

**Title:**

Mrs

**Forename:**

Patricia

**Surname:**

Caffrey

**Representing:**

Self

**Organisation (if applicable):**

**Email:**

**What do you want Ofcom to keep confidential?:**

Keep nothing confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

You may publish my response on receipt

**Additional comments:**

**Question 1: Do you think that allowing Now Digital to extend the coverage area of its Exeter & Torbay local radio multiplex licence to include North Devon would unacceptably narrow the range of DAB programme services available in the Exeter and Torbay area? Please explain the reasons for your view.:**

Yes. I rely on my analogue radios and the proposed map shows that there would be no reception in my area from DAB. Moreover even if I could receive a DAB signal the cost

involved of purchasing new equipment would be prohibitive and totally beyond my reach as a pensioner.

**Question 2: Do you think that allowing Now Digital to extend the coverage area of its Exeter & Torbay local radio multiplex licence to include North Devon would be calculated to maintain or promote the development of digital sound broadcasting in the UK otherwise than by satellite? Please explain the reasons for your view.:**

It would not be calculated to maintain or promote the development of digital sound broadcasting in my area other than by satellite (which I have to rely upon for my TV reception and I have to have a Sky subscription because Freeview is unavailable in my area), for the reasons given in answer to question 1.

**Question 3: Do you think that Now Digital's proposals for providing coverage of North Devon are satisfactory? Please explain the reasons for your view.:**

No they are not satisfactory. We need the choice to retain the service we have in place now, why the need to do away with something which is enjoyed by thousands in this area?

**Question 4: Do you consider that Now Digital has the ability to maintain its local radio multiplex service if its request is granted? Please explain the reasons for your view.:**

No definitely not. If this is allowed to proceed then we will have the right to receive local radio services withdrawn entirely. Not acceptable.

**Question 5: (For programme service providers on the Exeter & Torbay local radio multiplex only) Do you consider that there are sufficient safeguards in place to protect your rights and interests in the event that Now Digital is permitted to extend coverage to include North Devon?:**

**Question 6: Do you consider that there any other grounds on which Ofcom should approve, or not approve, the request from Now Digital? Please explain the reasons for your view.:**

As you are an organisation which is there to protect the rights of the consumer please do not approve this change and leave all those who live in this area in a far worse situation than we are now.