Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes. Healthcare is vital to the community as a whole and easy access is the cornerstone of the NHS principles.

Q2 Do you agree with the DHs view that:
A) a three-digit number is the best choice for the proposed service and B) of the three-digit numbers available, 111 is the best option?

Please give reasons for your views. :
A) A three-digit number that is easily remembered has got to be the perfect way forward.
B) Any 3 digit number has got to be easy to remember, however 111 given its simple repeating trend and a connection to looking after number 1 is an excellent choice.

## Q3 What are your views on the tariff options selected by the DH? :

In a perfect world this number should be free, however in the real world this isn't possible. A fixed fee would be my preferred option so everyone will understand exactly how much it will cost BEFORE they make the call.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

N/A

