abd			a	a	a	a
Don't know	50 1%	8 1%	5 1%	3 1%	8 1%	3 1%	- -%	4 1%	34 -1%	* *%	4 2%	5 2%	11 2%
Summary: Traditional Pay TV	1872 47%	348 +54%	205 45%	113 -39%	341 -41%	136 -37%	23 -29%	138 -38%	1553 +48%	45 45%	85 45%	93 -34%	237 -39%
		bcdef	ef		f				de		d		
Summary: Free (digital) TV	1571 39%	267 41%	223 +48%	151 +52%	414 +50%	191 +51%	40 +49%	185 +51%	1335 +42%	29 29%	46 -24%	82 -29%	171 -28%
			a	a	a	a			bcde				
Summary: Any	3254 81%	572 +88%	402 +87%	242 83%	706 +85%	304 82%	63 77%	305 84%	2710 +84%	74 74%	128 -68%	170 -61%	400 -66%
		cdef	ef						bcde	d			

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 103 (continuation)

QT3. Which – if any – of these TV services are used in your household to watch programmes, shows or films?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Sky TV (with a monthly subscription)	1200 30%	201 30%	38 32%	43 26%	77 31%	863 31%	182 -27%	16 24%	17 +38% abd	7 -20%	79 -24%	103 29%	84 31%	98 -24%
Virgin Media (cable TV subscription)	426 11%	68 10%	7 6%	17 10%	19 8%	317 11%	52 -8%	6 9%	4 9%	2 7%	26 8%	26 -7%	22 8%	29 -7%
Freeview or Freeview Play (a free service often built into TV sets)	1414 35%	288 +43% e	58 +49% e	75 +45% e	110 +44% e	989 35%	311 +46%	30 43%	17 37%	21 +62% abc	151 +46%	160 +45%	120 +44%	187 +46%
BT TV	209 5%	41 6%	14 +12% ade	11 6%	15 6%	139 5%	39 6%	4 6%	2 3%	1 2%	21 6%	18 5%	15 6%	22 5%
TalkTalk TV/ EE TV/ Plusnet TV/ YouView	82 2%	10 1%	- -%	- -%	5 2%	63 2% c	13 2%	1 1%	* 1%	1 2%	3 1%	10 3%	7 2%	7 2%
Freesat/ Sky TV (free service, no subscription)	217 5%	50 +7% e	13 +11% e	19 +11% e	17 7%	136 -5%	45 7% d	3 5% d	5 +11% d	* -1%	30 +9% b	15 4%	15 6%	29 7%
None of these	699 17%	93 -14%	10 -9%	21 12%	29 -12%	482 17% abd	99 -14%	12 17%	4 -10%	4 -11%	57 17%	42 -12%	42 15%	55 -14%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 103 (continuation)

QT3. Which – if any – of these TV services are used in your household to watch programmes, shows or films?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Don't know	50 1%	8 1%	2 2%	4 3%	3 1%	24 -1%	7 1%	* 1%	1 2%	- -%	1 *%	5 1%	2 1%	5 1%
Summary: Traditional Pay TV	1872 47%	308 46%	55 47%	68 41%	114 46%	1354 +48%	281 -41%	27 39%	23 50%	11 -31%	126 -38%	155 44%	123 45%	156 -38%
Summary: Free (digital) TV	1571 39%	321 +48%	65 +55%	86 +51%	123 +49%	1085 38%	341 +50%	30 44%	20 45%	21 +62%	168 +51%	174 +49%	131 +48%	207 +51%
Summary: Any	3254 81%	575 +85%	105 +90%	142 85%	218 +87%	2322 +82%	578 +85%	56 82%	40 +88%	31 +89%	269 82%	309 +87%	229 84%	346 +85%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 104

QT3. Which – if any – of these TV services are used in your household to watch programmes, shows or films? - Summary

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Traditional Pay TV	1872 47%	348 +54%	205 45%	113 -39%	341 -41%	136 -37%	23 -29%	138 -38%	1553 +48%	45 45%	85 45%	93 -34%	237 -39%
		bcdef	ef		f				de		d		
Free (digital) TV	1571 39%	267 41%	223 +48%	151 +52%	414 +50%	191 +51%	40 +49%	185 +51%	1335 +42%	29 29%	46 -24%	82 -29%	171 -28%
		a	a	a	a	a			bcde				
Any	3254 81%	572 +88%	402 +87%	242 83%	706 +85%	304 82%	63 77%	305 84%	2710 +84%	74 74%	128 -68%	170 -61%	400 -66%
		cdef	ef						bcde	d			
None	749 19%	77 -12%	59 -13%	49 17%	127 -15%	67 18%	18 23%	57 16%	500 -16%	26 26%	61 +32%	107 +39%	203 +34%
				a	a	ab	ab		a	a	a	ab	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 104 (continuation)

QT3. Which – if any – of these TV services are used in your household to watch programmes, shows or films? - Summary

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Traditional Pay TV	1872	308	55	68	114	1354	281	27	23	11	126	155	123	156
	47%	46%	47%	41%	46%	+48%	-41%	39%	50%	-31%	-38%	44%	45%	-38%
							d		d					
Free (digital) TV	1571	321	65	86	123	1085	341	30	20	21	168	174	131	207
	39%	+48%	+55%	+51%	+49%	38%	+50%	44%	45%	+62%	+51%	+49%	+48%	+51%
		e	e	e	e					abc				
Any	3254	575	105	142	218	2322	578	56	40	31	269	309	229	346
	81%	+85%	+90%	85%	+87%	+82%	+85%	82%	+88%	+89%	82%	+87%	84%	+85%
			e		e									
None	749	101	12	25	31	506	105	12	5	4	58	47	43	60
	19%	-15%	-10%	15%	-13%	-18%	-15%	18%	-12%	-11%	18%	-13%	16%	-15%
						bd								

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 105

QT4. Which – if any – of these are used in your household to watch paid for sports?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1. Sky Sports channels or Sky Sports Pass from NOW	560 14%	105 16%	53 12%	28 -9%	83 -10%	30 -8%	3 -3%	29 -8%	480 +15%	10 10%	22 12%	11 -4%	49 -8%
		bcdef	f		f				de	d	d		d
2. BT Sport channels or BT Sport Monthly Pass	338 8%	73 +11%	29 6%	21 7%	51 -6%	22 -6%	1 -1%	11 -3%	297 +9%	7 7%	6 -3%	9 -3%	28 -5%
		bcdef	f	f	f	f			cde				
3. Amazon Prime Video	517 13%	77 12%	34 -7%	5 -2%	42 -5%	8 -2%	2 -3%	10 -3%	439 +14%	6 -6%	25 13%	19 -7%	58 -10%
		bcdef	ce		ce				bde		d		
4. Eurosport monthly or annual pass	20 *%	5 1%	4 1%	1 *%	5 1%	1 *%	* *%	2 1%	19 1%	- -%	- -%	- -%	- -%
5. NBA pass	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	3 *%	- -%	1 +1%	- -%	1 *%
6. Twitch	21 1%	1 *%	- -%	- -%	- -%	- -%	- -%	- -%	17 1%	- -%	- -%	2 1%	2 *%
7. Pick TV	14 *%	1 *%	2 *%	- -%	2 *%	- -%	- -%	- -%	9 *%	4 +4%	- -%	- -%	4 1%
									acde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 105 (continuation)

QT4. Which - if any - of these are used in your household to watch paid for sports?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
8. UFC Fight Pass	7 *%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	3 *%	- -%	2 +1% a	- -%	2 *%
9. DAZN	6 *%	1 *%	1 *%	- -%	1 *%	- -%	- -%	- -%	4 *%	- -%	- -%	1 *%	1 *%
10. Discovery +	89 2%	16 2%	4 -1%	4 1%	9 -1%	4 1%	- -%	2 -1%	79 +2%	2 2%	1 1%	1 -*%	5 -1%
11. None of these	2934 73%	473 73%	366 +79% a	242 +83% a	682 +82% a	317 +85% ab	75 +93% abcd	314 +87%	2317 -72%	73 73%	147 77%	237 +86% abc	484 +80% a
12. Don't know	60 1%	8 1%	10 2% e	2 1%	13 2%	2 1%	* *%	6 2%	35 -1%	5 +5% a	5 2%	8 3% a	17 +3% a
Summary: Any	1010 25%	168 26%	85 -18% f	47 -16% f	138 -17% f	53 -14%	6 -7%	43 -12%	857 +27% de	22 22% d	38 20% d	32 -12%	102 -17%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 105 (continuation)

QT4. Which – if any – of these are used in your household to watch paid for sports?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1. Sky Sports channels or Sky Sports Pass from NOW	560 14%	79 12%	20 17% cd	15 9%	20 -8%	399 14% d	72 -10%	4 -6%	5 12%	2 -6%	38 12% d	34 -9%	44 16% bd	27 -7%
2. BT Sport channels or BT Sport Monthly Pass	338 8%	61 9%	13 11%	12 7%	19 8%	238 8%	42 -6%	6 8%	2 4%	2 5%	30 9% bd	12 -3%	26 10% bd	13 -3%
3. Amazon Prime Video	517 13%	70 -10% d	17 14% cd	10 -6%	14 -5%	387 +14% acd	34 -5%	3 -4%	4 9% d	1 -3%	22 -7% d	12 -3%	22 -8% bd	13 -3%
4. Eurosport monthly or annual pass	20 *%	1 *%	1 *%	* *%	1 *%	17 1%	5 1%	- -%	* 1%	* 1%	5 +1% b	- -%	1 1%	3 1%
5. NBA pass	4 *%	- -%	- -%	- -%	- -%	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
6. Twitch	21 1%	7 +1% e	- -%	4 +2% de	1 *%	11 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
7. Pick TV	14 *%	1 *%	- -%	- -%	1 *%	8 *%	2 *%	- -%	- -%	- -%	2 1%	- -%	- -%	2 1%
8. UFC Fight Pass	7 *%	1 *%	- -%	- -%	- -%	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
9. DAZN	6 *%	2 *%	- -%	- -%	1 *%	3 *%	1 *%	- -%	- -%	- -%	1 *%	- -%	1 *%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 105 (continuation)

QT4. Which – if any – of these are used in your household to watch paid for sports?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
10. Discovery +	89 2%	21 3%	7 +6%	1 *%	7 3%	57 2%	6 -1%	- -%	2 +5%	* 1%	6 2%	- --%	- --%	6 1%
		c	ce					abd			bc		b	
11. None of these	2934 73%	523 +77%	83 70%	140 +84%	205 +82%	2068 73%	561 +82%	56 81%	35 76%	31 +89%	249 76%	313 +88%	207 76%	350 +86%
		e		be	be					ac		ac		ac
12. Don't know	60 1%	9 1%	1 1%	* *%	3 1%	30 -1%	8 1%	2 3%	1 2%	1 3%	6 2%	2 1%	4 1%	5 1%
Summary: Any	1010 25%	144 -21%	34 29%	27 -16%	42 -17%	730 26%	114 -17%	11 -15%	10 22%	3 -8%	73 22%	42 -12%	61 22%	51 -13%
			cd			acd	d	d			bd		bd	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 106

QT5. Does your household have Sky Q or Sky+?

Base: Where have Sky TV

	Age Group						Age/SEG 65+ or DE	Ethnicity		Impacting/Limiting Conditions			65+ Age Group England	65+ Age Group In England			
	Total	55-64	65-74	75-84	65+	75+		White or White British	Any ethnic minority group (Summary)	Any	Mobility	No		Man	Woman	ABC1	C2DE
Column		a	b	c	d	e		a	b	a	b	c	England	a	b	c	d
Unweighted Bases	1179	233	153	78	249	96	111	1025	106	213	86	842	147	62	85	64	83
Effective Weighted Sample	810	161	102	50	164	62	75	694	84	143	58	586	119	50	68	52	67
Weighted Bases	<b>1200</b>	<b>211</b>	<b>138</b>	<b>69</b>	<b>223</b>	<b>85</b>	<b>86</b>	<b>1010</b>	<b>131</b>	<b>201</b>	<b>77</b>	<b>863</b>	<b>182</b>	<b>79</b>	<b>103</b>	<b>84</b>	<b>98</b>
Yes - Sky +	231 19%	51 +24%	27 20%	24 +35%	54 +24%	27 +32%	20 23%	191 19%	25 19%	42 21%	21 27%	157 18%	43 23%	21 27%	21 21%	23 28%	19 20%
Yes - Sky Q	731 61%	130 62%	77 56%	28 -41%	112 -50%	34 -41%	42 -49%	636 +63%	63 -48%	118 59%	40 52%	559 +65%	91 -50%	41 51%	50 -49%	41 -49%	49 -50%
Yes - both Sky+ and Sky Q	30 3%	2 1%	1 1%	* *%	1 -*%	* *%	1 1%	30 +3%	- -%	10 +5%	- -%	20 2%	- -%	- -%	- -%	- -%	- -%
Yes - not sure which	57 5%	11 5%	7 5%	3 4%	11 5%	4 5%	7 8%	45 4%	8 6%	8 4%	4 5%	34 -4%	9 5%	3 4%	6 6%	1 1%	8 8%
No	97 8%	11 5%	19 +14%	6 9%	29 +13%	9 11%	5 6%	74 7%	17 +13%	14 7%	9 12%	59 -7%	27 +15%	12 +15%	15 +15%	17 +20%	10 10%
Don't know	54 5%	5 3%	6 5%	8 +12%	16 +7%	9 +11%	12 +14%	34 -3%	17 +13%	10 5%	3 4%	33 4%	13 7%	2 3%	10 +10%	1 1%	11 +12%
Summary: Yes	1049 87%	195 +92%	112 -81%	55 -79%	178 -80%	66 -78%	69 -80%	901 +89%	96 -74%	177 88%	65 84%	770 +89%	142 -78%	65 82%	77 -75%	65 -78%	77 -78%

Columns Tested: a,b,c,d,e - a,b - a,b,c - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 107

QT6. Do you ever use any of these online TV services to watch channels or programmes live at the time they are broadcast?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1.All 4	516 13%	74 11%	31 -7%	13 -5%	45 -5%	13 -4%	- --%	13 -4%	447 +14%	7 7%	10 -6%	27 10%	53 -9%
		bcdef	ef	f	f				ce				
2.Amazon Prime Video	1023 26%	145 -22%	79 -17%	22 -7%	103 -12%	23 -6%	2 -2%	31 -9%	862 +27%	17 17%	47 25%	57 20%	135 22%
		bcdef	cdef		cef				bde				
3.BBC iPlayer	1209 30%	205 32%	115 -25%	62 -21%	183 -22%	67 -18%	5 -7%	52 -14%	1048 +33%	19 -19%	48 25%	53 -19%	133 -22%
		bcdef	ef	f	f	f			bde				
4.BT TV (including BT Sport)	170 4%	28 4%	22 5%	8 3%	30 4%	8 -2%	- --%	7 -2%	151 +5%	3 3%	4 2%	4 -1%	11 -2%
		f	ef						de				
5.Facebook/ Facebook Watch	155 4%	5 -1%	8 -2%	2 -1%	10 -1%	2 -1%	- --%	5 -1%	132 4%	6 6%	3 1%	11 4%	20 3%
6.ITV Hub or STV Player	677 17%	121 19%	60 -13%	26 -9%	89 -11%	29 -8%	2 -3%	15 -4%	600 +19%	11 11%	19 -10%	23 -8%	63 -10%
		bcdef	ef	f	f				cde				
7.NOW	247 6%	24 -4%	16 -3%	4 -2%	20 -2%	4 -1%	- --%	1 -*%	221 +7%	6 6%	6 3%	9 3%	22 -4%
		e	e						de				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 107 (continuation)

QT6. Do you ever use any of these online TV services to watch channels or programmes live at the time they are broadcast?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
8.My5	293 7%	51 8%	20 -4%	11 -4%	30 -4%	11 -3%	- --%	5 -1%	260 +8%	7 7%	6 -3%	8 -3%	23 -4%
		bcdef	f						cde				
9.Twitter	84 2%	6 -1%	* -*%	1 -*%	1 -*%	1 -*%	- -%	- -%	65 2%	4 4%	6 3%	3 1%	14 2%
		bd											
10.YouTube	898 22%	86 -13%	44 -9%	22 -8%	66 -8%	23 -6%	* -*%	22 -6%	677 -21%	31 +31%	72 +38%	81 +29%	192 +32%
		bcdef	f	f	f	f			a	a	a	a	a
11.None of these	1953 49%	333 51%	287 +62%	206 +71%	566 +68%	279 +75%	74 +91%	281 +78%	1551 48%	48 48%	72 -38%	156 +56%	290 48%
		a	ab	ab	ab	abd	abcde		c			ace	c
12.Don't know	61 2%	9 1%	8 2%	7 3%	16 2%	8 2%	1 1%	6 2%	35 -1%	3 3%	3 2%	4 1%	10 2%
Summary: Any	1989 50%	307 47%	166 -36%	78 -27%	250 -30%	84 -23%	7 -8%	75 -21%	1624 +51%	49 49%	114 +60%	117 -42%	303 50%
		bcdef	cdef	f	ef	f			d		ade		d

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 107 (continuation)

**QT6. Do you ever use any of these online TV services to watch channels or programmes live at the time they are broadcast?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1.All 4	516 13%	89 13%	15 13%	24 14%	32 13%	377 13%	37 -5%	1 -2%	5 12%	1 -3%	13 -4%	24 -7%	20 -8%	17 -4%
2.Amazon Prime Video	1023 26%	146 -22%	28 24%	39 24%	37 -15%	763 +27%	89 -13%	2 -3%	10 21%	2 -6%	52 -16%	37 -10%	46 -17%	43 -11%
3.BBC iPlayer	1209 30%	206 30%	37 31%	51 31%	63 -25%	867 31%	151 -22%	14 -20%	15 32%	3 -10%	66 -20%	85 -24%	90 33%	59 -15%
4.BT TV (including BT Sport)	170 4%	31 5%	6 5%	10 6%	7 3%	118 4%	26 4%	3 4%	1 1%	1 2%	16 5%	10 3%	14 5%	10 2%
5.Facebook/ Facebook Watch	155 4%	31 5%	10 +8%	5 3%	7 3%	110 4%	8 -1%	* 1%	1 3%	* -1%	6 2%	2 -1%	4 1%	4 -1%
6.ITV Hub or STV Player	677 17%	123 18%	22 19%	34 20%	41 16%	509 +18%	75 -11%	4 -5%	7 16%	3 -8%	42 13%	34 -9%	52 19%	21 -5%
7.NOW	247 6%	45 7%	12 +11%	9 5%	11 4%	181 6%	20 -3%	1 -1%	- --%	- --%	15 5%	4 -1%	19 7%	1 -*%
8.My5	293 7%	63 +9%	9 8%	17 10%	22 9%	209 7%	25 -4%	1 -1%	4 8%	1 -2%	14 -4%	12 -3%	14 5%	9 -2%
9.Twitter	84 2%	12 2%	1 1%	1 1%	2 1%	61 2%	1 -*%	- -%	- -%	* 1%	1 -*%	- -%	1 *%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 107 (continuation)

QT6. Do you ever use any of these online TV services to watch channels or programmes live at the time they are broadcast?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
10.YouTube	898 22%	143 21%	23 19%	34 20%	40 -16%	670 +24% d	52 -8% b	2 -2% b	10 21% abd	3 -9% b	30 -9% a	22 -6% b	26 -10% c	26 -6% d
11.None of these	1953 49%	356 +53% e	51 43% e	87 52% e	151 +61% abe	1372 49% ad	466 +68% c	48 +70% c	23 50% abd	30 +85% abc	222 +68% c	244 +68% c	152 +56% abd	311 +76% abc
12.Don't know	61 2%	12 2% e	4 4% e	4 2% e	7 3% e	21 -1% e	14 2% e	1 2% e	1 2% e	* 1% e	7 2% e	7 2% e	7 3% e	7 2% e
Summary: Any	1989 50%	308 -46% d	62 53% d	76 46% d	92 -37% d	1434 +51% ad	204 -30% d	19 -28% d	22 49% abd	5 -14% d	98 -30% d	106 -30% d	113 -42% abd	89 -22% d

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 108

QT7. Do you have a subscription to any of these paid for services?

Base: All Respondents

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Netflix	2319 58%	310 -48%	159 -34%	65 -23%	232 -28%	74 -20%	8 -10%	79 -22%	1870 58%	54 54%	104 55%	182 +66%	368 61%
		bcdef	cdef	f	cef	f						abc	
Amazon Prime Video	1532 38%	213 -33%	108 -23%	36 -13%	151 -18%	43 -11%	6 -8%	47 -13%	1264 +39%	40 40%	69 36%	100 36%	225 37%
		bcdef	cdef		cef								
Disney+	872 22%	53 -8%	18 -4%	9 -3%	26 -3%	9 -2%	- --%	8 -2%	737 +23%	20 20%	39 20%	53 19%	121 20%
		bcdef											
NOW	219 5%	16 -2%	8 -2%	6 -2%	13 -2%	6 -2%	- --%	2 -1%	181 6%	9 9%	13 7%	12 4%	36 6%
ITV Hub+/STV Player VIP	161 4%	17 -3%	8 -2%	9 3%	18 -2%	9 2%	- --%	1 -*%	140 +4%	1 1%	8 4%	5 2%	17 3%
Britbox	38 1%	2 -*%	2 *%	3 1%	5 1%	3 1%	- -%	2 *%	35 1%	- -%	2 1%	- -%	2 *%
All4+	79 2%	12 2%	1 -*%	2 -1%	3 -*%	2 -*%	- -%	- --%	70 2%	5 5%	3 2%	1 -*%	9 1%
		bde							d	de			
AppleTV+	106 3%	13 2%	4 -1%	- --%	4 -1%	- --%	- -%	1 -*%	88 3%	5 5%	6 3%	7 2%	18 3%
		cde	e										

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 108 (continuation)

QT7. Do you have a subscription to any of these paid for services?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
No, none of these	1373 34%	269 +41%	267 +58%	202 +70%	538 +65%	271 +73%	69 +85%	269 +74%	1082 34%	36 36%	72 38%	77 -28%	191 32%
			a	ab	ab	abd	abcde				d		
Summary: Any	2630 66%	380 -59%	193 -42%	89 -30%	294 -35%	101 -27%	12 -15%	94 -26%	2127 66%	64 64%	118 62%	200 +72%	412 68%
		bcdef	cdef	f	ef	f						c	

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 108 (continuation)

QT7. Do you have a subscription to any of these paid for services?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Netflix	2319 58%	309 -46% d	55 -47% d	69 -42%	91 -36%	1733 +61% abcd	189 -28%	21 -31%	14 -30%	9 -25%	87 -26%	102 -29%	84 -31%	104 -26%
Amazon Prime Video	1532 38%	232 -34% d	37 32%	50 -30%	63 -25%	1151 +41% abcd	132 -19% bd	5 -7%	11 -24% bd	3 -10%	75 -23% b	57 -16%	63 -23% b	69 -17%
Disney+	872 22%	135 20%	18 16%	23 -14%	38 -15%	663 +23% abcd	22 -3%	1 -2%	2 -5% d	* -1%	9 -3%	13 -4%	11 -4%	11 -3%
NOW	219 5%	41 6%	8 7%	8 5%	11 4%	161 6%	12 -2%	1 -1%	* -1%	* -1%	9 -3% bd	2 -1%	11 4% bd	1 -*%
ITV Hub+/STV Player VIP	161 4%	23 3% c	6 5% c	1 -*%	8 3% c	127 +4% c	16 -2%	1 1%	1 2%	* 1%	6 2% d	9 3% d	15 5% ad	1 -*%
Britbox	38 1%	8 1%	- -%	3 2% d	* *% d	29 1%	4 1%	- -%	* 1%	- -%	1 *% d	4 1%	3 1%	2 *% d
All4+	79 2%	17 3%	- -%	1 *% d	6 2%	57 2%	3 -*%	- -%	- -%	- -%	1 -*% d	2 1%	3 1% d	- -0%
AppleTV+	106 3%	17 2%	3 2%	7 4%	6 2%	83 3%	3 -*%	1 1%	* 1%	* 1%	2 -1%	1 -*%	1 -1%	1 -*%
No, none of these	1373 34%	308 +46% e	54 +46% e	82 +49% e	139 +56% ae	875 -31%	441 +65%	44 +64%	28 +62%	25 +71%	204 +62%	237 +67%	160 +59%	277 +68% c

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 108 (continuation)

QT7. Do you have a subscription to any of these paid for services?

Base: All Respondents

	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Summary: Any	2630	368	63	85	110	1953	242	24	17	10	123	119	112	129
	66%	-54%	-54%	-51%	-44%	+69%	-35%	-36%	-38%	-29%	-38%	-33%	-41%	-32%
		d				abcd							d	

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 109

Summary: QT8. Which - if any - of these are reasons why your household took out a subscription to?

Base: Where have subscription to any of these paid for services

	Total	1.To obtain free delivery	2.Got it free when I bought an Apple device	3.To take advantage of a free trial or promotional offer	4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	5.To watch a specific programme/ series	6.To access a back catalog TV progra	7.To access a back catalog films	8.To access new movie release	9.To watch at a time that suits	10.To watch multipl a row/ to watch box sets	11.To watch someth the progra main TV/ broadc	12.Che a subscri pay TV (e.g. Sky, Virgin, BT TV)	13.Che	14.I saw it adverti it looked interes	15.No adverti in the progra	16.Can watch it when I'm away from home/ abroad/ on holid
Netflix	4003	- -%	- -%	467 12%	948 24%	997 25%	688 17%	838 21%	920 23%	866 22%	563 14%	578 14%	222 6%	223 6%	107 3%	307 8%	282 7%
Amazon Prime Video	4003	974 24%	- -%	289 7%	540 13%	563 14%	436 11%	463 12%	450 11%	407 10%	268 7%	257 6%	117 3%	113 3%	54 1%	153 4%	149 4%
Disney+	4003	- -%	- -%	152 4%	360 9%	384 10%	256 6%	278 7%	326 8%	240 6%	130 3%	121 3%	69 2%	64 2%	35 1%	77 2%	69 2%
NOW	4003	- -%	- -%	32 1%	69 2%	94 2%	47 1%	56 1%	57 1%	55 1%	28 1%	32 1%	27 1%	9 *%	4 *%	13 *%	12 *%
ITV Hub+	4003	- -%	- -%	28 1%	71 2%	71 2%	53 1%	37 1%	35 1%	80 2%	27 1%	28 1%	10 *%	7 *%	8 *%	19 *%	17 *%
Britbox	4003	- -%	- -%	4 *%	11 *%	19 *%	14 *%	6 *%	6 *%	9 *%	3 *%	7 *%	6 *%	5 *%	3 *%	8 *%	8 *%
All4+	4003	- -%	- -%	10 *%	35 1%	31 1%	27 1%	16 *%	11 *%	35 1%	7 *%	15 *%	9 *%	3 *%	3 *%	6 *%	3 *%
AppleTV+	4003	- -%	49 1%	26 1%	30 1%	45 1%	21 1%	22 1%	19 *%	20 1%	20 *%	21 1%	9 *%	7 *%	7 *%	13 *%	10 *%

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 109 (continuation)

Summary: QT8. Which - if any - of these are reasons why your household took out a subscription to?

Base: Where have subscription to any of these paid for services

	Total	17.To replace a TV subscription that I/ we cancelled	18.Recommendation from a friend/ family member	19.Got it to watch during lockdown in 2020/ 2021	20.Other	21.Don't know
Netflix	4003	81 2%	195 5%	86 2%	37 1%	43 1%
Amazon Prime Video	4003	54 1%	72 2%	40 1%	13 *%	14 *%
Disney+	4003	20 *%	82 2%	47 1%	4 *%	14 *%
NOW	4003	5 *%	9 *%	7 *%	3 *%	14 *%
ITV Hub+	4003	6 *%	14 *%	9 *%	3 *%	7 *%
Britbox	4003	2 *%	5 *%	3 *%	- -%	- -%
All4+	4003	4 *%	5 *%	2 *%	2 *%	7 *%
AppleTV+	4003	4 *%	6 *%	2 *%	3 *%	3 *%

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110

QT8. Which - if any - of these are reasons why your household took out a subscription to...Netflix?

Base: Where have subscription to any of these paid for services

Column	Total	Age Group					Age/SEG	Ethnicity				Impacting/Limiting Conditions					65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No	England
		a	b	c	d	e		a	b	c	d	a	b	c	d	e	
Unweighted Bases	2237	343	182	71	263	81	98	1848	82	150	306	320	51	61	107	1662	156
Effective Weighted Sample	1545	241	121	46	173	52	70	1250	66	114	240	215	34	41	72	1151	124
Weighted Bases	<b>2319</b>	<b>310</b>	<b>159</b>	<b>65</b>	<b>232</b>	<b>74</b>	<b>79</b>	<b>1870</b>	<b>104</b>	<b>182</b>	<b>368</b>	<b>309</b>	<b>55</b>	<b>69</b>	<b>91</b>	<b>1733</b>	<b>189</b>
1.To obtain free delivery	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
2.Got it free when I bought an Apple device	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
3.To take advantage of a free trial or promotional offer	467	78	36	9	48	12	16	366	15	37	74	43	11	11	13	339	39
	20%	+25%	22%	15%	21%	17%	21%	20%	15%	20%	20%	-14%	19%	15%	15%	20% a	20%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	948	114	45	16	63	18	19	765	42	79	157	128	17	32	32	722	51
	41%	37% bcde	-28%	-24%	-27%	-25%	-24%	41%	40%	43%	43%	42%	31%	46%	35%	42%	-27%
5.To watch a specific programme/ series	997	109	49	15	67	18	26	788	51	95	197	137	23	35	32	731	57
	43%	-35%	-31%	-23%	-29%	-24%	33%	42%	48%	+52% a	+53% a	44%	42%	50%	36%	42%	-30%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110 (continuation)

QT8. Which - if any - of these are reasons why your household took out a subscription to...Netflix?

Base: Where have subscription to any of these paid for services

Column	Total	Age Group					Age/SEG 65+ or DE	Ethnicity				Impacting/Limiting Conditions					65+ Age Group England
		55-64 a	65-74 b	75-84 c	65+ d	75+ e		White or White British a	Asian or Asian British b	Other ethnic group c	Any ethnic minority group (Summary) d	Any a	Vision b	Hearing c	Mobility d	No e	
Unweighted Bases	2237	343	182	71	263	81	98	1848	82	150	306	320	51	61	107	1662	156
Effective Weighted Sample	1545	241	121	46	173	52	70	1250	66	114	240	215	34	41	72	1151	124
Weighted Bases	<b>2319</b>	<b>310</b>	<b>159</b>	<b>65</b>	<b>232</b>	<b>74</b>	<b>79</b>	<b>1870</b>	<b>104</b>	<b>182</b>	<b>368</b>	<b>309</b>	<b>55</b>	<b>69</b>	<b>91</b>	<b>1733</b>	<b>189</b>
6.To access a back catalogue of TV programmes	688 30%	78 -25%	35 -22%	14 21%	52 -22%	17 23%	16 -20%	546 29%	27 25%	72 +39% ab	132 +36% a	98 32%	17 30%	19 27%	24 27%	488 -28%	41 -22%
7.To access a back catalogue of films	838 36%	99 32%	61 38% c	16 -24% c	80 35%	19 26%	25 32%	652 -35%	36 34%	94 +52% ab	170 +46% a	125 40% e	25 44%	23 34%	34 38%	598 -34%	64 34%
8.To access new movie releases	920 40%	99 -32%	60 38% c	16 -24% c	79 -34%	19 -26%	32 40%	700 -37%	46 44%	111 +61% ab	205 +56% a	122 40%	25 44% c	18 -26%	38 42% c	667 -38%	64 34%
9.To watch at a time that suits	866 37%	97 -31%	50 31%	15 -23%	70 -30%	20 27%	22 29%	691 37%	38 36%	82 +45%	162 +44% a	112 36%	15 26%	25 37%	31 34%	677 +39%	48 -26%
10.To watch multiple episodes in a row/ to watch box sets	563 24%	58 -19% ce	25 -16%	6 -9%	31 -13%	6 -9%	11 -15%	447 24%	26 25%	53 29%	104 28%	90 +29%	11 21%	14 20%	21 23%	431 25%	20 -10%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110 (continuation)

Q78. Which - if any - of these are reasons why your household took out a subscription to...Netflix?

Base: Where have subscription to any of these paid for services

Column	Total	Age Group					Age/SEG 65+ or DE	Ethnicity				Impacting/Limiting Conditions					65+ Age Group England
		55-64 a	65-74 b	75-84 c	65+ d	75+ e		White or White British a	Asian or Asian British b	Other ethnic group c	Any ethnic minority group (Summary) d	Any a	Vision b	Hearing c	Mobility d	No e	
Unweighted Bases	2237	343	182	71	263	81	98	1848	82	150	306	320	51	61	107	1662	156
Effective Weighted Sample	1545	241	121	46	173	52	70	1250	66	114	240	215	34	41	72	1151	124
Weighted Bases	<b>2319</b>	<b>310</b>	<b>159</b>	<b>65</b>	<b>232</b>	<b>74</b>	<b>79</b>	<b>1870</b>	<b>104</b>	<b>182</b>	<b>368</b>	<b>309</b>	<b>55</b>	<b>69</b>	<b>91</b>	<b>1733</b>	<b>189</b>
11.To watch something different to the programmes on main TV/ broadcast TV	578 25%	83 27%	34 21%	12 18%	47 20%	13 18%	12 -15%	457 24%	20 19%	51 28%	96 26%	80 26%	15 27%	14 21%	21 24%	458 +26%	31 -17%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	222 10%	22 7%	8 -5%	1 -1%	8 -4%	1 -1%	1 -1%	158 -8%	9 8%	32 +17%	50 +14%	22 7%	3 5%	5 8%	3 -3%	173 10%	5 -3%
13.Cheaper than buying DVDs	223 10%	20 -6%	6 -4%	3 4%	9 -4%	3 3%	1 -1%	166 -9%	14 13%	23 12%	52 +14%	23 7%	8 15%	4 6%	3 -3%	154 -9%	5 -3%
14.I saw it advertised and it looked interesting	107 5%	11 4%	2 -1%	1 1%	3 -1%	1 1%	- --%	74 -4%	6 5%	16 +9%	32 +9%	13 4%	5 10%	3 4%	3 3%	73 4%	1 -1%
15.No advertising breaks in the programmes/ shows	307 13%	36 12%	7 -4%	4 6%	13 -5%	6 8%	1 -1%	236 13%	10 10%	39 +21%	62 +17%	42 14%	6 11%	6 8%	6 7%	227 13%	8 -4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110 (continuation)

QT8. Which - if any - of these are reasons why your household took out a subscription to...Netflix?

Base: Where have subscription to any of these paid for services

Column	Total	Age Group					Age/SEG	Ethnicity				Impacting/Limiting Conditions					65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No	England
Unweighted Bases	2237	343	182	71	263	81	98	1848	82	150	306	320	51	61	107	1662	156
Effective Weighted Sample	1545	241	121	46	173	52	70	1250	66	114	240	215	34	41	72	1151	124
Weighted Bases	<b>2319</b>	<b>310</b>	<b>159</b>	<b>65</b>	<b>232</b>	<b>74</b>	<b>79</b>	<b>1870</b>	<b>104</b>	<b>182</b>	<b>368</b>	<b>309</b>	<b>55</b>	<b>69</b>	<b>91</b>	<b>1733</b>	<b>189</b>
16.Can watch it when I'm away from home/abroad/ on holiday	282 12%	20 -6%	8 -5%	* -1%	10 -4%	3 -4%	2 -2%	200 -11%	16 15%	36 +20%	74 +20%	28 9%	5 9%	5 7%	4 -4%	227 +13%	9 -5%
17.To replace a TV subscription that I/ we cancelled	81 3%	3 -1%	1 -*%	* 1%	1 -*%	* *%	1 1%	48 -3%	5 5%	16 +9%	29 +8%	9 3%	2 4%	- -%	1 1%	63 4%	- --%
18.Recommendation from a friend/ family member	195 8%	34 11%	15 9%	9 14%	26 11%	11 +15%	6 7%	156 8%	10 9%	15 8%	32 9%	34 11%	11 +19%	6 9%	10 11%	140 8%	19 10%
19.Got it to watch during lockdown in 2020/ 2021	86 4%	7 2%	2 1%	5 8%	7 3%	5 7%	1 2%	66 4%	2 2%	6 3%	14 4%	11 4%	4 8%	- -%	3 3%	65 4%	5 3%
20.Other	37 2%	6 2%	7 +4%	5 +8%	12 +5%	5 +7%	5 +7%	31 2%	5 +5%	- -%	5 1%	12 +4%	2 4%	4 +6%	4 +5%	23 1%	11 +6%
21.Don't know	43 2%	8 3%	4 3%	5 +7%	9 +4%	5 +7%	6 +7%	34 2%	4 3%	1 1%	8 2%	7 2%	2 4%	2 2%	2 2%	26 -1%	8 +4%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Netflix?**

Base: Where have subscription to any of these paid for services

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	2237	71	85	67	88
Effective Weighted Sample	1545	57	67	53	70
Weighted Bases	<b>2319</b>	<b>87</b>	<b>102</b>	<b>84</b>	<b>104</b>
1.To obtain free delivery	-	-	-	-	-
	-%	-%	-%	-%	-%
2.Got it free when I bought an Apple device	-	-	-	-	-
	-%	-%	-%	-%	-%
3.To take advantage of a free trial or promotional offer	467	16	22	14	24
	20%	19%	22%	16%	23%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	948	26	25	23	28
	41%	-30%	-24%	-27%	-27%
5.To watch a specific programme/ series	997	22	35	25	31
	43%	-25%	34%	-30%	-30%
6.To access a back catalogue of TV programmes	688	18	23	21	20
	30%	21%	22%	25%	-20%
7.To access a back catalogue of films	838	26	38	27	37
	36%	30%	37%	33%	35%
8.To access new movie releases	920	27	37	21	43
	40%	31%	36%	-25%	41%
					c

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110 (continuation)

**Q78. Which - if any - of these are reasons why your household took out a subscription to...Netflix?**

Base: Where have subscription to any of these paid for services

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	2237	71	85	67	88
Effective Weighted Sample	1545	57	67	53	70
Weighted Bases	<b>2319</b>	<b>87</b>	<b>102</b>	<b>84</b>	<b>104</b>
9.To watch at a time that suits	866 37%	22 -25%	26 -26%	19 -22%	30 29%
10.To watch multiple episodes in a row/ to watch box sets	563 24%	9 -10%	11 -11%	8 -10%	12 -11%
11.To watch something different to the programmes on main TV/ broadcast TV	578 25%	14 16%	18 17%	11 -14%	20 19%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	222 10%	3 3%	2 -2%	4 4%	1 -1%
13.Cheaper than buying DVDs	223 10%	- --%	5 5% ad	5 7% ad	- --%
14.I saw it advertised and it looked interesting	107 5%	- -%	1 1%	1 2%	- --%
15.No advertising breaks in the programmes/ shows	307 13%	5 6%	3 -3%	5 5%	4 -4%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 110 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Netflix?**

Base: Where have subscription to any of these paid for services

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	2237	71	85	67	88
Effective Weighted Sample	1545	57	67	53	70
Weighted Bases	<b>2319</b>	<b>87</b>	<b>102</b>	<b>84</b>	<b>104</b>
16.Can watch it when I'm away from home/ abroad/ on holiday	282 12%	3 -4%	6 6%	6 7%	4 -4%
17.To replace a TV subscription that I/ we cancelled	81 3%	- -%	- -%	- -%	- -%
18.Recommendation from a friend/ family member	195 8%	7 9%	12 12%	12 14%	8 7%
19.Got it to watch during lockdown in 2020/ 2021	86 4%	2 2%	3 3%	3 3%	1 1%
20.Other	37 2%	6 +7%	6 +6%	5 +6%	7 +6%
21.Don't know	43 2%	5 +6%	3 2%	1 1%	7 +7%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 111

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Amazon Prime Video?**

Base: Where have subscription to any of these paid for services

Column	Total	Age Group			Age/SEG	Ethnicity			Impacting/Limiting Conditions			65+ Age Group	65+ Age Group In England		
		55-64	65-74	65+	65+ or DE	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No	England	Man	ABC1	C2DE
		a	b	c		a	b	c	a	b	c		a	b	c
Unweighted Bases	1431	225	124	165	59	1207	89	184	230	75	1076	112	62	54	58
Effective Weighted Sample	996	157	84	112	42	824	68	144	158	53	746	89	51	43	46
Weighted Bases	<b>1532</b>	<b>213</b>	<b>108</b>	<b>151</b>	<b>47</b>	<b>1264</b>	<b>100</b>	<b>225</b>	<b>232</b>	<b>63</b>	<b>1151</b>	<b>132</b>	<b>75</b>	<b>63</b>	<b>69</b>
1.To obtain free delivery	974 64%	153 +72% bc	53 -49%	80 -53%	21 -44%	814 64%	59 59%	130 58%	158 68% b	35 55%	734 64%	68 -52%	45 60%	29 -47%	39 56%
2.Got it free when I bought an Apple device	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
3.To take advantage of a free trial or promotional offer	289 19%	41 19%	29 +26%	30 20%	8 16%	217 -17%	25 25% a	64 +28% a	43 19%	8 13%	207 18%	28 21%	19 25%	16 25%	12 17%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	540 35%	72 34%	27 -25%	38 -25%	11 -23%	422 -33%	42 42%	107 +48% a	91 39%	23 36%	395 34%	34 -26%	21 27%	18 28%	16 23%
5.To watch a specific programme/ series	563 37%	64 -30% c	23 -22%	28 -18%	10 -22%	437 -35%	50 +50% a	114 +51% a	81 35%	20 32%	402 -35%	24 -18%	13 -17%	7 -10%	17 25% b

Columns Tested: a,b,c - a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 111 (continuation)

QT8. Which - if any - of these are reasons why your household took out a subscription to...Amazon Prime Video?

Base: Where have subscription to any of these paid for services

Column	Total	Age Group			Age/SEG	Ethnicity			Impacting/Limiting Conditions			65+ Age Group	65+ Age Group In England		
		55-64	65-74	65+	65+ or DE	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No	England	Man	ABC1	C2DE
		a	b	c		a	b	c	a	b	c		a	b	c
Unweighted Bases	1431	225	124	165	59	1207	89	184	230	75	1076	112	62	54	58
Effective Weighted Sample	996	157	84	112	42	824	68	144	158	53	746	89	51	43	46
Weighted Bases	<b>1532</b>	<b>213</b>	<b>108</b>	<b>151</b>	<b>47</b>	<b>1264</b>	<b>100</b>	<b>225</b>	<b>232</b>	<b>63</b>	<b>1151</b>	<b>132</b>	<b>75</b>	<b>63</b>	<b>69</b>
6.To access a back catalogue of TV programmes	436 28%	57 27% bc	16 -15%	20 -13%	6 -13%	343 -27%	40 +40% a	85 +38% a	70 30%	17 27%	306 -27%	15 -12%	11 -14%	3 -4%	12 18% b
7.To access a back catalogue of films	463 30%	68 32%	29 27%	36 24%	18 38%	369 29%	39 39%	81 36%	72 31%	22 36%	324 -28%	31 23%	17 23%	7 -12%	23 34% b
8.To access new movie releases	450 29%	53 25%	32 29%	39 26%	18 38%	341 -27%	39 +39% a	98 +44% a	65 28%	17 27%	318 -28%	34 26%	15 20%	11 18%	23 33%
9.To watch at a time that suits	407 27%	59 28% bc	14 -13%	20 -13%	7 -15%	321 -25%	34 33%	76 +34% a	59 26%	16 25%	309 27%	16 -12%	12 16%	4 -6%	12 18% b
10.To watch multiple episodes in a row/ to watch box sets	268 18%	28 13%	9 -9%	13 -8%	6 13%	200 -16%	29 +29% a	60 +27% a	53 +23% c	16 25%	189 16%	10 -7%	7 9%	2 -2%	8 12%

Columns Tested: a,b,c - a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 111 (continuation)

QT8. Which - if any - of these are reasons why your household took out a subscription to...Amazon Prime Video?

Base: Where have subscription to any of these paid for services

Column	Total	Age Group			Age/SEG	Ethnicity			Impacting/Limiting Conditions			65+ Age Group	65+ Age Group In England		
		55-64	65-74	65+	65+ or DE	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No	England	Man	ABC1	C2DE
		a	b	c		a	b	c	a	b	c		a	b	c
Unweighted Bases	1431	225	124	165	59	1207	89	184	230	75	1076	112	62	54	58
Effective Weighted Sample	996	157	84	112	42	824	68	144	158	53	746	89	51	43	46
Weighted Bases	<b>1532</b>	<b>213</b>	<b>108</b>	<b>151</b>	<b>47</b>	<b>1264</b>	<b>100</b>	<b>225</b>	<b>232</b>	<b>63</b>	<b>1151</b>	<b>132</b>	<b>75</b>	<b>63</b>	<b>69</b>
11.To watch something different to the programmes on main TV/ broadcast TV	257 17%	44 20% bc	12 11%	17 -11%	7 14%	203 16%	23 23%	47 21%	48 21%	16 +25%	196 17%	13 -10%	10 13% b	1 -1%	12 18% b
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	117 8%	12 6%	8 8%	9 6%	2 5%	88 -7%	9 9%	23 10%	21 9%	6 9%	81 7%	8 6%	7 9%	3 5%	5 7%
13.Cheaper than buying DVDs	113 7%	8 -4%	3 -3%	3 -2%	1 3%	82 -7%	9 9%	27 +12% a	21 9%	4 6%	77 7%	3 -2%	3 4%	- --%	3 4%
14.I saw it advertised and it looked interesting	54 4%	6 3%	2 2%	2 2%	2 4%	37 -3%	6 6%	14 +6% a	8 3%	2 3%	35 3%	2 1%	2 3%	- -%	2 3%
15.No advertising breaks in the programmes/ shows	153 10%	14 7%	4 -4%	5 -4%	1 -2%	118 9%	16 16% a	32 +14% a	23 10%	6 10%	116 10%	4 -3%	3 3%	1 -1%	3 5%

Columns Tested: a,b,c - a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 111 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Amazon Prime Video?**

Base: Where have subscription to any of these paid for services

Column	Total	Age Group			Age/SEG	Ethnicity			Impacting/Limiting Conditions			65+ Age Group	65+ Age Group In England		
		55-64	65-74	65+	65+ or DE	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No	England	Man	ABC1	C2DE
		a	b	c		a	b	c	a	b	c		a	b	c
Unweighted Bases	1431	225	124	165	59	1207	89	184	230	75	1076	112	62	54	58
Effective Weighted Sample	996	157	84	112	42	824	68	144	158	53	746	89	51	43	46
Weighted Bases	<b>1532</b>	<b>213</b>	<b>108</b>	<b>151</b>	<b>47</b>	<b>1264</b>	<b>100</b>	<b>225</b>	<b>232</b>	<b>63</b>	<b>1151</b>	<b>132</b>	<b>75</b>	<b>63</b>	<b>69</b>
16.Can watch it when I'm away from home/abroad/ on holiday	149 10%	10 -5%	4 -3%	4 -3%	1 -1%	105 -8%	18 +18%	40 +18%	20 9%	3 5%	116 10%	4 -3%	3 4%	1 -1%	3 5%
17.To replace a TV subscription that I/ we cancelled	54 4%	2 -1%	3 3%	4 3%	1 1%	36 -3%	4 4%	16 +7%	9 4%	3 4%	41 4%	4 3%	3 4%	1 1%	3 5%
18.Recommendation from a friend/ family member	72 5%	7 3%	3 2%	6 4%	4 8%	56 4%	4 4%	13 6%	13 5%	4 6%	53 5%	4 3%	2 3%	- -%	4 6%
19.Got it to watch during lockdown in 2020/ 2021	40 3%	4 2%	1 1%	3 2%	- -%	33 3%	4 4%	6 3%	12 +5%	1 2%	25 2%	3 3%	1 2%	2 3%	1 2%
20.Other	13 1%	6 +3%	1 1%	1 1%	1 1%	10 1%	2 2%	2 1%	3 1%	2 +4%	8 1%	1 1%	- -%	1 1%	1 1%
21.Don't know	14 1%	- -%	3 +3%	3 2%	1 2%	10 1%	1 1%	4 2%	* *%	- -%	9 1%	3 2%	1 2%	1 1%	2 3%

Columns Tested: a,b,c - a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 112

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Disney+?**

Base: Where have subscription to any of these paid for services

	Total	Age Group	Ethnicity		Impacting/ Limiting Conditions	
		55-64	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	804	65	691	96	126	614
Effective Weighted Sample	565	47	476	77	93	424
Weighted Bases	<b>872</b>	<b>53</b>	<b>737</b>	<b>121</b>	<b>135</b>	<b>663</b>
1.To obtain free delivery	- -%	- -%	- -%	- -%	- -%	- -%
2.Got it free when I bought an Apple device	- -%	- -%	- -%	- -%	- -%	- -%
3.To take advantage of a free trial or promotional offer	152 17%	10 19%	132 18%	17 14%	15 -11%	120 18%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	360 41%	22 42%	295 40%	57 47%	55 40%	275 41%
5.To watch a specific programme/ series	384 44%	25 47%	306 -42%	73 +60% a	58 43%	287 43%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 112 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Disney+?**

Base: Where have subscription to any of these paid for services

	Total	Age Group	Ethnicity		Impacting/ Limiting Conditions	
		55-64	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	804	65	691	96	126	614
Effective Weighted Sample	565	47	476	77	93	424
Weighted Bases	<b>872</b>	<b>53</b>	<b>737</b>	<b>121</b>	<b>135</b>	<b>663</b>
6.To access a back catalogue of TV programmes	256 29%	12 23%	205 -28%	47 +39% a	38 28%	181 -27%
7.To access a back catalogue of films	278 32%	15 29%	233 32%	41 34%	40 29%	203 31%
8.To access new movie releases	326 37%	17 32%	271 37%	53 44%	49 36%	236 36%
9.To watch at a time that suits	240 28%	12 22%	202 27%	37 31%	40 30%	181 27%
10.To watch multiple episodes in a row/ to watch box sets	130 15%	6 11%	110 15%	17 14%	29 +22% b	90 14%
11.To watch something different to the programmes on main TV/ broadcast TV	121 14%	4 8%	101 14%	18 15%	22 16%	94 14%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 112 (continuation)

QT8. Which - if any - of these are reasons why your household took out a subscription to...Disney+?

Base: Where have subscription to any of these paid for services

	Total	Age Group	Ethnicity		Impacting/ Limiting Conditions	
		55-64	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	804	65	691	96	126	614
Effective Weighted Sample	565	47	476	77	93	424
Weighted Bases	<b>872</b>	<b>53</b>	<b>737</b>	<b>121</b>	<b>135</b>	<b>663</b>
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	69 8%	2 4%	59 8%	9 7%	15 11%	48 7%
13.Cheaper than buying DVDs	64 7%	2 3%	54 7%	9 7%	17 +13% b	41 -6%
14.I saw it advertised and it looked interesting	35 4%	1 2%	29 4%	5 4%	10 7% b	22 -3%
15.No advertising breaks in the programmes/ shows	77 9%	2 3%	65 9%	12 10%	15 11%	58 9%
16.Can watch it when I'm away from home/ abroad/ on holiday	69 8%	2 4%	53 7%	14 12%	13 10%	48 7%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 112 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Disney+?**

Base: Where have subscription to any of these paid for services

	Total	Age Group	Ethnicity		Impacting/ Limiting Conditions	
		55-64	White or White British	Any ethnic minority group (Summary)	Any	No
Column			a	b	a	b
Unweighted Bases	804	65	691	96	126	614
Effective Weighted Sample	565	47	476	77	93	424
Weighted Bases	<b>872</b>	<b>53</b>	<b>737</b>	<b>121</b>	<b>135</b>	<b>663</b>
17.To replace a TV subscription that I/ we cancelled	20 2%	- -%	13 -2%	7 +6% a	5 4%	15 2%
18.Recommendation from a friend/ family member	82 9%	6 12%	68 9%	11 9%	23 +17% b	55 8%
19.Got it to watch during lockdown in 2020/ 2021	47 5%	* 1%	45 +6% b	1 -1%	12 9%	34 5%
20.Other	4 *%	1 2%	4 1%	- -%	- -%	4 1%
21.Don't know	14 2%	2 4%	11 2%	3 3%	1 1%	12 2%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 113

**QT8. Which - if any - of these are reasons why your household took out a subscription to...NOW?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	186	156	138
Effective Weighted Sample	137	113	102
Weighted Bases	<b>219</b>	<b>181</b>	<b>161</b>
1.To obtain free delivery	- -%	- -%	- -%
2.Got it free when I bought an Apple device	- -%	- -%	- -%
3.To take advantage of a free trial or promotional offer	32 14%	20 -11%	19 12%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	69 32%	52 29%	48 30%
5.To watch a specific programme/ series	94 43%	72 40%	66 41%
6.To access a back catalogue of TV programmes	47 21%	40 22%	26 -16%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 113 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...NOW?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	186	156	138
Effective Weighted Sample	137	113	102
Weighted Bases	<b>219</b>	<b>181</b>	<b>161</b>
7.To access a back catalogue of films	56 26%	48 26%	39 25%
8.To access new movie releases	57 26%	50 28%	42 26%
9.To watch at a time that suits	55 25%	44 25%	44 27%
10.To watch multiple episodes in a row/ to watch box sets	28 13%	17 -10%	21 13%
11.To watch something different to the programmes on main TV/ broadcast TV	32 15%	26 14%	27 17%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	27 12%	22 12%	21 13%

Columns Tested: \_\_\_\_\_; Column tested against total + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 113 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...NOW?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	186	156	138
Effective Weighted Sample	137	113	102
Weighted Bases	<b>219</b>	<b>181</b>	<b>161</b>
13.Cheaper than buying DVDs	9 4%	6 4%	7 4%
14.I saw it advertised and it looked interesting	4 2%	3 2%	3 2%
15.No advertising breaks in the programmes/ shows	13 6%	11 6%	10 7%
16.Can watch it when I'm away from home/ abroad/ on holiday	12 6%	6 -3%	10 7%
17.To replace a TV subscription that I/ we cancelled	5 2%	4 2%	4 2%
18.Recommendation from a friend/ family member	9 4%	5 3%	9 5%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 113 (continuation)

**Q78. Which - if any - of these are reasons why your household took out a subscription to...NOW?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	186	156	138
Effective Weighted Sample	137	113	102
Weighted Bases	<b>219</b>	<b>181</b>	<b>161</b>
19.Got it to watch during lockdown in 2020/ 2021	7 3%	7 4%	7 4%
20.Other	3 1%	3 1%	3 2%
21.Don't know	14 7%	10 5%	13 8%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 114

**QT8. Which - if any - of these are reasons why your household took out a subscription to...ITV Hub+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	153	133	120
Effective Weighted Sample	111	95	89
Weighted Bases	<b>161</b>	<b>140</b>	<b>127</b>
1.To obtain free delivery	- -%	- -%	- -%
2.Got it free when I bought an Apple device	- -%	- -%	- -%
3.To take advantage of a free trial or promotional offer	28 17%	24 17%	16 -12%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	71 44%	61 44%	57 45%
5.To watch a specific programme/ series	71 44%	64 46%	57 45%
6.To access a back catalogue of TV programmes	53 33%	45 32%	41 32%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 114 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...ITV Hub+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	153	133	120
Effective Weighted Sample	111	95	89
Weighted Bases	<b>161</b>	<b>140</b>	<b>127</b>
7.To access a back catalogue of films	37 23%	31 22%	28 22%
8.To access new movie releases	35 21%	28 20%	24 19%
9.To watch at a time that suits	80 50%	67 48%	64 51%
10.To watch multiple episodes in a row/ to watch box sets	27 17%	23 16%	20 16%
11.To watch something different to the programmes on main TV/ broadcast TV	28 18%	22 16%	19 15%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	10 6%	8 5%	5 -4%

Columns Tested: \_\_\_\_\_; Column tested against total + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 114 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...ITV Hub+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	153	133	120
Effective Weighted Sample	111	95	89
Weighted Bases	<b>161</b>	<b>140</b>	<b>127</b>
13.Cheaper than buying DVDs	7 4%	6 4%	6 5%
14.I saw it advertised and it looked interesting	8 5%	6 5%	5 4%
15.No advertising breaks in the programmes/ shows	19 12%	17 12%	16 13%
16.Can watch it when I'm away from home/ abroad/ on holiday	17 10%	13 10%	14 11%
17.To replace a TV subscription that I/ we cancelled	6 4%	5 4%	3 3%
18.Recommendation from a friend/ family member	14 9%	8 6%	11 9%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 114 (continuation)

**Q78. Which - if any - of these are reasons why your household took out a subscription to...ITV Hub+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	153	133	120
Effective Weighted Sample	111	95	89
Weighted Bases	<b>161</b>	<b>140</b>	<b>127</b>
19.Got it to watch during lockdown in 2020/ 2021	9 5%	7 5%	6 4%
20.Other	3 2%	3 2%	1 1%
21.Don't know	7 4%	5 4%	6 5%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 115

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Britbox?**

Base: Where have subscription to any of these paid for services

	Total
Unweighted Bases	39
Effective Weighted Sample	25
Weighted Bases	<b>38</b>
1.To obtain free delivery	- -%
2.Got it free when I bought an Apple device	- -%
3.To take advantage of a free trial or promotional offer	4 11%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	11 30%
5.To watch a specific programme/ series	19 52%
6.To access a back catalogue of TV programmes	14 37%
7.To access a back catalogue of films	6 16%
8.To access new movie releases	6 15%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 115 (continuation)

**Q78. Which - if any - of these are reasons why your household took out a subscription to...Britbox?**

Base: Where have subscription to any of these paid for services

	<b>Total</b>
Unweighted Bases	39
Effective Weighted Sample	25
Weighted Bases	<b>38</b>
9.To watch at a time that suits	9 25%
10.To watch multiple episodes in a row/ to watch box sets	3 8%
11.To watch something different to the programmes on main TV/ broadcast TV	7 19%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	6 15%
13.Cheaper than buying DVDs	5 13%
14.I saw it advertised and it looked interesting	3 8%
15.No advertising breaks in the programmes/ shows	8 21%
16.Can watch it when I'm away from home/ abroad/ on holiday	8 21%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 115 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...Britbox?**

Base: Where have subscription to any of these paid for services

	<b>Total</b>
Unweighted Bases	39
Effective Weighted Sample	25
Weighted Bases	<b>38</b>
17.To replace a TV subscription that I/ we cancelled	2 4%
18.Recommendation from a friend/ family member	5 13%
19.Got it to watch during lockdown in 2020/ 2021	3 8%
20.Other	- -%
21.Don't know	- -%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 116

**QT8. Which - if any - of these are reasons why your household took out a subscription to...All4+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	71	63	54
Effective Weighted Sample	57	51	43
Weighted Bases	<b>79</b>	<b>70</b>	<b>57</b>
1.To obtain free delivery	- -%	- -%	- -%
2.Got it free when I bought an Apple device	- -%	- -%	- -%
3.To take advantage of a free trial or promotional offer	10 12%	9 13%	6 11%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	35 44%	32 46%	25 44%
5.To watch a specific programme/ series	31 39%	27 38%	23 40%
6.To access a back catalogue of TV programmes	27 34%	23 32%	20 35%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 116 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...All4+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	71	63	54
Effective Weighted Sample	57	51	43
Weighted Bases	<b>79</b>	<b>70</b>	<b>57</b>
7.To access a back catalogue of films	16 21%	10 15%	10 17%
8.To access new movie releases	11 14%	8 12%	5 10%
9.To watch at a time that suits	35 44%	28 40%	27 48%
10.To watch multiple episodes in a row/ to watch box sets	7 9%	6 9%	4 7%
11.To watch something different to the programmes on main TV/ broadcast TV	15 18%	11 16%	13 23%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	9 11%	6 8%	7 12%

Columns Tested: \_\_\_\_\_; Column tested against total + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 116 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...All4+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	71	63	54
Effective Weighted Sample	57	51	43
Weighted Bases	<b>79</b>	<b>70</b>	<b>57</b>
13.Cheaper than buying DVDs	3 4%	1 1%	3 5%
14.I saw it advertised and it looked interesting	3 4%	1 1%	3 5%
15.No advertising breaks in the programmes/ shows	6 7%	6 8%	3 5%
16.Can watch it when I'm away from home/ abroad/ on holiday	3 4%	3 4%	2 4%
17.To replace a TV subscription that I/ we cancelled	4 5%	1 2%	4 7%
18.Recommendation from a friend/ family member	5 7%	4 6%	5 9%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 116 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...All4+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	71	63	54
Effective Weighted Sample	57	51	43
Weighted Bases	<b>79</b>	<b>70</b>	<b>57</b>
19.Got it to watch during lockdown in 2020/ 2021	2 3%	2 3%	2 4%
20.Other	2 2%	2 3%	2 3%
21.Don't know	7 8%	6 9%	1 2%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**QT8. Which - if any - of these are reasons why your household took out a subscription to...AppleTV+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	100	86	79
Effective Weighted Sample	70	59	55
Weighted Bases	<b>106</b>	<b>88</b>	<b>83</b>
1.To obtain free delivery	- -%	- -%	- -%
2.Got it free when I bought an Apple device	49 46%	41 46%	39 47%
3.To take advantage of a free trial or promotional offer	26 24%	23 26%	24 29%
4.To watch exclusive TV content not available elsewhere/ original series made by the provider (including sports)	30 28%	26 29%	16 20%
5.To watch a specific programme/ series	45 43%	34 39%	30 36%
6.To access a back catalogue of TV programmes	21 20%	14 16%	15 18%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 117 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...AppleTV+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	100	86	79
Effective Weighted Sample	70	59	55
Weighted Bases	<b>106</b>	<b>88</b>	<b>83</b>
7.To access a back catalogue of films	22 21%	19 21%	11 13%
8.To access new movie releases	19 17%	15 17%	10 12%
9.To watch at a time that suits	20 19%	17 19%	13 15%
10.To watch multiple episodes in a row/ to watch box sets	20 18%	16 18%	10 12%
11.To watch something different to the programmes on main TV/ broadcast TV	21 19%	17 19%	12 15%
12.Cheaper than a subscription to pay TV (e.g. Sky, Virgin, BT TV)	9 8%	5 6%	7 8%

Columns Tested: \_\_\_\_\_; Column tested against total + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 117 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...AppleTV+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	100	86	79
Effective Weighted Sample	70	59	55
Weighted Bases	<b>106</b>	<b>88</b>	<b>83</b>
13.Cheaper than buying DVDs	7 6%	7 8%	7 8%
14.I saw it advertised and it looked interesting	7 7%	3 4%	6 8%
15.No advertising breaks in the programmes/ shows	13 12%	11 13%	13 15%
16.Can watch it when I'm away from home/ abroad/ on holiday	10 9%	6 7%	10 12%
17.To replace a TV subscription that I/ we cancelled	4 4%	1 2%	4 5%
18.Recommendation from a friend/ family member	6 6%	4 4%	4 4%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 117 (continuation)

**QT8. Which - if any - of these are reasons why your household took out a subscription to...AppleTV+?**

Base: Where have subscription to any of these paid for services

	Total	Ethnicity	Impacting/ Limiting Conditions
		White or White British	No
Column		a	
Unweighted Bases	100	86	79
Effective Weighted Sample	70	59	55
Weighted Bases	<b>106</b>	<b>88</b>	<b>83</b>
19.Got it to watch during lockdown in 2020/ 2021	2 2%	2 3%	* 1%
20.Other	3 3%	3 3%	3 4%
21.Don't know	3 3%	2 3%	3 4%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 118

QT9. What type of Netflix subscription do you pay for?

Base: Where have Netflix

Column	Total	Age Group					Age/SEG	Ethnicity				Impacting/Limiting Conditions					65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Asian or Asian British	Other ethnic group	Any ethnic minority group (Summary)	Any	Vision	Hearing	Mobility	No	England
		a	b	c	d	e		a	b	c	d	a	b	c	d	e	
Unweighted Bases	2237	343	182	71	263	81	98	1848	82	150	306	320	51	61	107	1662	156
Effective Weighted Sample	1545	241	121	46	173	52	70	1250	66	114	240	215	34	41	72	1151	124
Weighted Bases	<b>2319</b>	<b>310</b>	<b>159</b>	<b>65</b>	<b>232</b>	<b>74</b>	<b>79</b>	<b>1870</b>	<b>104</b>	<b>182</b>	<b>368</b>	<b>309</b>	<b>55</b>	<b>69</b>	<b>91</b>	<b>1733</b>	<b>189</b>
Basic (1 screen at a time, currently £5.99 a month)	945 41%	142 +46%	71 45%	39 +60% ab	116 +50%	45 +61% ab	47 +59%	752 40%	45 44%	86 47%	160 44%	110 -35%	22 39%	29 42%	34 37%	721 42% a	95 +50%
Standard (2 screens at a time, currently £9.99 a month)	563 24%	60 -19% e	37 23% ce	7 -11%	44 -19%	7 -10%	5 -7%	457 24%	22 21%	41 23%	80 22%	72 23%	13 24%	16 23%	15 16%	412 24%	38 20%
Premium (4 screens at a time, currently £13.99 a month)	434 19%	33 -11% ce	14 -9%	2 -3%	16 -7%	2 -2%	4 -5%	355 19%	20 19%	27 15%	72 20%	83 +27% e	17 +30% e	15 22%	22 24%	312 18%	9 -5%
Don't know	377 16%	75 +24%	37 +23%	17 +26%	57 +24%	20 +27%	23 +29%	306 16%	17 16%	28 15%	56 15%	44 14%	3 -6%	10 14%	20 22% b	287 17% b	47 +25%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

**2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)**

Table 118 (continuation)

**QT9. What type of Netflix subscription do you pay for?**

Base: Where have Netflix

Column	65+ Age Group In England				
	Total	Man	Woman	ABC1	C2DE
		a	b	c	d
Unweighted Bases	2237	71	85	67	88
Effective Weighted Sample	1545	57	67	53	70
Weighted Bases	<b>2319</b>	<b>87</b>	<b>102</b>	<b>84</b>	<b>104</b>
Basic (1 screen at a time, currently £5.99 a month)	945 41%	45 +52%	50 49%	40 48%	55 +53%
Standard (2 screens at a time, currently £9.99 a month)	563 24%	18 21%	20 20%	21 25%	17 16%
Premium (4 screens at a time, currently £13.99 a month)	434 19%	4 -5%	5 -5%	2 -2%	7 -7%
Don't know	377 16%	19 22%	28 +27%	21 25%	25 24%

Columns Tested: a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 119

QT10. How is Netflix paid for as far as you know?

Base: Where have both Sky TV and Netflix

	Total	Age Group			Ethnicity		Impacting/ Limiting Conditions		65+ Age Group
		55-64 a	65-74 b	65+ c	White or White British a	Any ethnic minority group (Summary) b	Any a	No b	England
Column									
Unweighted Bases	770	135	74	105	675	71	125	564	58
Effective Weighted Sample	531	96	48	68	457	56	83	392	47
Weighted Bases	<b>785</b>	<b>118</b>	<b>68</b>	<b>95</b>	<b>667</b>	<b>90</b>	<b>118</b>	<b>578</b>	<b>75</b>
Pay Netflix direct	407 52%	57 48%	24 -35%	35 -37%	331 -50%	62 +69% a	52 44%	307 53%	24 -32%
Pay Sky TV to receive Netflix	290 37%	49 42%	36 +53%	45 +47%	263 +39% b	19 -21%	49 42%	218 38%	38 +51%
Pay mobile phone provider to receive Netflix	9 1%	2 1%	2 3%	2 2%	8 1%	1 1%	- -%	6 1%	2 3%
We share the Netflix login of someone who lives elsewhere	26 3%	4 3%	4 6%	9 +9%	25 4%	- -%	6 5%	20 3%	7 +9%
Something else	17 2%	- -%	- -%	1 1%	12 2%	4 4%	3 3%	8 -1%	1 1%
Don't know	36 5%	7 6%	2 3%	4 4%	28 4%	5 5%	8 6%	20 -3%	4 5%

Columns Tested: a,b,c - a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 120

**QT11. How is Netflix paid for as far as you know?**

Base: Where have both Virgin and Netflix

	Total	Age Group	Ethnicity	Impacting/ Limiting Conditions
		55-64	White or White British	No
Column			a	
Unweighted Bases	333	60	275	262
Effective Weighted Sample	264	53	219	210
Weighted Bases	<b>283</b>	<b>46</b>	<b>228</b>	<b>227</b>
Pay Netflix direct	194 69%	25 -53%	155 68%	155 68%
Pay Virgin Media TV to receive Netflix	47 17%	13 +29%	38 17%	42 18%
Pay mobile phone provider to receive Netflix	- -%	- -%	- -%	- -%
We share someone else's Netflix login	13 5%	3 6%	12 5%	9 4%
Something else	3 1%	1 3%	3 1%	2 1%
Don't know	26 9%	4 9%	20 9%	19 8%

Columns Tested: ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 121

QT12. How is Amazon Prime Video paid for as far as you know?

Base: Where have Amazon Prime

Column	Total	Age Group			Age/SEG	Ethnicity			Impacting/Limiting Conditions			65+ Age Group	65+ Age Group In England		
		55-64	65-74	65+	65+ or DE	White or White British	Other ethnic group	Any ethnic minority group (Summary)	Any	Mobility	No	England	Man	ABC1	C2DE
		a	b	c		a	b	c	a	b	c		a	b	c
Unweighted Bases	1431	225	124	165	59	1207	89	184	230	75	1076	112	62	54	58
Effective Weighted Sample	996	157	84	112	42	824	68	144	158	53	746	89	51	43	46
Weighted Bases	<b>1532</b>	<b>213</b>	<b>108</b>	<b>151</b>	<b>47</b>	<b>1264</b>	<b>100</b>	<b>225</b>	<b>232</b>	<b>63</b>	<b>1151</b>	<b>132</b>	<b>75</b>	<b>63</b>	<b>69</b>
Pay Amazon direct	1322	192	92	128	39	1095	89	195	201	57	997	113	65	55	57
	86%	90%	85%	85%	82%	87%	89%	87%	86%	90%	87%	85%	87%	88%	83%
Pay Virgin Media TV to receive Amazon Prime Video	18	6	1	1	*	16	1	2	2	-	16	1	1	-	1
	1%	+3%	1%	1%	1%	1%	1%	1%	1%	-%	1%	1%	1%	-%	2%
Pay mobile phone provider to receive Amazon Prime	38	1	3	3	2	31	-	4	7	1	26	2	2	-	2
	2%	-1%	2%	2%	4%	2%	-%	2%	3%	1%	2%	1%	2%	-%	2%
We share someone else's Amazon Prime login	58	3	6	9	3	51	1	4	15	3	40	8	2	3	4
	4%	-1%	5%	6%	5%	4%	1%	2%	+6%	5%	3%	6%	3%	5%	6%
			a	a					c						
Something else	25	4	2	3	1	17	3	6	4	1	18	3	2	2	1
	2%	2%	2%	2%	3%	1%	3%	3%	2%	2%	2%	2%	3%	3%	2%
Don't know	71	7	4	6	2	53	6	13	5	1	54	6	3	2	4
	5%	3%	4%	4%	5%	4%	6%	6%	-2%	1%	5%	5%	4%	4%	5%

Columns Tested: a,b,c - a,b,c - a,b,c - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 122

QT13. Which of these, if any, do you or does anyone in your household use to watch programmes, sport or films?

Base: Where have a TV set laptop/computer/smartphone in the house

	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3993	709	542	343	979	437	94	484	3288	90	151	238	511
Effective Weighted Sample	2722	485	357	225	644	287	63	329	2202	72	121	178	396
Weighted Bases	<b>3995</b>	<b>649</b>	<b>460</b>	<b>288</b>	<b>827</b>	<b>367</b>	<b>79</b>	<b>359</b>	<b>3204</b>	<b>100</b>	<b>190</b>	<b>276</b>	<b>602</b>
TV set	3508 88%	606 +93%	413 90%	252 87%	727 88%	314 86%	62 -79%	307 86%	2906 +91%	72 -73%	138 -73%	214 -77%	453 -75%
		bcdef	ef	f	f				bcde				
Laptop/ computer	996 25%	110 -17%	50 -11%	20 -7%	73 -9%	23 -6%	3 -4%	16 -5%	761 -24%	33 33%	65 +34%	86 +31%	202 +34%
		bcdef	cef						a	a	a	a	a
Tablet (e.g. iPad)	716 18%	98 -15%	49 -11%	11 -4%	60 -7%	12 -3%	1 -2%	13 -3%	602 +19%	13 13%	31 17%	38 14%	91 15%
		bcdef	cdef		cef				e				
Smartphone	906 23%	78 -12%	26 -6%	11 -4%	37 -4%	11 -3%	- --%	5 -1%	677 -21%	39 +40%	66 +35%	85 +31%	205 +34%
		bcdef	ef		f				a	a	a	a	a
None of these	212 5%	27 4%	35 +8%	24 +8%	76 +9%	41 +11%	17 +21%	42 +12%	155 -5%	10 +10%	10 5%	16 6%	39 7%
		a	a	a	a	a	abcde		a	a	a	a	a
Don't know	30 1%	1 -*%	1 *%	7 +2%	8 1%	7 +2%	- -%	4 1%	15 -*%	- -%	3 2%	3 1%	7 1%
				abd	a	ab			a		a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 122 (continuation)

**QT13. Which of these, if any, do you or does anyone in your household use to watch programmes, sport or films?**

Base: Where have a TV set laptop/computer/smartphone in the house

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3993	745	119	175	308	2776	586	112	130	151	275	311	211	370
Effective Weighted Sample	2722	493	80	113	195	1905	468	90	122	143	223	244	171	295
Weighted Bases	<b>3995</b>	<b>673</b>	<b>117</b>	<b>167</b>	<b>248</b>	<b>2824</b>	<b>679</b>	<b>68</b>	<b>46</b>	<b>34</b>	<b>324</b>	<b>354</b>	<b>270</b>	<b>402</b>
TV set	3508 88%	602 89%	105 90%	148 89%	214 86%	2523 +89%	596 88%	61 89%	38 85%	31 91%	279 86%	317 89%	240 89%	352 87%
Laptop/ computer	996 25%	140 -21% d	19 -16% d	36 22% d	31 -13% d	744 +26% abd	63 -9% d	3 -4% bd	6 -13% bd	1 -3% d	37 -11% d	26 -7% d	38 -14% bd	24 -6% bd
Tablet (e.g. iPad)	716 18%	137 20% d	23 19% d	30 18% d	36 15% d	524 19% d	50 -7% b	1 -1% b	6 12% b	4 -10% b	27 -8% d	24 -7% d	32 -12% bd	18 -5% bd
Smartphone	906 23%	165 25% d	20 17% d	41 24% d	42 -17% d	646 23% d	31 -5% d	1 -2% d	3 -6% d	1 -3% d	20 -6% d	11 -3% d	20 -7% bd	12 -3% bd
None of these	212 5%	43 6% e	7 6% e	11 7% e	26 +11% ae	118 -4% e	62 +9% e	6 8% e	6 +13% e	3 8% e	33 +10% e	30 +8% e	24 +9% e	39 +10% e
Don't know	30 1%	5 1% e	2 2% e	3 2% e	5 +2% e	13 -*% e	6 1% e	1 1% e	* 1% e	* 1% e	4 1% e	3 1% e	4 1% e	3 1% e

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 123

QT14. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where a TV set is watched

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3536	661	486	305	866	380	75	416	2981	67	110	192	394
Effective Weighted Sample	2406	451	321	200	571	250	50	285	1994	51	91	145	307
Weighted Bases	<b>3508</b>	<b>606</b>	<b>413</b>	<b>252</b>	<b>727</b>	<b>314</b>	<b>62</b>	<b>307</b>	<b>2906</b>	<b>72</b>	<b>138</b>	<b>214</b>	<b>453</b>
1. Using TV apps or services on your smart TV (often found on the menu or home screen)	1192 34%	173 -29% bcdef	81 -20% f	45 -18% f	131 -18% f	50 -16%	5 -7%	55 -18%	961 -33%	25 34%	53 38%	89 +42% a	177 +39% a
2. A set-top box connected to your TV (such as Sky Plus/Q, Virgin Media Tivo/V6, BT TV, YouView) to access streaming services	968 28%	163 27%	91 -22%	77 31% b	182 25%	91 29% b	14 22%	77 25%	819 28% d	21 29%	38 28%	46 -21%	109 24%
3. A streaming box or stick (such as Amazon Fire TV, NOW, Google Chromecast, Roku, Apple TV) connected to your TV	486 14%	78 13% bcde	28 -7%	10 -4%	42 -6%	15 -5%	4 7%	13 -4%	416 14% de	8 11%	20 14%	18 -8%	48 -11%
4. A laptop/ computer connected to your TV	406 12%	48 -8% bcde	20 -5%	6 -3%	28 -4%	8 -3%	2 -3%	7 -2%	334 11%	11 15%	20 15%	30 14%	69 +15% a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 123 (continuation)

QT14. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where a TV set is watched

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	3536	661	486	305	866	380	75	416	2981	67	110	192	394
Effective Weighted Sample	2406	451	321	200	571	250	50	285	1994	51	91	145	307
Weighted Bases	<b>3508</b>	<b>606</b>	<b>413</b>	<b>252</b>	<b>727</b>	<b>314</b>	<b>62</b>	<b>307</b>	<b>2906</b>	<b>72</b>	<b>138</b>	<b>214</b>	<b>453</b>
5. A tablet computer (e.g. iPad) connected to your TV	193 6%	26 4%	14 -3%	3 -1%	18 -2%	3 -1%	1 1%	6 -2%	162 6%	7 10%	7 5%	13 6%	29 6%
6. A smartphone connected to your TV	360 10%	32 -5%	13 -3%	4 -2%	19 -3%	6 -2%	2 -3%	3 -1%	270 -9%	18 +25%	33 +24%	30 14%	84 +19%
7. Games console connected to your TV	365 10%	18 -3%	5 -1%	- -0%	5 -1%	- -0%	- -0%	1 -0%	313 11%	6 8%	8 6%	19 9%	39 9%
8. Connecting TV to on demand or streaming services via another method	102 3%	9 -1%	7 2%	1 -0%	9 -1%	1 -0%	1 1%	2 -1%	78 3%	5 +7%	3 2%	14 +7%	22 +5%
9. None of these	1214 35%	255 +42%	213 +52%	135 +54%	392 +54%	179 +57%	44 +70%	160 +52%	1056 +36%	21 29%	30 -22%	58 -27%	118 -26%
10. Don't know	44 1%	12 2%	6 1%	3 1%	9 1%	4 1%	1 1%	5 2%	22 -1%	4 +5%	6 +4%	6 +3%	16 +4%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 123 (continuation)

**QT14. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?**

Base: Where a TV set is watched

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3536	661	486	305	866	380	75	416	2981	67	110	192	394
Effective Weighted Sample	2406	451	321	200	571	250	50	285	1994	51	91	145	307
Weighted Bases	<b>3508</b>	<b>606</b>	<b>413</b>	<b>252</b>	<b>727</b>	<b>314</b>	<b>62</b>	<b>307</b>	<b>2906</b>	<b>72</b>	<b>138</b>	<b>214</b>	<b>453</b>
Summary: Any	2250 64%	339 -56%	194 -47%	114 -45%	326 -45%	131 -42%	18 -28%	142 -46%	1828 -63%	48 66%	102 +74%	150 70%	319 +70%
		bcdef	f	f	f	f					a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 123 (continuation)

QT14. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where a TV set is watched

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3536	667	106	155	270	2491	518	101	110	137	238	280	190	324
Effective Weighted Sample	2406	440	71	100	172	1706	414	82	103	130	194	221	155	258
Weighted Bases	<b>3508</b>	<b>602</b>	<b>105</b>	<b>148</b>	<b>214</b>	<b>2523</b>	<b>596</b>	<b>61</b>	<b>38</b>	<b>31</b>	<b>279</b>	<b>317</b>	<b>240</b>	<b>352</b>
1. Using TV apps or services on your smart TV (often found on the menu or home screen)	1192 34%	172 -29% d	32 31% d	51 34% d	42 -19% d	858 34% ad	109 -18% d	9 -15% d	10 -25% d	3 -9% d	53 -19% d	56 -18% d	48 -20% d	61 -17% d
2. A set-top box connected to your TV (such as Sky Plus/Q, Virgin Media Tivo/V6, BT TV, YouView) to access streaming services	968 28%	174 29%	43 +41% acde	39 26%	49 23%	704 28%	154 26% d	13 21% d	12 31% d	3 -9% d	79 28% d	75 24% d	62 26% d	89 25% d
3. A streaming box or stick (such as Amazon Fire TV, NOW, Google Chromecast, Roku, Apple TV) connected to your TV	486 14%	94 16% c	21 20% c	12 -8% c	31 14% c	353 14% c	34 -6% c	2 -3% abd	5 12% abd	2 -5% d	21 -7% d	14 -4% d	20 -8% d	14 -4% d
4. A laptop/ computer connected to your TV	406 12%	55 -9%	9 9%	10 -6%	19 9%	301 12% ac	23 -4%	2 -4%	2 -4%	1 -3%	17 -6% b	5 -2% b	11 -5% b	12 -3% b
5. A tablet computer (e.g. iPad) connected to your TV	193 6%	31 5%	10 10%	6 4%	11 5%	145 6%	16 -3%	- --%	* -1%	1 3%	6 -2%	10 3%	9 4%	8 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 123 (continuation)

QT14. Do you or does anyone in your household use the internet to watch content on your TV set using any of these methods?

Base: Where a TV set is watched

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3536	667	106	155	270	2491	518	101	110	137	238	280	190	324
Effective Weighted Sample	2406	440	71	100	172	1706	414	82	103	130	194	221	155	258
Weighted Bases	<b>3508</b>	<b>602</b>	<b>105</b>	<b>148</b>	<b>214</b>	<b>2523</b>	<b>596</b>	<b>61</b>	<b>38</b>	<b>31</b>	<b>279</b>	<b>317</b>	<b>240</b>	<b>352</b>
6. A smartphone connected to your TV	360 10%	53 9%	12 12%	9 6%	14 -7%	254 10%	16 -3%	- --%	1 -3%	1 -3%	12 -4%	4 -1%	10 -4%	7 -2%
7. Games console connected to your TV	365 10%	58 10%	14 14%	9 6%	10 -5%	279 +11%	4 -1%	- --%	* -1%	- --%	1 -*%	4 -1%	3 -1%	1 -*%
8. Connecting TV to on demand or streaming services via another method	102 3%	18 3%	5 5%	3 2%	5 2%	77 3%	7 -1%	- -%	1 4%	- --%	6 2%	1 -*%	2 1%	5 1%
9. None of these	1214 35%	259 +43%	33 31%	62 +42%	107 +50%	859 34%	317 +53%	35 +58%	16 41%	24 +77%	146 +52%	171 +54%	131 +55%	185 +53%
10. Don't know	44 1%	9 1%	- -	2 1%	5 2%	16 -1%	7 1%	2 3%	- -	- -	1 *%	7 2%	3 1%	4 1%
Summary: Any	2250 64%	334 -56%	72 69%	84 -57%	102 -48%	1648 +65%	272 -46%	24 -39%	23 59%	7 -23%	133 -48%	139 -44%	106 -44%	163 -46%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 124

QT15. Which - if any - of the following do they use to do this?

Base: Where use streaming boxes/sticks

	Age Group			Ethnicity White or White British	Impacting/ Limiting Conditions	
	Total	55-64	65+		Any	No
Column		a	b		a	b
Unweighted Bases	511	86	52	437	97	372
Effective Weighted Sample	331	55	33	278	62	241
Weighted Bases	<b>486</b>	<b>78</b>	<b>42</b>	<b>416</b>	<b>94</b>	<b>353</b>
Amazon Fire TV (plug in stick, plug in box or cube)	345 71%	58 74%	27 64%	292 70%	70 75%	247 70%
Google Chromecast	66 14%	4 -5%	4 10%	61 15%	11 12%	47 13%
Roku	37 8%	5 7%	4 10%	33 8%	13 +13% b	24 7%
Apple TV box	21 4%	6 7%	3 7%	20 5%	7 7%	13 4%
NOW TV Smart Stick	36 7%	1 -2%	- --%	34 8%	8 9%	27 8%
Other	16 3%	8 +10%	2 4%	14 3%	1 1%	14 4%
Don't know	27 6%	4 5%	5 +12%	22 5%	5 5%	19 5%

Columns Tested: a,b - a,b ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 125

Summary: QT16. How frequently, if at all, do you watch each of these channels?

Base: Northern Ireland only

	Total	Every day	At least weekly	At least monthly	Less often than monthly	Never	Don't know	Summary: Ever	Summary: At least once a week	Summary: At least once a month
RTE 1	4003	25 1%	26 1%	9 *%	11 *%	45 1%	- -%	71 2%	51 1%	60 2%
RTE 2	4003	30 1%	19 *%	11 *%	9 *%	49 1%	- -%	68 2%	49 1%	59 1%
Virgin Media One	4003	5 *%	5 *%	5 *%	6 *%	95 2%	* *%	21 1%	10 *%	16 *%
TG4	4003	19 *%	14 *%	8 *%	7 *%	68 2%	* *%	49 1%	33 1%	42 1%

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 126

QT16. How frequently, if at all, do you watch each of these channels? - RTE 1?

Base: Northern Ireland only

	Age Group						Age/SEG 65+ or DE	Ethnicity White or White British	Impacting/Limiting Conditions			65+ Age Group N. Ireland
	Total	55-64	65-74	75-84	65+	75+			Any	Mobility	No	
Column		a	b	c	d	e			a	b	c	
Unweighted Bases	486	80	83	54	151	68	51	426	110	58	301	151
Effective Weighted Sample	456	76	79	51	143	64	49	400	104	55	282	143
Weighted Bases	<b>117</b>	<b>18</b>	<b>19</b>	<b>12</b>	<b>34</b>	<b>15</b>	<b>11</b>	<b>103</b>	<b>25</b>	<b>13</b>	<b>73</b>	<b>34</b>
Every day	25 21%	4 24%	6 +32%	5 +38%	11 +33%	5 +34%	2 19%	23 22%	7 27%	3 24%	15 20%	11 +33%
At least weekly	26 23%	5 31% cde	4 20%	2 14%	6 17%	2 13%	2 19%	24 23%	5 21%	2 17%	18 25%	6 17%
At least monthly	9 8%	2 9%	2 11%	1 11%	4 12%	2 13%	1 13%	8 8%	3 10%	2 +16% c	5 6%	4 12%
Less often than monthly	11 9%	1 4%	2 8%	1 10%	3 9%	2 11%	1 7%	10 10%	2 8%	1 11%	7 10%	3 9%
Never	45 39%	6 33%	6 30%	3 27%	10 -29%	4 29%	4 41%	38 -37%	9 34%	4 32%	29 39%	10 -29%
Don't know	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Ever	71 61%	12 67%	13 70%	9 73%	24 +71%	11 71%	6 59%	65 +63%	17 66%	9 68%	45 61%	24 +71%
Summary: At least once a week	51 44%	10 +55%	10 52%	6 52%	17 50%	7 48%	4 38%	47 45%	12 48%	5 41%	33 45%	17 50%
Summary: At least once a month	60 52%	11 +63%	12 +62%	8 63%	21 +61%	9 60%	5 52%	54 53%	15 58%	8 57%	38 51%	21 +61%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 127

QT16. How frequently, if at all, do you watch each of these channels? - RTE 2?

Base: Northern Ireland only

	Age Group						Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
Column		a	b	c	d	e			a	b	c	
Unweighted Bases	486	80	83	54	151	68	51	426	110	58	301	151
Effective Weighted Sample	456	76	79	51	143	64	49	400	104	55	282	143
Weighted Bases	<b>117</b>	<b>18</b>	<b>19</b>	<b>12</b>	<b>34</b>	<b>15</b>	<b>11</b>	<b>103</b>	<b>25</b>	<b>13</b>	<b>73</b>	<b>34</b>
Every day	30 26%	6 +36%	6 34%	3 26%	10 29%	4 24%	2 22%	28 27%	7 26%	4 27%	20 28%	10 29%
At least weekly	19 16%	3 17%	3 16%	2 20%	6 17%	3 18%	1 13%	16 16%	5 21%	2 17%	11 15%	6 17%
At least monthly	11 9%	2 9%	1 6%	1 11%	3 9%	2 12%	1 8%	9 9%	1 5%	* 3%	7 9%	3 9%
Less often than monthly	9 8%	1 4%	2 11%	1 10%	4 +12%	2 13%	2 +15%	8 8%	3 +13%	3 +19%	4 -5%	4 +12%
Never	49 42%	6 34%	6 33%	4 32%	11 -33%	5 34%	5 43%	41 40%	9 34%	4 34%	31 43%	11 -33%
Don't know	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Summary: Ever	68 58%	12 66%	13 67%	8 68%	23 +67%	10 66%	6 57%	61 60%	17 66%	9 66%	42 57%	23 +67%
Summary: At least once a week	49 42%	9 +53%	10 50%	6 46%	16 46%	6 42%	4 34%	44 43%	12 47%	6 44%	32 43%	16 46%
Summary: At least once a month	59 51%	11 +62%	11 57%	7 58%	19 55%	8 54%	4 42%	53 52%	13 53%	6 47%	38 52%	19 55%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 128

QT16. How frequently, if at all, do you watch each of these channels? - Virgin Media One?

Base: Northern Ireland only

Column	Total	Age Group					Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group
		55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
Unweighted Bases	486	80	83	54	151	68	51	426	110	58	301	151
Effective Weighted Sample	456	76	79	51	143	64	49	400	104	55	282	143
Weighted Bases	<b>117</b>	<b>18</b>	<b>19</b>	<b>12</b>	<b>34</b>	<b>15</b>	<b>11</b>	<b>103</b>	<b>25</b>	<b>13</b>	<b>73</b>	<b>34</b>
Every day	5 5%	1 5%	2 +10%	* 3%	2 6%	* 2%	* 2%	5 5%	1 5%	* 2%	2 -3%	2 6%
At least weekly	5 4%	1 7%	1 5%	- -%	1 3%	* 1%	* 2%	4 4%	1 3%	* 2%	4 5%	1 3%
At least monthly	5 5%	1 5%	* 1%	* 1%	* -1%	* 1%	* 3%	4 4%	1 4%	1 6%	2 -2%	* -1%
Less often than monthly	6 5%	1 5%	1 4%	* 4%	1 4%	1 4%	1 5%	5 5%	1 4%	1 7%	4 5%	1 4%
Never	95 82%	14 78%	15 81%	11 +92% a	29 85%	14 +91% a	9 87%	83 81%	21 84%	11 83%	62 +85%	29 85%
Don't know	* *%	- -%	- -%	- -%	- -%	- -%	- -%	* *%	- -%	- -%	* *%	- -%
Summary: Ever	21 18%	4 22% ce	4 19%	1 -8%	5 15%	1 -9%	1 13%	19 19%	4 16%	2 17%	11 -15%	5 15%
Summary: At least once a week	10 9%	2 12%	3 +15% ce	* 3%	3 10%	1 3%	1 5%	10 9%	2 7%	1 4%	6 8%	3 10%
Summary: At least once a month	16 13%	3 17% ce	3 16% ce	* -4%	4 11%	1 -5%	1 8%	14 14%	3 12%	1 10%	7 -10%	4 11%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 129

QT16. How frequently, if at all, do you watch each of these channels? - TG4?

Base: Northern Ireland only

	Age Group						Age/SEG	Ethnicity	Impacting/Limiting Conditions			65+ Age Group
	Total	55-64	65-74	75-84	65+	75+	65+ or DE	White or White British	Any	Mobility	No	N. Ireland
Column		a	b	c	d	e			a	b	c	
Unweighted Bases	486	80	83	54	151	68	51	426	110	58	301	151
Effective Weighted Sample	456	76	79	51	143	64	49	400	104	55	282	143
Weighted Bases	<b>117</b>	<b>18</b>	<b>19</b>	<b>12</b>	<b>34</b>	<b>15</b>	<b>11</b>	<b>103</b>	<b>25</b>	<b>13</b>	<b>73</b>	<b>34</b>
Every day	19 16%	4 23%	4 18%	3 22%	6 18%	3 17%	1 8%	18 17%	4 14%	2 13%	14 +19%	6 18%
At least weekly	14 12%	3 16%	4 19%	1 8%	5 14%	1 8%	1 12%	13 13%	4 15%	3 19%	10 14%	5 14%
At least monthly	8 7%	2 9%	1 4%	1 9%	2 7%	2 11%	1 5%	7 7%	1 5%	* 3%	6 8%	2 7%
Less often than monthly	7 6%	* -1%	2 9%	1 8%	3 8%	1 6%	1 9%	7 7%	2 7%	1 8%	5 7%	3 8%
Never	68 58%	9 50%	9 50%	7 53%	18 53%	9 57%	7 65%	57 -56%	15 59%	8 58%	39 -53%	18 53%
Don't know	* *%	- -%	- -%	- -%	- -%	- -%	- -%	* *%	- -%	- -%	- -%	- -%
Summary: Ever	49 42%	9 50%	10 50%	6 47%	16 47%	7 43%	4 35%	45 +44%	10 41%	6 42%	34 +47%	16 47%
Summary: At least once a week	33 29%	7 +40%	7 37%	4 30%	11 32%	4 25%	2 21%	31 +30%	7 29%	4 32%	24 +32%	11 32%
Summary: At least once a month	42 36%	9 +49%	8 41%	5 39%	13 39%	6 36%	3 26%	38 +37%	8 34%	5 35%	29 +40%	13 39%

Columns Tested: a,b,c,d,e - a,b,c ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 130

Do we have your permission to ask you about the following? - A.Your ethnicity

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes	3824 96%	619 95%	444 96%	285 +98% a	808 +97%	364 +98% a	79 98%	351 97%	3209 +100%	100 +100%	190 +100%	277 +100%	603 +100%
No	179 4%	29 5%	16 4%	6 -2%	24 -3%	8 -2%	2 2%	12 3%	- --%	- --%	- --%	- --%	- --%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 130 (continuation)

Do we have your permission to ask you about the following? - A.Your ethnicity

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes	3824 96%	676 +100%	117 +100%	167 +100%	250 +100%	2828 +100%	669 +98% d	65 95% d	44 97% d	30 -87%	319 97%	351 +98%	265 97%	399 +98%
No	179 4%	- --%	- --%	- --%	- --%	- --%	14 -2%	3 5%	1 3%	5 +13% abc	9 3%	6 -2%	7 3%	7 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 131

Do we have your permission to ask you about the following? - B. Any impacting or limiting conditions which may affect your daily activities or the work you can do

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Yes	3503 88%	567 87%	420 +91%	270 +93%	768 +92%	348 +94%	78 +97%	325 90%	3042 +95%	65 -65%	136 -72%	218 -79%	450 -75%
No	500 12%	82 13%	41 -9%	21 -7%	65 -8%	24 -6%	2 -3%	38 10%	167 -5%	35 +35%	54 +28%	59 +21%	152 +25%
		bcdef	f						bcde	ad	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 131 (continuation)

Do we have your permission to ask you about the following? - B. Any impacting or limiting conditions which may affect your daily activities or the work you can do

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Yes	3503 88%	676 +100%	117 +100%	167 +100%	250 +100%	2828 +100%	631 +92% d	64 +94% d	43 +95% d	29 85%	304 +93%	327 +92%	252 +93%	374 +92%
No	500 12%	- --%	- --%	- --%	- --%	- --%	53 -8%	4 -6%	2 -5%	5 15% abc	23 -7%	30 -8%	20 -7%	32 -8%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132

Q28. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3819	678	516	335	944	428	93	467	3294	90	151	239	512
Effective Weighted Sample	2613	465	343	222	628	284	62	320	2206	72	121	179	397
Weighted Bases	<b>3824</b>	<b>619</b>	<b>444</b>	<b>285</b>	<b>808</b>	<b>364</b>	<b>79</b>	<b>351</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
A. WHITE : English/ Welsh/ Scottish/ Northern Irish/ British	3127 82%	558 +90%	420 +94%	276 +97%	770 +95%	350 +96%	75 +95%	328 +94%	3127 +97%	- --%	- --%	- --%	- --%
		a	a	a	a	a		bcde					
B. WHITE : Irish	75 2%	10 2%	9 2%	4 2%	15 2%	6 2%	1 2%	8 2%	75 +2%	- -%	- -%	- -%	- -%
								de					
C. WHITE : Gypsy or Irish traveller	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
D. WHITE : Roma	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	5 *%	- -%	- -%	- -%	- -%
E. WHITE : Any other White background (please specify)	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%
F. MIXED/ MULTIPLE ETHNIC GROUPS : White and Black Caribbean	14 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	14 +2%
													ad

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3819	678	516	335	944	428	93	467	3294	90	151	239	512
Effective Weighted Sample	2613	465	343	222	628	284	62	320	2206	72	121	179	397
Weighted Bases	<b>3824</b>	<b>619</b>	<b>444</b>	<b>285</b>	<b>808</b>	<b>364</b>	<b>79</b>	<b>351</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
G. MIXED/ MULTIPLE ETHNIC GROUPS : White and Black African	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	5 +1% a
H. MIXED/ MULTIPLE ETHNIC GROUPS : White and Asian	13 *%	- -%	2 *%	- -%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	13 +2% ad
I. MIXED/ MULTIPLE ETHNIC GROUPS : Any other Mixed/ multiple ethnic background (please specify)	4 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	4 +1% a
J. BLACK OR BLACK BRITISH : Caribbean	42 1%	5 1%	4 1%	2 1%	6 1%	2 1%	- -%	3 1%	- -%	42 +42% acde	- -%	- -%	42 +7% acd
K. BLACK OR BLACK BRITISH : African	58 2%	5 1%	1 -*%	- -%	1 -*%	- -%	- -%	1 -*%	- -%	58 +58% acde	- -%	- -%	58 +10% acd

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3819	678	516	335	944	428	93	467	3294	90	151	239	512
Effective Weighted Sample	2613	465	343	222	628	284	62	320	2206	72	121	179	397
Weighted Bases	<b>3824</b>	<b>619</b>	<b>444</b>	<b>285</b>	<b>808</b>	<b>364</b>	<b>79</b>	<b>351</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
L. BLACK OR BLACK BRITISH : Any other Black/ Black British/ African/ Caribbean background (please specify)	-	-	-	-	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
M. ASIAN OR ASIAN BRITISH : Indian	93	9	2	1	3	1	-	1	-	-	93	-	93
	2%	1%	-1%	-*%	-*%	-*%	-%	-*%	--%	-%	+49%	--%	+15%
		de									abde		abd
N. ASIAN OR ASIAN BRITISH : Pakistani	34	4	*	-	*	-	-	*	-	-	34	-	34
	1%	1%	-*%	-%	-*%	--%	-%	*%	--%	-%	+18%	-%	+6%
		d									abde		abd
O. ASIAN OR ASIAN BRITISH : Bangladeshi	36	-	-	-	-	-	-	-	-	-	36	-	36
	1%	--%	--%	-%	--%	--%	-%	--%	--%	-%	+19%	-%	+6%
											abde		abd
P. ASIAN OR ASIAN BRITISH : Chinese	21	2	-	-	-	-	-	-	-	-	21	-	21
	1%	*%	-%	-%	--%	-%	-%	-%	--%	-%	+11%	-%	+3%
											abde		ad

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

**QZ8. Which one of these groups best describes your ethnic group or background?**

Base: Where given permission

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3819	678	516	335	944	428	93	467	3294	90	151	239	512
Effective Weighted Sample	2613	465	343	222	628	284	62	320	2206	72	121	179	397
Weighted Bases	<b>3824</b>	<b>619</b>	<b>444</b>	<b>285</b>	<b>808</b>	<b>364</b>	<b>79</b>	<b>351</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Q. ASIAN OR ASIAN BRITISH : Any other Asian background (please specify)	6 *%	1 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	6 +3% ad	- -%	6 +1% a
R. OTHER ETHNIC GROUP : Arab	14 *%	2 *%	1 *%	- -%	1 *%	- -%	- -%	1 *%	- -%	- -%	- -%	14 +5% abc	14 +2% a
S. OTHER ETHNIC GROUP : Any other background (please specify)	264 7%	24 -4% bcde	5 -1%	2 -1%	9 -1%	5 -1%	3 3% c	6 -2%	- -%	- -%	- -%	264 +95% abce	264 +44% abc
Prefer not to say/ Refused	12 *%	1 *%	* *%	1 *%	1 *%	1 *%	- -%	1 *%	- -%	- -%	- -%	- -%	- -%
Summary: White	3209 84%	567 +92%	429 +96% a	280 +98% a	785 +97% a	356 +98% a	76 +97%	337 +96%	3209 +100% bcde	- -%	- -%	- -%	- -%
Summary: Mixed/Multiple ethnic groups	36 1%	- -%	2 *%	- -%	2 -*%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	36 +6% abcd

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3819	678	516	335	944	428	93	467	3294	90	151	239	512
Effective Weighted Sample	2613	465	343	222	628	284	62	320	2206	72	121	179	397
Weighted Bases	<b>3824</b>	<b>619</b>	<b>444</b>	<b>285</b>	<b>808</b>	<b>364</b>	<b>79</b>	<b>351</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: Black or Black British	100 3%	10 2%	5 -1%	2 -1%	7 -1%	2 -1%	- -	4 -1%	- --%	100 +100% acde	- --%	- --%	100 +17% acd
Summary: Asian or Asian British	190 5%	16 -3% bcde	3 -1%	1 -*% bcde	3 -*% bcde	1 -*% bcde	- --%	2 -*% bcde	- --%	- --%	190 +100% abde	- --%	190 +31% abd
Summary: Other ethnic group	290 8%	26 -4% bcde	6 -1%	2 -1%	12 -1%	5 -1%	3 3%	8 -2%	- --%	- --%	- --%	277 +100% abce	277 +46% abc

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

Q28. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3819	749	120	175	311	2779	579	107	126	132	271	308	207	367
Effective Weighted Sample	2613	496	80	113	198	1907	462	87	118	125	220	242	168	292
Weighted Bases	<b>3824</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>669</b>	<b>65</b>	<b>44</b>	<b>30</b>	<b>319</b>	<b>351</b>	<b>265</b>	<b>399</b>
A. WHITE : English/ Welsh/ Scottish/ Northern Irish/ British	3127 82%	632 +94% e	113 +96% e	160 +96% e	236 +95% e	2337 +83%	643 +96% d	64 +99% d	44 +100% ad	19 -63%	309 +97%	334 +95%	258 +97%	379 +95%
B. WHITE : Irish	75 2%	15 2%	2 2%	2 1%	6 2%	51 2%	5 -1%	* 1%	- -	10 +34% abc	2 1%	3 1%	- --%	5 1%
C. WHITE : Gypsy or Irish traveller	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
D. WHITE : Roma	5 *%	- -%	- -%	- -%	- -%	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
E. WHITE : Any other White background (please specify)	2 *%	- -%	- -%	- -%	- -%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
F. MIXED/ MULTIPLE ETHNIC GROUPS : White and Black Caribbean	14 *%	1 *%	- -%	- -%	- -%	12 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
G. MIXED/ MULTIPLE ETHNIC GROUPS : White and Black African	5 *%	- -%	- -%	- -%	- -%	1 -*%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
H. MIXED/ MULTIPLE ETHNIC GROUPS : White and Asian	13 *%	2 *%	- -%	1 *%	- -%	11 *%	2 *%	- -%	- -%	- -%	- -%	2 *%	2 1%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

QZ8. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
Column		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3819	749	120	175	311	2779	579	107	126	132	271	308	207	367
Effective Weighted Sample	2613	496	80	113	198	1907	462	87	118	125	220	242	168	292
Weighted Bases	<b>3824</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>669</b>	<b>65</b>	<b>44</b>	<b>30</b>	<b>319</b>	<b>351</b>	<b>265</b>	<b>399</b>
I. MIXED/ MULTIPLE ETHNIC GROUPS : Any other Mixed/ multiple ethnic background (please specify)	4 *%	1 *%	- -%	1 +1% e	- -%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
J. BLACK OR BLACK BRITISH : Caribbean	42 1%	2 -*%	- -%	- -%	1 *%	23 -1%	6 1%	- -%	- -%	- -%	1 *%	4 1%	1 *%	5 1%
K. BLACK OR BLACK BRITISH : African	58 2%	3 -*%	- -%	* *%	- -%	37 1% ad	1 -*%	- -%	- -%	- -%	1 *%	- -%	1 *%	1 -*%
L. BLACK OR BLACK BRITISH : Any other Black/ Black British/ African/ Caribbean background (please specify)	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
M. ASIAN OR ASIAN BRITISH : Indian	93 2%	6 -1%	2 1%	- --%	1 -*%	73 3% acd	3 -*%	- -%	- -%	- -%	1 -*%	2 -1%	2 1%	1 -*%
N. ASIAN OR ASIAN BRITISH : Pakistani	34 1%	* -*%	* *%	- -%	* *%	24 1% a	- --%	* 1%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

QZ8. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	3819	749	120	175	311	2779	579	107	126	132	271	308	207	367
Effective Weighted Sample	2613	496	80	113	198	1907	462	87	118	125	220	242	168	292
Weighted Bases	<b>3824</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>669</b>	<b>65</b>	<b>44</b>	<b>30</b>	<b>319</b>	<b>351</b>	<b>265</b>	<b>399</b>
O. ASIAN OR ASIAN BRITISH : Bangladeshi	36 1%	- -%	- -%	- -%	- -%	9 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
P. ASIAN OR ASIAN BRITISH : Chinese	21 1%	2 *%	- -%	- -%	- -%	18 1%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Q. ASIAN OR ASIAN BRITISH : Any other Asian background (please specify)	6 *%	- -%	- -%	- -%	- -%	5 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
R. OTHER ETHNIC GROUP : Arab	14 *%	* *%	- -%	- -%	* *%	8 *%	1 *%	- -%	- -%	- -%	1 *%	- -%	- -%	1 *%
S. OTHER ETHNIC GROUP : Any other background (please specify)	264 7%	10 -1%	* -*	3 -2%	3 -1%	200 7% abcd	9 -1%	- -%	- -%	1 -2%	3 -1%	6 -2%	2 -1%	6 -2%
Prefer not to say/ Refused	12 *%	2 *%	- -%	- -%	1 *%	9 *%	1 *%	- -%	- -%	* 1% a	- -%	1 *%	- -%	1 *%
Summary: White	3209 84%	648 +96% e	115 +98% e	162 +97% e	243 +97% e	2395 +85%	647 +97%	65 +99%	44 +100% ad	29 +97%	310 +97%	337 +96%	258 +97%	384 +96%
Summary: Mixed/Multiple ethnic groups	36 1%	4 1%	- -%	2 1%	- -%	27 1%	2 -*	- -%	- -%	- -%	- -%	2 *%	2 1%	- -%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 132 (continuation)

QZ8. Which one of these groups best describes your ethnic group or background?

Base: Where given permission

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3819	749	120	175	311	2779	579	107	126	132	271	308	207	367
Effective Weighted Sample	2613	496	80	113	198	1907	462	87	118	125	220	242	168	292
Weighted Bases	<b>3824</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>669</b>	<b>65</b>	<b>44</b>	<b>30</b>	<b>319</b>	<b>351</b>	<b>265</b>	<b>399</b>
Summary: Black or Black British	100 3%	5 -1%	- -%	* -*	1 -%	60 -2% ad	7 -1%	- -%	- -%	- -%	3 -1%	4 1%	2 1%	5 1%
Summary: Asian or Asian British	190 5%	8 -1%	2 2%	- --%	1 -%	128 -5% acd	3 -*	* -1%	- --%	- --%	1 -*	2 -1%	2 -1%	1 -*
Summary: Other ethnic group	290 8%	12 -2%	* -*	3 -2%	5 -2%	217 8% abcd	11 -2%	- -%	- -%	1 3%	4 -1%	6 -2%	2 -1%	8 -2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133

QZ9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Unweighted Bases	3528	623	488	318	898	410	92	437	3117	63	110	198	399
Effective Weighted Sample	2400	422	323	209	593	270	62	297	2086	49	88	147	306
Weighted Bases	<b>3503</b>	<b>567</b>	<b>420</b>	<b>270</b>	<b>768</b>	<b>348</b>	<b>78</b>	<b>325</b>	<b>3042</b>	<b>65</b>	<b>136</b>	<b>218</b>	<b>450</b>
1. Hearing? Poor hearing, partial hearing, or are deaf	167 5%	32 6%	29 +7%	46 +17% abd	93 +12% ab	64 +18% abd	19 +24% abd	33 +10%	162 +5% cde	* *%	- --%	3 -1%	5 -1%
2. Eyesight? Poor vision, colour blindness, partial sight, or are blind	117 3%	16 3%	22 +5% a	37 +14% abd	67 +9% ab	45 +13% abd	8 +10% a	32 +10%	115 +4% de	- -%	2 2%	* -*%	2 -1%
3. Mobility? Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty	250 7%	54 +10%	58 +14% a	56 +21% ab	142 +19% ab	84 +24% abd	28 +36% abcde	74 +23%	243 +8% cde	1 2%	1 -1%	4 -2%	6 -1%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133 (continuation)

**QZ9. Which of these – if any – impact or limit your daily activities or the work you can do?**

Base: All Respondents

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3528	623	488	318	898	410	92	437	3117	63	110	198	399
Effective Weighted Sample	2400	422	323	209	593	270	62	297	2086	49	88	147	306
Weighted Bases	<b>3503</b>	<b>567</b>	<b>420</b>	<b>270</b>	<b>768</b>	<b>348</b>	<b>78</b>	<b>325</b>	<b>3042</b>	<b>65</b>	<b>136</b>	<b>218</b>	<b>450</b>
4. Dexterity? Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc	46 1%	10 2%	11 +3%	5 2%	19 +3%	8 2%	3 +4%	8 +2%	45 +1% e	- -%	- -%	1 *%	1 -*%
5. Breathing? Breathlessness or chest pains	98 3%	18 3%	24 +6%	9 3%	38 +5%	15 4%	6 +7%	25 +8%	95 +3% de	1 1%	1 1%	1 -*%	2 -1%
6. Mental abilities? Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration.	54 2%	8 1% e	4 1%	* -*%	5 -1%	1 -*%	* *%	5 1%	52 2%	- -%	1 1%	* *%	2 *%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133 (continuation)

**QZ9. Which of these – if any – impact or limit your daily activities or the work you can do?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3528	623	488	318	898	410	92	437	3117	63	110	198	399
Effective Weighted Sample	2400	422	323	209	593	270	62	297	2086	49	88	147	306
Weighted Bases	<b>3503</b>	<b>567</b>	<b>420</b>	<b>270</b>	<b>768</b>	<b>348</b>	<b>78</b>	<b>325</b>	<b>3042</b>	<b>65</b>	<b>136</b>	<b>218</b>	<b>450</b>
7. Social/ behavioural? Conditions associated with this such as autism, attention deficit disorder, Asperger' s, etc.	25 1%	1 *%	- --%	* *%	* -*%	* *%	- -%	* *%	23 1%	- -%	- -%	3 1%	3 1%
8. Your mental health? Anxiety, depression, or trauma-related conditions, for example	133 4%	21 4%	2 -*%	- --%	2 -*%	* -*%	* *%	2 -1%	122 4%	3 4%	3 2%	4 2%	10 2%
9. Other illnesses/ conditions which impact or limit your daily activities or the work you can do	190 5%	41 +7%	42 +10%	26 +10%	80 +10%	39 +11%	12 +16%	42 +13%	180 +6%	1 2%	5 3%	1 -1%	9 -2%
10. Nothing - no impairments or conditions impact or limit your daily activities or the work you can do	2743 78%	425 -75%	286 -68%	140 -52%	457 -59%	171 -49%	31 -39%	181 -56%	2319 -76%	58 +89%	128 +94%	206 +94%	419 +93%
		bcdef	cdef	f	cef				de	a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133 (continuation)

QZ9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	3528	623	488	318	898	410	92	437	3117	63	110	198	399
Effective Weighted Sample	2400	422	323	209	593	270	62	297	2086	49	88	147	306
Weighted Bases	<b>3503</b>	<b>567</b>	<b>420</b>	<b>270</b>	<b>768</b>	<b>348</b>	<b>78</b>	<b>325</b>	<b>3042</b>	<b>65</b>	<b>136</b>	<b>218</b>	<b>450</b>
11. Prefer not to say	85 2%	18 3%	11 3%	14 +5%	31 +4%	20 +6%	7 +9%	13 +4%	76 2%	2 4%	- -%	2 1%	5 1%
Summary: Any	676 19%	123 22%	123 +29% a	116 +43% abd	280 +37% ab	157 +45% abd	41 +52% abd	131 +40%	648 +21% bcde	5 -7%	8 -6%	10 -5%	27 -6%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133 (continuation)

Q29. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3528	749	120	175	311	2779	538	106	124	130	253	285	194	340
Effective Weighted Sample	2400	496	80	113	198	1907	431	86	116	123	207	224	158	271
Weighted Bases	<b>3503</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>631</b>	<b>64</b>	<b>43</b>	<b>29</b>	<b>304</b>	<b>327</b>	<b>252</b>	<b>374</b>
1. Hearing? Poor hearing, partial hearing, or are deaf	167 5%	167 +25% de	42 +35% ade	167 +100% abde	38 +15% e	- --%	74 +12%	9 +14%	4 +10%	5 +19% a	41 +13%	34 +10%	32 +13%	42 +11%
2. Eyesight? Poor vision, colour blindness, partial sight, or are blind	117 3%	117 +17% e	117 +100% acde	42 +25% ade	37 +15% e	- --%	56 +9%	5 +7%	3 6%	3 +10%	23 +8%	34 +10%	23 +9%	34 +9%
3. Mobility? Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty	250 7%	250 +37% ce	37 +31% e	38 +23% e	250 +100% abce	- --%	115 +18%	9 +15%	9 +21%	9 +29% ab	41 +13%	74 +23% a	45 +18%	70 +19%
4. Dexterity? Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc	46 1%	46 +7% e	9 +8% e	12 +7% e	27 +11% ae	- --%	14 +2%	- -%	2 +4% b	4 +12% abc	4 1%	10 +3%	9 +4%	5 1%
Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower														

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133 (continuation)

QZ9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3528	749	120	175	311	2779	538	106	124	130	253	285	194	340
Effective Weighted Sample	2400	496	80	113	198	1907	431	86	116	123	207	224	158	271
Weighted Bases	<b>3503</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>631</b>	<b>64</b>	<b>43</b>	<b>29</b>	<b>304</b>	<b>327</b>	<b>252</b>	<b>374</b>
5. Breathing? Breathlessness or chest pains	98 3%	98 +14% e	19 +16% e	19 +11% e	39 +16% e	- --%	28 +4%	3 4%	3 +6%	5 +17% abc	18 +6% c	10 3%	5 2%	23 +6% c
6. Mental abilities? Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration.	54 2%	54 +8% de	4 3% e	8 +5% e	10 +4% e	- --%	4 1%	- -%	- -%	1 2%	1 *% c	4 1%	- -%	4 1%
7. Social/ behavioural? Conditions associated with this such as autism, attention deficit disorder, Asperger' s, etc.	25 1%	25 +4% de	* *% e	5 +3% de	2 1% e	- --%	- --%	- -%	- -%	* 1%	- -%	- -%	- -%	- -%
8. Your mental health? Anxiety, depression, or trauma-related conditions, for example	133 4%	133 +20% bcde	5 4% e	12 +7% e	26 +10% be	- --%	- --%	1 1% a	* 1% a	1 3% a	- --%	- --%	- --%	- --%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 133 (continuation)

QZ9. Which of these – if any – impact or limit your daily activities or the work you can do?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	3528	749	120	175	311	2779	538	106	124	130	253	285	194	340
Effective Weighted Sample	2400	496	80	113	198	1907	431	86	116	123	207	224	158	271
Weighted Bases	<b>3503</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>631</b>	<b>64</b>	<b>43</b>	<b>29</b>	<b>304</b>	<b>327</b>	<b>252</b>	<b>374</b>
9. Other illnesses/ conditions which impact or limit your daily activities or the work you can do	190 5%	190 +28% ce	28 +23% ce	15 9% e	68 +27% ce	- --%	67 +11% b	2 3%	5 +12% b	6 +20% ab	33 +11%	34 +10%	23 +9%	45 +12%
10. Nothing - no impairments or conditions impact or limit your daily activities or the work you can do	2743 78%	- --%	- --%	- --%	- --%	2743 +97% abcd	378 -60%	40 -62%	24 -55%	16 -53%	193 -64%	184 -56%	155 -62%	217 -58%
11. Prefer not to say	85 2%	- --%	- -%	- --%	- --%	85 +3% acd	25 +4%	3 4%	3 +7% d	* 1%	10 3%	15 +4%	10 4%	15 +4%
Summary: Any	676 19%	676 +100% e	117 +100% e	167 +100% e	250 +100% e	- --%	228 +36%	22 +34%	17 +39%	13 +46% a	100 +33%	128 +39%	86 +34%	142 +38%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 134

QZ10. What is your working status?

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
In full-time employment	1585 40%	244 38%	17 -4%	- --%	19 -2%	2 -1%	2 -3%	4 -1%	1329 +41%	30 30%	63 33%	142 +51%	250 41%
		bcdef	ce		ce		c		bc		abce		
In part-time employment	396 10%	70 11%	27 -6%	6 -2%	34 -4%	6 -2%	- --%	7 -2%	350 +11%	10 10%	18 10%	16 -6%	45 -8%
		bcdef	cef		ef				de				
Retired	867 22%	161 +25%	364 +79%	260 +90%	700 +84%	336 +90%	76 +94%	308 +85%	845 +26%	7 -7%	4 -2%	10 -3%	22 -4%
			a	abd	ab	abd	abd		bcde				
Unemployed	271 7%	61 +9%	4 -1%	- --%	4 -*%	- --%	- --%	3 -1%	232 +7%	1 -1%	14 7%	17 6%	37 6%
		bcdef	e						b				
A student	225 6%	* -*%	- --%	- --%	- --%	- --%	- --%	- --%	152 -5%	13 +14%	27 +14%	26 +10%	73 +12%
									a	a	a	a	a
Full-time responsibility for the home/ family	134 3%	27 4%	7 -2%	2 -1%	10 -1%	2 -1%	1 1%	3 -1%	112 3%	2 2%	10 5%	5 2%	22 4%
		bcde											
Refused	524 13%	85 13%	42 -9%	23 -8%	67 -8%	25 -7%	2 -3%	38 11%	189 -6%	35 +35%	54 +28%	61 +22%	154 +26%
		bcdef	f						ad	a	a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 134 (continuation)

**QZ10. What is your working status?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Summary: Working	1981 49%	313 48%	44 -10%	6 -2%	53 -6%	9 -2%	2 -3%	11 -3%	1678 +52%	41 41%	81 43%	158 +57%	295 49%
		bcdef	cdef		ce				bc			bce	
Summary: Not working	1498 37%	250 38%	375 +81%	262 +90%	713 +86%	338 +91%	76 +94%	314 +86%	1341 +42%	24 -24%	55 -29%	58 -21%	154 -26%
			a	abd	ab	abd	abd		bcde				

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 134 (continuation)

**QZ10. What is your working status?**

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
In full-time employment	1585 40%	126 -19%	17 -15%	35 -21%	24 -10%	1456 +52%	15 -2%	2 -3%	- --%	1 -4%	10 -3%	5 -1%	9 -3%	6 -2%
In part-time employment	396 10%	58 9%	11 10%	12 7%	12 -5%	338 +12%	29 -4%	2 -3%	1 -2%	1 -4%	17 -5%	12 -3%	15 -6%	14 -3%
Retired	867 22%	312 +46%	72 +61%	100 +60%	151 +60%	555 -20%	574 +84%	58 +85%	43 +93%	25 +71%	274 +84%	301 +84%	221 +81%	349 +86%
Unemployed	271 7%	128 +19%	9 8%	14 8%	46 +19%	143 -5%	4 -1%	- --%	- --%	- --%	3 -1%	1 -*%	1 -*%	3 -1%
A student	225 6%	21 -3%	2 -1%	1 -1%	- --%	205 +7%	- --%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Full-time responsibility for the home/ family	134 3%	25 4%	6 5%	4 2%	16 +6%	109 +4%	7 -1%	1 2%	- --%	2 5%	- -%	7 2%	5 2%	1 -*%
Refused	524 13%	5 -1%	- --%	2 -1%	1 -*%	21 -1%	54 -8%	5 -7%	2 -5%	5 16%	23 -7%	31 -9%	21 -8%	33 -8%
Summary: Working	1981 49%	184 -27%	29 -24%	47 -28%	36 -14%	1795 +63%	45 -7%	4 -6%	1 -2%	3 -8%	28 -8%	17 -5%	24 -9%	20 -5%
Summary: Not working	1498 37%	486 +72%	89 +76%	119 +71%	213 +85%	1012 -36%	585 +86%	59 +87%	43 +93%	26 +76%	277 +84%	308 +86%	227 +83%	353 +87%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 135

**QZ11. And is your home...?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Being bought on mortgage	1126 28%	149 -23%	32 -7%	16 -5%	50 -6%	18 -5%	3 -3%	28 -8%	954 +30%	12 -12%	55 29%	70 25%	144 -24%
		bcdef							be		b	b	b
Owned outright by household	1188 30%	312 +48%	335 +73%	216 +74%	617 +74%	282 +76%	66 +81%	238 +66%	1073 +33%	12 -12%	30 -16%	29 -10%	74 -12%
			a	a	a	a	a		bcde				
Rented from Local Authority/ Housing Association/ Trust	693 17%	90 -14%	60 -13%	42 14%	108 -13%	49 -13%	7 -8%	68 19%	544 17%	37 +37%	19 -10%	37 13%	105 17%
									c	acde			c
Rented from private landlord	745 19%	60 -9%	13 -3%	7 -3%	25 -3%	12 -3%	5 -6%	13 -4%	472 -15%	34 +35%	68 +36%	123 +44%	234 +39%
		bcde								a	a	a	a
Other	39 1%	1 -*%	3 1%	1 *%	3 -*%	1 *%	- -%	2 1%	34 1%	- -%	1 1%	2 1%	3 1%
Don't know	49 1%	1 -*%	- --%	- --%	- --%	- --%	- -%	- --%	34 1%	1 1%	3 2%	1 *%	6 1%
Prefer not to say	163 4%	36 +6%	20 4%	8 3%	29 4%	10 3%	1 2%	13 3%	99 -3%	2 2%	14 +7%	16 6%	36 +6%
		de									a	a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 135 (continuation)

QZ11. And is your home...?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Being bought on mortgage	1126 28%	101 -15%	19 -16%	24 -14%	26 -11%	942 +33% abcd	45 -7%	1 -2%	2 -5%	1 -2%	20 -6%	26 -7%	15 -6%	29 -7%
Owned outright by household	1188 30%	276 +41% e	61 +52% ae	89 +53% ade	105 +42% e	783 -28%	517 +76% b	39 +57%	35 +78% b	25 +73% b	256 +78% d	261 +73%	225 +83% bd	288 +71%
Rented from Local Authority/ Housing Association/ Trust	693 17%	188 +28% bce	21 18%	34 20% e	82 +33% bce	383 -14%	75 -11%	23 +34% acd	5 11%	5 15%	32 -10% c	43 -12% c	11 -4%	64 16% ac
Rented from private landlord	745 19%	88 -13%	13 -11%	13 -8%	27 -11%	544 19% abcd	22 -3%	1 -1%	1 -2%	2 -5%	12 -4%	10 -3%	8 -3%	13 -3%
Other	39 1%	1 -*%	- -%	- -%	- -%	36 +1% ad	3 *%	- -%	- -%	* 1%	1 *%	2 1%	1 *%	2 1%
Don't know	49 1%	7 1%	- -%	2 1%	- --%	29 1%	- --%	- -%	- -%	- -%	- -%	- --%	- -%	- --%
Prefer not to say	163 4%	15 -2%	4 3%	5 3%	8 3%	110 4% a	22 3%	4 6%	2 5%	1 4%	7 2%	15 4%	11 4%	10 2%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 136

**QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column	a	b	c	d	e	f		a	b	c	d	e	
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Up to £10,399	193 5%	31 5%	26 6%	20 7%	50 +6%	25 7%	5 6%	31 +8%	161 5%	6 6%	11 6%	9 3%	27 5%
£10,400 to £15,599	277 7%	46 7%	53 +12% a	33 +11% a	99 +12% a	46 +12% a	13 +16% a	53 +15% a	235 +7% d	12 12% de	12 6%	8 -3%	32 5%
£15,600 to £25,999	302 8%	41 6%	50 +11% a	24 8%	80 +10% a	30 8%	6 8%	27 8%	255 8%	4 4%	15 8%	18 6%	40 7%
£26,000 to £36,399	262 7%	44 7% f	26 6%	21 7% f	48 6% f	22 6% f	1 -1%	10 -3%	217 7% c	8 8% c	5 -3%	24 8% c	37 6%
£36,400 to £51,999	329 8%	72 +11% bcdef	17 -4% ce	1 -1%	19 -2% ce	2 -0%	* -0%	2 -1%	282 +9% ce	4 4%	8 4%	19 7%	34 -6%
£52,000 to £77,999	235 6%	41 6% bcde	16 -3% ce	1 -0% ce	18 -2% ce	2 -1%	2 2% c	4 -1%	209 +7% bde	- -0%	7 4%	8 -3%	17 -3%
£78,000 and above	165 4%	18 -3% bd	4 -1%	5 -2%	9 -1%	5 -1%	- -0%	* -0%	141 4%	1 1%	4 2%	17 6%	24 4%
Don't know	823 21%	96 -15%	77 -17%	64 22% a	160 19% a	83 22% ab	19 24% a	104 +29%	668 21%	25 25%	52 +28% ad	45 16%	132 22%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 136 (continuation)

**QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?**

Base: All Respondents

	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
Column		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
Refused	1417 35%	260 +40%	191 +41%	122 +42%	348 +42%	157 +42%	35 43%	131 36%	1043 -32%	39 40%	75 39%	130 +47%	260 +43%
												a	a

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 136 (continuation)

QZ12. Please could you say which of these bands applies to your total household income from all sources, before tax and other deductions?

Base: All Respondents

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
	a	b	c	d	e	a	b	c	d	a	b	c	d	
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
Up to £10,399	193 5%	76 +11% ce	7 6%	9 5%	33 +13% bce	89 -3%	34 5%	10 +14% ac	3 6%	4 +11% a	11 3%	23 6% c	5 -2%	30 +7% ac
£10,400 to £15,599	277 7%	81 +12% e	13 11% e	17 10% e	38 +15% e	168 -6%	80 +12%	10 +15%	4 9%	5 +15%	33 +10%	46 +13%	27 10%	53 +13%
£15,600 to £25,999	302 8%	64 +9%	11 10%	16 9%	25 10%	213 8%	68 +10%	5 8%	3 7%	4 +12%	43 +13% b	25 7%	32 +12%	36 9%
£26,000 to £36,399	262 7%	39 6%	6 5%	11 7%	10 4%	196 7%	43 6% b	* -1%	1 3%	3 8% b	22 7% d	22 6% d	30 +11% bd	12 -3%
£36,400 to £51,999	329 8%	48 7%	8 6%	16 10% d	10 -4%	251 +9% d	15 -2%	* -*	1 -3%	2 7% ab	10 -3%	4 -1%	7 -3%	8 -2%
£52,000 to £77,999	235 6%	26 -4%	6 5%	6 3%	8 -3%	189 +7% ad	17 -2%	* -1%	1 -1%	1 2%	9 -3%	7 -2%	9 3%	8 -2%
£78,000 and above	165 4%	18 -3%	4 4%	4 2%	5 -2%	134 +5% ad	7 -1%	- -0%	1 2%	1 3%	5 -2% d	2 -1%	7 3% d	- -0%
Don't know	823 21%	135 20%	30 26%	29 17%	55 22%	617 +22%	134 20% bd	5 -7%	19 +43% abd	3 -8%	47 -14%	87 24% ac	24 -9%	107 +26% ac
Refused	1417 35%	188 -28%	33 28%	58 35%	66 -26%	971 -34% ad	286 +42% c	38 +55% acd	12 -27%	12 34%	147 +45%	139 39%	133 +49% bd	153 38%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 137

**QZ13. Does anyone in your household – including yourself – receive any of the following benefits?**

Base: Where given permission

Column	Total	Age Group						Age/SEG	Ethnicity				Any ethnic minority group (Summary)
		55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
1. Income Support	53 1%	10 2%	3 1%	4 1%	7 1%	4 1%	* *%	6 2%	45 1%	2 2%	2 1%	2 1%	6 1%
2. Income-based Jobseeker's Allowance	13 *%	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	9 *%	1 1%	1 *%	1 *%	4 1%
3. Pensions Credit (Guaranteed Credit)	177 4%	17 -3%	72 +16%	51 +18%	146 +18%	74 +20%	22 +27%	82 +23%	159 +5%	2 2%	6 3%	5 -2%	13 -2%
5. Employment and Support Allowance (ESA)	64 2%	18 +3%	- -%	1 -*	1 -*	1 -*	- -%	1 -*	57 2%	1 1%	- -%	1 *%	2 -*
6. Universal Credit (and household has other earnings)	155 4%	13 -2%	1 -*	2 -1%	3 -*	2 -1%	- -%	2 -1%	122 4%	10 +11%	8 4%	7 3%	30 5%
7. Universal Credit (and household does not have other earnings)	147 4%	16 2%	3 -1%	- -%	3 -*	- -%	- -%	2 -*	127 4%	3 3%	6 3%	3 -1%	16 3%

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 137 (continuation)

**QZ13. Does anyone in your household – including yourself – receive any of the following benefits?**

Base: Where given permission

Column	Age Group							Age/SEG	Ethnicity				Any ethnic minority group (Summary)
	Total	55-64	65-74	75-84	65+	75+	85+	65+ or DE	White or White British	Black or Black British	Asian or Asian British	Other ethnic group	
		a	b	c	d	e	f		a	b	c	d	e
Unweighted Bases	4003	709	544	346	987	443	97	490	3294	90	151	239	512
Effective Weighted Sample	2729	485	358	227	650	291	65	334	2206	72	121	179	397
Weighted Bases	<b>4003</b>	<b>649</b>	<b>461</b>	<b>291</b>	<b>833</b>	<b>372</b>	<b>81</b>	<b>363</b>	<b>3209</b>	<b>100</b>	<b>190</b>	<b>277</b>	<b>603</b>
8. Personal Independence Payment (PIP)	150 4%	38 +6% cef	25 +5% ef	9 3%	35 4%	9 3%	* 1%	19 5%	139 +4% de	2 2%	3 2%	1 -1%	7 -1%
9. Carer's Allowance	86 2%	16 2%	5 -1%	6 2%	11 1%	7 2%	1 2%	5 1%	77 +2%	- -	4 2%	2 1%	7 1%
10. Other	71 2%	6 1%	11 2% a	6 2%	18 2%	7 2%	2 2%	10 3%	61 2%	2 2%	5 2%	2 1%	9 1%
11. None - do not receive any benefits	2695 67%	439 68% f	302 66%	195 67%	543 65%	240 65%	46 -56%	202 -56%	2197 +68% b	55 -55%	116 61%	221 +80% abce	411 68% b
12. Don't know	142 4%	18 3%	6 -1%	4 -1%	12 -1%	6 -2%	2 2%	6 -2%	80 -2%	6 6% a	23 +12% ad	12 4%	43 +7% a
13. Prefer not to say	455 11%	89 +14% cde	51 11%	27 9%	87 10%	36 10%	9 11%	49 13%	315 -10%	20 +20% ade	24 13%	25 9%	75 13%
Summary: Any	710 18%	103 16%	102 +22% a	65 +22% a	191 +23% a	89 +24% a	25 +30% a	105 +29% a	617 +19% de	18 18% d	27 14% d	20 -7% d	73 -12% d

Columns Tested: a,b,c,d,e,f - a,b,c,d,e ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower



2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 137 (continuation)

**QZ13. Does anyone in your household – including yourself – receive any of the following benefits?**

Base: Where given permission

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
1. Income Support	53 1%	31 +5% ce	4 3% e	1 1%	14 +6% ce	16 -1%	3 -*%	3 +4% a	* 1%	1 2%	1 *%	2 1%	- -%	3 1%
2. Income-based Jobseeker's Allowance	13 *%	6 +1% e	2 +2% e	2 1% e	2 1%	6 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
3. Pensions Credit (Guaranteed Credit)	177 4%	68 +10% e	11 +9% e	29 +17% ae	34 +14% e	94 -3%	117 +17%	13 +19%	12 +26% ad	4 +13%	48 +15%	69 +19% c	32 +12%	85 +21% ac
5. Employment and Support Allowance (ESA)	64 2%	41 +6% e	3 3% e	7 +4% e	18 +7% e	13 -*%	* -*%	- -%	- -%	* 1%	* -*%	- --%	- -%	* -*%
6. Universal Credit (and household has other earnings)	155 4%	38 +6% e	8 7%	6 3%	8 3%	102 4%	3 -*%	1 1%	- --%	- --%	3 -1%	- --%	- --%	3 -1%
7. Universal Credit (and household does not have other earnings)	147 4%	64 +9% bce	4 3%	7 4%	21 +8% e	72 -3%	2 -*%	- --%	- --%	* 1%	1 -*%	1 -*%	1 -*%	1 -*%
8. Personal Independence Payment (PIP)	150 4%	101 +15% ce	18 +16% ce	11 +7% e	67 +27% abce	42 -1%	28 4%	1 2%	3 +8% b	2 5%	12 4%	16 4%	7 3%	21 5%

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower

2191 - Technology Tracker 2022 - Weighted 5% Sig. Level (SUBSET)

Table 137 (continuation)

**QZ13. Does anyone in your household – including yourself – receive any of the following benefits?**

Base: Where given permission

Column	Impacting/Limiting Conditions						65+ Age Group				65+ Age Group In England			
	Total	Any	Vision	Hearing	Mobility	No	England	Scotland	Wales	N. Ireland	Man	Woman	ABC1	C2DE
		a	b	c	d	e	a	b	c	d	a	b	c	d
Unweighted Bases	4003	749	120	175	311	2779	592	113	130	152	278	314	212	375
Effective Weighted Sample	2729	496	80	113	198	1907	473	91	122	144	226	247	172	298
Weighted Bases	<b>4003</b>	<b>676</b>	<b>117</b>	<b>167</b>	<b>250</b>	<b>2828</b>	<b>684</b>	<b>68</b>	<b>46</b>	<b>35</b>	<b>327</b>	<b>357</b>	<b>272</b>	<b>406</b>
9. Carer's Allowance	86 2%	29 +4% e	9 +7% e	6 3%	14 +6% e	50 -2%	8 1%	2 2%	1 3%	1 3%	5 2%	2 -1%	1 *%	7 2%
10. Other	71 2%	23 +3% e	5 +4% e	6 4% e	8 +3% e	44 2%	15 2%	1 1%	2 +4%	* 1%	6 2%	9 2%	7 2%	8 2%
11. None - do not receive any benefits	2695 67%	311 -46%	66 -57% ad	89 -53% d	99 -40%	2103 +74% abcd	454 66% bc	36 -53%	26 -57%	26 +75% abc	228 70% d	227 64%	204 +75% bd	245 -60%
12. Don't know	142 4%	17 2%	2 2%	3 2%	2 -1%	87 -3% d	11 -2%	- --%	1 2%	* -1%	2 -1%	8 2%	1 -*%	10 2%
13. Prefer not to say	455 11%	61 -9%	11 9%	16 10%	19 -8%	273 -10%	67 10%	16 +23% acd	2 -5%	2 -6%	33 10%	34 10%	22 8%	44 11%
Summary: Any	710 18%	287 +42% be	38 +32% e	59 +35% e	129 +52% abce	364 -13%	152 +22%	16 24%	16 +36% abd	6 18%	65 20%	88 +25% c	46 17%	107 +26% c

Columns Tested: a,b,c,d,e - a,b,c,d - a,b,c,d ; Column tested against total: + Indicates significantly higher than the total, - indicates significantly lower